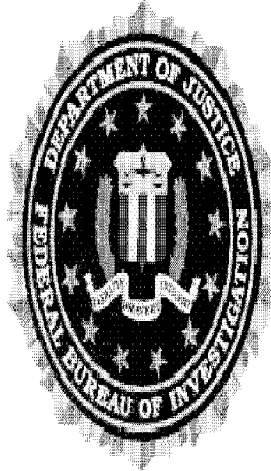


~~SECRET~~



# THE ONLINE COVERT EMPLOYEE'S PLAYBOOK

Prepared By

SA



b6  
b7c

DATE: 03-07-2012  
CLASSIFIED BY 65179 DMH/SES  
REASON: 1.4 (c)  
DECLASSIFY ON: 03-07-2037

San Francisco - ORA FBI

ALL INFORMATION CONTAINED  
HEREIN IS UNCLASSIFIED EXCEPT  
WHERE SHOWN OTHERWISE

~~SECRET~~

ACLURM044674

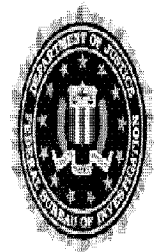
FBI043574

~~SECRET~~

# AGENDA

- LOGGING YOUR SESSION
- CAPTURING SCREEN SHOTS
- DOCUMENTATION PROCESS
- CHANGING YOUR IP ADDRESS
- USING AVAILABLE TOOLS
- AVOIDING MISHAPS
- HOW TO BE IRR EFFICIENT

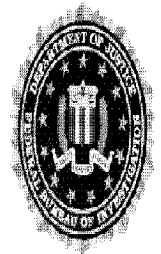
~~SECRET~~



~~SECRET~~

# LOGGING YOUR SESSION

- Check your connection IP address
- Log your session
- Clear your browsing history



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What Is My IP Address? Lookup IP, Hide IP, Change IP, Trace IP and more. ~~SECRET~~ Internet Explorer

http://whatsmyipaddress.com/ Google

Snagit Favorites What Is My IP Address? Lookup IP, Hide IP, Change I... Page Safety Tools

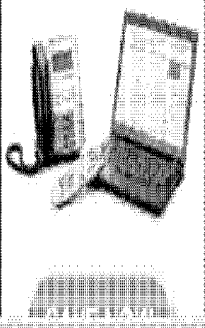


# What Is My IP Address? (Now detects many proxy servers)

(S)

Business  
Internet,  
Phone and  
TV for just

\$99



b1  
b7E



Done ~~SECRET~~ Internet

~~SECRET~~

ACLURM044677

FBI043577

# LOGGING YOUR SESSION

- Document the following:
  - Date
  - Time (start and end time)
  - IP Address
  - Digital Location
  - Physical Location



(S)

DATE	START	END	IP ADDRESS	DIGITAL LOCATION	PHYSICAL LOCATION
06/24/2010					

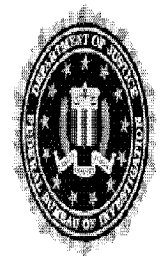
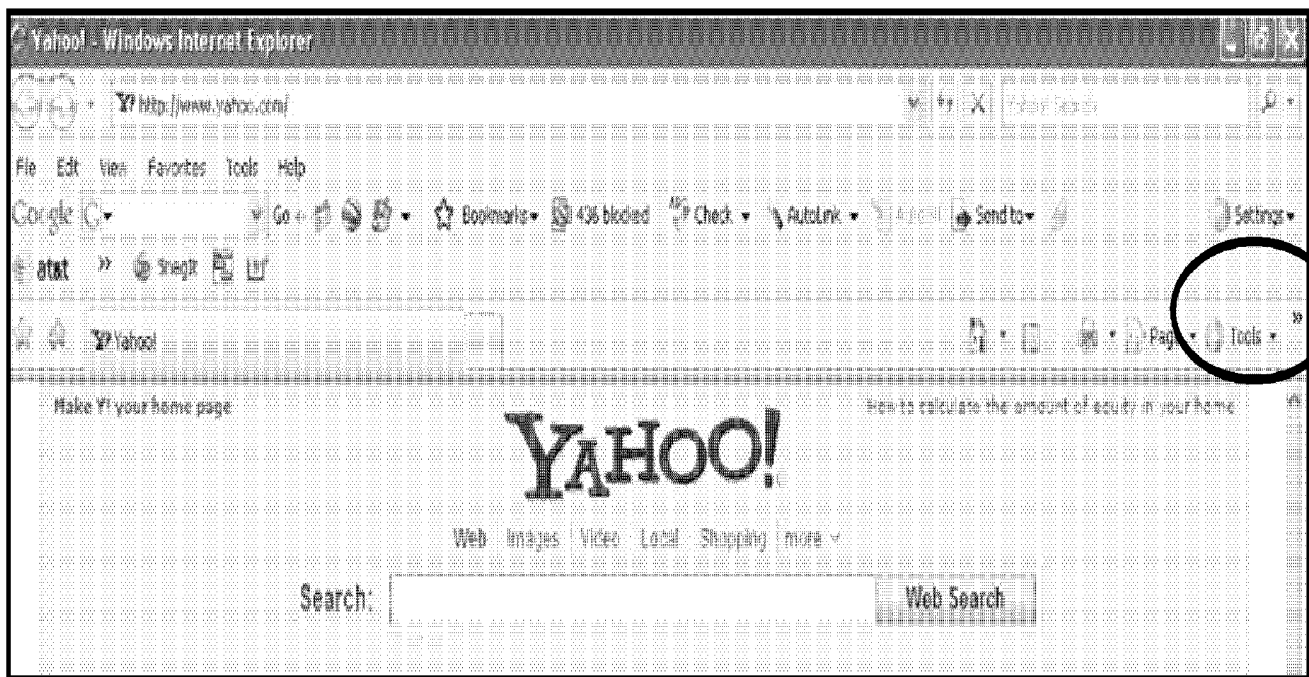
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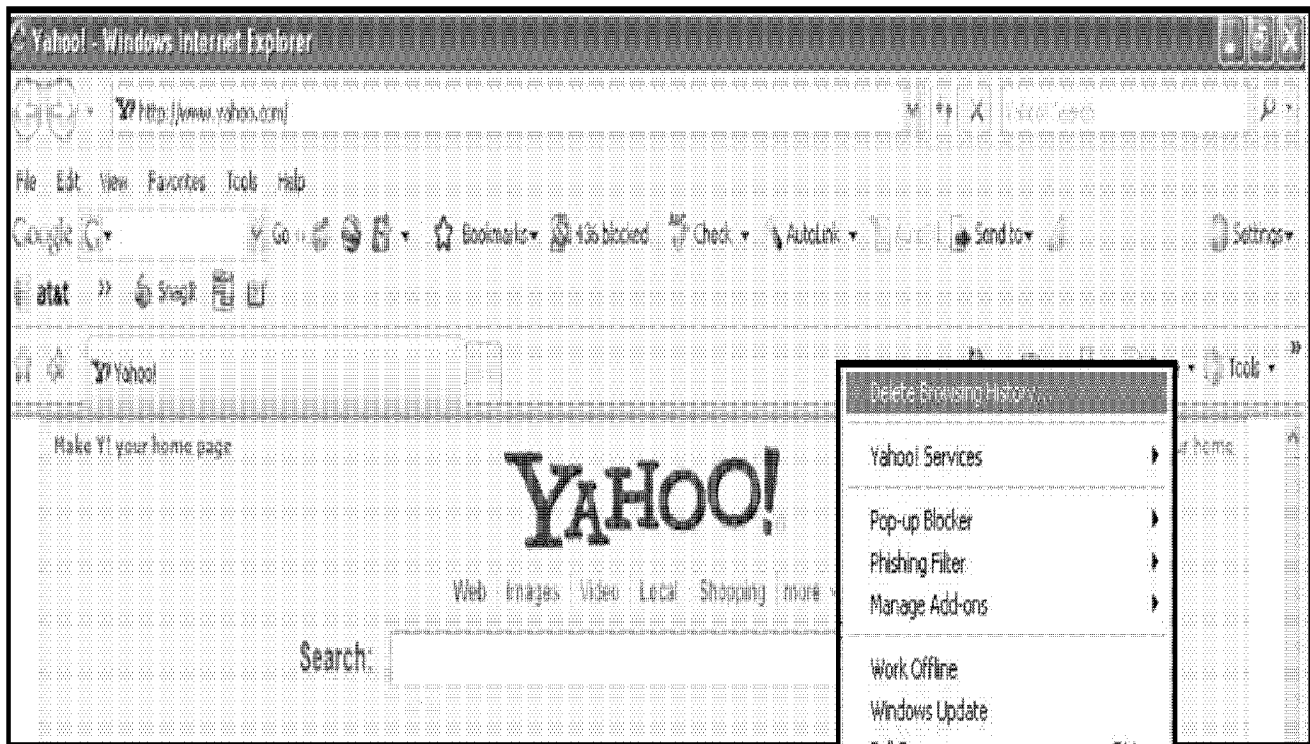
# CLEARING BROWSING HISTORY



