Island of Impunity

PUERTO RICO’S OUTLAW POLICE FORCE

JUNE 2012
I. Executive Summary

The Puerto Rico Police Department (PRPD), charged with policing the Commonwealth of Puerto Rico, is the second-largest police department in the United States, second only to the New York City Police Department. The PRPD’s over 17,000 police officers police the island’s approximately 3.7 million residents. With about 4.6 PRPD officers for every 1,000 residents, the ratio of active PRPD officers to residents in Puerto Rico is more than twice the U.S. national average.

The PRPD performs an essential public safety function, yet the police force is plagued by a culture of violence and corruption. It is a dysfunctional and recalcitrant police department that has run amok for years. Use of excessive or lethal force is routine, and civil and human rights violations are rampant. Years of unchecked abuses have resulted in the avoidable and unjustifiable loss of civilians’ lives, and severe and lasting injury to countless others. While police abuse historically has primarily affected low-income Puerto Ricans, Puerto Ricans of African descent, and Dominican immigrants, in the past three years nonviolent political protesters have also been targeted.

Puerto Rico, and its police force, currently confronts a public safety crisis of skyrocketing crime and a record-breaking murder rate. With 1,130 murders in 2011—nearly three violent deaths per day—the number of murders in 2011 was the highest in Puerto Rico’s history, while the previous year saw the second-highest number of murders in Puerto Rico’s history. Puerto Rico ranks 19th in the world based on its per capita murder rate, and in 2009, Puerto Rico’s murder rate was higher than each of the 50 states, and nearly double the rate of the next highest, the state of Louisiana.

Reducing violent crime represents a daunting and at times dangerous challenge for the PRPD. Too often, rather than curbing the violence, the PRPD instead contributes to it through the unwarranted use of lethal and excessive force.

After a comprehensive six-month investigation of policing practices in Puerto Rico, building on eight years of work by the ACLU of Puerto Rico documenting cases of police brutality, the ACLU has concluded that the PRPD commits serious and rampant abuses in violation of the United States Constitution, the Puerto Rico Constitution, and the United States’ human rights commitments. The PRPD routinely commits abuses including the unjustified use of lethal force against unresisting, restrained, or unarmed civilians; beatings and other violence against unarmed Black, poor, and Dominican men that left some near death and others paralyzed or with traumatic brain injury; and excessive force against peaceful protesters including the indiscriminate use of tear gas, pepper spray, batons, rubber bullets and sting ball grenades, bean bag bullets, Tasers, carotid holds, and pressure point techniques. The PRPD also fails to police crimes of domestic violence and rape and to protect women from violence by their intimate partners.
These abuses do not represent isolated incidents or aberrant behavior by a few rogue officers. Such police brutality is pervasive and systemic, island-wide and ongoing. The PRPD is steeped in a culture of unrestrained abuse and near-total impunity. The issues plaguing the PRPD predate the administration of the current Governor, Luis Fortuño, and without far-reaching reforms, the abuses will continue.

Evidence drawn from interviews conducted by the ACLU between March and September 2011 in Puerto Rico, as well as careful review of case documents and publicly reported case information from incidents that took place as recently as May 2012, and government quantitative data, form the basis of the following findings.

**Background: Pervasive Corruption, Domestic Violence, and other Crime by PRPD Officers**

There is pervasive corruption and other crime within the police force, including domestic violence committed by PRPD officers. The PRPD’s failure to address criminal conduct among its ranks is symptomatic of a larger institutional dysfunction of the police department’s policing and disciplinary systems.

Over a five-year period from 2005 to 2010, over 1,700 police officers were arrested for criminal activity including assault, theft, domestic violence, drug trafficking, and murder. This figure amounts to 10 percent of the police force, and is nearly three times the number of New York City Police Department (NYPD) officers arrested in a comparable five-year period, although the NYPD is about twice the size of the PRPD. In October 2010, the Federal Bureau of Investigation (FBI) arrested 61 PRPD officers as part of the largest police corruption operation in FBI history, and additional PRPD officers have since been arrested by the FBI. Officers have been convicted of planting drugs and fabricating drug-related charges against residents of a housing project, as well as other drug and firearm violations.

