Shane Williams said...

We have new monitors headed your way, and should be there by the end of the week. Dave will install them, and between him, and I we should be able to take care of any other problems that the cars might have following the monitor installs, and Dave's schedule for AP installs.

The bad monitors will need to be shipped back to us for repair, and they will be shipped back to you afterward to have on hand if any future monitor problems arise. I will post this to the other tickets regarding screens, but will not have them send e-mail notifications.

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
Gomez, Robert C.

From: Shane Williams <no-reply@skycopvideo.com>
Sent: Tuesday, October 11, 2011 2:11 PM
To: Shane Williams
Subject: Support Ticket #6274 - Screen (P# N6028)

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6274 - Screen (P# N6028)
submitted by Shane Williams on 10/5/2011 at 11:17 AM Central
eppd.skycopvideo.com (1614)

Shane Williams said...
We have new monitors headed your way, and should be there by the end of the week. Dave will install them, and between him, and I we should be able to take care of any other problems that the cars might have following the monitor installs, and Dave's schedule for AP installs.
The bad monitors will need to be shipped back to us for repair, and they will be shipped back to you afterward to have on hand if any future monitor problems arise. I will post this to the other tickets regarding screens, but will not have them send e-mail notifications.

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
Shane Williams said...
We have new monitors headed your way, and should be there by the end of the week. Dave will install them, and between him, and I we should be able to take care of any other problems that the cars might have following the monitor installs, and Dave's schedule for AP installs.
The bad monitors will need to be shipped back to us for repair, and they will be shipped back to you afterward to have on hand if any future monitor problems arise. I will post this to the other tickets regarding screens, but will not have them send e-mail notifications.

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
RE: #6276 - Screen (P# V10087)
submitted by Shane Williams on 10/5/2011 at 11:19 AM Central
eppd.skycopvideo.com (1614)

Shane Williams said...
We have new monitors headed your way, and should be there by the end of the week. Dave will install them, and between him, and I we should be able to take care of any other problems that the cars might have following the monitor installs, and Dave's schedule for AP installs.
The bad monitors will need to be shipped back to us for repair, and they will be shipped back to you afterward to have on hand if any future monitor problems arise. I will post this to the other tickets regarding screens, but will not have them send e-mail notifications.

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
RE: #6277 - Screen (P# W8145)
submitted by Shane Williams on 10/5/2011 at 11:19 AM Central
eppd.skycopvideo.com (1614)

Shane Williams said...
We have new monitors headed your way, and should be there by the end of the week. Dave will install them, and between him, and I we should be able to take care of any other problems that the cars might have following the monitor installs, and Dave's schedule for AP installs.
The bad monitors will need to be shipped back to us for repair, and they will be shipped back to you afterward to have on hand if any future monitor problems arise. I will post this to the other tickets regarding screens, but will not have them send e-mail notifications.

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
RE: #6280 - Security Center
submitted by Shane Williams on 10/5/2011 at 11:35 AM Central
eppd.skycopvideo.com (1614)

Shane Williams said...
I believe the issue was with Patroller sending old reads back to Security Center, and causing confusion as to what the name of the unit actually was. I installed SQL manager 2008, and cleared all reads from the trailer. For good measure I reinstalled Patroller. It has been about 12 hours, and the unit is still named correctly.

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
Officer Moreno,

I think E08132 is a dud. The LPR is not working again and it was diagnosed at the radio shop to have a bad, corrupt hard drive. The LPR will not boot. Should we drop it off at northeast or is there another site. Or you are welcome to stop by pebble hills. I am sure we will have problems with the other LPR soon. Sorry didn't mean to let that negativity out; disregard.

Please advise.

