SEMI-ANNUAL ASSESSMENT OF COMPLIANCE WITH PROCEDURES AND GUIDELINES
ISSUED PURSUANT TO SECTION 702 OF THE FOREIGN INTELLIGENCE
SURVEILLANCE ACT, SUBMITTED BY THE ATTORNEY GENERAL AND THE
DIRECTOR OF NATIONAL INTELLIGENCE

Reporting Period: December 1, 2008 – May 31, 2009

December 2009
(U) Semiannual Assessment of Compliance with Procedures and Guidelines Issued Pursuant to Section 702 of the Foreign Intelligence Surveillance Act, Submitted by the Attorney General and the Director of National Intelligence

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Reporting Period: December 1, 2008 – May 31, 2009

(U) SECTION 1: INTRODUCTION

(U) The FISA Amendments Act of 2008, Pub. L. No. 110-261, 122 Stat. 2438, now codified at 50 U.S.C. § 1881a (hereinafter “FAA”), requires the Attorney General and the Director of National Intelligence to assess compliance with certain procedures and guidelines issued pursuant to Section 702 of the Foreign Intelligence Surveillance Act of 1978, 50 U.S.C. § 1801 et seq. (hereinafter “FISA”), as amended by the FAA, and to submit such assessments to the Foreign Intelligence Surveillance Court (FISC) and relevant congressional committees at least once every six months. As required by the Act, a team of oversight personnel from the Department of Justice (DOJ) and the Office of the Director of National Intelligence (ODNI) have conducted compliance reviews to assess whether the authorities under the Section 702 of FISA have been implemented in accordance with applicable procedures and guidelines, described below. This report sets forth DOJ and ODNI’s second joint compliance assessment under Section 702 of FISA, as amended by the FAA, covering the period December 1, 2008, through May 31, 2009 (the “reporting period”).

(U) Section 702(1) of FISA, as amended by the FAA, provides:

Not less frequently than once every 6 months, the Attorney General and Director of National Intelligence shall assess compliance with the targeting and minimization procedures adopted in accordance with subsections (d) and (e) and guidelines adopted in accordance with subsection (f) and shall submit each assessment to—

(A) the Foreign Intelligence Surveillance Court; and
(B) consistent with the Rules of the House of Representatives, the Standing Rules of the Senate, and Senate Resolution 400 of the 94th Congress or any successor Senate resolution—(i) the congressional intelligence committees; and (ii) the Committees on the Judiciary of the House of Representative and the Senate.

(U) The targeting procedures referred to in subsection (d) are procedures that the Attorney General must adopt, in consultation with the Director of National Intelligence, “that are reasonably

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1 (U) The March 2009 Semiannual Assessment Report covered the period September 4, 2008 through November 30, 2008. Beginning with this report, the period covered by the report is six months.

2 (U) This report accompanies the Semiannual Report of the U.S. Department of Justice Concerning Acquisitions under Section 702 of the FISA, which is submitted pursuant to Section 707 of FISA, as amended by the FAA, and covers the same reporting period.
designed to (A) ensure that any acquisition authorized under subsection (a) is limited to targeting persons reasonably believed to be located outside the United States; and (B) prevent the intentional acquisition of any communication as to which the sender and all intended recipients are known at the time of the acquisition to be located in the United States.” Section 702(d)(2) requires that these procedures be reviewed by the FISC.

(U) The minimization procedures referred to in subsection (e) must also be adopted by the Attorney General in consultation with the Director of National Intelligence. They must meet the definition of “minimization procedures” under Section 101(4) or 301(4), as appropriate, of FISA. They must also be reviewed and approved by the FISC.

(U) The guidelines referred to in subsection (f) similarly must be adopted by the Attorney General, in consultation with the Director of National Intelligence. Subsection (f) requires that these guidelines be provided to certain congressional committees. The purpose of these guidelines is to ensure compliance with the limitations set forth in Section 702(b), which are as follows:

An acquisition authorized under subsection (a)—

(1) may not intentionally target any person known at the time of acquisition to be located in the United States;

(2) may not intentionally target a person reasonably believed to be located outside the United States if the purpose of such acquisition is to target a particular, known person reasonably believed to be in the United States;

(3) may not intentionally target a United States person reasonably believed to be located outside the United States;

(4) may not intentionally acquire any communication as to which the sender and all intended recipients are known at the time of the acquisition to be located in the United States; and

(5) shall be conducted in a manner consistent with the fourth amendment to the Constitution of the United States.