Moreover, the PRPD has recorded an appalling number of complaints of domestic violence by PRPD officers. The PRPD recorded nearly 1,500 domestic violence complaints against police officers from 2005 to 2010. At least 84 still-active officers have been arrested two or more times for domestic violence. There have been multiple highly publicized cases in which PRPD officers shot their wives with their service firearms, in some cases killing their spouses.

**Shooting to Kill: Unjustified Use of Lethal Force**

Since 2007, PRPD officers have fatally shot, beaten, or Tasered unarmed men, the mentally ill, individuals who posed no threat to officers or bystanders, and individuals who could have been restrained with less force. A series of widely reported police killings over a nine-month period in 2007, one of which was captured on film, brought to light an ongoing problem of PRPD officers’ use of deadly force, but did not result in reforms that would curb these abuses.
According to statistics provided by the Puerto Rico Department of Justice (PRDOJ), PRPD officers killed 21 people in 2010 and 2011. The ACLU documented 28 cases in which PRPD officers are reported to have killed civilians from 2007 and 2011. In most of these cases, the deaths were unjustified, avoidable, and/or not necessary to protect the life of an officer or civilian. We know of at least eight additional cases in which PRPD officers shot and killed civilians within that timeframe, but the ACLU was unable to document the circumstances of those killings.

The ACLU documented recent cases in which police shot and killed an unarmed boy as young as 14, and a man as old as 77, who was shot when police entered his home to serve and execute a search warrant. Because it is difficult to obtain case information except where there was a public scandal or related litigation, the ACLU’s research on use of lethal force relies heavily on cases that have been exposed by local news media. For each of these cases that emerged in newspaper headlines, there are doubtless many others.

**Excessive Force against Low-Income, Black, and Dominican Communities**

PRPD officers assigned to tactical units regularly use excessive force while on routine patrols and checkpoints in low-income, Black, and Dominican communities. During encounters with civilians in these communities, officers routinely use excessive force or resort to force unnecessarily and inappropriately, and they disproportionately target racial minorities and the poor. The PRPD is using excessive force as a substitute for community policing.

Police use excessive force including beating with batons, kicking, punching, throwing on the ground or against walls and objects, chokeholds, and shooting with firearms. In the cases documented by the ACLU, police inflicted injuries including: a broken jaw, cracked or lost teeth, bone fractures, internal bleeding, severe contusions, abrasions, lacerations, organ damage, organ failure, traumatic brain injury, paralysis, brain death, and death. In the cases documented by the ACLU, victims were not resisting arrest or were already restrained, unarmed, and posed little or no risk to officers or bystanders at the time of officers’ use of force. The ACLU documented cases in which police severely beat individuals already restrained in handcuffs, and in some cases police did not arrest victims after injuring them, merely leaving them broken and bleeding on the street or in their homes.

Excessive use of force is rampant. According to data provided by the PRPD’s Auxiliary Superintendency for Professional Responsibility (Superintendencia Auxiliar de Responsabilidad Profesional, or SARP), which oversees the internal administrative investigations of PRPD officers, civilians filed at least 1,768 complaints against officers for excessive or unjustified force and assault from 2004 to August 2010. These numbers are most surely low and do not accurately represent the extent of the problem: the ACLU’s research shows that civilians regularly elect not to report police abuse because of a lack of faith in the investigatory and disciplinary system; because of widely-known impunity for police abuse; and because of fear of retribution for filing complaints of civil rights and human rights violations.
Excessive force is routine among police officers in multiple tactical units of the PRPD. We have determined that particularly problematic units include the Tactical Operations Unit (Unidad de Operaciones Tácticas, or UOT), whose work is carried out by a Tactical Operations Division in each of the 13 police regions (División de Operaciones Tácticas, or DOT), colloquially known as the Riot Squad (Fuerza de Choque); and the Drug, Narcotics, Vice, and Illegal Weapons Bureau (Negociado de Drogas, Narcóticos y Control de Vicios y Armas Ilegales, or NDNV), which is represented in each of the 13 police regions across the island by a Division of Drug, Narcotics, and Vice (División de Drogas, Narcóticos y Control de Vicios), commonly known as the Drug Division (División de Drogas). Also problematic is the Specialized Tactical Unit (Unidad de Tácticas Especializadas, or UTE), commonly known as the Group of 100 (Grupo de Cien), an elite unit of officers grouped into multidisciplinary teams drawn from several different police units including drug, traffic, stolen vehicles and the UOT, to combat the drug trade. In addition to its anti-drug operations, the UTE has worked closely with the UOT in responding to protests.