Alex
Pebble Hills Manager
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Thursday, October 20, 2011 10:17 AM
To: Gomez, Robert C.
Subject: Support Ticket #6349 - System32 Error, Hard Drive Corrupted (P# E8132)

Follow Up Flag: Follow up
Flag Status: Completed

Ticket: #6349 - System32 Error, Hard Drive Corrupted (P# E8132)
submitted by Sgt. Robert Gomez on 10/20/2011 at 11:17 AM Central
eppd.skycopvideo.com (1614)

Email: 1884@elpasotexas.gov
Phone: 915-892-6222
Priority: Elevated
Category: SkyCop MLPRV

Sgt. Robert Gomez said...
Hard Drive Corrupted

Do not reply to this email. View ticket or post a comment here.
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Thursday, October 20, 2011 10:18 AM
To: Gomez, Robert C.
Subject: Support Ticket #6350 - No Video (P# E8134)

Follow Up Flag: Follow up
Flag Status: Completed

Ticket: #6350 - No Video (P# E8134)
  submitted by Sgt. Robert Gomez on 10/20/2011 at 11:18 AM Central
eppd.skycopvideo.com
(1614)
Email: 1884@elpasotexas.gov
Phone: 915-892-6222
Priority: Elevated
Category: SkyCop MLPRV

Sgt. Robert Gomez said...
No Video

Do not reply to this email. View ticket or post a comment here.
Here are the locations of the trailers by Vin and CAP tag.

---

Here is the list of the LPR Vehicle's and Trailers.

1. **Trailer 1** - Trailer at 9600 Dyer Oil Change Complete-Air card will not connect
   
   CAP Number CAP0151965

2. **Trailer 2** - Working-in rotation for oil change-
   
   CAP Number CAP0151966

3. **Trailer 3** - At ESI Garage Generator won't start-Ending Hours 8207-
   
   CAP Number CAP0151963

4. **Trailer 4** - Batteries need Charge at 9600 Dyer-Needs Unit Numbers.
   
   CAP Number CAP0151964

5. **Trailer 5** - At ESI Garage-Generator broken needs new generator. Speed sign INOP.
   
   CAP Number CAP0152500

6. **Trailer 6** - At ESI Garage-Hard Drive Broken-
   
   CAP Number CAP0152501

7. **Trailer 7** - Deployed at 3600 E. Paisano-
   
   CAP Number CAP0151797

8. **Trailer 8** - Deployed-1200 Airway Refueled 11/01/2011-Ending Hours 12740
   
   CAP Number CAP0151796

---

The Following are the LPR Vehicles.

- **C8131** - Deployed
- **V7174** - Deployed
- **C10078** - Deployed
- **E8132** - Called Alex to see if he could bring vehicle to get worked on
- **E8134** - No Video
- **N8140** - Deployed
N6028 - Deployed - Defective Screen.
N10106 - Deployed - Defective Screen
V10087 - Deployed
W8145 - ESI is in town and will be working on vehicle today
W8146 - Deployed

R. Moreno #2423
AF804
El Paso County Auto Theft Task Force
9600 Dyer El Paso, Texas, 79924
915-892-2729 (Cell)
915-298-9671 (Office)
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Wednesday, November 16, 2011 1:48 PM
To: Sgt. Robert Gomez
Subject: Support Ticket #6300 - Computer will not turn on (P# Trailer 6)

Follow Up Flag: Follow up
Flag Status: Completed

RE: #6300 - Computer will not turn on (P# Trailer 6)
submitted by Sgt. Robert Gomez on 10/10/2011 at 11:11 AM Central
eppd.skycopvideo.com (1614)

Sgt. Robert Gomez said...
Still out

---

Do not reply to this email. View ticket or post a comment here.

---

Everything ok now? Go ahead and close this ticket.
RE: #6350 - No Video (P# E8134)
submitted by Sgt. Robert Gomez on 10/20/2011 at 11:18 AM Central
eppd.skycopvideo.com (1614)

Sgt. Robert Gomez said...
Bullet camera out needs to be changed

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
RE: #6279 - Generator (P# Trailer 5)
eppd.skycopvideo.com (1614)

Sgt. Robert Gomez said...
John when is this going to be fixed.

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
RE: #6278 - Needs Payment (P# Trailer 4)

eppd.skycopvideo.com (1614)

Sgt. Robert Gomez said...
Trailer is back but will not turn on battery is dead

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
RE: #6277 - Screen (P# W8145)
eppd.skycopvideo.com (1614)

Sgt. Robert Gomez said...
Dee is working on screens. We need to look at a bigger screen. Xenarc too small and can not be seen in the sun.

