

SECTION A: PROGRAM OFFICE TALKING POINTS

DIVERSITY MATTERS

One key to developing strong and effective teams is the ability to appreciate the benefits of the differences each team member presents. Those differences can confuse, frustrate and cause misunderstandings – OR – they can be illuminate, broaden our horizons, provide growth, and help us to gain new insights.

Achieving our goals can often be best achieved when diversity of opinion, background, and skill are engaged.

We've all likely had the experience of being on a team where one or more members presented special challenges. They were negative and critical. They lacked skills or didn't contribute. These, certainly, are all legitimate complaints, but they don't have to lead to a negative outcome for the team.

Sometimes we can achieve a positive outcome by delving a bit deeper, gaining an understanding, and appreciating another's point of view.

Our personal behavioral styles contribute to how we see the world, process information, and interact with others. Our behavior styles are defined by how we make decisions, solve problems and meet challenges. Each individual's behavior tends to be consistent with their style. Unless we understand each other's styles, we may get annoyed by how others act, or what they say.

Some of us move fast, talk quickly, and make spontaneous decisions. Others are more deliberate and prefer to process information before making a decision. Still others are people-oriented, or perhaps more task-oriented. Some are more analytical and detail-oriented while others tend to be big-picture thinkers.

Teams that include a range of behavior styles tend to excel.

Conflicts can occur when individuals with different styles interact. A quiet person may be intimidated by someone who comes on strong. Someone who tends to hold back can frustrate a person with a more direct style. It sometimes helps to realize that the behavior is not aimed specially at the person on the receiving end; rather it is the way the other person relates to the world.

When we work through style conflicts, and value the advantages diversity brings, we maximize the quality of our team.

Overtly acknowledging and appreciating other teammates' attributes will contribute to your teams' success. When you appreciate characteristics that you admire in a teammate, you not only recognize the attribute as a benefit to the team, you also help that member see their value-add. Your acknowledgment may also serve to strengthen the quality in the person acknowledged.

(Excerpts taken from: New Leadership in the New Economy: Diversity Matters by Margy Bresslour May 10, 2013)

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SECTION B: POLICY TALKING POINTS,

BDO Engagement Rules

Walk The Line (WTL):

Many times the BDO is the first encounter the traveling public has with TSA's multi-layered security approach. Whether the interaction with a passenger occurs at a screening checkpoint or in a public area, the BDOs must engage all individuals they encounter in an informal yet professional manner.

The BDO must remember that Walk the Line (WTL) is an informal engagement that involves speaking to passengers while observing for anomalous reactions. It involves using a sincere and pleasant tone; any verbal engagement with the traveling public or an airport employee must be initiated in a non-threatening manner, using non-coercive questioning. Also remember that the BDO must not persist in engaging any individual when that individual indicates he or she does not wish to speak with the BDO.

Casual Conversation (CC):

The BDO's role in Casual Conversation is to conduct an interview that is non-custodial, voluntary, and informal. The BDO should never ask questions in a belligerent, demeaning, or sarcastic manner. Questions should not be asked in an accusing, suspicious, or abrupt manner.

Moreover, at no time is a BDO to ask antagonizing questions or persist in engaging an individual who indicates he/she does not wish to speak. An individual is not obligated to speak, or continue speaking, if he/she elects to refuse verbal engagement with the BDO.

BDOs have many responsibilities and are a crucial asset in representing TSA to the traveling public. It is vital that BDOs maintain a professional demeanor at all times.

BDO Roles & Responsibilities during MI-2

(b)(3):49 U.S.C. § 114(r)

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SECTION C: HIGHLIGHTS/SPOTLIGHT



BDO Managers: please take the time to acknowledge the name of each Behavior Detection Officer, the airport of record, and their exceptional work by sharing spotlights and best practices with your workforce. Should you have information you would like to place into this section please send an email to BDA.Training@tsa.dhs.gov

(b)(6)

BDO (b)(6) at the scene of the incident.
Photo courtesy of TSA HOU

As featured on TSA Newscast Issue released 2/4/14, BDO (b)(6) from William P. Hobby airport in Houston went above and beyond the call of duty when he jumped in front of an oncoming vehicle in the airport parking garage preventing it from hitting a group of pedestrians. His brave and quick action mitigated what could have been in an unforgettable tragedy.

<input type="checkbox"/> Superb Walk the line Engagement	<input type="checkbox"/> Outstanding Teamwork
<input checked="" type="checkbox"/> Exceptional Critical Thinking	<input type="checkbox"/> Enhanced Stakeholder Relationships
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SECTION D: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

(b)(3);49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF APRIL 29, 2014

SECTION A: PROGRAM OFFICE TALKING POINTS

What makes a great BDO?

A BDO is one who embraces his or her role. Striving for your best, to be engaged, motivated and passionate and to shine amongst the workforce.

A BDO...

I am...

"A Leader, A Teammate-I am respected by my peers, I foster team building and I lead by example; I am a role model. ***I am a BDO..."***

I am...

"Flexible-I am capable of flexing with change in a seamless motion, I accept direction and I embrace opportunities. ***I am a BDO..."***

I am...

"Attentive-I remain engaged and I am focused on the mission. I am attentive to my surroundings. ***I am a BDO..."***

I have...

"Command Presence-I display confidence and pride in my job on a daily basis, I am professional. ***I am a BDO..."***

I can...

"Engage-I am comfortable in engaging the traveling public. I am confident. I engage with a purpose, that is polite, professional and courteous while security centric. ***I am a BDO..."***

I have...

"Integrity-I am truthful and reliable. ***I am a BDO..."***

On a daily basis you are called upon to support several security risk based security initiatives. This is due to your role being a flexible, reliable and deployable skillset that helps to foster greater behavioral awareness to include strengthening the airports overall security posture.

As a BDO, remain engaged, dedicated and reflect on the aforementioned to be as motivated as possible to your role as a BDO and your support to safe guarding the traveling public.

A BDO is one who fully embraces the role, conducts behavior observation AND engages the traveling public and employees.

As a reminder-both behavior observation and engagement go hand and hand

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(b)(6)

From left to right BDOs (b)(6)

In the early afternoon of March 9, 2014, Officers (b)(6) and (b)(6) were completing their shift at Southwest International Airport (RSW). While exiting the baggage claim, they heard loud thumps followed by yelling coming from a nearby escalator. A young man was screaming for help, as his elderly father had fallen on the escalator, and the elderly man's personal belongings were on top of him, preventing him from righting himself.