**Billy Clubs versus Speech: Excessive Force against Protesters to Suppress Speech and Expression**

Since 2009, the PRPD also has used excessive force against nonviolent protesters. Even as police crackdowns on the Occupy movement have brought attention to the problem of police abuse against protesters in the United States, the PRPD has failed to address its frequent and systematic use of force against protesters. Officers use excessive force to suppress constitutionally protected speech and expression, indiscriminately using chemical agents including a toxic form of tear gas and pepper spray, batons, rubber bullets and rubber stinger rounds, sting ball grenades, bean bag bullets, Tasers, carotid holds, and pressure point techniques on protesters. Police have regularly used excessive force in violation of protesters’ First Amendment right to freedom of speech, expression, and assembly, as well as their Fourth Amendment right to be free from unreasonable searches and seizures.

The ACLU documented numerous instances of police abuse against protesters at locations that are traditionally the site of public demonstrations in Puerto Rico, including outside the Capitol Building, the Supreme Court of Puerto Rico, the Governor’s mansion, and the Government Development Bank for Puerto Rico, and on the campus of the University of Puerto Rico (UPR). The PRPD has regularly responded to peaceful protests by deploying scores of Riot Squad officers in full riot gear, including padded body armor, helmets with visors, combat boots, and plastic shields. They are customarily armed with long crowd-control batons; aerosol pepper spray canisters; tear gas riot guns, rubber bullet guns, and/or pepper-ball guns; and firearms with live ammunition.

In responding to entirely peaceful or largely peaceful political demonstrations, police routinely fired aluminum tear gas canisters at protesters from riot guns or “less-lethal launchers,” a firearm that physically resembles a rifle grenade launcher. Police also launched tear gas from helicopters, and video footage and photographs show thick clouds of tear gas engulfing protesters. Police doused protesters with pepper spray at point-blank range just inches from
protesters’ faces, directly into protesters’ eyes, noses, and mouths. Protesters told the ACLU that police sprayed them so thickly with pepper spray that they were covered in the orange liquid, which poured down their faces and bodies, temporarily blinding them and causing excruciating pain that in some cases lasted for days.

Police have also routinely struck, jabbed, and beat protesters with 36” straight-stick batons, used as blunt impact weapons specifically for riot control. Riot squad officers struck protesters with two-handed jabs and single-handed strikes in which officers raised the batons over their heads to hit protesters with maximum impact. In numerous cases riot squad officers even chased after fleeing protesters and struck them in the head, back and shoulders from behind. Officers also used painful carotid holds and pressure point techniques intended to cause passively resisting protesters pain by targeting pressure points under protesters’ jaws, near their necks, or directly on their eyes and eye sockets. Pressure point tactics not only cause excruciating pain, but they also block normal blood flow to the brain and can be potentially fatal if misapplied. In some cases these pressure point techniques have caused student protesters to lose consciousness.

In the cases documented by the ACLU, as a result of the PRPD’s excessive use of force numerous protesters required and received medical treatment for blunt and penetrating trauma, contusions, head injuries, torn ligaments and sprains, respiratory distress, and second-degree burns from chemical agents.

Despite the PRPD’s widespread use of violence on protesters during several of the incidents documented by the ACLU, including a protest at the Capitol on June 30, 2010 and a demonstration outside a political fundraiser at the Sheraton Hotel on May 20, 2010, few protesters were arrested during these incidents. The dearth of arrests following these incidents indicates that protesters were not threatening public safety and the use of force was neither necessary nor justified.