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
RE: #6276 - Screen (P# V10087)
eppd.skycopvideo.com (1614)

Sgt. Robert Gomez said...
Working on

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
Sgt. Robert Gomez said...
fixed

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Tuesday, November 22, 2011 9:35 AM
To: Gomez, Robert C.
Subject: Support Ticket #6542 - Security Center

Follow Up Flag: Follow up
Due By: Tuesday, November 29, 2011 9:54 AM
Flag Status: Completed

Ticket: #6542 - Security Center
submitted by Sgt. Robert Gomez on 11/22/2011 at 10:34 AM Central
eppd.skycopvideo.com
(1614)
Email: 1884@elpasotexas.gov
Phone: 915-892-6222
Priority: Elevated
Category: Other

Sgt. Robert Gomez said...
We have not had a hit on any Hotlist in 5 days. Also the parking citation hotlist is missing. Can someone look into this Please

http://eppd.skycopvideo.com/handlers/file.ashx?fileid=8a18b88f-a378-4da9-9c3c-bbf1b6e42fba

Do not reply to this email. View ticket or post a comment here.
Good morning Sgt. Gomez,

Just a FYI,

We haven't had any LPR stats for any of the regions since November 17 only the Trailers. I have also not had to research any plates for about a week.

I just wanted to report this to you because I thought it was abnormal.

Thank you,

Marlo Moreno

Marlo Tena Moreno
Crime Analyst
El Paso Police Fusion Center
911 N. Raynor El Paso, TX 79903
915-680-6527
T1173@elpasotexas.gov or PFDfusion@elpasotexas.gov
From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Wednesday, November 23, 2011 9:10 AM
To: Sgt. Robert Gomez
Subject: Support Ticket #6542 - Security Center

Flag Status: Flagged

RE: #6542 - Security Center
submitted by Sgt. Robert Gomez on 11/22/2011 at 10:34 AM Central
eppd.skycopvideo.com (1614)


Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
Sgt. Robert Gomez said...
Any luck with SC my Bosses are asking about it. WE still are not getting any hits. It looks like reads too.

SGT Gomez

Sir,

We had some problems with Security Center right before the Holiday. I contacted that vendor who was going to check it. I will look into it right now.

From: Spalloni, Marco
Sent: Monday, November 28, 2011 1:29 PM
To: Gomez, Robert C.
Cc: Spalloni, Marco; Moton, Reginald
Subject: FW: Executive Summary - Monday, November 28, 2011

Robert can you let me know what happened.

Thank you.

From: Johnson, Jerome
Sent: Monday, November 28, 2011 1:27 PM
To: Spalloni, Marco
Subject: FW: Executive Summary - Monday, November 28, 2011
Do you know why there are 0 reads for the LPR's at the regions?

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
Sgt. Robert Gomez said...
Still Down. We were going to have ops but the most of the trailers and cars are down.

Everything ok now? Go ahead and close this ticket.
Sgt. Gomez,

FYI

The reads show zero for the weekend for all. Breakdown of each region below. Let me know if our system is correct.

Thank you,

Marlo Moreno

Marlo Tena Moreno
Crime Analyst
El Paso Police Department Fusion Center
911 N. Raynor El Paso, TX 79903
T1173@elpasotexas.gov or PDPusion@elpasotexas.gov
915-680-6529
<table>
<thead>
<tr>
<th>From:</th>
<th>Hernandez, Jaime</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sent:</td>
<td>Monday, December 05, 2011 8:12 AM</td>
</tr>
<tr>
<td>To:</td>
<td>Moreno, Rafael; Gomez, Robert C.</td>
</tr>
<tr>
<td>Subject:</td>
<td>FW: LogMeIn ALERT: W8146 - Computer Offline (Not Used 10hrs)</td>
</tr>
</tbody>
</table>

Any news on W08145???

-----Original Message-----

From: LogMeIn Alert [mailto:alerts@logmein.com]
Sent: Saturday, December 03, 2011 12:47 PM
To: Gomez, Robert C.; Moreno, Rafael; PD MANAGERS
Subject: LogMeIn ALERT: W8146 - Computer Offline (Not Used 10hrs)

PC Name: PATROL000
PC Description: W8146
Alert Description: Computer Offline (Not Used 10hrs) Alert Condition:
Alert subject: Computer
Condition: goes offline
Duration: 10 hour(s)
Alert Group: LPR Alert Package
Generated: 12/3/2011 12:44 PM
FYI another opus down. I think it is safe to say that all the new cars are down because of the opus boxes. If we can plan B the new computers this is getting old. We have 6 new cars.