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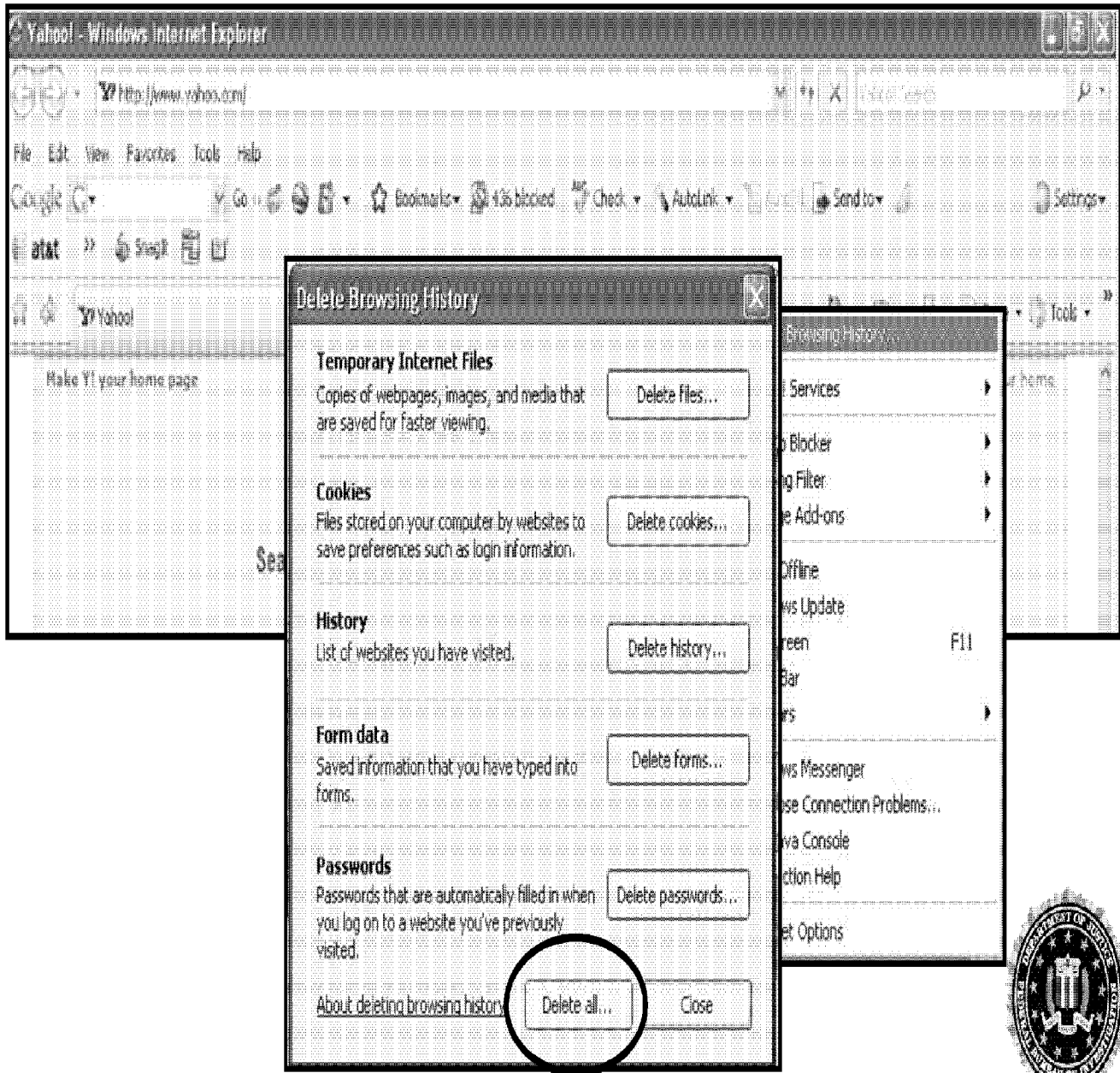
# CLEARING BROWSING HISTORY



~~SECRET~~

~~SECRET~~

# CLEARING BROWSING HISTORY



~~SECRET~~

~~SECRET~~

# CAPTURING SCREEN SHOTS

## **FREWARE**

- CamStudio
- Taksi
- Virtual Dub
- Windows Media Encoder
- Wink

## **SHAREWARE**

- BB FlashBack
- Fraps
- Growler
- Guncam
- HyperCam
- MatchWare Screencorder
- Nero Vision

## **PROPRIETARY**

- Camtasia Studio
- Captivate
- SnagIt
- Webex Recorder

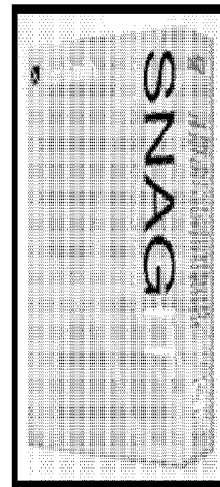


~~SECRET~~

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# CAPTURING SCREEN SHOTS

- Stable
- Reliable
- User Friendly
- Storage space
- Cost Competitive

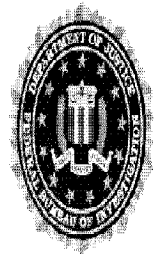
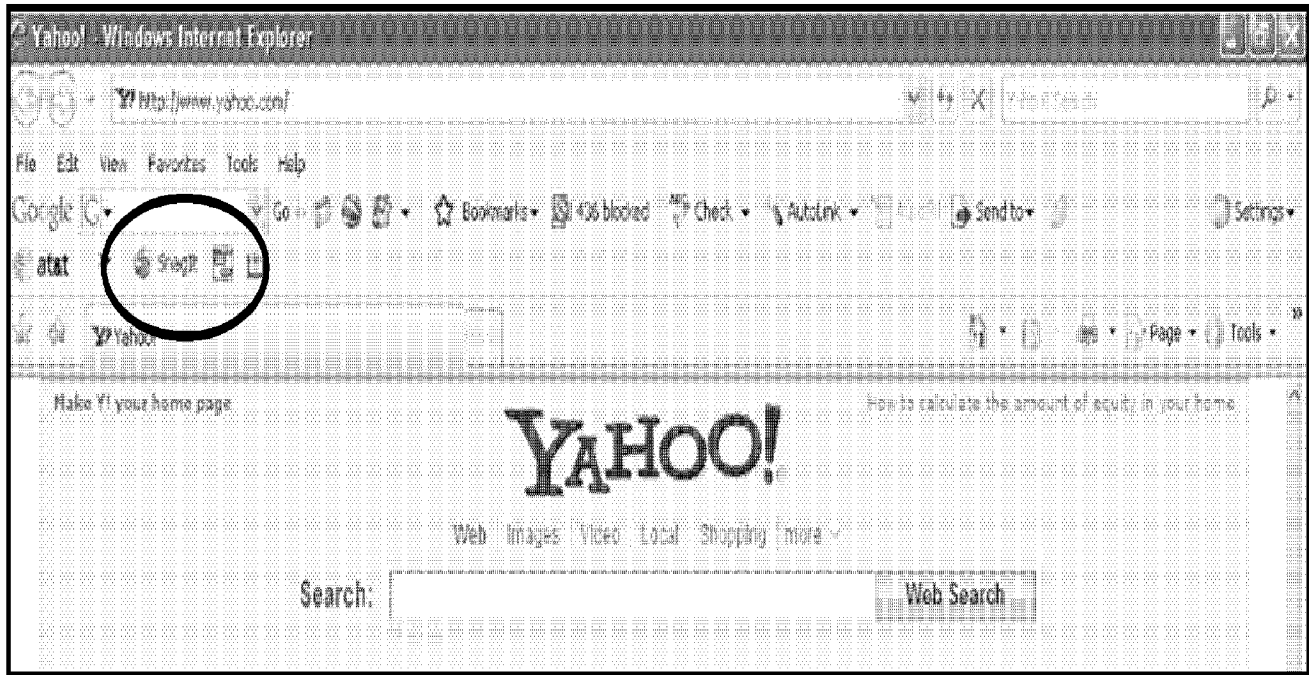