In other instances involving UPR student protesters, particularly during the April to June 2010 and December 2010 to February 2011 student strikes, we documented baseless mass arrests of UPR students to put an end to their protests, thereby suppressing their speech and expression. A very small fraction of these arrests of student protesters were supported by probable cause. Of approximately 200 UPR student protesters who have been arrested, some of whom have been arrested multiple times, prosecutors have pursued charges against only approximately 17 students. In case after case, student protesters were arrested and held for hours in a police cell, only to have a court find no probable cause to support the arrest.

These abuses have had a chilling effect on First Amendment-protected protest, and numerous university students and labor union leaders and members reported to the ACLU that they have ceased protesting, or significantly scaled back their protest activity, because of fear that they will again be subjected to police violence and baseless arrest. A number of these self-described activists, who have participated in past protests on numerous occasions, told the ACLU they no longer feel safe participating in demonstrations. They said they fear that the PRPD will again
use excessive and unnecessary force to suppress their demonstrations, and they are reluctant to express their political beliefs in public and risk retaliation by the PRPD.

All of the protesters interviewed by the ACLU told us that they believe the PRPD’s use of force against them is designed to suppress their speech and expression, and is specifically directed at those with viewpoints that are critical of the current administration and its policies. Without exception, all of the concerned citizens, community leaders, university student activists, and labor union leaders and members we interviewed told us that they feel the police have targeted them because of the viewpoints they have sought to express.

**Failure to Police Crimes of Domestic Violence and Sexual Assault**

The PRPD systematically fails to protect victims of domestic violence and to investigate reported crimes of domestic violence, sexual assault, and even murders of women and girls by their partners or spouses. The PRPD is failing to protect women and girls from abusive intimate partners and ex-partners, and the PRPD is not policing those crimes when they are committed.

Puerto Rico has the highest per capita rate in the world of women over 14 killed by their partners. The numbers are disturbing, and climbing: 107 women were killed by their intimate partners in a five-year period from 2007 to 2011. The number of women killed by their intimate partners jumped significantly in 2011, to 30 women killed, up from 19 in 2010. In 2006, the PRPD reported 23 murders of women at the hands of their partners or spouses, placing Puerto Rico first on an international list comparing the number of women killed in each country/territory by their partners per million women over the age of 14.

Of the women killed by their intimate partners from 1991 to 1999, only 17 percent had orders of protection, a scant 2 percent had orders of arrest against their murderer, and 4 percent had expired orders of protection. In 2007, 25 percent of the women killed by their partners had previously reported incidents of domestic violence to the PRPD. Few women are seeking protection from their abusive partners, in part because they lack faith in a system that is failing to provide adequate protection to victims.

In addition, the PRPD is failing to ensure that women confronting domestic violence utilize the legal options available to them, and it is failing to enforce existing protective orders by arresting abusers who violate orders that are in place.

In July 2011, during his confirmation hearing before the committee on Public Safety and Judicial Affairs, the recently-replaced Superintendent of Police, Díaz Colón, was asked about deaths from domestic violence that have occurred on the island, and he replied that domestic violence is a private matter and is outside the purview of the PRPD.

Moreover, the PRPD is not adequately responding to or investigating rape crimes, and it is significantly underreporting these crimes. The PRPD reported that only 39 forcible rapes were
committed in 2010, while the department also reported 1,000 homicides during the same year. Based on data from police departments around the U.S., we would expect the rape statistics to be 100 times the figure reported by the PRPD, as other jurisdictions in the U.S. report about four times as many rapes than homicides.

The number of reported forcible rapes has declined exponentially; from 426 in 1990 to 39 in 2010. While the reported rape rate has declined sharply in the last ten years, from 228 forcible rapes in 2000 to 39 in 2010, the murder rate has seen a sharp increase during the same time period, indicating that reduced crime is not the cause of the recent suspiciously low rape statistics.