(U) Section 101(h) provides:

"Minimization procedures", with respect to electronic surveillance, means--

(1) specific procedures, which shall be adopted by the Attorney General, that are reasonably designed in light of the purpose and technique of the particular surveillance, to minimize the acquisition and retention, and prohibit the dissemination, of nonpublicly available information concerning unconsenting United States persons consistent with the need of the United States to obtain, produce, and disseminate foreign intelligence information;

(2) procedures that require that nonpublicly available information, which is not foreign intelligence information, as defined in subsection (e)(1), shall not be disseminated in a manner that identifies any United States person, without such person's consent, unless such person's identity is necessary to understand foreign intelligence information or assess its importance;

(3) notwithstanding paragraphs (1) and (2), procedures that allow for the retention and dissemination of information that is evidence of a crime which has been, is being, or is about to be committed and that is to be retained or disseminated for law enforcement purposes; and

(4) notwithstanding paragraphs (1), (2), and (3), with respect to any electronic surveillance approved pursuant to section 102(a) [50 USCS § 1802(a)], procedures that require that no contents of any communication to which a United States person is a party shall be disclosed, disseminated, or used for any purpose or retained for longer than 72 hours unless a court order under section 105 [50 USCS § 1805] is obtained or unless the Attorney General determines that the information indicates a threat of death or serious bodily harm to any person.
These guidelines, the Attorney General’s Guidelines for the Acquisition of Foreign Intelligence Information Pursuant to the Foreign Intelligence Surveillance Act of 1978, as Amended (the Attorney General’s Acquisition Guidelines), were adopted by the Attorney General in consultation with the Director of National Intelligence on August 5, 2008.

(U) The processes used to implement Section 702’s authorities – including the use of targeting and minimization procedures, and the oversight of the use of those authorities – share key elements with the processes used under the Protect America Act of 2007, Pub. L. No. 110-55, 121 Stat. 552 (hereinafter “the PAA”). Like Section 702, the PAA required the use of targeting and minimization procedures, and the targeting procedures under both Section 702 and PAA required
the conduct of joint compliance reviews by ODNI and DOJ. They involved thorough reviews of
documentation, interactions with program personnel, agency oversight personnel, compliance
incident reports, regular onsite visits, and reports provided to congressional committees. The
experience under the PAA — by both agency and oversight personnel — provided an important level
of continuity to those involved in the implementation of Section 702’s authorities. That said,
Section 702 has added significant additional requirements, including, but not limited to, this
semiannual assessment and the Attorney General’s Acquisition Guidelines.

(U) As with the prior joint assessment, this joint assessment first provides a description of
the process by which the authorities granted under Section 702 are implemented. It then describes
the conduct of the compliance assessments themselves — explaining the methodology used by the
joint DOJ and ODNI team to review the measures being used to implement the authorities — and
assesses compliance with the procedures and guidelines. These descriptions are necessary to
provide context for the findings.

(U//FOUO) This assessment finds that during the reporting period, the agencies have
continued to implement the procedures and follow the guidelines in a manner that reflects a focused
and concerted effort by agency personnel to comply with the requirements of Section 702. The
compliance incidents for the reporting period are described in detail in the Semiannual Report of
the Attorney General Concerning Acquisitions under Section 702 of FISA, October 2009, submitted
as required by Section 707(b)(1) of FISA, as amended by the FAA (the “Section 707 Report”). As
with the prior joint assessment, those compliance incidents are analyzed here to determine whether
there are patterns or trends that might indicate underlying causes that could be addressed through
additional measures, and to assess whether the agency involved has implemented measures to
prevent recurrences. First, it should be noted that the joint oversight team has not found
indications in these compliance incidents of any intentional or willful attempts to violate or
circumvent the requirements of the Act. Second, the number of compliance incidents remains
small, particularly when compared with the total amount of activity. Third, certain types of
compliance incidents continue to occur, indicating the need for continued focus on measures to
address underlying causes, including the potential need for additional measures.

(U//FOUO) Finally, the joint oversight team has been informed that information collected as
a result of these incidents has been or is being purged from data repositories. Since compliance
incidents continue to occur, it is important for the agencies involved to have efficient, reliable data
purging processes, reviewed here. The oversight team will continue to review the efficacy of those
measures during the next reporting period. In addition, the oversight team is continuing to evaluate
the manner in which it conducts oversight to find areas to make oversight more efficient and
effective.