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# CLEARING BROWSING HISTORY



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~~SECRET~~

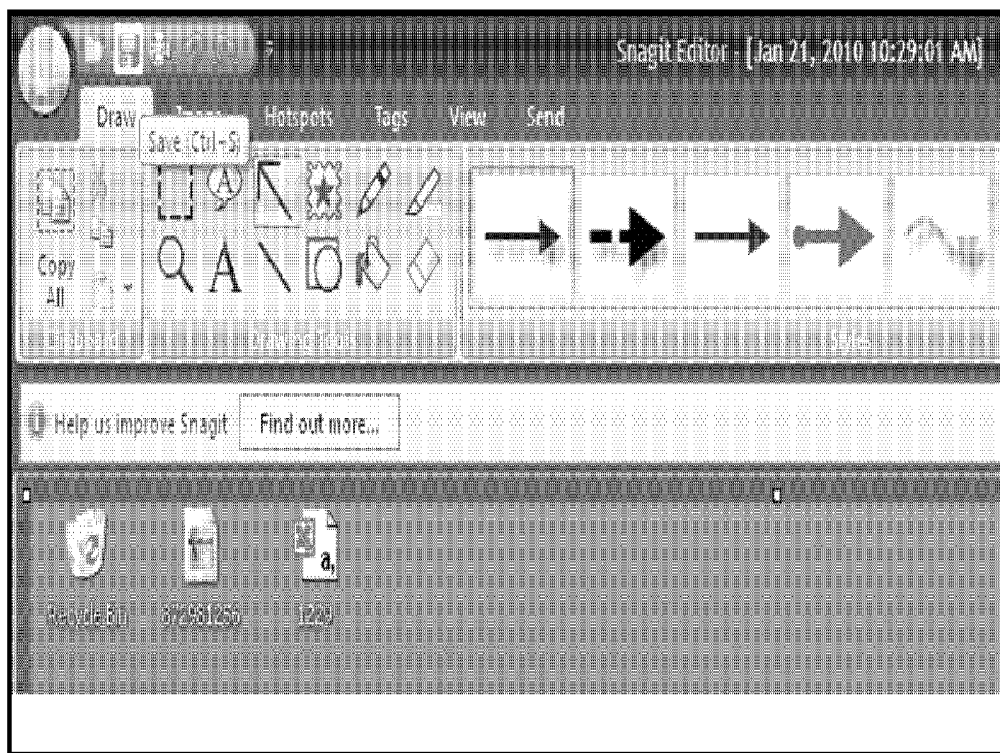
# CAPTURING SCREEN SHOTS



~~SECRET~~

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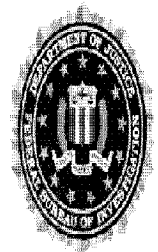
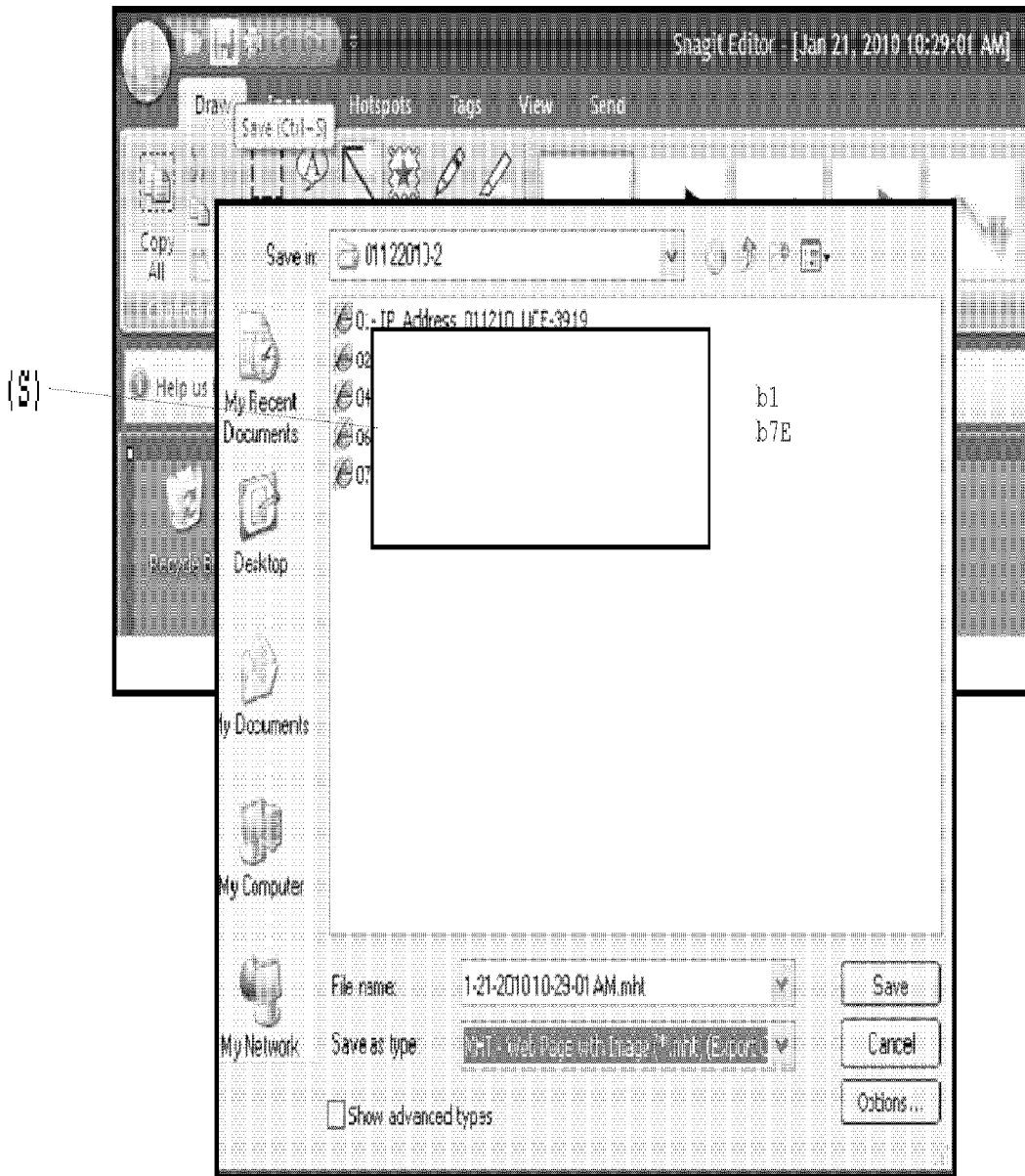
# CAPTURING SCREEN SHOTS



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# CAPTURING SCREEN SHOTS



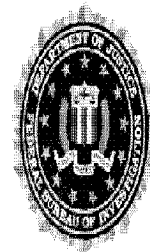
~~SECRET~~

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# MOST COMMONLY USED CAPTURE MODES

- Region Screen Capture
- Scrolling Window Screen Capture
- Menu Screen Capture
- Video Screen Capture
- Text Screen Capture

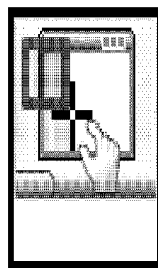
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# REGION SCREEN CAPTURE

- Select a specific rectangular region
- Quickly capture an image, or part of a Web page
- Save and share screen capture



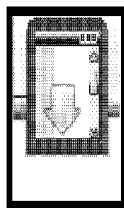
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# SCROLLING WINDOW SCREEN CAPTURE

- Captures all of the contents of any window or Web page that has a scrollbar
- Automatically scrolls the window during the screen capture
- Useful for saving long articles



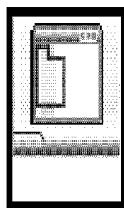
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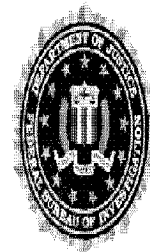
~~SECRET~~

# MENU SCREEN CAPTURE

- Captures a single or cascading menus
- Particularly valuable for documentation



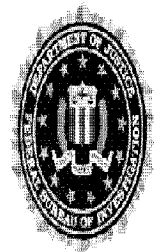
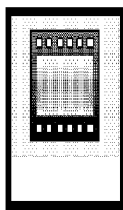
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# VIDEO SCREEN CAPTURE

- Captures a video of your own desktop activity
- Can be used for tutorials
- Perfect for sites like Paltalk

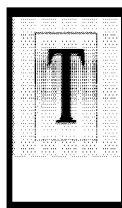


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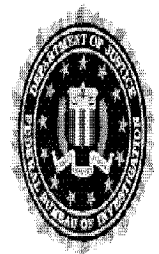
~~SECRET~~

# TEXT SCREEN CAPTURE

- Captures text that can't be easily copied
- Captures file lists from Windows Explorer



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# DOCUMENTATION PROCESS

- One EC for each subject
- One CD for each subject
- Consistent naming convention



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# SESSION EC SECTIONS

- Preamble
- Case Background
- Website Details\*
- Subject Background\*
- Online Activities
- Analysis
- Statistical Accomplishments
- Lead(s)

*\* If Applicable*

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To: Counterterrorism

Attn: CXS

[Redacted]

b7E

From: San Francisco

Squad [Redacted] / Oakland RA

Contact: SA

[Redacted]

b6  
b7C

Approved By:

[Redacted]

Drafted By:

[Redacted]

:emc

b7E

Case ID #: (U)

[Redacted]

(Pending)

b7A  
b7E

(U)

[Redacted]

(Pending)

Title:

(U)

[Redacted]

b7E

(U)

[Redacted]

(U)

Synopsis:

~~(S)~~

To document the on-line activities of

[Redacted]

b7E

(U)

Derived From : FBI NSISCG-20090615

Declassify On: 203500624

Full Investigation Initiated: 06/16/2005

[Redacted]

b7E



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# ONLINE SESSION ECs

Details:

(U) CASE BACKGROUND

(U) ~~(S)~~ In 2005, San Francisco initiated the captioned Group I UCO in an effort to identify and target predicated individuals utilizing the Internet in furtherance of terrorist activities. Online Covert Employees (OCEs), Undercover Employees (UCEs), and Confidential Human Sources (CHSs) identify, target, and neutralize predicated International Terrorism subjects through communication avenues on the Internet, such as web forums, blogs, instant messaging, VOIP, and e-mail.