The remarkable data spread between reported forcible rape and murder is the result of the PRPD’s failure to follow protocols to respond to, record, or investigate crimes of rape. Official sources estimate that, in the case of sexual violence, only about 16 percent of rapes are reported. In their latest study, issued in 2007, the Puerto Rico Department of Health’s Center for Assistance to Rape Victims estimated that 18,000 people in Puerto Rico, mostly women and girls, are victims of sexual violence each year.

**Total Impunity: Failure to Investigate or Punish Police Brutality**

There are numerous contributing factors that are responsible for these deeply-rooted, wide-ranging, and long-standing human rights abuses—abuses which are both preventable and predictable. Our research has found that the investigatory, disciplinary, and reporting systems in place utterly fail to address, and therefore prevent, police abuses. In particular, we have documented the failure of the following systems: the disciplinary and other accountability systems, which fail to meaningfully punish officers for misconduct; the investigatory system, which fails to effectively examine use of force and allegations of police misconduct; and the reporting system, which fails to collect and track data that could be used to correct these grave issues.

These systems virtually guarantee impunity: instead of deterring abuses by holding abusive officers accountable, the PRPD allows officers to escape punishment or any other consequences, rearming them and returning them to active duty, often to repeat their offenses. Citizen complaints of brutality, lethal force, and excessive force languish for years without resolution. Abusive officers rarely are administratively punished or criminally prosecuted. The PRPD fails to track repetitive conduct by officers who violate the law or have significant records of complaints from the public. The failure to implement effective early warning systems to identify abusive officers and flag high-risk officers likely to commit abuses has resulted in the avoidable loss of numerous lives.

The investigatory, disciplinary, and reporting systems of the PRPD rubber-stamp the use of force, cover up abuse by its officers, and encourage a code of silence. We documented a disciplinary system that retains, protects, and even promotes officers who use lethal and
excessive force. It is a disciplinary system that retained an abusive officer even after he was labeled a “ticking time bomb” by a police psychologist, to see him later execute an unarmed man in the street; awards medals of valor to officers involved in a deadly shooting of a mentally ill man even while the official investigation into their use of force was ongoing; and reinstated an officer who held the local police chief hostage at gunpoint, rearmed him after he was arrested eight times, and returned him to foot patrol in a housing project where he shot and killed an unarmed 18-year-old boy.

We also documented an investigatory system that fails to interview witnesses and ignores eyewitness accounts that contradict the officers’, as in one case in which an investigation of the fatal shooting of an unarmed man reported only the involved officers’ account of events and summarily stated that bystanders were interviewed at the scene, “but they said adverse things about the officers.”


The ACLU has identified a number of additional problematic PRPD policies and practices that contribute to the pattern of police abuse, including lack of guidance governing the use of force; lack of effective oversight, supervision, and training; failure to collect and track data that could be used to correct these grave issues; and failure to fully implement a standard trigger weight that meets U.S. national standards.

PRPD officers perform an essential public safety function, and the ACLU recognizes the important work performed every day by the department’s officers. However, the PRPD fails to provide even basic guidance to its personnel on how to discharge their duties in compliance with constitutional and human rights standards. Until January 31, 2012, the PRPD had no comprehensive policy on the use of force. Such a policy is standard for police departments across the United States, and is standard policing practice around the world. To date, the PRPD has not fully implemented the new policy, and it has not yet trained all of its personnel in the policy.

The PRPD continues to lack standard protocols governing the use of force that officers are authorized to use, including guidance on the use of chemical agents, impact weapons, and “less-lethal” ammunition such as rubber bullets or sting ball grenades. The PRPD also lacks any protocols on policing protests and large-scale demonstrations, interactions with people with mental illness, and handling complaints of domestic and sexual violence.

