The below information has been reviewed and is returned for whatever administrative action or inquiry you consider appropriate. Should any administrative or personnel action result from your response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

Summary of new complaint for your review:

On March 24, 2011, the Michigan Chapter of the Council on American-Islamic Relations (CAIR) wrote to CRCL that American Muslims crossing the border are subject to extensive questions about their religion and religious practices.

CAIR states on behalf of an Anonymous Muslim female of Somali origin and of unknown citizenship alleges that on May 25, 2010 at the Windsor-Detroit Bridge, after she was asked a number of questions about the nature of her trip to the United States, and when she was returning to Canada, CBP then humiliated her with an extensive search. Allegedly, after she was processed through US-VISIT, she was then subjected to an intensive personal search that was "rough" and "humiliating." She alleges that the CBP Officer asked her to remove her hijab, but she refused.

Thank you.
DEPARTMENT OF HOMELAND SECURITY
OFFICE FOR CIVIL RIGHTS AND CIVIL LIBERTIES
COMPLAINT SUMMARY FORM
To be placed under the first left tab of the complaint folder
Complaint Number: 11-06-CBP-0155

Summary Prepared By: (b) (6) Date Prepared: April 1, 2011

Identifying Information

<table>
<thead>
<tr>
<th>Complainant/Individual's FN:</th>
<th>MN:</th>
<th>LN: Anonymous Muslim female of Somali origin</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individual's Alien number:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Third Party's FN (Written By):</td>
<td>(b) (6)</td>
<td>Third Party's LN (Written By): (b) (6)</td>
</tr>
<tr>
<td>Third Party's Organization:</td>
<td>Council on American-Islamic Relations (CAIR), Michigan</td>
<td></td>
</tr>
<tr>
<td>Source Name/Office/Agency (e.g., other DHS component, government agency, or NGO referring the complaint to CRCL, not representing the complainant)</td>
<td>Council on American-Islamic Relations (CAIR)</td>
<td></td>
</tr>
</tbody>
</table>

If the Complaint file would be more appropriately labeled with a phrase other than an individual complainant's name, type that tagline/name here:

Special Category (check any that apply)
- [ ] Sexual Abuse (PREA)
- [ ] Language Issues
- [ ] Recipients of Federal Financial Assistance
- [ ] Medical Issues
- [ ] Mental Health Issues
- [ ] DHS Traveler Redress Inquiry Program (TRIP)
- [ ] Deaths – Further Action
- [ ] Deaths – No Further Action
- [ ] ICE 287(g) Program
- [ ] ICE Secure Communities Program
- [ ] DHS OIG Referral to CRCL
- [ ] CBP Referral to CRCL
- [ ] ICE Referral to CRCL
- [ ] FPS Referral to CRCL
- [ ] Other (please specify)

Allegation

<table>
<thead>
<tr>
<th>Received by DHS:</th>
<th>March 24, 2011</th>
<th>Received by CRCL:</th>
<th>March 24, 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allegation Type:</td>
<td>Civil Right/Civil Liberty</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Incident Date: May 25, 2010
Summary of Allegation(s): On March 24, 2011, the Michigan Chapter of the Council on American-Islamic Relations (CAIR) wrote to CRCL that American Muslims crossing the border are subject to extensive questions about their religion and religious practices.
CAIR states on behalf of an Anonymous Muslim female of Somali origin and of unknown citizenship alleges that on May 25, 2010 at the Windsor-Detroit Bridge, after she was asked a number of questions about the nature of her trip to the United States, and when she was returning to Canada, CBP then humiliated her with an extensive search. Allegedly, after she was processed through US-VISIT, she was then subjected to an intensive personal search that was "rough" and "humiliating." She alleges that the CBP Officer asked her to remove her hijab, but she refused.

Allegation Details

<table>
<thead>
<tr>
<th>Primary Issue:</th>
<th>Discrimination/Profiling</th>
</tr>
</thead>
<tbody>
<tr>
<td>Secondary Issue:</td>
<td>Treatment</td>
</tr>
</tbody>
</table>

Select additional Secondary Issues and Secondary Bases if necessary. Add additional rows to the table above.

Categories from which to Select Allegation Issues and Bases

Allegation Issue Categories:
- Abuse of Authority/Color of Law
- Conditions of Detention
- Discrimination
- Due Process/ Administrative Processing
- Profiling
- Treatment
- Unaccompanied Minors

Allegation Basis Categories:
- Age
- Citizenship (specify)
- Color (specify whether dark, medium or light complexion)
- Detainee
- Disability (mental)
- Disability (physical)
- Harassment
- Inappropriate touching
- Limited English Proficiency
- National Origin (specify)
- Non-Detainee
- Race (specify race)
- Racial Harassment
- Referral to secondary
- Religion (specify religion)
- Retaliation
- Rude, unprofessional conduct
### Involved Parties

Component Selection List: DHS HQ, DHS, CBP, FEMA, FLETC, ICE, TSA, USC, USCIS, USSS

| Component(s) Referenced (If complaint involves multiple components, list DHS): | CBP |
|-component(s) Involved (list all that apply, based on the above checklist): | CBP |
| Individual(s) (list name, title/position, and employment location. State if the individual is a subject of the complaint.): | 1. |

### Location(s) of Incident(s)

Incident Location Type (check all that apply):
- [ ] Airport
- [ ] Airplane
- [ ] BCIS Facility
- [ ] Border and Fixed Checkpoint
- [ ] Government Building
- [ ] Seaport
- [ ] Ship
- [ ] Street Stop
- [ ] Place of Business
- [ ] Residence
- [ ] Detention IGSA
- [ ] Detention SPC
- [ ] Detention CDF
- [ ] Other (please specify)

| Incident Location (list name of airport or port of entry or other location): | Windsor-Detroit Bridge |
| City: | Detroit |
| State: | Michigan |

If this complaint involves more than one incident location, list each location separately.
If the alleged incident occurred outside the U.S., identify the city and county where it occurred.