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# ONLINE SESSION ECs

(U) ONLINE ACTIVITY

~~(S)~~

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FBI043598

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# STATISTICAL ACCOMPLISHMENTS

(U)  STATISTICAL ACCOMPLISHMENT SHEET

**Websites**

Type:   
Number: 1 b7E

Type:   
Number: 0

Type:   
Number: 0

Type:   
Number: 0

Type:   
Number: 0

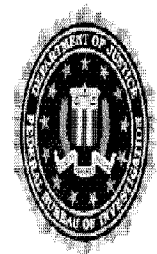
Type:   
Number: 0

Type:   
Number: 0

Type:   
Number: 2

Type:   
Number: 1

Type:   
Number: 0



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# SESSION EC LEAD SECTION

~~SECRET~~

To: Counterterrorism From: San Francisco b7A  
Re: (U) [REDACTED] 06/24/2010 b7E

**LEAD(s) :**

**Set Lead 1: (Info)**

COUNTERTERRORISM

AT WASHINGTON, DC

b7E

(U) CXS/ [REDACTED] Read and clear.

♦♦

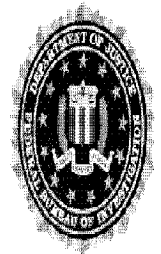


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# LABELING YOUR SESSION CDs

- Labeling Session CDs
- Organizing CD Files
- Naming Session CD Files



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~~SECRET~~

# CURRENT NAMING CONVENTION

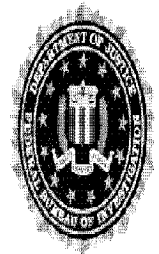
- Session EC

- 06242010-

b7E

- Session CD

- 06242010-



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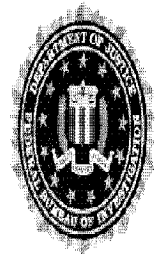
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# CURRENT NAMING CONVENTION

- Session CDs (one CD for each subject)



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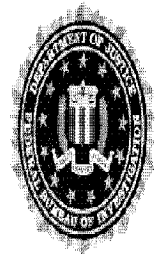
~~SECRET~~

# NAMING YOUR SESSION CD FILES

- Session CD File Names

- 01.	
(S) - 02.	
- 03.	
- 04.	

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b7E



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# CONNECTING THE DOTS

DATE	START	END	IP ADDRESS	DIGITAL LOCATION	PHYSICAL LOCATION
(S) 06/24/2010	[REDACTED]				

b1  
b7E

(S)	(U) ONLINE ACTIVITY
-----	---------------------

(S)	[REDACTED]
-----	------------

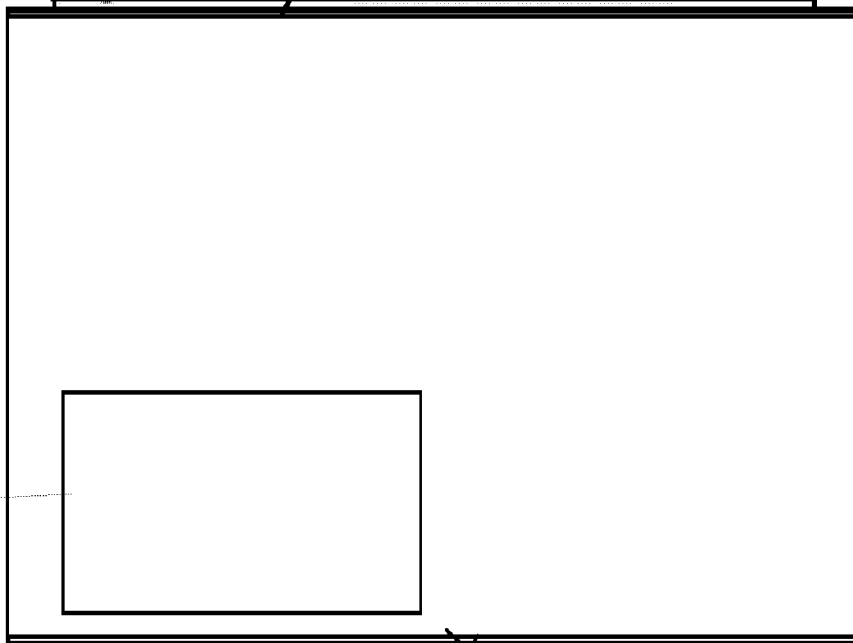
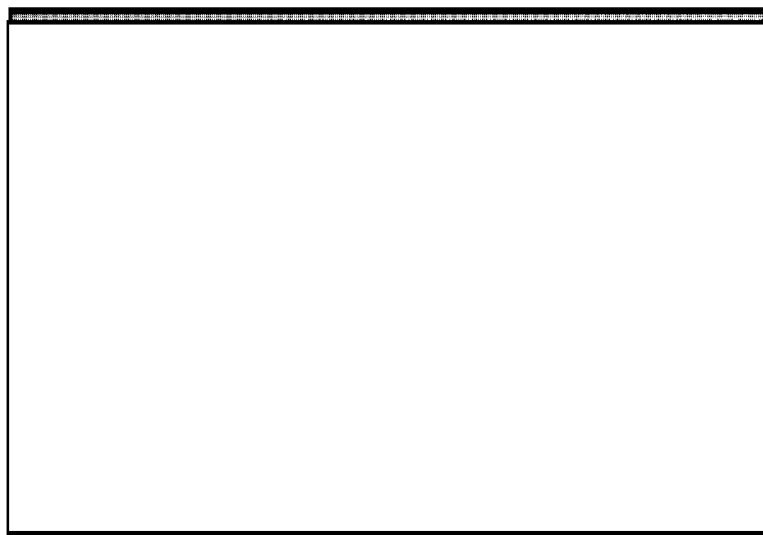
[REDACTED]
------------

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# ONLINE SESSION CDs



(S)

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b7E

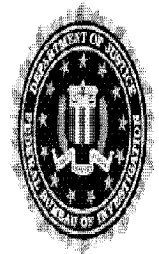


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# EXAMPLE OF AVAILABLE TOOLS

- <http://www.whatismyipaddress.com>
- IP lookup can be used to:
  - Verify information
  - Intel Collection



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~~SECRET~~

**WhatIsMyIPAddress.com**  
 Dedicated to IP address discussion

advanced search Search

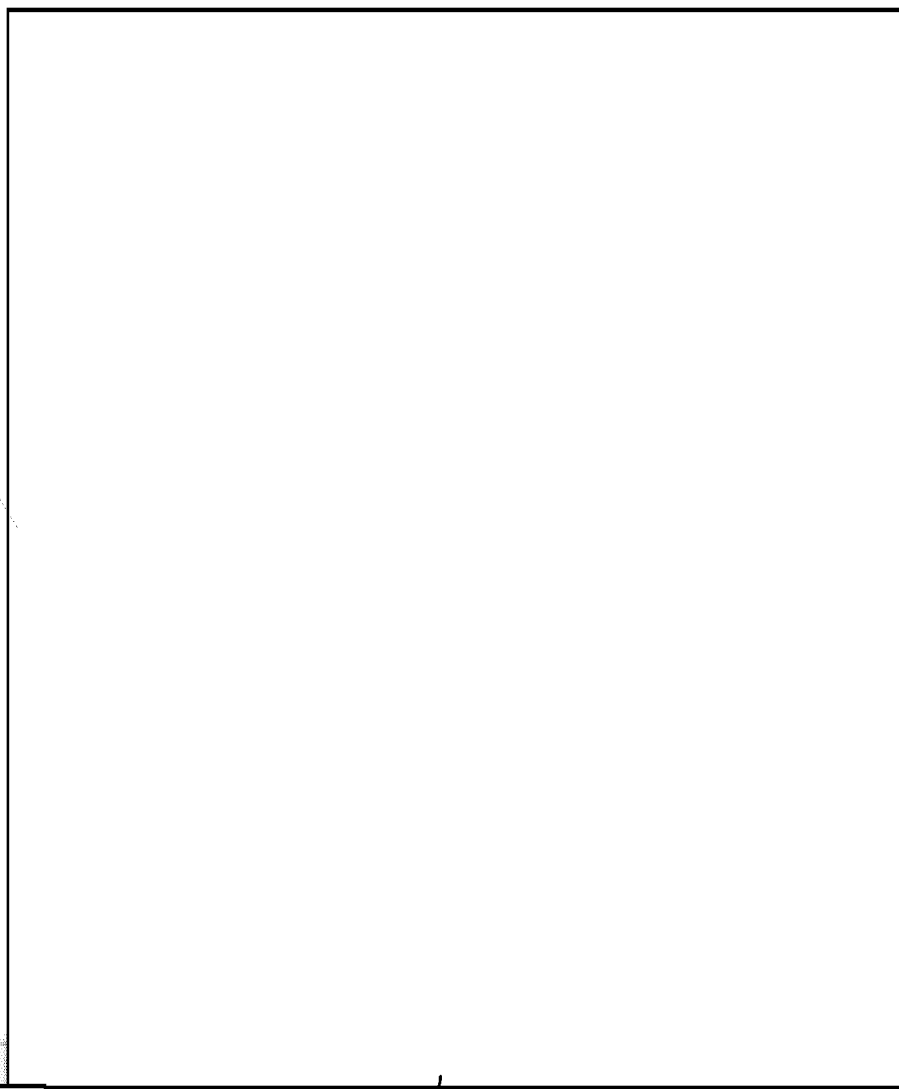
My IP : Change IP : Hide IP : IP Lookup : Trace Email : Blacklist Check : IP Tools : FAQs : Forum : Web Resources : Polls

Member Functions

Username Password

Login Register  
 Lost password?