From: Gonzalez, Camerino A.
Sent: Thursday, December 29, 2011 10:27 AM
To: Gomez, Robert C.
Cc: Mendez, Francisco; St. Leon, David E.
Subject: LPR UNIT E8132

LPR Unit E8132 was dropped from Lafayette Shop, stating MCT turns on with “NO SIGNAL” and keeps re-booting.

Regards,

Camerino Gonzalez

Public Safety Technology Senior Telecommunications Technician | Information Technology |
City of El Paso | 915.771.1050/57 | gonzalezca@elpasotexas.gov
Moreno, Rafael

From: Gomez, Robert C.
Sent: Thursday, January 12, 2012 9:10 AM
To: Moton, Reginald
Cc: Gomez, Robert C.; Moreno, Rafael; Shane Williams (swilliams@esicompanies.com); Dee Wright (dwright@esicompanies.com); Scott Hieber
Subject: Status of LPRs
Importance: High

Here is the list of the LPR Vehicle’s and Trailers.

Trailer 1 - Trailer at 9600 Dyer Oil Change Complete-Air card will not connect. Eddie Estrada is looking into the aircard.

Trailer 2 - Working-In rotation for oil change-VIN 1C908103291711628 CAP Number CAP0151966

Trailer 3 - At ESI Garage Generator has been replaced (Air Card not Connecting) Hours 8207-

Trailer 4 - 9600 Dyer-Needs Unit Numbers. Computer keeps shutting down. Possible new computer

Trailer 5 - At ESI Garage-Generator has been replaced needs pan and tilt board. Speed sign INOP.

Trailer 6 - At ESI Garage-Computer keeps shutting down possible new computer.

Trailer 7 - At 9600 Dyer Generator fixed. Will be left at station to charge batteries. Problem with air card-

Trailer 8 - At 9600 Dyer Generator fixed problem with air card-Ending Hours 12740 

The Following are the LPR Vehicles.

C8131 - Deployed

V7174 - Have not heard frm Station manager but officers are advising that LPR is not working Will go out to trouble shot exact problem.

C10078 - Deployed

E8132 - Deployed
E8134- Was down for a vehicle problem now is at Radio Shop MCT being worked on next in line for ESI shop Sharp will not connect.

N8140- In Motion device being installed will be used to test VPN connection to network for MPS

N6028- Deployed-Defective Screen. In motion device being installed still need screen

N10106- At ESI Garage Opus Box INOP at ESI shop gone through 5 opus boxes, new keyboard and USB hub should be ready soon

V10087- Have not heard from Station managers but officers are advising that patroller will no come on also has defective screen, Next to go trouble shoot

W8145- At ESI Garage Patroler Application Corrupt. Vehicle will not start will have to be towed to garage to correct problem before anymore LPR work can be done

W8146 Deployed

ESI is planning on sending extra personnel after next week to fix all the problems at once. After that is complete it should not be a problem for local persons to maintain parts permitted
This Unit is ready for pick up. Sgt. Gomez fixed it. The Unit needs gas, vehicle battery needs maintenance and/or replacement, it has a brown eye not green, front driver’s tire was low, LPR Control Box/Vault in trunk bolted down.

Regards,

Camerino Gonzalez

Public Safety Technology Senior Telecommunications Technician | Information Technology

City of El Paso | 915.771.1050/57 | gonzalezca@elpasotexas.gov

FYI

From: Gonzalez, Camerino A.
Sent: Wednesday, February 01, 2012 3:50 PM
To: Hernandez, Jaime
Cc: Gomez, Robert C.; Mendez, Francisco
Subject: W08145 LPR

This Unit is ready for pick up. Sgt. Gomez fixed it. The Unit needs gas, vehicle battery needs maintenance and/or replacement, it has a brown eye not green, front driver’s tire was low, LPR Control Box/Vault in trunk bolted down.