With the direction of Officer (b)(6) sprang into action and immediately shut off the escalator. They assisted in removing the baggage off the elderly man. Officer Anderson ran to the restroom to get paper towel and applied pressure to stop the bleeding. They calmed him down and kept his spirits high until emergency personnel arrived. Through the swift action of these Officers he escaped serious and potentially fatal injuries. Just a day later and out of hospital care, he came through RSW with his son and was able to continue home. The son expressed his sincere appreciation. Submitted by: HNL EBDO (b)(6)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF APRIL 29, 2014

Program Office Talking Points:

- Excellent referral that reflects the overall collaboration and teamwork amongst the BDOs, screening workforce and security stakeholders
- Great interaction and example of how the layers of security (both BDOs and K-9) work off of each other.
- The BDOs demonstrated diligence and attention to detail remaining fully engaged in the observation and referral process.
- A solid example of completing a screening process utilizing TSA's network (BDO, TSSE, TSO, BDA TSM, FSD, LEO, FBI)

BDOs: (b)(6)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF APRIL 29, 2014

SECTION C: SCENARIO

While a BDO is performing Walk-The Line (WTL), the BDO engages a passenger who looks at the BDO, but does not respond to the BDO's question. As the passenger continues through the queue, the BDO becomes persistent in engaging the passenger. The passenger turns to the BDOs and says "I don't want to talk to you" as they approach the TDC podium. The BDO then stands next the TDC podium as the passenger's travel documents are reviewed. The BDO makes another attempt to engage the passenger as the passenger moves into the divesting area. This time the passenger states that they are not in the mood to talk today and proceeds into the checkpoint.

Did the BDO do anything wrong?

Answer: Once the passenger made it known that they didn't want to talk, the BDO should have not been persistent in engaging the passenger and following the passenger through the screening process.

(b)(3):49
U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Are passengers required to talk to BDOs?

Answer: No. Passengers are not required to talk to BDOs during WTL.

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114
(r)

What could the BDO have done differently?

(b)(3):49 U.S.C. § 114(r)

Are there any behaviors to assess on the passenger?

Based on the information provided, there are no behaviors that would be assessed in this situation.

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF APRIL 29, 2014

SECTION D: Behavior Detection and Analysis

(b)(3):49 U.S.C. § 114(r)

What behaviors were assessed?

Answer:

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SECTION E: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF May 13, 2014

SECTION A: PROGRAM OFFICE TALKING POINTS

How do you start your Casual Conversation?

When conducting Casual Conversation (CC), the interaction with the passenger should appear natural. The passenger should not suspect that they have undergone any deliberate line of questioning (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

The Take Away: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

You should never force a conversation, or be confrontational with the passenger.

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF May 13, 2014

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Nine BDOs from the BDA program at the Boston International Airport (BOS) were recognized for their hard work and dedication throughout 2013 at the Massachusetts Port Authority's Annual Security Awareness for Everyone (SAFE) at BOS's Logan Star Awards Ceremony in December 2013.

- MBDOs (b)(6) BDO (b)(6), and LBDO (b)(6), received the SAFE Award for their work in locating a passenger who had stolen another passenger's wallet. The award also included a poster of the four TSA employees to be displayed in the airport.
- MBDOs (b)(6) and (b)(6) engaged a passenger who had been reported missing by his wife. The passenger had medical needs and was off his medication. With the help of MSP, they were able to bring medical attention to the passenger. BDOs (b)(6) and (b)(6) were nominated for the SAFE award (b)(3):49 U.S.C. § 114(r)
- LBDOs (b)(6) were awarded the Logan Star Award for their quick response to an individual suffering from a heart attack in the Central Parking Garage of BOS.
- Finally, BDO (b)(6) was awarded the Logan Star Award for her efforts in providing CPR classes open to all TSA employees at BOS. (b)(6) contacted Massport Fire and Rescue and coordinated her first class after receiving an overwhelming response from officers that wanted to join her in receiving CPR certification. (b)(6) has been the coordinator of these classes and has seen more than 135 TSA employees receive their certifications; including two BDOs were able to save a man's life shortly after being certified.

Submitted by BOS BDO (b)(6)

(b)(6)

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(b)(3):49 U.S.C. § 114(r)

Outstanding Observation Techniques

(b)(3):49 U.S.C. § 114(r),(b)(6)

Submitted by Christine Pope

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF May 13, 2014

SECTION C: SCREENING OF ACCESSIBLE PROPERTY

Below are a few key areas to remember.

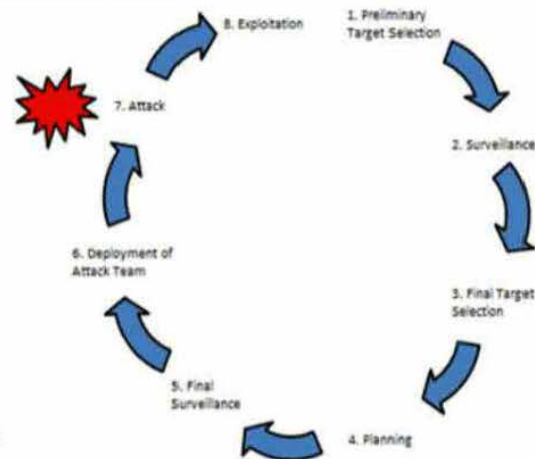


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SECTION D: TERRORIST PLANNING CYCLE

This graphical representation of the **Terrorist Planning Cycle** highlights a terrorist's ability to strategize for target selection. Once a target has been selected the surveillance process begins.



Three historical elements of terrorist behavior:

Secrecy

Terrorists and their cells rely on secrecy. With the ability to work with only a few people who are aware of their mission, there is a greater chance of success.

Reconnaissance and Surveillance

This critical component can be easily undermined by the complacent employee. Knowledge of environment allows the terrorist to learn of existing security routine and find weakness in the system. Advisories go as far as to construct or create mock-ups of the actual targets or assets.

Extensive rehearsals and “dry runs”

“Dry runs” are an inexpensive way to find security weaknesses. The ability to blend in common areas and seek out security flaws is pivotal to achieving their attack.

Take Away: The frontline employee is one of the most important elements of aviation security. The specialized skill set of a BDO can detect physiological manifestations of the human body undergoing stress and identify surveillance activities. Through awareness, behavior detection can prevent an adversary from the beginning stages in the terrorist planning cycle, cutting off one's ability to conduct multiple reconnaissance and surveillance activities. Constant alertness, teamwork, and vigilance to stay focused on the mission can make a difference. This should be a constant reminder to always do your BEST!

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

SECTION A: PROGRAM OFFICE TALKING POINTS



With Memorial Day behind us we are quickly approaching a busy time of the year. So what does that mean for a BDO?

Increase in flight loads-

An increase in flight loads means there will be a lot of passengers traveling for the first time, and many who have not traveled in years. Treat the passengers as you would want someone to treat your family. We pride ourselves on being a World Class agency. You must utilize your excellent customer service skills while assisting passengers throughout the day. However, always remember that you are a security official and security must always be taken into consideration when providing customer service. Stay vigilant, stay focused and stay SAFE.

Be aware of your surroundings-

An increase in passenger throughput could lead to increased opportunities for our adversaries to blend in with the crowd, creating possible vulnerabilities. Position yourself where you can optimally observe individuals in the area where Behavior Detection is being conducted. Stress points are positions where an individual is most likely to exhibit Stress, Fear, or Deception indicators. Remember to maintain a clear line of sight of stress points where you can best observe individuals' reactions. Be sure to always evaluate the Environmental Baseline when conducting behavior observation. Not only are BDOs looking for Stress, Fear and Deception Indicators, BDOs should always remain alert of possible surveillance activities and suicide bomber indicators.