8 (U) Unlike Section 702, the PAA did not require that the minimization procedures be approved by the FISC; nor did it
require that compliance assessments be provided to congressional committees. However, the government based the
PAA minimization procedures on minimization procedures that the FISC had previously approved in other contexts,
and submitted regular compliance reports to congressional committees.
9 (U//FOUO) The details of incidents themselves are set forth in the Section 707 Report and are not restated here.
(U) SECTION 2: IMPLEMENTATION OF SECTION 702 AUTHORITIES - OVERVIEW

(S) I. Overview - NSA

NSA seeks to acquire foreign intelligence information concerning specific targets from or with the assistance of electronic communication service providers, as defined in section 701(b)(4) of FISA, as amended by the FAA. As required by Section 702, those targets must be non-United States persons reasonably believed to be located outside the United States.

10 (U) Specifically, Section 701(b)(4) provides:

The term 'electronic communication service provider' means -- (A) a telecommunications carrier, as that term is defined in section 3 of the Communications Act of 1934 (47 U.S.C. 153); (B) a provider of electronic communication service, as that term is defined in section 2510 of title 18, United States Code; (C) a provider of a remote computing service, as that term is defined in section 2711 of title 18, United States Code; (D) any other communication service provider who has access to wire or electronic communications either as such communications are transmitted or as such communications are stored; (E) a parent, subsidiary, affiliate, successor, or assignee of an entity described in subparagraph (A), (B), (C), or (D); or (F) an officer, employee, or agent of an entity described in subparagraph (A), (B), (C), (D), or (E).

11 (U) Section 101(i) of FISA defines “United States person” as follows:

a citizen of the United States, an alien lawfully admitted for permanent residence (as defined in section 101(a)(20) of the Immigration and Nationality Act [8 U.S.C. § 1101(a)(20)]), an unincorporated association a substantial number of members of which are citizens of the United States or aliens lawfully admitted for permanent residence, or a corporation which is incorporated in the United States, but does not include a corporation or an association which is a foreign power, as defined in subsection (a)(1), (2), or (3).
This requirement is reinforced by the Attorney General’s Acquisition Guidelines, which provide that a non-United States person may not be targeted unless a significant purpose of the targeting is to acquire foreign intelligence information that the person possesses, is reasonably expected to receive, and/or is likely to communicate.

Once information is collected, it is subject to FISC-approved minimization procedures. NSA’s minimization procedures set forth specific measures NSA must take when it acquires, retains, and/or disseminates non-publicly available information about United States persons.

NSA’s targeting procedures address, among other subjects, the manner in which NSA will determine that a person targeted under Section 702 is a non-United States person reasonably believed to be located outside the United States.

(U) A. Location.

The procedures provide that NSA’s targeting determinations should be made in light of the totality of the circumstances based on the information available.
NSA has developed a list of factors to facilitate training and tasking for its analysts to use when identifying
and meeting documentation requirements under the "totality of the circumstances" requirement.
(U) B. United States Person Status.

(S) With respect to the United States person status procedures provide that, in many cases, the information NSA reviews may also identify whether the individual is a non-United States person.
(U) E. Documentation.

The citation is a reference that identifies the source of the information, enabling oversight personnel to locate and review the information that led the analyst to his/her reasonable belief.
(§) The source records cited to by analysts are contained in a variety of NSA data repositories. These records are retrieved by NSA, when requested by the DOJ/ODNI oversight team, to verify determinations recorded

(U) G. Oversight and Compliance.

(§) The procedures require that NSA’s Signals Intelligence Directorate (SID), together with NSA’s Office of General Counsel (OGC), provide training on the procedures. They further provide that SID Oversight and Compliance will conduct oversight activities and make any necessary reports, including those relating to incidents of non-compliance, to the NSA Inspector General and NSA’s OGC, and will ensure that necessary corrective actions are taken to address any identified deficiencies. SID Oversight and Compliance is to conduct spot checks of targeting decisions and disseminations to ensure compliance with procedures.

(§) NSA has instituted internal training programs, access control procedures, standard operating procedures, compliance incident reporting measures, and similar processes to implement the requirements of the targeting procedures. Only analysts who have received certain types of training and authorizations are provided access to the Section 702 program. They must review an NSA OGC training program, and must take an examination. The databases they use are subject to audit/review by SID Oversight and Compliance, as well as by the NSA’s Office of Inspector General (OIG). They may consult standard operating procedures for guidance, as well as supervisors, SID Oversight and Compliance personnel, and NSA OGC attorneys.
(S) In addition, the procedures provide that DOJ and ODNI will conduct oversight of NSA’s exercise of authority under Section 702 of the Act, including periodic reviews by DOJ and ODNI personnel to evaluate the implementation of the procedures at least once every sixty days (further discussed below).

