Responses of the Federal Bureau of Investigation
to Questions for the Record
Arising from the January 20, 2010, Hearing Before the
Senate Committee on the Judiciary
Regarding “Securing America’s Safety: Improving the Effectiveness of
Anti-Terrorism Tools and Inter-Agency Communication”

Questions Posed by Chairman Leahy

Not Responsive

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b. I am also disturbed by reports that our intelligence agencies may be struggling to perform even basic keyword searches to establish links between critical pieces of intelligence and recognize threats. What is the FBI doing - both internally and in coordination with other agencies - to enhance our technological ability to sort through the vast amount of information we collect? Will the hundreds of millions of dollars that we have spent on the Sentinel and Guardian programs help in this regard?

Response:

The FBI continues to deploy phased enhancements to programs and applications currently in use, including the Sentinel and Guardian programs. The scope of the FBI’s current information technology projects emphasizes the accurate and timely sharing of information with our law enforcement and U.S. Intelligence Community (USIC) partners. The FBI has dedicated substantial resources to globalizing the information technology environment through the use of advanced capabilities that include rapid and reliable access to multiple mission-critical data sources. During fiscal year 2009 the FBI continued to develop and deploy Sentinel, replacing the Sentinel Enterprise Portal with a new user interface that offers easier navigation of cases and documents, a simplified login process, and easier access to the search capability. For example, Sentinel’s search feature now permits access to millions of case-related records, displaying 100 results per page in chronological order with hyperlinks to document details. Future deployments will further improve efficiency by offering a variety of advanced search capabilities.

The Guardian/eGuardian Program began with deployment of the Guardian Threat Tracking System throughout the FBI’s field and legal attaché offices in July 2004. Guardian is the FBI’s primary tool for ensuring that potential terrorist threats and suspicious activities are documented, analyzed, monitored, mitigated, and communicated quickly throughout the FBI. More than 13,000 Guardian user accounts have been activated and over 140,000 incidents had been addressed through Guardian as of February 2010, with an average of 70 new incidents per day.

Significant enhancements have recently been made to the Secret-level Guardian system to support the deployment of the unclassified eGuardian system to Fusion Centers, regional intelligence centers, Joint Terrorism Task Forces (JTTFs), and Federal, state, local, and tribal law enforcement partners. eGuardian is a user-friendly system that works in tandem with Guardian to share unclassified information regarding potential terrorist threats, terrorist events, and suspicious activities, including Suspicious Activity Reports and intelligence analysis,
throughout the law enforcement community. eGuardian allows recognized law enforcement entities to record suspicious activity or threat information with a potential nexus to terrorism in a standardized format using a pre-defined business process flow and submit the information for review and analysis. This system, which can also accommodate attached documents, photo images, videos, and audio clips, provides a near real-time information sharing environment that is available at no cost to our law enforcement partners. As of February 2010 there were more than 560 Federal, state, local, and tribal member agencies with more than 1,800 individual eGuardian users who had reported and shared almost 3,000 incidents.