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

Command Presence-

An increase in travelers also means we are also being seen by more of the public. It is crucial to be self-aware and attempt to see ourselves as those around us see us. In order to be an effective deterrent, our primary focus should be at the checkpoint, as well as the surrounding areas. BDOs should avoid lengthy conversations with coworkers. When we put on our uniform, we are representing TSA and something bigger than ourselves.

Stay vigilant

Remain engaged in your work

and

Stay committed to the mission

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

SECTION B: HIGHLIGHTS/SPOTLIGHT

BDO Managers: Please take the time to acknowledge the name of each Behavior Detection Officer, the airport of record, and their exceptional work by sharing spotlights and best practices with your workforce. Should you have information you would like to place into this section please send an email to: BDA.Training@tsa.dhs.gov

(b)(3);49 U.S.C. § 114(r),(b)(6)

<input type="checkbox"/> Superb Walk the line Engagement	<input type="checkbox"/> Outstanding Teamwork
<input type="checkbox"/> Exceptional Critical Thinking	<input type="checkbox"/> Enhanced Stakeholder Relationships
<input type="checkbox"/> Strong Employee Engagement	<input checked="" type="checkbox"/> Effective Communication
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~~SENSITIVE SECURITY INFORMATION~~

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

SECTION C: Prohibited Item/BDO Scenario 007

Part 1

(b)(3):49 U.S.C. § 114(r)

Part 2

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

(b)(3);49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

SECTION D: Managed Inclusion II- (b)(3);49 U.S.C. § 114(r)



Hartsfield-Jackson Atlanta International Airport

(b)(3);49 U.S.C. § 114(r)

BDA TSMs and BDA Coordinators are encouraged to coordinate the aforementioned with their FSDs and RBS Coordinator to determine if the identified criterion is applicable to their airport.

Reporting Requirements:

- Should (b)(3);49 U.S.C. § 114(r) the BDA Program Office must be notified via email at BDA.mailbox@tsa.dhs.gov for required tracking. Please label your email subject line as MI II-Operational Set-Up
- If a referral occurs during MI, please select 'MI BDO' when completing the Referral Report and PMIS entry

(b)(3);49 U.S.C. § 114(r)

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~~SENSITIVE SECURITY INFORMATION~~

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

SECTION E: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

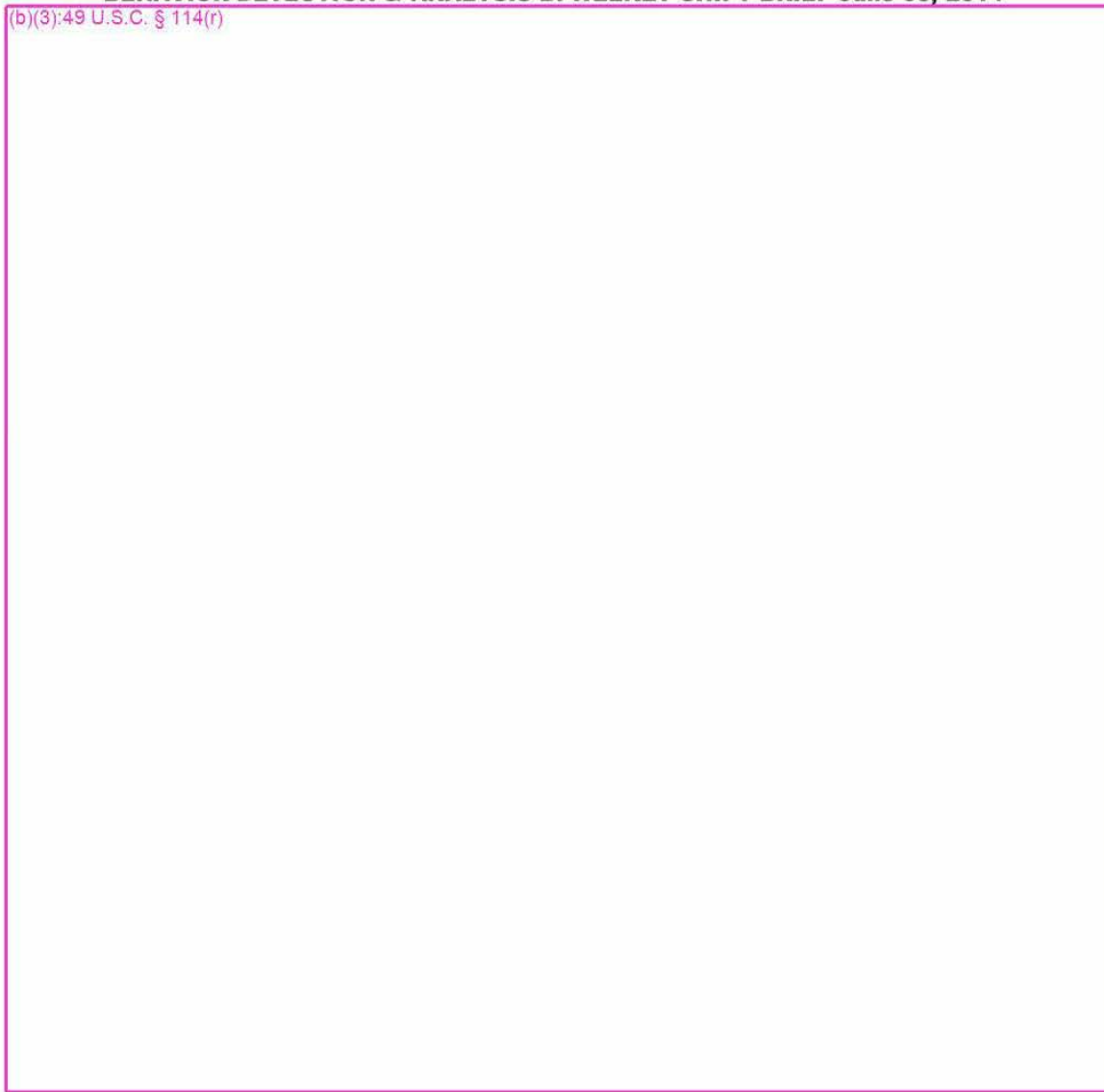
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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 03, 2014

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 24, 2014

SECTION A: PROGRAM OFFICE TALKING POINTS



Are passengers allowed to film while at a TSA checkpoint?

TSA does not prohibit the public, passengers or press from photographing, videotaping or filming at security checkpoints, provided the screening process is not interfered with or slowed down.

What should you do if a passenger is photographing, videotaping, recording or filming screening?

If the passenger's actions appear to fall under the guidelines below (that prohibits photographing, videotaping, recording or filming screening) notify the STSO and your BDA TSM:

- a) Interferes with a TSO's ability to perform the efficient and effective screening of persons and property at the screening location
- b) Involves the unauthorized disclosure of SSI including the photographing of a RESOLUTION PAT-DOWN performed in a private screening location
- c) Is capturing images displayed by screening equipment?