(S) The procedures call for NSA to report to DOJ and ODNI any incidents of non-compliance with the procedures by NSA personnel that result in the intentional targeting of a person reasonably believed to be located in the United States or the intentional acquisition of any communication in which the sender and all intended recipients are known at the time of acquisition to be located within the United States, with a requirement to purge any resulting collection. NSA must also report any incidents of non-compliance. Additionally, if NSA learns, after targeting a person reasonably believed to be outside the United States, that the person is inside the United States, or if NSA learns that a person who NSA reasonably believed was a non-United States person is in fact a United States person, NSA must terminate the acquisition, and treat any acquired communications in accordance with its minimization procedures. In each of the above situations, the Section 702 procedures during this reporting period required NSA to report the incident to DOJ and ODNI within seven days of learning of the incident.

(S) NSA has established an incident tracking and reporting standard operating procedure to implement the foregoing. NSA has indicated that such incidents are tracked using a pre-established tracking template that includes fields for the information to be reported to DOJ and ODNI. In addition to the Oversight and Compliance office, the NSA OGC and Inspector General are included in the process.

(U) In July 2009, NSA established the position of Director of Compliance who is responsible for continuous modernization and enforcement of all mission compliance strategies and activities to ensure their relevance and effectiveness. The Director of Compliance will complement and reinforce the intelligence oversight program of the NSA Inspector General and oversight responsibilities of the NSA General Counsel.

(S) II. Overview—FBI

(U) FBI is authorized to acquire foreign intelligence information procedures are set forth in an exhibit.

TOP SECRET//SI//NOFORN
(S) A. FBI Procedures.
(U) B. Documentation.
(U) C. Oversight and Compliance.
(U) IV. Overview - Minimization.

(5) As referenced above, once a task has been tasked for collection, non-publicly available information collected as a result of these taskings that concerns United States persons and is not foreign intelligence information must be minimized. The FISC-approved minimization procedures require such minimization in the acquisition, retention, and dissemination of foreign intelligence information. As a general matter, minimization procedures under Section 702 are similar in most respects to minimization under other FISA orders.

(5) Similarly, the procedures require special handling of communications between attorneys and clients, as well as foreign intelligence information concerning United States persons that is disseminated to foreign governments. The minimization procedures, however, do reflect differences from minimization under FISA orders where Section 702 imposed additional obligations or restrictions. For example, the Section 702 minimization procedures require, with limited exceptions, the purge of any communications acquired through the targeting of a person who at the time of targeting was reasonably believed to be a non-United States person located outside the United States, but is in fact located inside the United States at the time the communication is acquired or was in fact a United States person at the time of targeting.

(U) SECTION 3: CONDUCT OF COMPLIANCE ASSESSMENT ACTIVITIES

(U) I. Work of the Compliance Assessment Team.

(U) A. Compliance Assessment Team Members.

(U) Compliance assessment activities have been jointly conducted by DOJ and ODNI. Specifically, a joint team has been assembled, consisting of members from the DOJ’s National Security Division (NSD), ODNI’s Civil Liberties and Privacy Office (CLPO), ODNI’s Office of General Counsel (OGC), Office of Inspector General (OIG), and ODNI’s Office of Deputy DNI for Collection. The team members play complementary roles in the review process. While all team members seek to ensure compliance with requirements and review available documentation, DOJ focuses on reviewing and completing reporting requirements, and ODNI seeks to identify programmatic and interagency issues.
(U) B. Compliance Assessment Visits.

(U) The team organized its reviews based on the 60-day review cycle required by the procedures under each certification. For the reporting period, the on-site visits were as follows:

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<tr>
<th>Date of Visit</th>
<th>Agency</th>
<th>Taskings Reviewed</th>
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<tbody>
<tr>
<td>January 28, 2009</td>
<td></td>
<td>December 2008</td>
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<tr>
<td>March 5, 2009</td>
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<td>January 2009</td>
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<td>March 31, 2009</td>
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<td>April 7, 2009</td>
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<td>January 16, 2009 – February 28, 2009</td>
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<td>May 5, 2009</td>
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<td>July 22, 2009</td>
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<td>May 2009</td>
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(S//SI//NF) Review of statistical information regarding the number of on coverage is helpful for oversight planning purposes, trend and pattern analysis, and evaluation of underlying causes.
(U) II. The Compliance Review Process.