Existing PRPD policies fall short of constitutional legal standards and U.S. police practices. For example, PRPD policies on the use of firearms, Tasers, and batons do not incorporate current legal requirements governing officers’ use of force, do not emphasize alternatives to physical force, and do not require the use of measures to avoid or minimize the use of force. The existing policies fail to establish a clear protocol on the levels of force that are permitted
in response to different levels of resistance from suspects. The existing policies also fail to provide any guidance on types of force other than firearms that may constitute lethal or deadly force, such as chokeholds, carotid holds, and strikes to the head with batons or other impact weapons. The existing policies do not even acknowledge that such types of force can be lethal, a serious omission. In addition, the PRPD’s orders regulating police practices are not easily comprehensible or accessible to officers, who are not provided with copies of the policies.

Officers also receive patently inadequate training, insufficient supervision, and minimal guidance on the legal boundaries of their use of force and other conduct. The PRPD fails to enforce even the protocols and laws in place to regulate officers’ conduct. Moreover, there is minimal public oversight and transparency of the PRPD’s policies and practices, including no effective independent review.

Until February 2011, the PRPD lacked any standard trigger weight, instead leaving all service weapons at their factory settings of 5.5 and 6.5 pounds, which are substantially lighter than the standard trigger weights of U.S. metropolitan police departments such as the NYPD, which requires a trigger weight of 12 pounds on all service weapons. The PRPD had not paid any attention to the trigger weights of its service weapons until the September 2010 fatal shooting of an unarmed 22-year-old witness to a robbery who had remained at the scene to provide police with a statement. In that case, after the gun of one of five officers at the scene accidentally discharged, another officer began shooting and fired 10 bullets, one of which fatally struck the young man in the back of his head.

In February 2011, the Superintendent of the PRPD issued an order setting the standard trigger weight of all PRPD service weapons at 8.5 pounds. However, the Superintendent ordered that trigger weight springs on service weapons would be changed gradually, and as of June 2011, the PRPD still had over 9,000 service weapons in use that had not been altered to the higher standard trigger weight. Sensitive triggers lead to unintentional shootings during police interactions with civilians and overfiring in which officers shoot more rounds than they would with firearms with heavier trigger weights. In the mid-1990s the NYPD increased the mandatory trigger weight for service weapons from 8 pounds to 12 pounds in order to minimize unintentional shootings. It is essential that the PRPD modify all of its service firearms to the 8.5-pound trigger weight at a minimum, and ideally increase its standard trigger weight to bring it in line with police department policy in cities such as New York and Los Angeles.

The Path Ahead

The United States Department of Justice (DOJ) opened an investigation into the PRPD in July 2008, and in September 2011 issued its findings in a scathing report, technically termed a “findings letter.” The DOJ’s investigation focused on the four-year period from 2004 to 2008, and was expanded to include police response to protests in 2009 and 2010. The DOJ found a pattern and practice of constitutional violations by the PRPD, including excessive force in violation of the Fourth Amendment and unreasonable force and other misconduct designed to suppress
the exercise of First Amendment rights, concluding that the PRPD "is broken in a number of critical and fundamental respects." The superintendent at the time, Emilio Díaz Colón, who had been in the post for only three months when the DOJ published its report, responded by rejecting the DOJ’s findings and denying any constitutional violations by the PRPD. In a court filing, Puerto Rico’s Justice Department subsequently denounced the DOJ report as unreliable, flawed, and biased.

On March 29, 2012 Governor Luis Fortuño named Héctor Pesquera as Superintendent of the PRPD following Díaz Colón’s resignation. Pesquera, who is the PRPD’s eighth superintendent in 11 years, told journalists in April 2012 that the PRPD does not violate human rights; when pressed he acknowledged that some individual officers may do so.

The PRPD has demonstrated it is both unwilling and unable to police itself, and the political leadership in Puerto Rico has failed to step into the breach. The PRPD has long promised reforms and publicly stated its commitment to reforming some of its policies, but for the most part it has not delivered on these promises. Immediately following the publication of the DOJ’s investigation findings, Governor Fortuño issued a plan outlining a series of planned reforms, which are superficial at best, and most of which have not yet been enacted in the nine months since. To its credit, the PRPD has retained a qualified team of experts to assist them with formulating new policies, which resulted in the issuance of a new general use of force policy at the end of January 2012. However, Puerto Rico’s new use of force policy falls short of constitutional and U.S. national standards and is vague and lacks objective criteria on the use of lethal force by PRPD officers. In addition, most of Governor Fortuño’s and the PRPD’s promised reforms have not materialized. Moreover, while the issuance of the new use of force protocol is a necessary first step, the new policy is meaningless without effective accountability measures on the use of force and adequate training and enforcement.