Note: While the TSA does not prohibit photographs at screening locations, local or state statutes might.

Screening personnel must not physically detain or hinder the movement of any individual.

If approached by members of the media who are asking questions, please engage your management staff. You may have a local liaison at your airport that handles media inquiries. You can also refer them to the TSA's Office of Strategic Communications and Public Affairs. The main number is (571) 227-2829 or TSAMedia@dhs.gov.

For additional guidance please refer to Section 2.9 of the Screening Checkpoint Rev.10 SOP.

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 24, 2014

SECTION B: HIGHLIGHTS/SPOTLIGHT

BDO Managers: Please take the time to acknowledge the name of each Behavior Detection Officer, the airport of record, and their exceptional work by sharing spotlights and best practices with your workforce. Should you have information you would like to place into this section please send an email to: BDA.Training@tsa.dhs.gov

PHL's BDO of the Year Written by: Darren K. Williams



Federal Security Director
(PHL) Derek Starks and
MBDO (b)(6)

On May 16, 2014, (b)(6) received the award for "BDO of the Year" at the Philadelphia International Airport Awards Ceremony (PHL). Mr. (b)(6) spoke about how three different feelings came over him.

"First of all, I feel honored, that's the first thing that comes to my mind. Then I also feel humbled by the company I am with here, and I feel challenged to continue the standards that should accompany an award, a distinction such as this." (b)(6) said.

According to FSD Derek Starks (PHL), the program was the 1st Annual Award Ceremony for "Officers of the Year." (b)(6) started his career with TSA in 2005 and had already been working in a leadership position as a LTSO, and in 2007 he became a MBDO.

"It's an honor to be here," said TSA Regional Director, Marisa Maola. "I really think it's critical that we recognize people; people matter, we need to give them recognition, validate them, and value them. That's how we support our mission, people first." said Maola.

Mr. (b)(6) closed out his speech by saying, "Receiving this award is special because the selection was made by people I work with every day."

Four additional Officers and a Manager were honored at the program. Maola said, "All of the award recipients were nominated by their peers, As an agency we've gone through so many changes, but we'll never underestimate what all of you do out there. I appreciate everything these officers do every day."

<input type="checkbox"/> Superb Walk the line Engagement	<input type="checkbox"/> Outstanding Teamwork
<input type="checkbox"/> Exceptional Critical Thinking	<input type="checkbox"/> Enhanced Stakeholder Relationships
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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 24, 2014

SECTION D: Scenario 0008/Referral

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 24, 2014

SECTION E: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 24, 2014

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF June 24, 2014

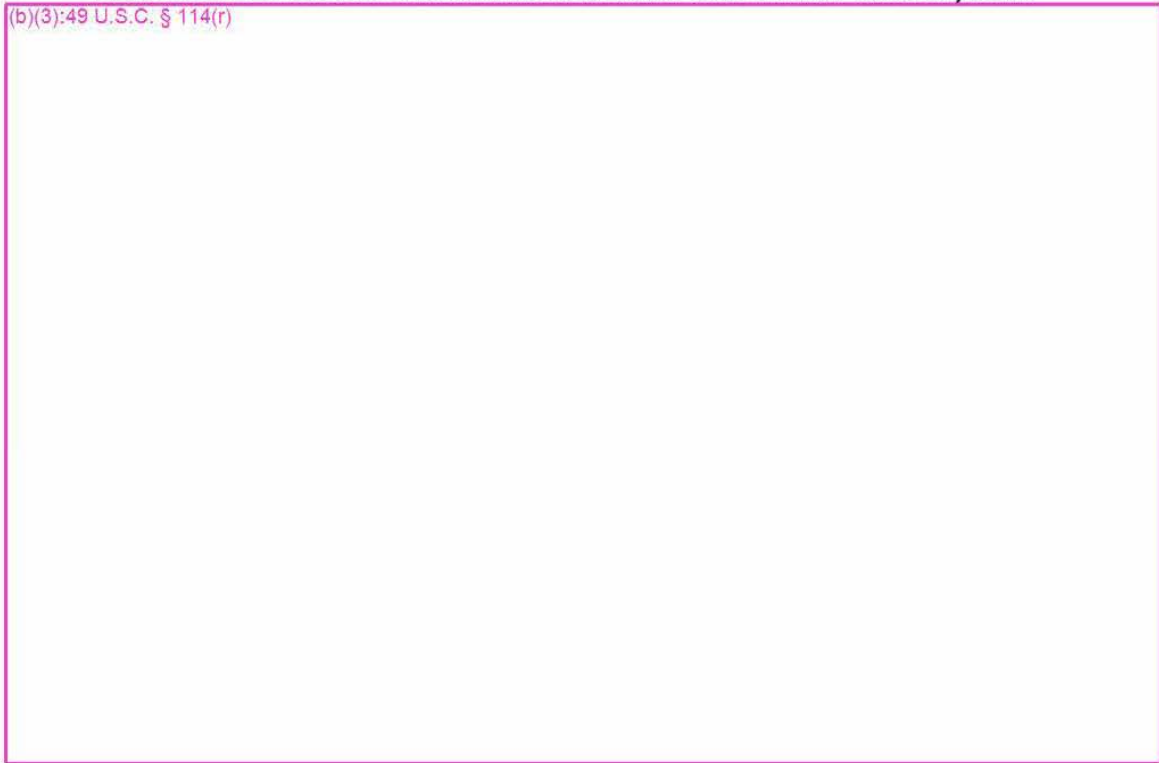
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SECTION A: PROGRAM OFFICE TALKING POINTS



Leadership and Influence – How it Relates to our Role in the Airport.

Leadership is not a trait reserved for only those in supervisory or managerial positions. Leaders can be found at every level in an organization. A significant part of being a leader is not only understanding your roles and responsibilities but also understanding how your role impacts the “big picture”. BDOs routinely conduct their job duties while fostering an understanding of other job functions in the airport. Namely, checkpoint operations, playbook operations, breach procedures, etc. Nationwide, our officers take ownership of their job function with confidence while accomplishing the mission without hesitation. Not only knowing your own strengths and areas of improvement but that of those of whom you work with will help create a more effective work environment. Knowing your power of influence, which will assist with the ability to enlist the aid and support of others to accomplish a common task, is also another important aspect of being an effective leader.

Take a moment to conduct a self-reflection and recognize your own style of leadership and influence at your airport.

Traits of Leadership and Influence -

- ✓ **Decisiveness** – All leaders must make tough decisions. It goes with the job. They understand that in certain situations, difficult and timely decisions must be made in the best interests of the entire organization – decisions that require a firmness and finality that will not please everyone. Extraordinary leaders do not hesitate in such situations. They also know when not to act unilaterally but instead foster collaborative decision-making.
- ✓ **Empathy** – Extraordinary leaders praise in public and address problems in private. The best leaders guide employees through challenges, always on the lookout for solutions to foster the long-term success. Leaders look for constructive solutions and focus on moving forward.