What is my IP address?



Support This Site

If you find any part of this site useful please support the site by linking to us.

- IP Tools
- [IP Lookup](#)
  - [Trace Email](#)
  - [Traceroute](#)
  - [Visual Traceroute](#)
  - [IP to Hostname](#)
  - [Hostname to IP](#)
  - [Blacklist Check](#)
  - [Proxy Test](#)

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  - [Your IP Address](#)
  - [Change Your IP](#)
  - [Can they Find me?](#)
  - [Internet Anonymity](#)
  - [Banned?](#)
  - [Proxy Servers](#)
  - [Write Article](#)

Poll

How on th

Inter...

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b7E

Error on page

(S)

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File Edit View Favorites Tools Help



Address http://whatismyipaddress.com/staticpages/index.php/lookup-ip

Search Web Upgrade your Toolbar Now! Mail My Yahoo! HotJobs

IP What Is My IP Address? - Looku... Add Tab

Username Password

Login

Register

Lost

password?

Ads by Google

Static IP

Get the latest news, tutorials, white papers, FAQs, and more. Networking ITtoolbox.com

WhosOn Your Website?

Track unique visitors on your web site via IP address. Free Trial www.WhosOn.com

IP Address Searches

Run Unlimited IP Address Searches. Reverse Search & All Public Records www.Web-Detective.com/ipaddress

Dedicated IP Hosting

Award Winning Servers, Custom Built Scalable, Fast & Secure. Order

This IP lookup tool is designed to provide you additional information about an IP address. The IP lookup details include the following:

- Geographic region location (also called geopl location)
- Country, State, and City
- Postal Code
- Area Code
- Latitude & Longitude
- Map of IP address location\* with clickable push pin

A traceroute and a visual traceroute are also available through our IP Tools.

Please enter the IP address you want to lookup below:



\* The map is not 100% accurate. It is more accurate for US based users than non-US users. Based on the responses of 20,000 users worldwide the accuracy of the IP address lookup map (and our database) is as follows:

- 0 - 1 miles: 15%
- 1 - 10 miles: 27%
- 11 - 25 miles: 17%
- 26 - 100 miles: 16%
- 101 - 250 miles: 8%
- 250+ miles: 12%
- No result: 5%

If you find any part of this site useful please support the site by linking to us.

IP Tools

- IP Lookup
- Trace Email
- Traceroute
- Visual Traceroute
- IP to Hostname
- Hostname to IP
- Blacklist Check
- Proxy Test

Related Articles

- All FAQs
- IP Addresses
- Your IP Address
- Change Your IP
- Can they Find me?
- Intro Anon
- Bar



(S) b1 b7E

Error on page

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~~SECRET~~

Lost password? may be inaccurate. For US based IP addresses 85% of the results should be within 25 miles. To see how inaccurate view the [poll results](#). Please take a moment to respond to the poll with how close the map is for you. Click the push-pin for the IP address's information. If you have any comments or suggestions please [contact us](#).

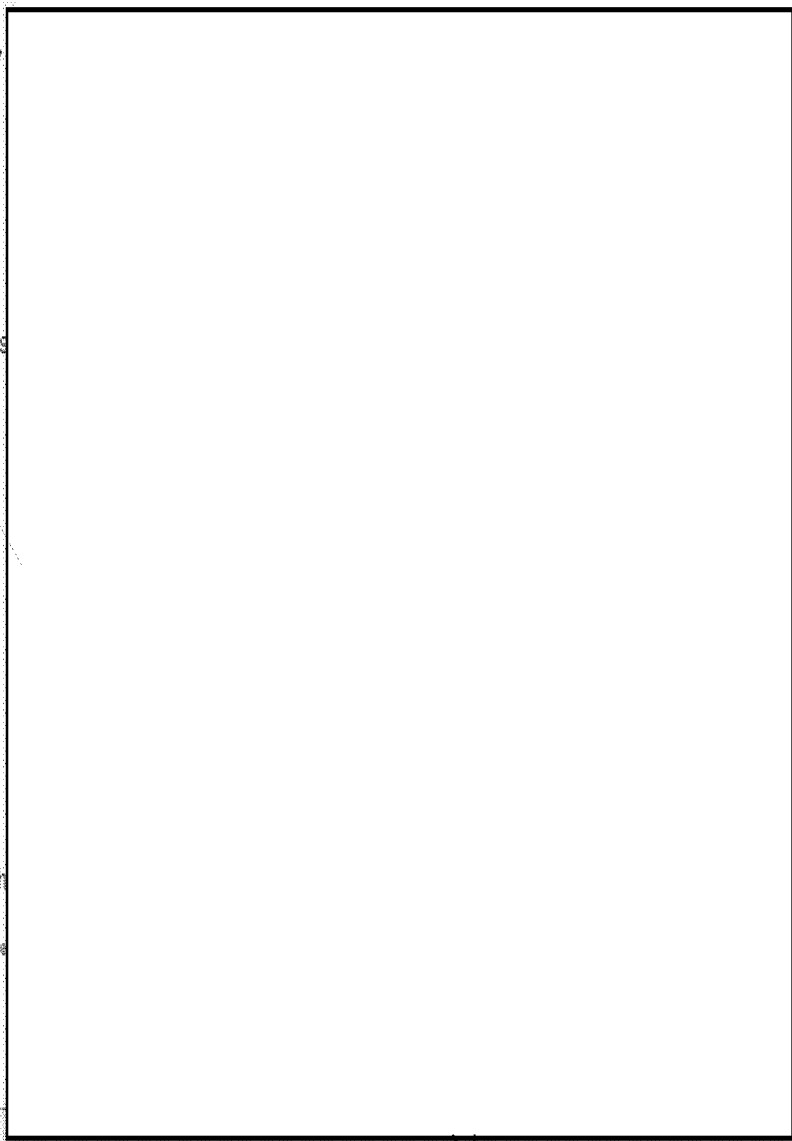
Ads by Google  
**Get IP Address Tool**  
Advanced Proxy & Tor  
Node Detection IP Privacy  
Tools, Whois, DNS &  
Rank  
www.GetIP.com

**Static IP for Businesses**  
Dedicated, private IP  
addresses Smart business  
Internet solutions  
www.bizip.com

**WhosOn Your Website?**  
Track unique visitors on  
your web site via IP  
address. Free Trial  
www.WhosOn.com

**IP Address Searches**  
Run Unlimited IP Address  
Searches. Reverse Search  
& All Public Records  
www.Web-Detective.com/ipaddre

A [traceroute](#) and a [visual traceroute](#) are also available through our [IP Tools](#).



- IP Tools**
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  - [Trace Email](#)
  - [Traceroute](#)
  - [Visual Traceroute](#)
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  - [Change Your IP](#)
  - [Can they find me?](#)
  - [Internet Anonymity](#)
  - [Banned?](#)
  - [Proxy Servers](#)
  - [Write Article](#)

**Poll**  
How close is the map  
on the homepage?

- <1 mile
- 1-10 miles
- 11-25 miles
- 26-100 miles
- 100-250
- 250
- No



hide in address

Done

(S)

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b7E

(S)

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File Edit View Favorites Tools Help