Regards,

Camerino Gonzalez

Public Safety Technology Senior Telecommunications Technician | Information Technology |
City of El Paso | 915.771.1050/57 | gonzalezca@elpasotexas.gov
RE: #6278 - Needs Payment (P# Trailer 4) 
eppd.skycopvideo.com (1614)

Sgt. Robert Gomez said...
Na

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
RE: #6277 - Screen (P# W8145)
eppd.skycopvideo.com (1614)

Sgt. Robert Gomez said...
Done

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
RE: #6275 - Screen (P# N10106)
eppd.skycopvideo.com (1614)

Sgt. Robert Gomez said...
Done

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
Ticket: #6829 - pan tilt (P# C08131)

Submitted by Sgt. Robert Gomez on 2/3/2012 at 2:43 PM Central
eppd.skycopvideo.com
(1614)

Email: 1884@elpasotexas.gov
Phone: 9158926222
Priority: Standard
Category: SkyCop MLPRV

Sgt. Robert Gomez said...
pan an tilt broken will not move only clicks. Looks like gears are broken. No maps in car

Do not reply to this email. View ticket or post a comment here.
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Friday, February 03, 2012 1:44 PM
To: Sgt. Robert Gomez
Subject: Support Ticket #6275 - Screen (P# N10106)

RE: #6275 - Screen (P# N10106)
eppd.skycopvideo.com (1614)

Sgt. Robert Gomez said...
Done

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
Sgt. Robert Gomez said...
Has cmos error. Will not open

Do not reply to this email. View ticket or post a comment here.
Gomez, Robert C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Friday, February 03, 2012 1:47 PM
To: Gomez, Robert C.
Subject: Support Ticket #6831 - Sharp (P# V10087)

Ticket: #6831 - Sharp (P# V10087)
submitted by Sgt. Robert Gomez on 2/3/2012 at 2:47 PM Central
eppd.skycopvideo.com
(1614)
Email: 1884@elpasotexas.gov
Phone: 9158926222
Priority: Elevated
Category: SkyCop MLPRV

Sgt. Robert Gomez said...
Will not read. Shane adv needs to be replaced

Do not reply to this email. View ticket or post a comment here.
Sgt. Robert Gomez said...
Done

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
Sgt. Robert Gomez said...
Looks like it is still working

Do not reply to this email. View ticket or post a comment here.

Everything ok now? Go ahead and close this ticket.
Go mez, Robe rt C.

From: Sgt. Robert Gomez <no-reply@skycopvideo.com>
Sent: Friday, February 10, 2012 11:57 AM
To: Gomez, Robert C.
Subject: Support Ticket #6875 - Corrupt Opus Again (P# Trailer 8)

Flag Status: Flagged

Ticket: #6875 - Corrupt Opus Again (P# Trailer 8)
submitted by Sgt. Robert Gomez on 2/10/2012 at 12:57 PM Central
eppd.skycopvideo.com (1614)

Email: 1884@elpasotexas.gov
Phone: 901-386-7340
Priority: Elevated
Category: SkyCop Cadet MSU

Sgt. Robert Gomez said...
Database wont recover asking for check disk. It in the field and logmein works. Let me know if its minor so that i don't pull it out of the field. I attached screen shot

http://eppd.skycopvideo.com/handlers/file.ashx?fileid=31a5d0be-089b-4b8a-9f32-4ea5a8b8b375

Do not reply to this email. View ticket or post a comment here.
Marlo and Felipe,

I show different numbers for yesterday on the LPR reads. Can you check your numbers and see if you get the same as I did? They can be different and I might have to go look at your client.

Felipe,

I am going to try to have your client installed by tomorrow.

I just making sure that we are able to get the same numbers based on permissions that we gave you. We might have to give you more admin rights to make sure you can get all the numbers correct.

Sgt Gomez
From: Fernandez, Sarah
Sent: Tuesday, May 08, 2012 3:57 PM
To: Odell, Brian
Cc: Moreno, Rafael; Gomez, Robert C.
Subject: RE: Unit V07174

Hi Brian,

I have two vehicles in front of this one. It would be at least a week before I could get to this V7174.