(S) A. Review Process - NSA.

(S) Prior to a visit date, NSA electronically sends the tasks during the review period to DOJ and ODNI. DOJ attorneys conduct a 100% review of the and prepare a detailed report of their findings, which they share with the ODNI members of the review team. During their reviews, DOJ attorneys seek to determine whether the meet the documentation standards required by NSA’s targeting procedures and provide sufficient information for the reviewers to ascertain the basis for NSA’s foreignness determinations. For those that, on their face, meet standards and provide sufficient information, no further supporting documentation is requested for the onsite review. DOJ attorneys then identify the that, without further review of the cited documentation, did not provide sufficient information, and set forth their questions for each of those. The review team then focuses on those during the subsequent review.

(S) This initial review serves an important function for the review team. By reviewing the documentation “off site,” the DOJ attorneys can analyze with care, and make initial review assessments based on the type of information set forth on.

(S) During the onsite review, the team examines together with NSA SID Oversight and Compliance personnel. NSA attorneys and other NSA personnel as required. The team has access to, and interacts as needed.
with analysts to ask questions, identify issues, clarify ambiguous entries, and provide guidance on areas of potential improvement. Interaction continues following the onsite reviews in the form of e-mail and telephonic exchanges to answer questions and clarify issues.

(S) Following the completion of a 60-day review cycle, DOJ prepares a report documenting the results of the review for that period. This report is provided to congressional committees as an attachment to the Section 707 Report. It documents the relevant time period of the review, the date of the onsite visit, the agencies reviewed, the number and types of issues, and a detailed summary of the findings for that review period. These reports contain specific details — without providing specific details — that explain, , the issues addressed by the oversight team as part of its review during that period, and the outcome of each issue.

(S) B. Review Process – FBI.

(S) For FBI, the review team schedules a visit in advance with FBI, so that FBI can prepare
(U) D. Review Process — Minimization.

(S) During the onsite visits to NSA, the team reviews NSA’s reports to verify compliance with minimization procedures. The team reviews all serialized reports based on Section 702-acquired data that NSA identifies as containing United States person information. The results of these reviews have been documented and included as attachments to the Section 707 Report. During this review period, the team also began to take a random sample of reports not identified by NSA to ensure that NSA was accurately identifying all reports containing United States person information.

(U) E. Review Process — Compliance Incident Reports.

(S) The targeting procedures during the reporting period required that incidents of non-compliance be reported to the DOJ and ODNI within seven days of the reporting agency learning of the incident. These reports are reviewed by the team, with follow-up questions asked for clarification and action. These incidents are often discussed during the regularly scheduled reviews.
Where necessary, the team also has conducted onsite investigations of particular incidents. Compliance incidents have been reported to the FISC in individual compliance notices to the Court, filings related to the FISC’s review of the [redacted], and/or in the Section 707 report.

(U) SECTION 4: COMPLIANCE ASSESSMENT — FINDINGS

(U/FOUO) This assessment finds that during the reporting period, the agencies have continued to implement the procedures and follow the guidelines in a manner that reflects a focused and concerted effort by agency personnel to comply with the requirements of Section 702. The personnel involved in implementing the authorities are appropriately focused on directing their efforts at non-United States persons reasonably believed to be located outside the United States. Processes have been put in place to implement these authorities and to impose internal controls for compliance and verification purposes.

(U) There have been some compliance incidents during the reporting period representing a small percentage of the overall activity. Information collected as a result of these incidents has been or is being purged from data repositories. The DOJ and ODNI oversight team does not believe these incidents represent an intentional attempt to circumvent or violate the procedures required by the Act.

(U) The compliance incidents for the reporting period are described in detail in the Section 707 Report, and, as with the prior joint assessment, are analyzed here to determine whether there are patterns or trends that might indicate underlying causes that could be addressed through additional measures, and to assess whether the agency involved has implemented measures to prevent recurrences. The oversight team will continue to review the efficacy of those measures on a continuing basis.

(U) 1. Compliance Incidents – General.

