This is a project that I am hoping you might be able to help me with. CRCL Officer Margo Schlanger has asked my colleagues and I to collect specific cases where travelers have had problems with CBP at Boston Logan Airport. If possible, it would be good to have information such as name (if the individual is willing to share, otherwise we can submit an anonymous entry), date of incident, and some details. I’ve already included reports from [redacted] and Mr. [redacted]. My colleague is collecting more stories from the Somali community in Boston and in Portland, Maine.

Specifically are there incidents where:
- Travelers have been told they cannot call relatives while held in secondary inspection
- Travelers have been told they cannot use the restroom while in secondary
- Travelers have not been provided appropriate interpretation services
- Travelers have been asked offensive/inappropriate questions

But if you have other incidents that are noteworthy, we’d like to hear about them as well.

I need to compile this data by the end of the week for finalizing early next week. If it might be easier to do this over the phone, I am happy to call any of you at a time that’s convenient.

I am hoping that collecting this information will perhaps lead to some broader policy initiatives or at least local directives to CBP Boston. Thus any info would be much appreciated!

Thanks,

Esq.
Community Engagement Section
Office for Civil Rights & Civil Liberties
US Department of Homeland Security
Washington DC 20528

[redacted]