Regards,
Sarah Fernandez

Public Safety Microwave Specialist III, Information Technology | City of El Paso
O:(771-1050) | fernandez@elpasotexas.gov

From: Odell, Brian
Sent: Tuesday, May 08, 2012 2:30 PM
To: Fernandez, Sarah
Subject: RE: Unit V07174

Hi Sarah,

As you can see from the e-mail below, V07174 is approved for a paint job. I was wondering where you stood with the re-config on the LPR so that I can advise Fleet Mgmt. when I can turn it in.

Thanks,

Brian Odell
Station Manager
Mission Valley Regional Command
(915) 872-3645 - office

NOTICE: This e-mail transmission contains information, which may be confidential and/or privileged. This information is intended for use only by the addressee indicated above. If you are not the intended recipient, please be advised that any disclosure, copying, distribution, or use of the contents of this information is strictly prohibited, and that any misdirected or improperly received information must be returned to this department immediately. Your cooperation in notifying me of erroneous receipt is requested.

From: Grisanti, Jorge
Sent: Tuesday, May 08, 2012 2:24 PM
To: Odell, Brian
Subject: Unit V07174

Brian, the mentioned unit is approved for paint refinish. When can you turn it in to have it done?

Jorge Grisanti Jr.
Fleet Services Coordinator
GOOD DAY SIR,

IF POSSIBLE COULD WE PLEASE GET L.P.R. UNIT C10078 TAKEN IN FOR A DIAGNOSTIC? GETTING A LOT OF MISREADS AND JUST NOT SEEM TO BE GETTING AS MANY HITS AS BEFORE. IM RUNNING ABOUT 4,000 VEHICLES A SHIFT AND COMING UP EMPTY HANDED. IM TRYING DIFFERENT AREAS OF CENTRAL AND THE COMMON DROP OFF POINTS BUT DON'T SEEM TO GET ANY RECOVERIES. IM GOING ON ABOUT 8 MONTHS WITHOUT A RECOVERY.F.Y.I. I GET HITS ON THE REGISTERED SEX OFFENDER CARS BUT DON'T KNOW IF THE SERVER FOR THE STOLEN VEHICLE LIST IS BEING UPDATED REGULARLY...

YOUR ASSISTANCE ON THIS MATTER WOULD BE GREATLY APPRECIATED

M. RAMIREZ #2100
C.R.C.C. GRAVES
This is the issue we are trying to figure out. The LPRs have started overwriting themselves. I may need to create a new SQL database, and see if it continues.

Thanks,

Shane Williams
ESi Companies/SkyCop Systems

"Moreno, Rafael" <2423@elpasotexas.gov> wrote:

Shane is this right W8145 is saying that its serial number is 6028-2.

R. Moreno #2423
AF804
El Paso County Auto Theft Task Force
9600 Dyer El Paso, Texas, 79924
915-892-2729 (Cell)
915-298-9671 (Office)
Can we move the LPR server to the inside network since the LPRs are now connected through VPN into the network? This would allow the server to see the inside addresses.

-----Original Message-----
From: Shane Williams [mailto:swilliams@esicompanies.com]
Sent: Tuesday, June 05, 2012 8:55 AM
To: Moreno, Rafael; Gomez, Robert C.; Fernandez, Sarah
Subject: Re: W8145

This is the issue we are trying to figure out. The LPRs have started overwriting themselves. I may need to create a new SQL database, and see if it continues.

Thanks,

Shane Williams
ESI Companies/Skycop Systems

"Moreno, Rafael" <2423@elpasotexas.gov> wrote:

Shane is this right W8145 is saying that its serial number is 6028-2.

R. Moreno #2423
AF804
El Paso County Auto Theft Task Force
9600 Dyer El Paso, Texas, 79924
915-892-2729 (Cell)
915-298-9671 (Office)
Only if we can put in motion on trailers they don't vpn

-----Original Message-----
From: Fernandez, Sarah
Sent: Tuesday, June 05, 2012 9:49 AM
To: 'Shane Williams'; Moreno, Rafael; Gomez, Robert C.
Cc: Mendez, Francisco
Subject: RE: W8145

Can we move the LPR server to the inside network since the LPRs are now connected through VPN into the network? This would allow the server to see the inside addresses.

