Office of Inspector General
U.S. Department of Homeland Security

The below information has been reviewed and is returned for whatever administrative action or inquiry you consider appropriate. Should any administrative or personnel action result from your response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

Summary of new complaint for your review:

On March 24, 2011, the Michigan Chapter of the Council on American-Islamic Relations (CAIR) wrote to CRCL that American Muslims crossing the border are subject to extensive questions about their religion and religious practices.

CAIR states on behalf of Mr. (b) (6) a U.S. Citizen, that he was allegedly subjected to repeated intensive inspections at the border between November 19, 2007 and December 5, 2010. He states that he is repeatedly taken to the secondary inspection area in handcuffs, where he has stayed for hours, unable to place a phone call or use the restroom in private. In addition, he states that he is repeatedly asked about, "trip, relations, relatives, work, travel history, associations, organization memberships, and other questions."

(b) (6) states that he has filed multiple DHS TRIP requests, and continues to be referred for additional inspection.

Thank you.
Program Analyst
Compliance Branch
Office for Civil Rights & Civil Liberties
Department of Homeland Security
(phone)
**DEPARTMENT OF HOMELAND SECURITY**  
**OFFICE FOR CIVIL RIGHTS AND CIVIL LIBERTIES**  
**COMPLAINT SUMMARY FORM**  
To be placed under the first left tab of the complaint folder  
Complaint Number: 11-06-CBP-0154

<table>
<thead>
<tr>
<th>Summary Prepared By:</th>
<th>Date Prepared:</th>
<th>April 1, 2011</th>
</tr>
</thead>
</table>

**Identifying Information**

<table>
<thead>
<tr>
<th>Complainant/Individual’s FN:</th>
<th>MN:</th>
<th>LN:</th>
</tr>
</thead>
<tbody>
<tr>
<td>(b) (6)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Individual’s Alien number:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Third Party’s FN (Written By):</th>
<th>Third Party’s LN (Written By):</th>
</tr>
</thead>
<tbody>
<tr>
<td>(b) (6)</td>
<td>(b) (6)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Third Party’s Organization:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Council on American-Islamic Relations (CAIR), Michigan</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Source Name/Office/Agency (e.g., other DHS component, government agency, or NGO referring the complaint to CRCL, not representing the complainant):</th>
</tr>
</thead>
<tbody>
<tr>
<td>Council on American-Islamic Relations (CAIR)</td>
</tr>
</tbody>
</table>

If the Complaint file would be more appropriately labeled with a phrase other than an individual complainant’s name, type that tagline/name here:

**Special Category (check any that apply)**

- [ ] Sexual Abuse (PREA)  
- [ ] Language Issues  
- [ ] Recipients of Federal Financial Assistance  
- [ ] Medical Issues  
- [ ] Mental Health Issues  
- [ ] DHS Traveler Redress Inquiry Program (TRIP)  
- [ ] Deaths – Further Action  
- [ ] Deaths – No Further Action  
- [ ] ICE 287(g) Program  
- [ ] ICE Secure Communities Program  
- [ ] DHS OIG Referral to CRCL  
- [ ] CBP Referral to CRCL  
- [ ] ICE Referral to CRCL  
- [ ] FPS Referral to CRCL  
- [ ] Other (please specify)  

**Allegation**

<table>
<thead>
<tr>
<th>Received by DHS:</th>
<th>Received by CRCL:</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 24, 2011</td>
<td>March 24, 2011</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Allegation Type:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Civil Right/Civil Liberty</td>
</tr>
</tbody>
</table>
Incident Date: November 19, 2007 to December 5, 2010

Time of Incident:

Summary of Allegation(s):
On March 24, 2011, the Michigan Chapter of the Council on American-Islamic Relations (CAIR) wrote to CRCL that American Muslims crossing the border are subject to extensive questions about their religion and religious practices.

CAIR states on behalf of Mr. a U.S. Citizen, that he was allegedly subjected to repeated intensive inspections at the border between November 19, 2007 and December 5, 2010. He states that he is repeatedly taken to the secondary inspection area in handcuffs, where he has stayed for hours, unable to place a phone call or use the restroom in private. In addition, he states that he is repeatedly asked about, "trip, relations, relatives, work, travel history, associations, organization memberships, and other questions."

(b) states that he has filed multiple DHS TRIP requests, and continues to be referred for additional inspection.

Compliance Director's Recommendation:
COMMENTS: On [DATE], Jeffrey Blumberg, Director, Compliance Branch, directed that this matter be opened as a complaint, and recommended that it be handled as a [referred, retained, short form] Complaint assigned to [NAME].

Allegation Details

<table>
<thead>
<tr>
<th>Primary Issue:</th>
<th>Discrimination/Profiling</th>
<th>Primary Basis:</th>
<th>Ethnicity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Secondary Issue:</td>
<td>Treatment</td>
<td>Secondary Basis:</td>
<td></td>
</tr>
</tbody>
</table>

Select additional Secondary Issues and Secondary Bases if necessary. Add additional rows to the table above.

Categories from which to Select Allegation Issues and Bases

**Allegation Issue Categories:**
- Abuse of Authority/Color of Law
- Conditions of Detention
- Discrimination
- Due Processing/Administrative Processing
- Profiling
- Treatment
- Unaccompanied Minors

**Allegation Basis Categories:**
- Age
- Citizenship (specify)
- Color (specify whether dark, medium or light complexion)
- Detainee
- Disability (mental)
- Disability (physical)
- Harassment
- Inappropriate touching
- Limited English Proficiency
- National Origin (specify)
- Non-Detainee
- Race (specify race)
- Racial Harassment
- Referral to secondary
- Religion (specify religion)

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BQ_000197
Retaliation
Rude, unprofessional conduct
Sex (specify whether male or female)
Sexual Harassment
Ethnicity (specify ethnicity. **"Hispanic/Latino"** is a selection in this category.)
Other (please specify)

If the complaint involves an Unaccompanied Minor as a complainant/victim, the Primary Issues is Unaccompanied Minors.

### Involved Parties

Component Selection List: DHS HQ, DHS, CBP, FEMA, FLETC, ICE, TSA, USCG, USCIS, USSS

<table>
<thead>
<tr>
<th>Component(s) Referenced (If complaint involves multiple components, list DHS):</th>
<th>CBP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component(s) Involved (list all that apply, based on the above checklist):</td>
<td>CBP</td>
</tr>
<tr>
<td>Individual(s) (list name, title/position, and employment location. State if the individual is a subject of the complaint):</td>
<td>1.</td>
</tr>
</tbody>
</table>

### Location(s) of Incident(s)

Incident Location Type (check all that apply):

- [ ] Airport
- [ ] Airplane
- [ ] BCIS Facility
- [x] Border and Fixed Checkpoint
- [ ] Government Building
- [ ] Seaport
- [ ] Ship
- [ ] Street Stop
- [ ] Place of Business
- [ ] Residence
- [ ] Detention IGSA
- [ ] Detention SPC
- [ ] Detention CDF
- [ ] Other (please specify)

Incident Location (list name of airport or port of entry or other location):

City:  
State: 

If this complaint involves more than one incident location, list each location separately.

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February 2011

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BQ_000198
If the alleged incident occurred outside the U.S., identify the city and county where it occurred.

<table>
<thead>
<tr>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Notes:</td>
</tr>
</tbody>
</table>