From: (b) (6)
Sent: Wednesday, March 16, 2011 2:34 PM
To: (b) (6) (b) (6) (b) (6) (b) (6)
Subject: RE: Boston CBP issues

(b) (6) – just a quick request. We know CBP Boston can get pretty defensive, and thus would you mind keeping my request below under wraps? I think we’ll be able to accomplish more that way...Can explain more over the phone if you’d like.

Thanks!

(b) (6) Esq.
Community Engagement Section
Office for Civil Rights & Civil Liberties
US Department of Homeland Security
Washington DC 20528
(b) (6)

From: (b) (6)
Sent: Tuesday, March 15, 2011 4:15 PM
To: (b) (6) (b) (6) (b) (6)
Subject: RE: Boston CBP Issues

Thank you (b) (6) I will include the details of (b) (6) complaints. And yes, I do plan on contacting (b) (6) and (b) (6) (I already have some cases from (b) (6) but several of these are JFK related rather than BOS). But yes, if you could get me whatever you can, that would be great...and once again, if names are not available, we can submit the entry anonymously if the date of the incident and some details are provided. Thanks!

From: (b) (6) Imailto (b) (6)
Sent: Tuesday, March 15, 2011 4:05 PM
To: (b) (6) (b) (6)
Subject: RE: Boston CBP Issues

(b) (6) complaint was sent to your office too. Letter attached. We have some other incidents but may not be able to give you the names by the end of this week. Many of the groups at the Bridges meetings said they had people complain to them. Are you asking them too? I think (b) (6) has a few people complaining to him, (b) (6) had some, and some other people mentioned incidents at Logan as well. I’ll check with (b) (6)...

From: (b) (6) Imailto (b) (6)
Sent: Tuesday, March 15, 2011 3:26 PM
To: (b) (6) (b) (6) (b) (6)
Subject: Boston CBP Issues

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PRIV 11-0292 - 000354

BQ_000356
This is a project that I am hoping you might be able to help me with. CRCL Officer Margo Schlanger has asked my colleagues and I to collect specific cases where travelers have had problems with CBP at Boston Logan Airport. If possible, it would be good to have information such as name (if the individual is willing to share, otherwise we can submit an anonymous entry), date of incident, and some details. I’ve already included reports from and Mr. My colleague is collecting more stories from the Somali community in Boston and Portland, Maine.

Specifically are there incidents where:
- Travelers have been told they cannot call relatives while held in secondary inspection
- Travelers have been told they cannot use the restroom while in secondary
- Travelers have not been provided appropriate interpretation services
- Travelers have been asked offensive/inappropriate questions

But if you have other incidents that are noteworthy, we’d like to hear about them as well.

I need to compile this data by the end of the week for finalizing early next week. If it might be easier to do this over the phone, I am happy to call any of you at a time that’s convenient.

I am hoping that collecting this information will perhaps lead to some broader policy initiatives or at least local directives to CBP Boston. Thus any info would be much appreciated!

Thanks,

Esq.
Community Engagement Section
Office for Civil Rights & Civil Liberties
US Department of Homeland Security
Washington DC 20528