-----Original Message-----
From: Shane Williams [mailto:swilliams@esicompanies.com]
Sent: Tuesday, June 05, 2012 8:55 AM
To: Moreno, Rafael; Gomez, Robert C.; Fernandez, Sarah
Subject: Re: W8145

This is the issue we are trying to figure out. The LPRs have started overwriting themselves. I may need to create a new SQL database, and see if it continues.

Thanks,

Shane Williams
ESi Companies/Skycop Systems

"Moreno, Rafael" <2423@elpasotexas.gov> wrote:

Shane is this right W8145 is saying that its serial number is 6028-2. [cid:677215014@05062012-1D03]

R. Moreno #2423
AF804
El Paso County Auto Theft Task Force
9600 Dyer El Paso, Texas, 79924
915-892-2729 (Cell)
915-298-9671 (Office)
Sgt Gomez,

How many trailers are there?

Sent from my iPhone

On Jun 5, 2012, at 9:51 AM, "Gomez, Robert C." <1884@elpasotexas.gov> wrote:

Only if we can put in motion on trailers they don’t vpn

-----Original Message-----
From: Fernandez, Sarah
Sent: Tuesday, June 05, 2012 9:49 AM
To: 'Shane Williams'; Moreno, Rafael; Gomez, Robert C.
Cc: Mendez, Francisco
Subject: Re: W8145

Can we move the LPR server to the inside network since the LPRs are now connected through VPN into the network? This would allow the server to see the inside addresses.

-----Original Message-----
From: Shane Williams [mailto:swilliams@esicompanies.com]
Sent: Tuesday, June 05, 2012 8:55 AM
To: Moreno, Rafael; Gomez, Robert C.; Fernandez, Sarah
Subject: Re: W8145

This is the issue we are trying to figure out. The LPRs have started overwriting themselves. I may need to create a new SQL database, and see if it continues.

Thanks,

Shane Williams
ESI Companies/Skycop Systems

"Moreno, Rafael" <2423@elpasotexas.gov> wrote:

Shane is this right W8145 is saying that its serial number is 6028-2.
[cid:677215014@05062012-1D03]

R. Moreno #2423
AF804
El Paso County Auto Theft Task Force
9600 Dyer El Paso, Texas, 79924
915-892-2729 (Cell)
915-298-9671 (Office)
Moreno, Rafael

From: Gomez, Robert C.
Sent: Tuesday, June 05, 2012 10:39 AM
To: Fernandez, Sarah
Cc: Mendez, Francisco; Moreno, Rafael; swilliams@esicompanies.com
Subject: Re: W8145

---Original message-----

From: "Fernandez, Sarah" <FernandezS@elpasotexas.gov>
To: "Gomez, Robert C." <1884@elpasotexas.gov>
Cc: Shane Williams <swilliams@esicompanies.com>, "Moreno, Rafael"
     <2423@elpasotexas.gov>, "Mendez, Francisco" <MendezF@elpasotexas.gov>
Sent: Tuesday, June 05, 2012 10:13:03 MDT
Subject: Re: W8145

Sgt Robert Gomez
Auto Theft Task Force
(915) 892-6222

-----Original message-----

To: Gomez, Robert C. <1884@elpasotexas.gov>
Cc: Shane Williams <swilliams@esicompanies.com>, "Moreno, Rafael"
     <2423@elpasotexas.gov>, "Mendez, Francisco" <MendezF@elpasotexas.gov>

How many trailers are there?

Sent from my iPhone

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9600 Dyer El Paso, Texas, 79924
915-892-2729 (Cell)
915-298-9671 (Office)
What you think?

From: Gomez, Oscar  
Sent: Tuesday, June 19, 2012 7:32 AM  
To: Gomez, Robert C.  
Subject: LPR Valley vehicles

Sir,

Just to advise the LPR programs for both V7174 and V10087 are not working at all. Since the last e-mail I sent you, MPS has been working fine on V7174 but pop-ups are now constantly showing up. Last night the lap-top computer for V10087 would not turn on at all. Lt. Lockhart asked me to e-mail to see if you can have someone come over to check both vehicles please. Thank you.

Respectfully,

O. Gomez #2710  
MVRCC III