(U) As previously stated, the compliance incidents identified in this reporting period have been separately reported in detail in Section 707 Report. As explained in Footnote 4 of the Section 707 Report for the NSA compliance incidents, and in its discussion of [redacted], the Section 707 Report covers those compliance incidents in the Attorney General’s Third Semiannual Report Concerning Acquisitions under the Protect American Act (hereinafter “the PAA Semiannual Report”). This joint assessment will also review the NSA compliance incidents and [redacted], referring to them as “PAA compliance incidents” to distinguish them from those reported in the Section 707 Report.

26 (U) As further described below, the Section 707 Report deferred coverage of certain compliance incidents to a separate report required under the PAA; those incidents will be included in this joint assessment.

27 (U) Although the PAA has expired, the Section 404(a)(6)(A) of the FAA re-imposed the reporting requirements of Section 4 of the PAA. Section 4 of the PAA requires the Attorney General to submit a semiannual report that includes, among other things, a description of any incidents of non-compliance with established procedures for determining that the acquisition authorized thereunder concerns persons reasonably believed to be located outside the United States.
(U) The compliance incidents are reviewed here in general terms to assess broader implications – the details are not repeated unless directly relevant to a point being made.

(U) A. Statistical Data Relating To Compliance Incidents.

(TS//SI//NF) The value of statistical information in assessing compliance in situations such as this is unclear. A single incident, for example, may have broad ramifications. Multiple incidents may increase the incident count, but may be deemed of very limited significance. There are, however, certain observations that can be made.
(S) In seeking to assess the value of such statistical data, the oversight team is evaluating other means for collecting and analyzing such data. For example, it may be useful to examine the statistical data through the lens of each agency. Moreover, it may prove useful to analyze the types of incidents that comprise the "numerator" and the type of activity that those incidents are being compared against – the denominator – in order to derive more targeted metrics and insights.
(S) Again, the joint oversight team does not wish to over-emphasize what can be inferred from statistics such as these. In particular, as stated in the prior report, the incidents themselves must be examined, since each — individually or collectively — may be indicative of patterns, trends, or underlying causes, that might have broader implications.
II. Review of Compliance Incidents -- NSA.

As previously discussed, this joint assessment focuses on reviewing the compliance incidents reported in the Section 707 Report for purposes of identifying trends, patterns, and underlying causes.

(U) Unless otherwise noted, incident citations refer to the citations used in the Section 707 Report.
Moreover, Oversight and Compliance requires periodic training and guidance is provided to analysts to re-emphasize the importance of ensuring that the United States person status is properly checked, documented, reported to Oversight and Compliance, and processed through appropriate legal channels. Finally, NSA reports that Oversight and Compliance personnel themselves conduct their own reviews of tasking and de-tasking requests to identify potential issues in this area. The joint oversight team assesses that the foregoing measures will help reduce the recurrence of this type of compliance error, but will continue to monitor this issue closely.
(S)-H. Documentation Incidents.

(S)-As described in the Section 707 Report, documentation issues are summarized in compliance review memoranda prepared by DOJ following each on-site review. These memoranda detail the number and types of documents reviewed, the specific issues identified on a basis, and how each issue was resolved during or following the on-site review. Each review memorandum is attached to the Section 707 Report.
(S) While interactions between oversight and agency personnel have helped improve expectations and understandings regarding documentation practices, as with the last joint assessment, the review memoranda attached to the Section 707 Report continue to note specific issues on a case by case basis. Discussions between the oversight team and agency personnel continue regarding the level and type of detail appropriate to support certain taskings, particularly when technical information is not available. This is particularly the case with respect to the age of supporting documentation. No final guidance has been established yet, with relevant personnel continuing to confer.
IV. Review of Compliance Incidents - FBI.
(U) SECTION 5: CONCLUSIONS.

(U/FOUO) During the reporting period, the agencies have continued to implement the procedures and follow the guidelines in a manner that reflects a focused and concerted effort by agency personnel to comply with the requirements of Section 702. The joint oversight team has not found indications in the compliance incidents assessed above of any intentional or willful attempts to violate or circumvent the requirements of the Act. The number of compliance incidents remains small, particularly when compared with the total amount of activity. Certain types of compliance incidents continue to occur, indicating the need for continued focus on measures to address underlying causes. The joint oversight team has been informed that information collected as a result of these incidents has been or is being purged from data repositories, an important factor given the recurrence of incidents. The oversight team will continue to review the efficacy of measures to address the causes of compliance incidents during the next reporting period. In addition, the oversight team is continuing to evaluate the manner in which it conducts oversight to find areas to make oversight more efficient and effective.