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF - JULY 09, 2014

- ✓ **Accountability** – Extraordinary leaders take responsibility for everyone's performance, including their own. They follow up on all outstanding issues, check in on employees, and monitor the effectiveness of policies and procedures. When things are going well, they praise. When problems arise, they identify them quickly, seek solutions, and get things back on track.
- ✓ **Confidence** – Not only are the best leaders confident, but their confidence is contagious. When challenged, they do not give in too easily, because they know their ideas, opinions and strategies are well-informed and the result of much hard work. When proven wrong, leaders take responsibility and quickly act to improve the situations within their authority.
- ✓ **Optimism** – The very best leaders are a source of positive energy. They communicate easily. They are intrinsically helpful and genuinely concerned for other people's welfare. They always seem to have a solution and always know what to say to inspire and reassure. They look for ways to gain consensus and get people to work together efficiently and effectively as a team.
- ✓ **Honesty** – Strong leaders treat people how they want to be treated. They are extremely ethical and believe that honesty, effort, and reliability form the foundation of success.
- ✓ **Focus** – Extraordinary leaders plan ahead and they are supremely organized. They think through multiple scenarios and the possible impacts of their decisions while considering viable alternatives and making plans and strategies--all targeted toward success.
- ✓ **Inspiration** – Put it all together and what emerges is a picture of the truly inspiring leader: someone who communicates clearly, concisely, and often, and by doing so motivates everyone to give their best all the time. They challenge their people by setting high but attainable standards and expectations, and then giving them the support, tools, training, and latitude to pursue those goals and become the best employees they can possibly be.

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF - JULY 09, 2014

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MSP's BDO of the Year

(b)(6)

It takes a certain skillset to become a BDO. In addition, it takes an added skillset to become a mentor to fellow BDOs. (b)(6) was selected as the Minneapolis-St. Paul (MSP) Behavior Detection Officer of the Year for 2013. He was humble and almost reluctant to accept this award, but was a deserving recipient. (b)(6) provided some insight of his experiences before TSA, his career with TSA and his insights about the BDO program.

Prior to working at TSA, (b)(6) served three years as a soldier in the US Army as part of the 3rd Armored Cavalry Regiment at Ft Carson, Colorado and served four years with New Orleans Sheriff Department as a Deputy working during Hurricane Katrina in 2005. Some past experiences that helped Raymond in his current job a BDO are attention to detail, interacting with the other state and federal agencies, and encountering people from multiple walks of life. He believes the ability to maintain situational awareness, resourcefulness, being open-minded, and having excellent communication skills are attributes that make an exceptional BDO.

(b)(6) believes the best part of being a BDO is the contribution to the safety of the traveling public. His job as a BDO is just as important as his previous occupations as a soldier and a law enforcement officer. The most important thing he has learned since becoming a BDO is the impact of effective communication and the effect it can have on TSA operations.

Whether a former soldier, student, law enforcement officer or teacher, TSA Officers all provide something to offer and empower our agency and nation.

Contributed by: Kyle Flaherty

<input type="checkbox"/> Superb Walk the line Engagement	<input type="checkbox"/> Outstanding Teamwork
<input type="checkbox"/> Exceptional Critical Thinking	<input type="checkbox"/> Enhanced Stakeholder Relationships
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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF - JULY 09, 2014

SECTION C: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF - JULY 22, 2014

SECTION A: PROGRAM OFFICE TALKING POINTS

Casual Conversation (CC)

The Casual Conversation is a critical component of a Behavior Detection Officer's job function. Observing the theory of detecting anomalous behaviors can be accomplished at a stress point, or while undergoing Casual Conversation. The manifestations of behaviors occur when the fear of discovery is prevalent. Initial strategy should make the Casual Conversation process seamless if you and your partner already established your roles. (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The BDO's task is to ensure resolution of anomalous behaviors or escalate to LEO notification, when necessary. More importantly, be mindful of our own behavior and conduct (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Follow this process when attempting to obtain resolution:



The Take Away: It is essential to gain cooperation with the passenger by developing rapport. Developing a rapport with the passenger establishes a positive interaction. (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) Make a final decision to allow the passenger to proceed, or escalate the process to a LEO notification.

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF - JULY 22, 2014

SECTION B: BDO SCENARIO 0009/PUBLIC AREA

(b)(3):49 U.S.C. § 114(r)

What is your follow-up action?

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF - JULY 22, 2014

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF - JULY 22, 2014

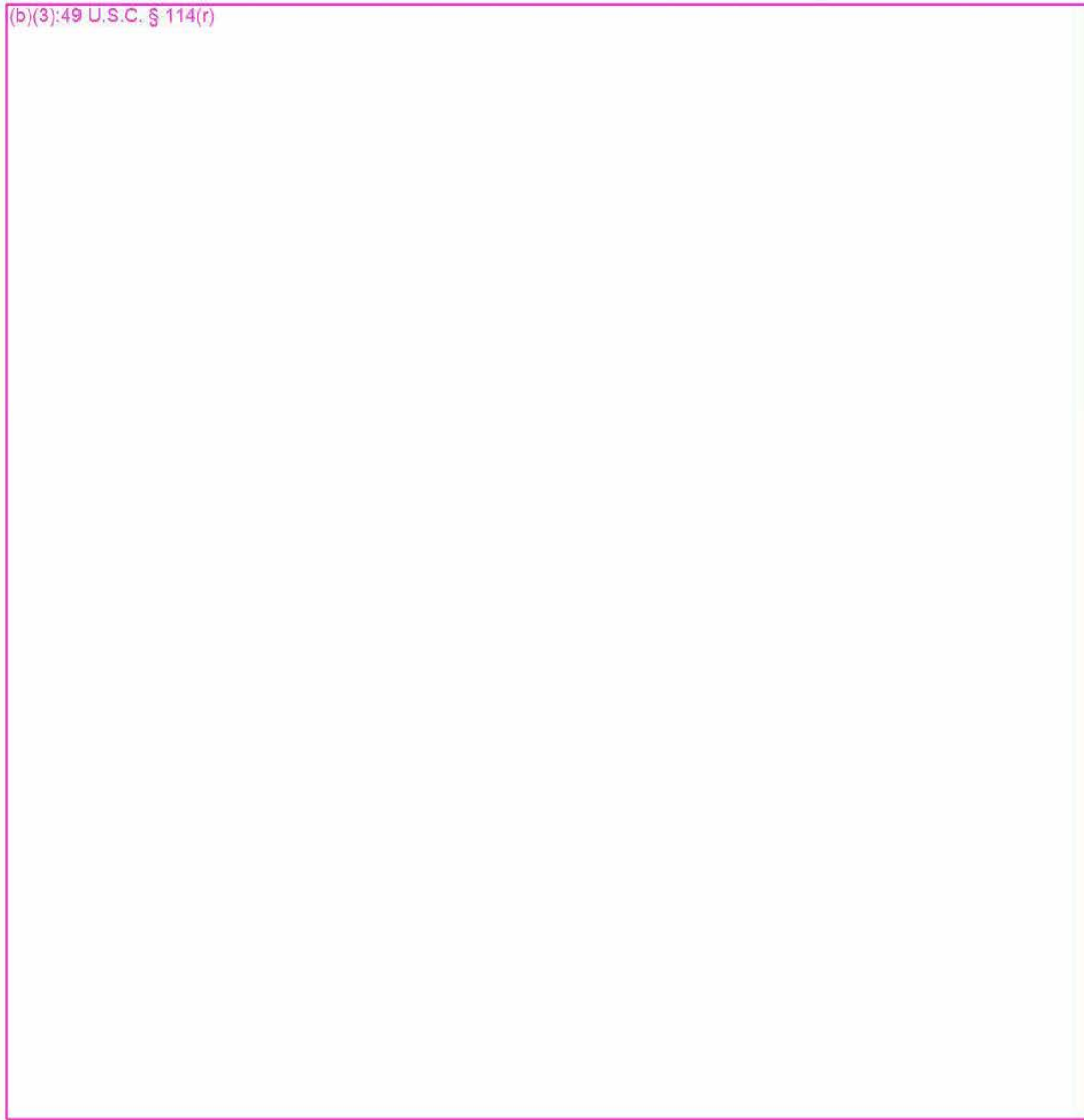
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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF – AUGUST 25, 2014