Address http://whatismyipaddress.com/staticpages/index.php/lookup-results

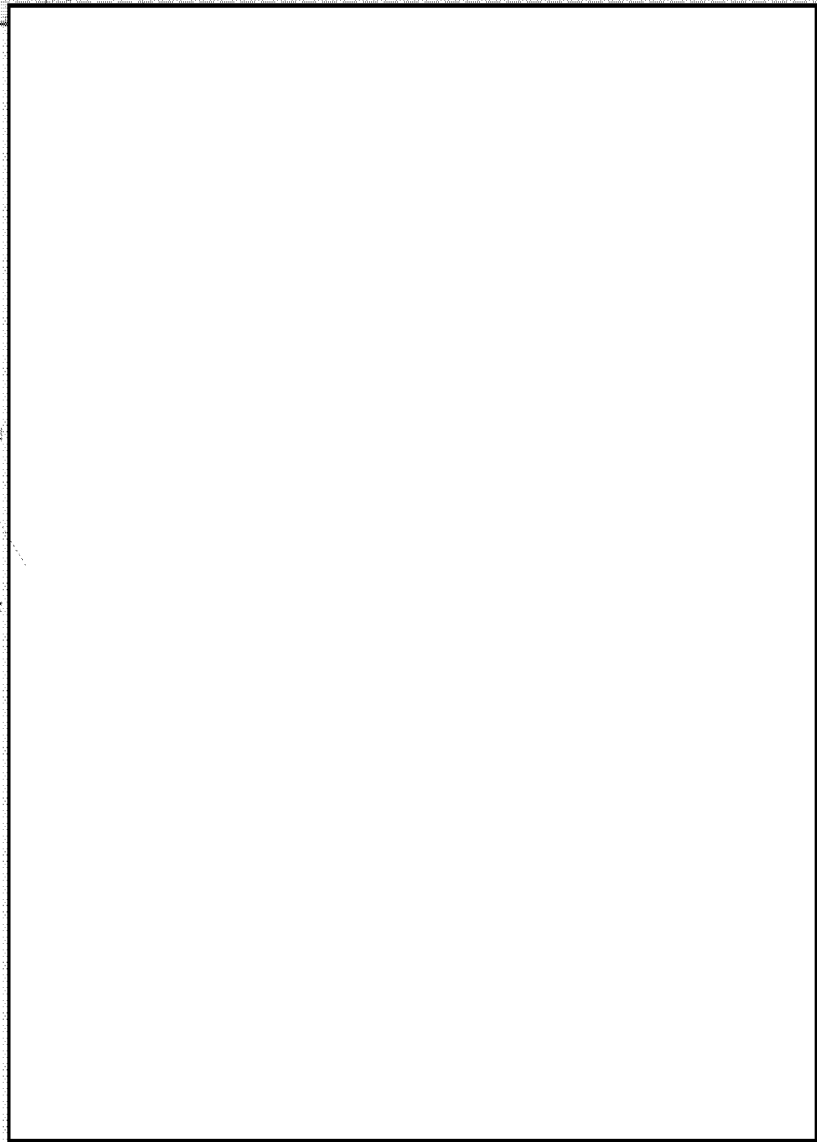
Y! Search Web Upgrade your Toolbar Now! Mail My Yahoo! HotJobs

IP What Is My IP Address? - IP Loc... + Add Tab

**Website?**  
Track unique visitors on your web site via IP address. Free Trial.  
www.WhosIn.com

**IP Address Searches**  
Run Unlimited IP Address Searches. Reverse Search & All Public Records.  
www.Web-Detective.com/ipaddresses

**hide ip address**  
Hide Your IP Address! Surf Anonymously. Free Trial.  
GoTrusted.com



**Poll**  
How close is the map on the homepage?  
 <1 mile  
 1-10 miles  
 11-25 miles  
 26-100 miles  
 100-250 miles  
 250+ miles  
 Not Displayed  
Vote Results  
36,983 votes | 41 comments

Last Updated Tuesday, January 22 2008 @ 11:07 am PST

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Done Inter

Start What Is My IP Address... Document1 - Microsoft 10:48 AM

~~SECRET~~

(S)

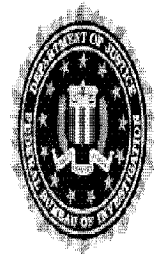
b1  
b7E

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# CHANGING YOUR IP ADDRESS

- **AIRCARD**
  - Disconnect
  - Unplug
  - Reconnect
  - Check your IP Address

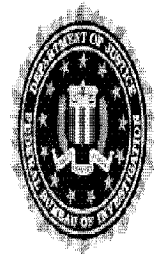
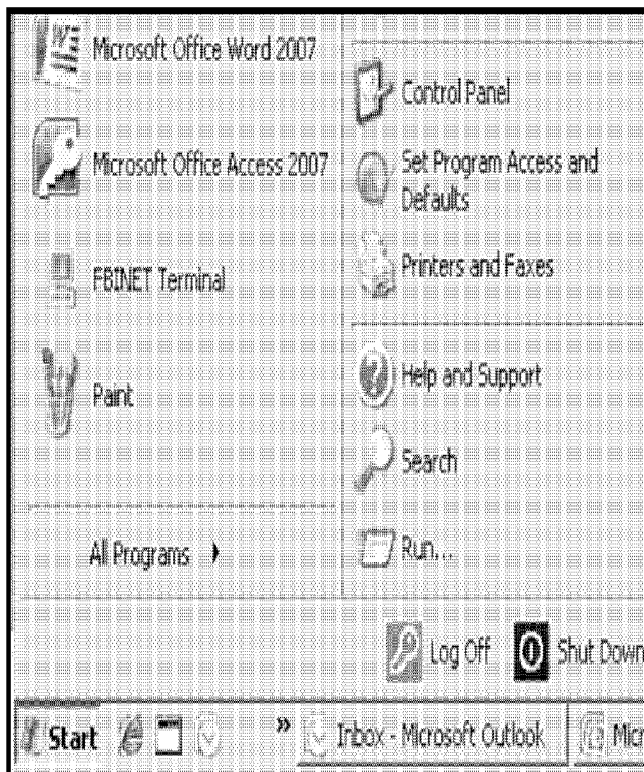
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# CHANGING YOUR IP ADDRESS

- DSL LINE
  - Go to “Start”

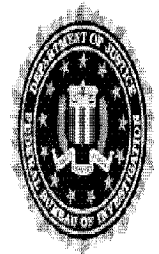


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# CHANGING YOUR IP ADDRESS

- DSL LINE
  - Select “Run”
  - Type “Cmd”
  - Select “Ok”

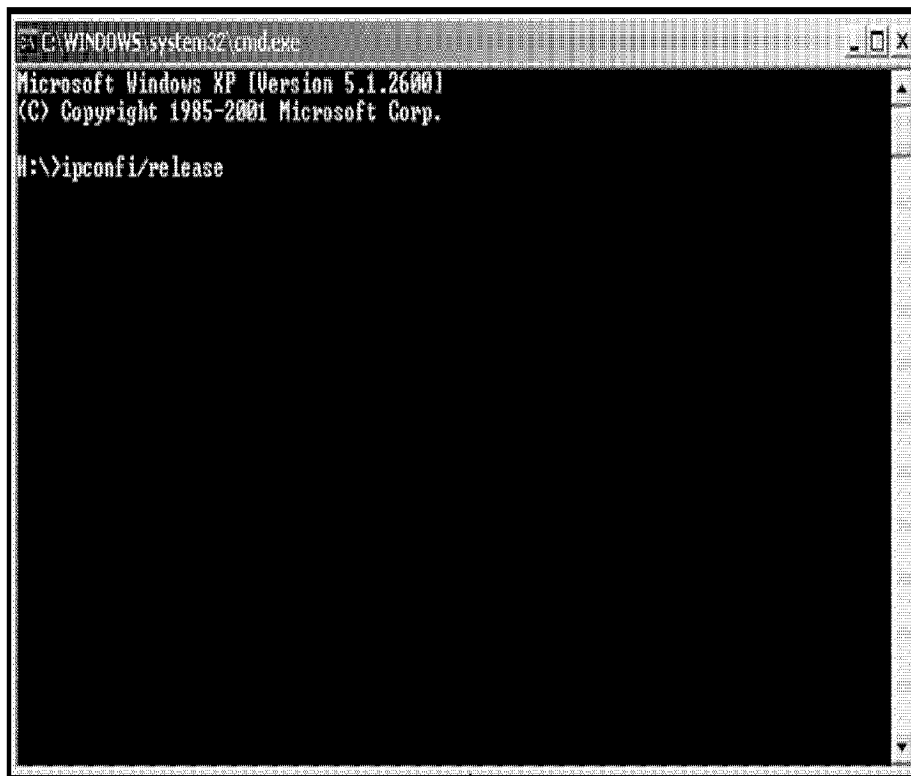


~~SECRET~~

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# CHANGING YOUR IP ADDRESS

- DSL LINE
  - The MSDOS prompt screen will appear
  - At the prompt type “ipconfig/release”
  - Press “Enter”



```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

H:\>ipconfi/release
```

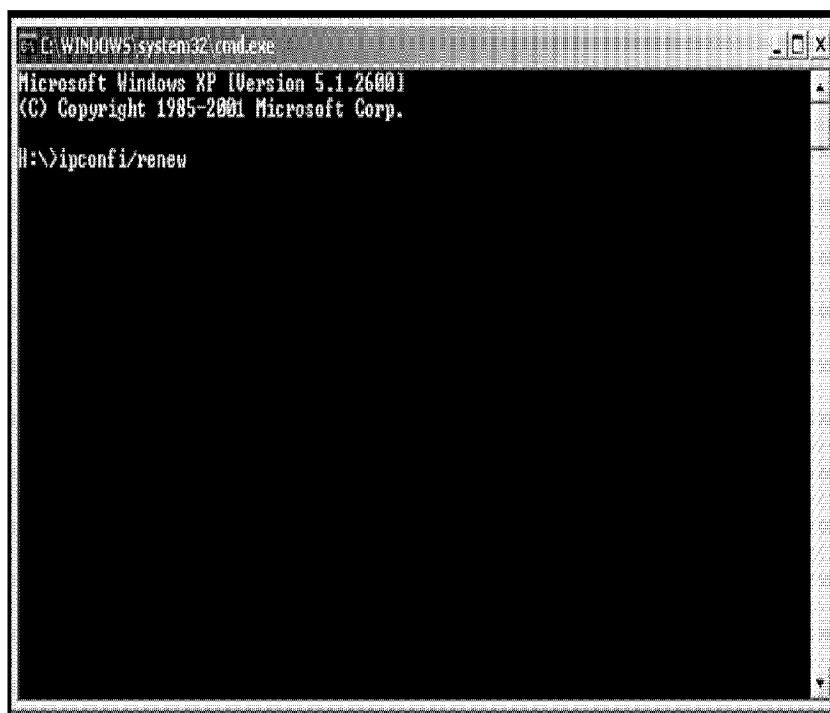
~~SECRET~~



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# CHANGING YOUR IP ADDRESS

- DSL LINE
  - At the prompt type “ipconfig/renew”
  - Type “Enter”
  - Type “Exit”



```
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

H:\>ipconfig /renew
```