Since the new use of force policy went into effect, there have been at least five recent incidents in April and May 2012 of potentially excessive force by PRPD officers that left one 19-year-old dead, four young men seriously injured with gunshot wounds inflicted by officers, and one young man with injuries from a beating he sustained from an officer. These incidents include a police shooting on April 27, 2012 in the parking lot of a shopping center in Manatí, in which PRPD officer Alfredo Delgado shot two brothers, killing 19-year-old Saúl Medina Figueroa and critically wounding 21-year-old Adrián Medina Figueroa. The officer allegedly stopped the young men’s sister for running a red light outside the taco restaurant where the siblings worked, after which her unarmed brothers and mother became involved in a verbal altercation with the officer. The officer reported that he tried to use his nightstick on the family, but one of the brothers took his nightstick and hit him with it and the other brother struck him with a pipe from his car. The officer shot 14 times, fatally shooting Saúl in the abdomen and leg and critically wounding Adrián with three gunshots, including a shot to his chest. In another recent incident, on May 7, 2012 in Puerta de Tierra, PRPD officer Juan Nieves Martínez shot unarmed 21-year-old Jovanny Héctor Núñez Morla, allegedly after the young man punched him in the face. The officer reportedly had stopped the young man for a suspected traffic violation and shot the young man twice, in his arm and his right side. Both incidents raise serious questions about the reasonableness of the force used by the officers. Following these recent incidents, Superintendent Pesquera made troubling remarks to the press, seemingly justifying the use
of deadly force against unarmed assailants who assault police officers, in which he stated that, 
“‘Any attack against a police officer has to be repelled with force, and whatever consequence 
that occurs is going to be the attacker’s responsibility.’”

The PRPD requires an overhaul, not merely reform, and certainly not the empty promises 
of reform that the PRPD has offered to date. The PRPD needs to address the structural 
issues identified in the ACLU’s and DOJ’s reports, and these wide-ranging reforms should 
be supervised by a federal court. While the DOJ’s findings are a critical first step, with no 
enforcement mechanism to ensure the PRPD adopts the essential reforms recommended by 
the DOJ and the ACLU, there will not be change on the ground and lives will continue to be lost 
and destroyed by abusive police officers. In order to stop the ongoing police abuse and translate 
planned reforms into real change, a court-enforceable and monitored agreement between the 
DOJ and the government of Puerto Rico that includes a comprehensive reform plan is necessary.

Since 2004, the ACLU of Puerto Rico has been documenting numerous cases of police brutality 
in Puerto Rico. Between March and September 2011, the national office of the ACLU conducted 
fact-finding human rights research in Puerto Rico to further document allegations of police 
brutality. This report is based on a comprehensive six-month investigation, during which the 
ACLU conducted interviews in Puerto Rico with government officials and victims of police 
brutality or their surviving family members or lawyers in March, April, May, and September 
2011. We focused on incidents over a five-year period from 2007 through 2011, and have 
continued monitoring incidents, policies, and practices. We issued a preliminary report of our 
research findings in June 2011; this expanded report contains our complete findings based on 
additional field research and documentation of ongoing police abuse in Puerto Rico, including 
excessive force incidents that took place as recently as May 2012.

The scope of this report does not include several additional categories of police misconduct 
that are pervasive within the PRPD and raise serious concern, including unlawful searches 
and seizures, racial profiling, and unconstitutional stop-and-frisks. In its report, the DOJ found 
that the PRPD engages in a pattern and practice of unconstitutional searches and seizures, an 
issue that has long been raised by community activists in Puerto Rico. Additional categories of 
police abuse that are not documented here, but that warrant further research based on cases 
documented by the ACLU of Puerto Rico and the news media, include police abuse against the 
homeless in urban areas (particularly in Aguadilla, San Juan, and Bayamón) and police abuse 
against the LGBT community.