SECTION A: PROGRAM OFFICE TALKING POINTS

Proper Application of Behavior Detection during MI Operations

Question: Where should the BDOs position themselves during MI 1 Operations?

Answer: BDOs should conduct behavior detection the same as they would if they were in the standard queues – focused on stress points and their ability to observe passengers approaching stress points, including BDOs conducting Walk the Line (WTL) procedures. (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

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~~SENSITIVE SECURITY INFORMATION~~

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF – AUGUST 25, 2014

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF – AUGUST 25, 2014

SECTION B: HIGHLIGHTS/SPOTLIGHT

BDO Managers: Please take the time to acknowledge the name of each Behavior Detection Officer, the airport of record, and their exceptional work by sharing highlights and best practices with your workforce. Should you have information you would like to place into this section please send an email to: BDA.Training@tsa.dhs.gov

(b)(6)

(b)(3);49 U.S.C. § 114(r);(b)(6)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF – AUGUST 25, 2014

(b)(3):49 U.S.C. § 114(r)

This incident is an excellent example of a cooperative effort between (b) BDOs, TSOs and (b) PD officers (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) All involved are commended for their attention to detail, keen observations and initiation of decisive action which resulted in the recovery of TSA property.

<input type="checkbox"/> Superb Walk the line Engagement	<input checked="" type="checkbox"/> Outstanding Teamwork
<input checked="" type="checkbox"/> Exceptional Critical Thinking	<input type="checkbox"/> Enhanced Stakeholder Relationships
<input type="checkbox"/> Strong Employee Engagement	<input checked="" type="checkbox"/> Effective Communication
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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF – AUGUST 25, 2014

SECTION C: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF November 17, 2014

SECTION A: HIGHLIGHTS/SPOTLIGHT



Submitted by: (b)(6)

At Cherry Capital Airport in Traverse City, Michigan (TVC) MBDO (b)(6) is well versed in American Sign Language (ASL). Traverse City hosted a World Championship Golf Tournament for the Deaf and Hard of Hearing. Fifteen countries were represented by talented athletes who all used sign language to communicate. Traverse City TSA requested (b)(6) unique skillset to accomplish TSA's vision of providing excellent customer service through the various skillsets of its people.

MBDO (b)(6) used his skills to interpret for the deaf travelers throughout many of the processes, including pat downs, bag searches, and advisements. TSA officers were very thankful he was there to assist them carry out their duties. Many of the passengers were excited to learn that an airport TSA officer spoke their language. Several expressed their thanks and appreciation that made their travel more pleasant and less stressful.

MBDO (b)(6) has shared his knowledge of sign language with his coworkers in Grand Rapids for years as team building exercises. In 2010, he created a sign language manual that teaches TSA officers all the advisements that are needed to process travelers from the baggage drop throughout the checkpoint screening process. In 2011, he added a DVD video presentation of his signing manual to be shared with the screening force. His program is currently being studied for use by the Office for Disabilities. FSD representatives may contact the Grand Rapids FSD to request it.

<input type="checkbox"/> Superb Walk the line Engagement	<input type="checkbox"/> Outstanding Teamwork
<input type="checkbox"/> Exceptional Critical Thinking	<input type="checkbox"/> Enhanced Stakeholder Relationships
<input checked="" type="checkbox"/> Strong Employee Engagement	<input checked="" type="checkbox"/> Effective Communication
<input checked="" type="checkbox"/> Superb Mission Focus	<input type="checkbox"/> Exceptional Command Presence

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF November 17, 2014

SECTION B: BDO SCENARIO

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF November 17, 2014

SECTION C: PROGRAM OFFICE TALKING POINTS

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF November 17, 2014

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BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF November 17, 2014

Whether at the screening checkpoint, or in the sterile area, BDOs can deploy behavior detection to any area of the airport. Consistent alertness, teamwork and vigilance to remain focused can prevent an adversary planning an attack at any airport.

SECTION D: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF DECEMBER 2014

SECTION A: HIGHLIGHTS/SPOTLIGHT

(b)(6)

(b)(3):49 U.S.C. § 114(r).(b)(6)

The Take Away: Follow policy! If you observe an individual with behavioral indicators, use your network. Law enforcement is always present during a VIPR operation; relay the incident as soon as possible. Time is an important factor in dissuading criminal and terrorist activity.

<input type="checkbox"/> Superb Walk the line Engagement	<input checked="" type="checkbox"/> Outstanding Teamwork
<input checked="" type="checkbox"/> Exceptional Critical Thinking	<input checked="" type="checkbox"/> Enhanced Stakeholder Relationships
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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF DECEMBER 2014

SECTION B: BDO SCENARIO

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF DECEMBER 2014

SECTION C: PROGRAM OFFICE TALKING POINTS

BDOs are on the frontlines in an ever-changing threat against aviation security. Conducting Behavior Detection to verify or dispel behaviors that deviate from the Environmental Baseline is the essential part of a BDO's capability to mitigate these threats. This specially trained workforce interacts with individuals at the checkpoint and at every location inside, or outside of the airport. Vigilant teams of BDOs are fundamental to the success of identifying the potential pre-planning actions of a terrorist attack. A key factor in any BDO team's success is how well the BDOs communicate. The initial strategy and discussions of work routine strategies are a vital part to effective operations.

What are the 3 elements necessary for a successful attack?

Terrorists work in Secrecy

Terrorists show an increasing desire and ability to learn weaknesses and vulnerabilities.

What can you do as a BDO?

Vigilance is a major factor in identifying individuals attempting to gain intelligence, knowledge, or information about your airport or operations.

Reconnaissance and surveillance

Members in support of the terrorist cell may be organizing to conduct the operation during this phase. This phase gathers information on the target's current pattern, usually days to weeks leading up to the attack. The attack team confirms information gathered from previous surveillance and reconnaissance activities.