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# CHANGING YOUR IP ADDRESS

- DSL LINE
  - Check your IP Address
  - Your IP Address should now be different

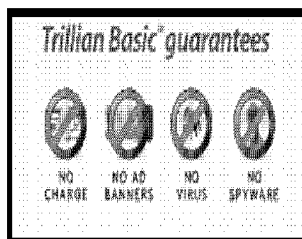
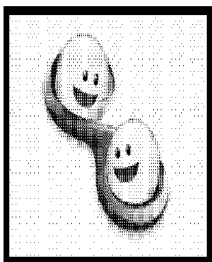
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# TRILLIAN - ANOTHER TOOL TO HELP AVOID MISHAPS

- A proprietary multiprotocol instant messaging application for Windows
- Allows for audio chat, file transfers, group chats, chat rooms, buddy icons, multiple simultaneous connections to the same network



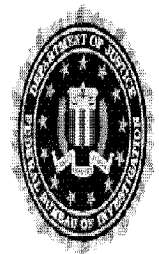
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# TRILLIAN - ANOTHER TOOL TO HELP AVOID MISHAPS

- There are currently three types of Trillian available:
  - Trillian Basic (free)
  - Commercial Trillian Pro
  - Trillian Astra

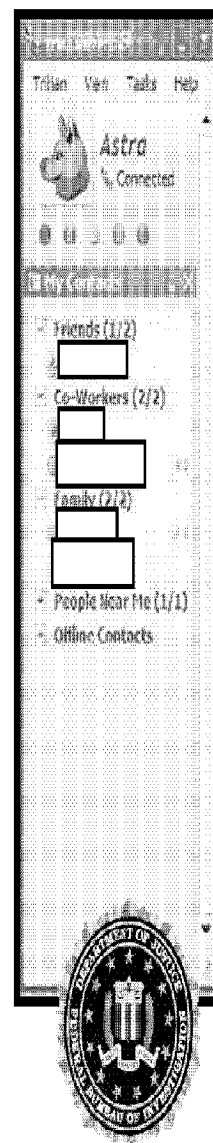
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# TRILLIAN - ANOTHER TOOL TO HELP AVOID MISHAPS

- Connects to multiple instant messaging services without the need of running multiple clients
- Users can create multiple connections to the same service, and can also group connections under separate identities to prevent confusion



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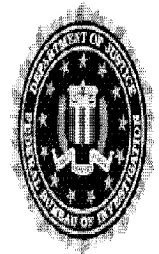
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# TRILLIAN - ANOTHER TOOL TO HELP AVOID MISHAPS

- Can connect to multiple IM services, such as:
  - Windows Live
  - Yahoo Messenger
  - MySpaceIM
  - AIM
  - Google
  - ICQ
  - Jabber (now CISCO)
  - Skype
  - IRC
  - Manage Personal email
  - Facebook
  - Twiter

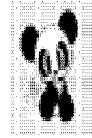
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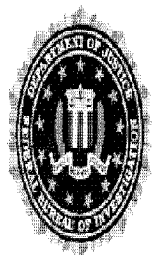
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# BEWARE OF THE OPANDA



- Opanda IExif is a professional Exchangeable Image File Format (Exif) viewer in Windows
- It displays the image taken from digital camera and much more

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ACLURM044722

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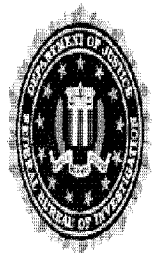
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# BEWARE OF THE OPANDA



- Opanda reads GPS data in digital images
- It is Powerful, Easy-to-use, and free



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ACLURM044723

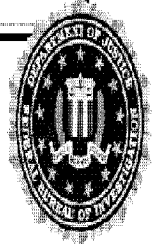
FBI043623

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# BEWARE OF THE OPANDA

•	Support all of EXIF 2.21 standard
•	Support IPTC/NAA news image record
•	Support GPS information record
•	Support of Location satellite map by GPS data
•	Support TIPP6 and popular software's extend EXIF tag
•	Support some special company's tag, for example Canon, Nikon, Sony, <u>Fujifilm</u> , Sigma etc.
•	Support Internet Explorer Support <u>Mozilla Firefox</u>
•	Support to display thumbnail and its information
•	offer information of camera model and manufacturer



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# SAMPLE OF AVAILABLE INFORMATION

- Photographer details
- Camera make and model
- Date and time information
- Descriptions and copyright information
- Geographical location where the photo was taken
- Information as orientation, aperture, shutter speed, focal length, metering mode, and ISO speed information

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# DOWNLOADING OPANDA

- www.opanda.com

The screenshot shows the Opanda website with a navigation menu on the left and several product advertisements. The main content area features:

- POWEREXIF® Editor**: A professional EXIF Editor. It allows to create, modify & delete EXIF tags in digital image easily & freely.
  - Support all EXIF 2.21 standard tags & Extend tags.
  - Add or modify GPS information into images.
  - Support Max 80,000 characters record in image
  - Powerful import & export function.
  - Support batch modify & remove.
  - Support JPEG, TIFF and Exif template file.
- Opanda DigitalFilm 1.50**: A professional software for emulating the photographic reversal film. It can make the color effect of digital photo realistically simulate that of photographic reversal film such as Fuji Velvia & Kodak T-Max 100.
  - Professional photography reversal film imitation
- More Opanda Softwares**: design for shutterbug, photographer, photo editor.
  - Opanda IExif V2.3**: Opanda IExif is a professional EXIF / GPS / IPTC viewer in Windows, IE & Firefox.
  - IExif Viewer V2.3 for Firefox**: Opanda IExif for Firefox Extension. Requires Firefox V0.7 - V3.0+

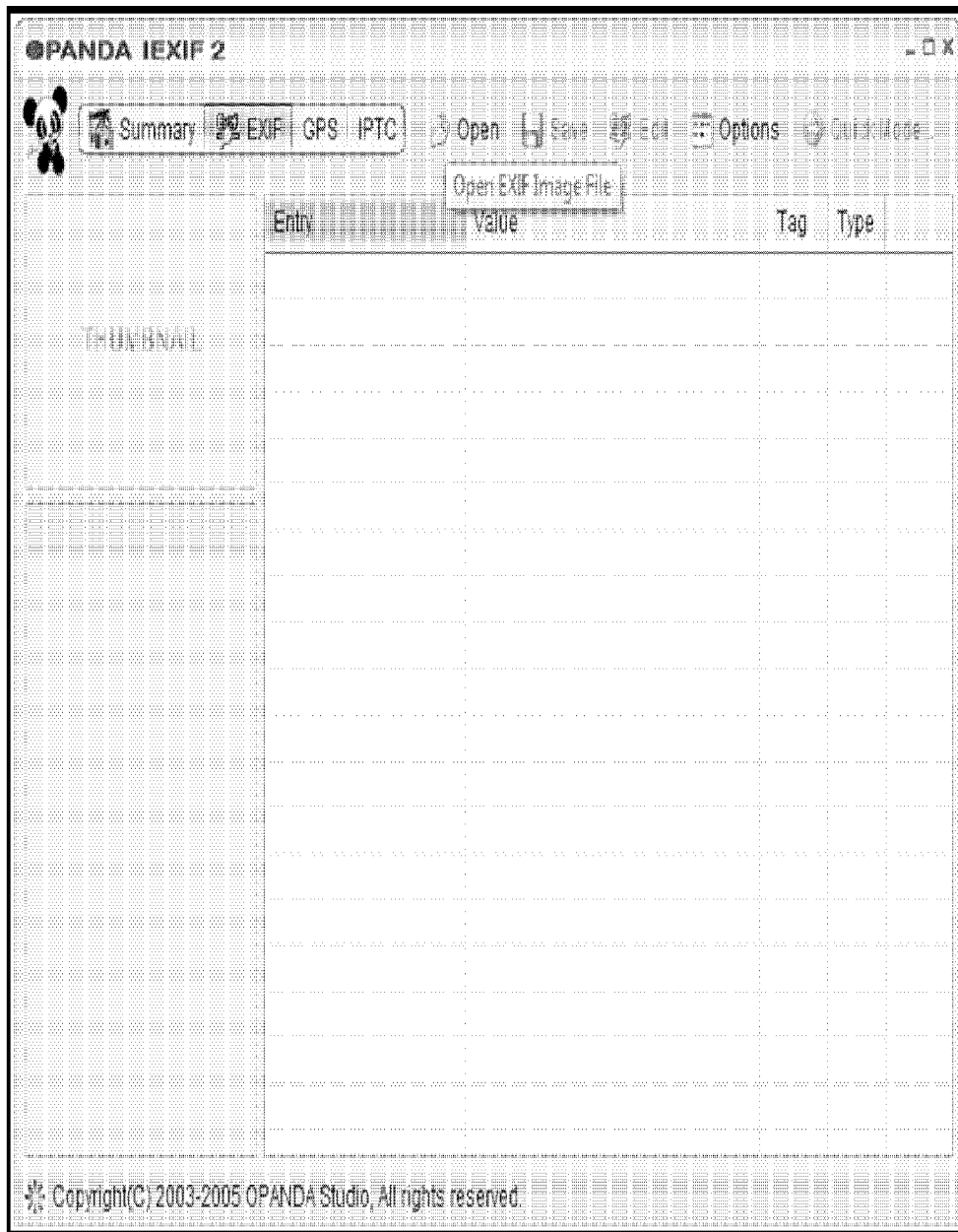
Navigation links on the left include: Home, What's New, Products (DigitalFilm, PowerExif Editor, IExif Viewer, IExif for Firefox, PhotoFilter), Download, Purchase, Support (FAQs, Online Support), and Contact Us.