Based on our research, including our findings identifying a number of problematic policies 
and practices that contribute to the pattern of police abuse, we have formulated clear 
recommendations for much-needed reforms. These reforms will not only help to bring the 
PRPD into compliance with the constitutions of the United States and Puerto Rico and human 
rights laws, but will also help it to combat the public safety crisis it currently confronts. 
Constitutional policing is a central component of public safety. Policing practices that respect 
Puerto Ricans’ civil and human rights are critical to achieve public confidence in the police 
department, an essential element to improving public safety.
The ACLU makes the following key recommendations. A complete list of recommendations is set forth at the end of this report.

- Develop, revise, and implement comprehensive policies on the use of lethal and less-lethal force and encounters with civilians that meet national, constitutional, and human rights standards. This should include policies on the discharge of firearms, chemical irritants, carotid holds and chokeholds, pressure point techniques, stinger or other “less-lethal” rounds, bean bag guns, canines, batons, use of Tasers and other conducted electronic devices, physical restraints, and the unholstering and brandishing of firearms. This also should include policies on the treatment of protesters and the handling of public demonstrations, as well as the treatment of persons with medical conditions, persons with mental illness, and juveniles.

- Develop and fully implement comprehensive procedures for investigating allegations of police abuse and other civilian complaints. This should include procedures requiring that investigators identify, interview, and record statements from all involved officers and eyewitnesses. This should also include protocols on the intake of civilian complaints to ensure that all civilians wishing to report instances of abusive conduct by officers are able to do so.

- Create and fully implement reporting systems adequate to document all uses of force by the PRPD, as is standard in mainland U.S. metropolitan police departments. Develop and fully implement a use of force reporting policy that includes detailed protocols for officer-involved shooting reporting and the preparing and filing of field incident reports. Develop and fully implement a policy for reviewing use of force and critical incident reports.

- Create and implement fair and expeditious disciplinary procedures to impose effective disciplinary sanctions on officers when they fail to follow protocols, including disarming officers, removing police officers from duty, and permanently suspending them when called for. Reform the internal disciplinary system to periodically review officers’ disciplinary files to flag repetitive conduct and assess risk of future unlawful conduct.

- Effectively implement policies by training PRPD officers to follow all applicable policies and laws on the use of force, and provide adequate supervision to be sure that use of force policies are followed.

- Take measures to address the grave problems with policing of domestic and sexual violence. Such measures should include adoption of clear and improved policies on law enforcement response, investigation and evidence collection, classification of offenses and charging decisions, training of officers, oversight and accountability for police misconduct relating to domestic or sexual violence, and response to officer-committed domestic or sexual violence.

- Gather and publicly report statistics on the use of force by the PRPD, internal investigations initiated and completed, and disciplinary measures taken against police officers.
The legislature of Puerto Rico should create an effective and independent oversight body to monitor the PRPD’s compliance with all applicable laws. The oversight body should be fully empowered and adequately funded to discharge its mandate, and it should be fully independent of the PRPD and the office of the Governor of Puerto Rico.

The DOJ should enter into a court-enforceable and court-monitored agreement with the PRPD. The agreement should include a detailed and court-enforceable plan for comprehensive reforms that addresses all of the findings and the recommendations contained in the DOJ findings letter and this report.


2 Rachel Hiskes and Omar Silva-Meléndez v. José Figueroa Sancha, José A. Rosa Carrasquillo et al., D.P.R., Case No. 10-2244-JAG, Opposition to Motion Requesting Leave to Amend; see also Danica Coto, Puerto Rico Justice Departent Denounces Federal Report Criticizing Police Force, ASSOCIATED PRESS, Oct. 8, 2011.

3 Ricardo Cortés Chico, Cuesta arriba para Chief Pesquera, EL NUEVO DÍA, April 22, 2012.

4 Javier Colón and Limarys Suárez, Repelerán ataques con fuerza, EL NUEVO DÍA, May 8, 2012.