What can you do as a BDO?

An engaged BDO uses situational awareness and various tools and resources to help identify this stage of terrorist activity. Utilize your network when you have identified anomalous behavior(s), or suspicious activity.

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF DECEMBER 2014

Extensive rehearsals and “dry runs”

Terrorists rehearse to improve the odds of success, confirm planning assumptions, and develop contingencies. Terrorists also rehearse to test security reactions to particular attack profiles.

What can you do as a BDO?

Continued alertness and staying actively engaged can potentially detect rehearsals or dry-runs as they are being executed. BDOs are an additional layer of security and can assist to reduce the risk of another attack.

“Information gathering is a continuous operation...”

**Irish Republican Army’s
*Handbook for Volunteers of Irish Republican Army, 1956.***

The Take Away: When BDOs are actively engaged they serve as a deterrent. A complacent BDO is not vigilant and reflects poorly on TSA and the BDA program. Remain focused and remember our goals as BDOs:

- Identify high-risk individuals who may pose a threat to transportation security
- Screen individuals utilizing behavior detection techniques
- Detect anomalous behavior using objective measures

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF DECEMBER 2014

SECTION D: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF February 2015

SECTION A: HIGHLIGHTS/SPOTLIGHT

Boston Attends Special Training to Enhance Skills by Brendan Kirby

One of the privileges of being a Behavior Detection Officer is the skills obtained through additional training. The Boston BDA program was informed that they would be receiving training from one of the experts in the non-verbal communication business,

(b)(6) The Boston BDA team was anxious to be a part of this event. Many officers even came in on their RDO to be a part of this great opportunity.

(b)(6) is one of the pioneers in bringing behavior detection to the forensic setting. Mr.

(b)(6) was a Special Agent with the FBI and solved many cases using his expertise in non-verbal communication. (b)(6) has written many books that focus on non-verbal communication, including, *"What Every Body is Saying"*.

Mr. (b)(6) spent a majority of time on the importance of non-verbal communication and how its use will help deter potential threats. A second area that Mr. Navarro discussed was perception management and the role it plays when trying to identify threats. He stressed the significance of positioning when BDOs engage passengers.

A main point of discussion was the topic of perception, and how we have to respect the individual's territory. When interacting with someone, it is vital to not invade their personal space, this could elevate the behaviors. The proper positioning will help resolve behaviors and allow us to have a better understanding of an individual's intent.

All of the topics Mr. (b)(6) discussed are vital to BDOs becoming more effective and efficient behavior detection officers. The training has been of great use and many of the strategies that were discussed are being implemented in Boston. Numerous officers are now conducting *Active Engagement* from all different angles. This training was a great opportunity for the Boston BDA program and has given us new tools to use as we continue to grow as Behavior Detection Officers.

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(b)(3);49 U.S.C. § 114(r);(b)(6)

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF February 2015

<input type="checkbox"/> Superb Active Engagement	<input type="checkbox"/> Outstanding Teamwork
<input type="checkbox"/> Exceptional Critical Thinking	<input checked="" type="checkbox"/> Enhanced Stakeholder Relationships
<input type="checkbox"/> Strong Employee Engagement	<input type="checkbox"/> Effective Communication
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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF February 2015

SECTION B: BDO SCENARIO 0013/ INITIAL STRATEGY

What are things that BDOs should discuss when establishing their initial strategy?

- A. Length of time each BDO will perform each function
- B. How to communicate during BDR Screening
- C. Who will conduct the RC and Bag Search during BDR Screening
- D. All of the above

Answer: All of the above

Per the BDA SOP Rev 4 and the BDA Program Handbook, the items listed above at a minimum must be used to establish an initial strategy and communicated amongst BDO partners prior to conducting BD.

Definition of Initial Strategy- The development of a plan by BDO team members detailing the execution of a BD operation.

How often does the initial strategy need to be re-established?

Answer: BDOs should always reassess their initial strategy throughout the course of their shift and communicate it with their BDO partner.

Can the initial strategy change?

Answer: Yes

What can affect the change in the initial strategy?

Answer:

- Dynamics of checkpoint change (operational lanes, operational TDC podiums etc.....)
- Change in operational partner
- Returning from breaks/lunch
- Change in operational area where BD is being conducted

Per section 3.2.D of the BDA SOP, an initial strategy must be developed prior to conducting BD.

The purpose of establishing an initial strategy is to promote alertness, proficiency and ensures a seamless transition as BDOs rotate throughout the different BD functions.

BDOs must hold each other accountable when executing the initial strategy as established.

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~~SENSITIVE SECURITY INFORMATION~~

BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF February 2015

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0013	BDO Scenario Training- February FY15 NTP

As a reminder, effective January 19, 2015, TSMs/BDA TSMs will no longer be required to provide a scenario completion roster to the local TM. OLC reports will be generated by the BDA Program Office to track the completion of each scenario.

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~~SENSITIVE SECURITY INFORMATION~~

BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF February 2015

SECTION C: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF February 2015

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF January 2015

SECTION A: HIGHLIGHTS/SPOTLIGHT

BDOs Walk To End Alzheimer's



Center: Administrative Assistant Planadeball, Left: BDO (b)(6) Right BDO (b)(6)

The Annual Alzheimer's Walk was held in Dallas, Texas. Dallas Love Field BDO's (b)(6) (b)(6), along with Administrative Assistant Planadeball, participated in the event. BDOs (b)(6) (b)(6) walked to support Administrative Assistant Planadeball, whose mother suffers from Alzheimer's disease. The Alzheimer's Association walk is the world's largest event to raise awareness and funds for Alzheimer's care, support and research. Held annually in more than 600 communities nationwide, this inspiring event calls on participants of all ages and abilities to reclaim the future for millions. Alzheimer's is the nation's sixth-leading cause of death.

<input type="checkbox"/> Superb Walk the line Engagement	<input checked="" type="checkbox"/> Outstanding Teamwork/Team Spirit
<input type="checkbox"/> Exceptional Critical Thinking	<input type="checkbox"/> Enhanced Stakeholder Relationships
<input type="checkbox"/> Strong Employee Engagement	<input type="checkbox"/> Effective Communication
<input type="checkbox"/> Superb Mission Focus	<input type="checkbox"/> Exceptional Command Presence

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF January 2015

**SECTION B: BDO SCENARIO 0012/ ACTIVE ENGAGEMENT
(AE)**

The BDA Program Office is pleased to announce this quarter's addition to the BDA Training Library via [OSOTube](#). Located on OSOTube; the developed videos are designed to enhance BDO learning, stress BDA policy and complement BDA's *Recurrent Training* material throughout the year.

This video installment highlights **Active Engagement (AE)** where BDOs will be able to view proper positioning and engagement techniques within the queue. The AE video will replace the Shift Brief Scenario for the month of January. BDOs will watch the AE video and certify completion through the OLC. Management will direct each BDO to complete the scenario acknowledgement form that coordinates with the scenario number within the OLC.

The AE video will correspond with the following OLC acknowledgment:

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0012	BDO Scenario Training-January FY15 NTP

As a reminder, effective January 19, 2015, TSMs/BDA TSMs will no longer be required to provide a scenario completion roster to the local TM. OLC reports will be generated by the BDA Program Office to track the completion of each scenario.

BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF January 2015

SECTION C: PROGRAM OFFICE TALKING POINTS



The BDA Program Office hopes that everyone had a safe and wonderful holiday season. In the spirit of the New Year, we would like to share some of our program initiatives for 2015.

Workforce Engagement and Training:

- Release of BDA Proud- A monthly article recognizing a member of the BDO workforce
- Continual release of BDOs in Motion
- Continual National Training Team (NTT) Recruitment- A group of dedicated BDOs who execute BDO Basic Training, BDA Optimization Training and other related training as determined by the BDA Office.
- Continual Program Compliance Assessment (PCA) Recruitment- A dedicated group of BDOs who travel to dedicated airports nationwide to assess BDA Program compliance.
Recent posting: Applications must be submitted no later than 11:59 PM (EST) February 07, 2015. For more information, visit the resources tab on the National BDA iShare page.
- Continual VTCs or conference calls for airports to promote BDA Program awareness and direction.
- Continual BDO Shift Brief/ BDO Scenarios- To promote dialogue between BDOs and BDA management.
- BDA Video Library- BDOs are able to review CCTV footage of BDO related incidents, examples of behavioral indicators and developed training content to promote continual learning. This is part of Recurrent Training, where BDOs will receive training throughout the year to promote engagement and learnings.
- Recurrent Training Methodology and Development- An update and creation of all OLC courses, Instructor Led Training (ILT) and local training initiatives. By offering a variety of courses and delivery methods, BDOs will now be able to consistently maintain their skillset.

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF January 2015

- Revamped BDO Basic Training that will consist of 5 days of classroom and a 3 day lab (formerly OJT). OJT will be completed at the participants home airport by a certified BDO OJTC. New Hire training also conducted at FLETC.
- Behavior Awareness Training - The intent of this update was to provide the entire workforce a better understanding of surveillance activities, suicide bomber indicators, and unusual items, while also touching on Human Trafficking and Suspicious Activity Reporting. Additionally, the course is now delivered via OLC to ensure maintained integrity. **All part of BDA's spectrum of capabilities.**

Policy and Guidance:

- The recently released, BDA SOP Revision 4/BDA Program Handbook- A one-stop-shop for BDOs and BDA management. The Program Handbook encompasses the previous Organizational Handbook, an Operations Overview, the Referral Report User Guide and the Behavior Indicator Reference Guide (BIRG).

Quality Assurance and Compliance:

- Threat Assessment Division (TAD) PCA Visits- PCA visits have been transformed into TAD PCA visits to include BDA, NEDCTP, and EOB when available. Visits designed to improve effective and efficient operations including MI. Meanwhile, PCA continues to focus on conducting assessments at all 87 airports and supporting other initiatives set forth by the Program Office.
- BEAM/ Threat Assessment Management System (TAMS)- BEAM and the upcoming TAMS system will continue to drive the information and metrics mission forward in 2015. These systems will simultaneously become more user friendly, accurate and productive for the field as the year progresses.

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF January 2015

SECTION D: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF January 2015

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF March 2015

SECTION A: HIGHLIGHTS/SPOTLIGHT

BDO Managers: Please take the time to acknowledge the name of each Behavior Detection Officer, the airport of record, and their exceptional work by sharing highlights and best practices with your workforce. Should you have information you would like to place into this section please send an email to: BDA.Training@tsa.dhs.gov

Miami VIPR FAMs Provide Medical Assistance to Unconscious Man

(b)(3);49 U.S.C. § 114(r),(b)(6)

From left to right: FAM (b)(3);49 U.S.C. § 114, BDO (b)(6), TSI Gonzalez, BDO (b)(6) and FAM (b)(3);49 U.S.C. § 114

On February 18, 2015, Miami VIPR FAMs, (b)(3);49 U.S.C. § 114(r) provided life-saving medical assistance to an unconscious man that was bleeding profusely from a wound to his forehead. On that date, FAMs (b)(3);49 U.S.C. § 114(r) were conducting a VIPR operation at the Fort Lauderdale Tri-Rail Station when they discovered the critically injured man prostrated between a curb and a parked city bus. A substantial amount of blood was splattered on the man's clothing, and pooling on the surrounding street and sidewalk. The man was clutching a large metal object that was later determined to be a broken armrest from a bench. According to witnesses, the man had been attacked by a then unknown assailant who, amongst other things, struck the man in the head with the metal object.

Upon discovering the injured man, FAM (b)(3);49 U.S.C. § 114(r) along with TSA BDOs, (b)(6) and (b)(6) and TSI Gonzalez secured the scene and obtained important witness information. At the same time, FAM (b)(3);49 U.S.C. § 114(r) provided medical assistance to the man in an effort to stanch the bleeding from his forehead until Fort Lauderdale Fire-Rescue (FLFR) personnel arrived. Upon

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF March 2015

arrival, FLFR relieved FAM (b)(3):49 U.S.C. § 1 from providing critical first aid and transported the man to the local hospital, where he was battling life-threatening injuries.

In addition to this medical assistance, the VIPR team proved instrumental in the search for the alleged assailant. Notably, FAM (b)(3):49 U.S.C. § 1 assisted Officers from the Fort Lauderdale Police Department (FLDP) in searching for the assailant while BDO (b)(6) and TSI Gonzalez provided a physical description of the assailant to the FLDP Officers that they had compiled from witness interviews. Shortly thereafter, the assailant was apprehended by FLDP Officers and positively identified by a witness to the incident. The alleged assailant is facing charges of aggravated battery with a deadly weapon in Broward County Court in Florida.

Selflessly, FAMs (b)(3):49 U.S.C. § 114(r) attributed their well-coordinated response to this incident to their VIPR training at ACY, and the immediate actions of TSA BDOs, (b)(6) and (b)(6) and TSI Gonzalez. Please join us in congratulating this Miami VIPR team for their collaborative actions and professionalism.

<input type="checkbox"/> Superb Active Engagement	<input checked="" type="checkbox"/> Outstanding Teamwork
<input type="checkbox"/> Exceptional Critical Thinking	<input checked="" type="checkbox"/> Enhanced Stakeholder Relationships
<input type="checkbox"/> Strong Employee Engagement	<input type="checkbox"/> Effective Communication
<input type="checkbox"/> Superb Mission Focus	<input type="checkbox"/> Exceptional Command Presence

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF March 2015

SECTION B: BDO SCENARIO 0014/

(b)(3):49 U.S.C. § 114(r)

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BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF March 2015

(b)(3):49 U.S.C. § 114(r)

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0014	BDO Scenario Training- March FY15 NTP

As a reminder, effective January 19, 2015, TSMs/BDA TSMs will no longer be required to provide a scenario completion roster to the local TM. OLC reports will be generated by the BDA Program Office to track the completion of each scenario.

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