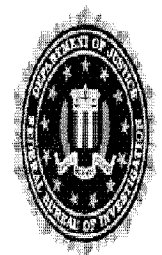
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# USING OPANDA



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# SAMPLE - COOLPIX S52

**PANDA IEXIF 2**

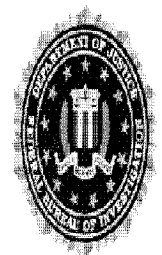
Summary EXIF GPS IPTC Open Save Edit Options Quick Mode...

Entry	Value	Tag	Type
Image			
Image Description		010E	A
Make	NIKON	010F	A
Model	COOLPIX S52	0110	A
Orientation	top/left	0112	S
X Resolution	300	011A	R
Y Resolution	300	011B	R
Resolution Unit	inch	0128	S
Software	COOLPIX S52V1.0	0131	A
Date Time	0000-00-00 00:00:00	0132	A
YCbCr Positioning	co-sited	0213	S
Exif IFD Pointer	Offset: 284	8769	L
Camera			
Exposure Time	1/100"	829A	R
F Number	F3.7	829D	R
Exposure Program	Normal program	8822	S
ISO Speed Ratings	250	8827	S
Exif Version	Version 2.1	9000	U
Date Time Original	0000-00-00 00:00:00	9003	A
Date Time Digitized	0000-00-00 00:00:00	9004	A

DSCN0003  
File name:  
C:\Users\mympt\Desktop\D  
SCN0003.JPG

\* PowerExif Editor - the best choice to edit EXIF data in images

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# SAMPLE – GE A835

**PANDA IEXIF 2**

Summary | EXIF | GPS | IPTC | Open | Save | Edit | Options | Quick Mode

GEDSC DIGITAL CAMERA

File name:  
C:\Users\mvp\desktop\GEDC0085.JPG

Entry	Value	Tag	Type
Image			
Image Description	GEDSC DIGITAL CAMERA	010E	A
Make	GEDSC IMAGING CORP.	010F	A
Model	A835	0110	A
Orientation	top/left	0112	S
X Resolution	72	011A	R
Y Resolution	72	011B	R
Resolution Unit	inch	0128	S
Software	Ver 1.08	0131	A
Date Time	2009-01-09 20:34:53	0132	A
YCbCr Positioning	co-sited	0213	S
Exif IFD Pointer	Offset: 276	8769	L
Camera			
Exposure Time	1/30"	829A	R
F Number	F3.1	829D	R
Exposure Program	Normal program	8822	S
ISO Speed Ratings	400	8827	S
Exif Version	Version 2.21	9000	U
Date Time Original	2009-01-09 20:34:53	9003	A
Date Time Digitized	2009-01-09 20:34:53	9004	A

\* PhotoFilter -- Excellent emulator about 156 kinds of filters of Kodak, Cokin & HOYA



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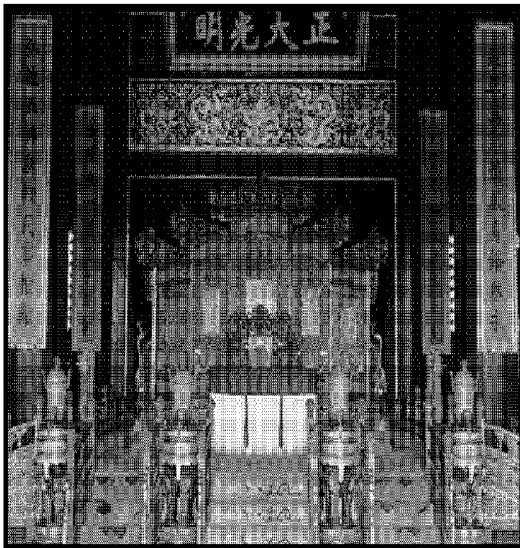
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# SAMPLE GPS DATA



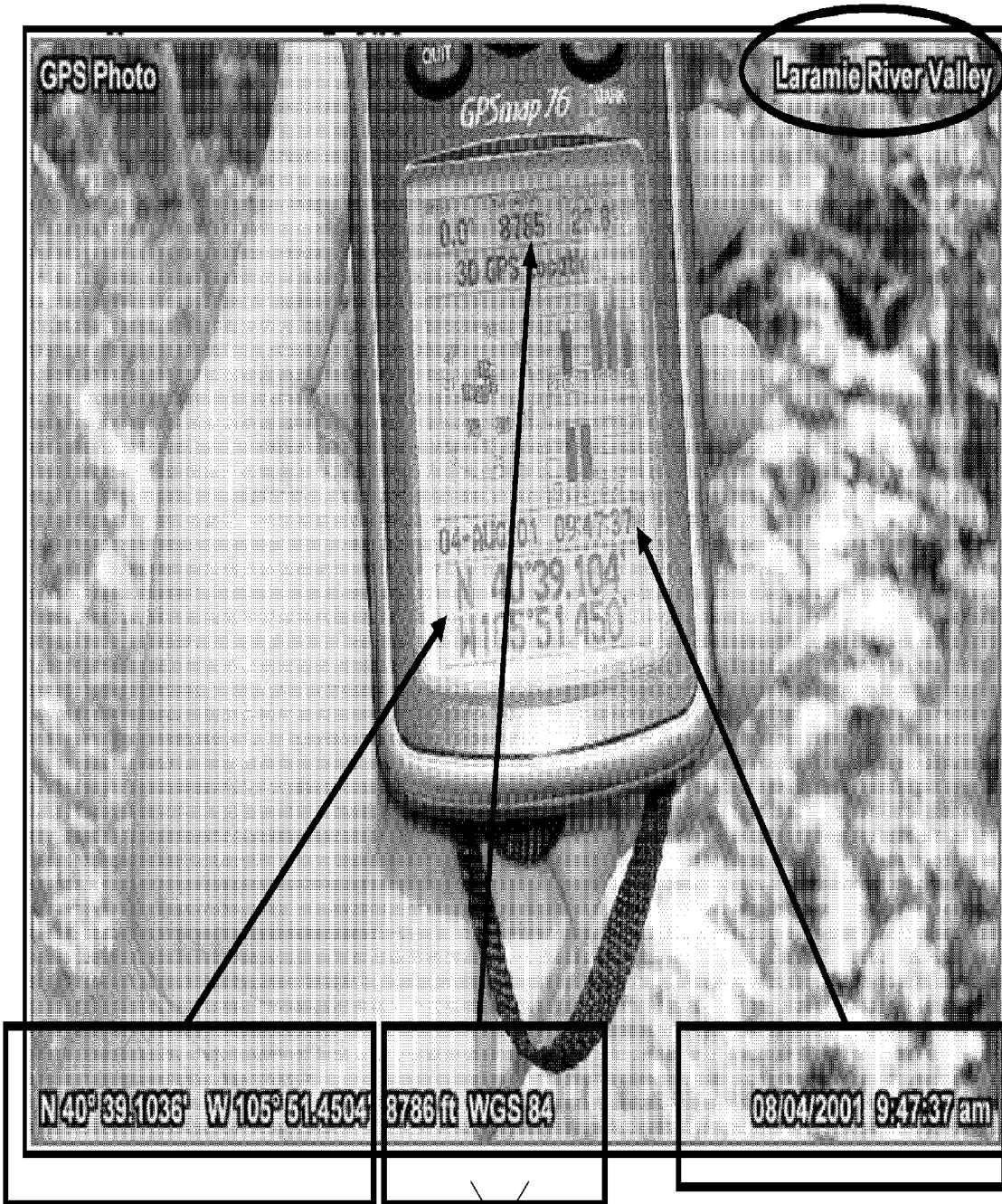
GPS Version ID = Version 2.2  
GPS Latitude Ref = North latitude  
GPS Latitude = 39°54'56"  
GPS Longitude Ref = East longitude  
GPS Longitude = 116°23'27"  
GPS Time Stamp = 18:07:37 UTC  
GPS Date Stamp = 2003-11-23 UTC

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# SAMPLE GPS DATA



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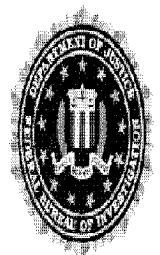
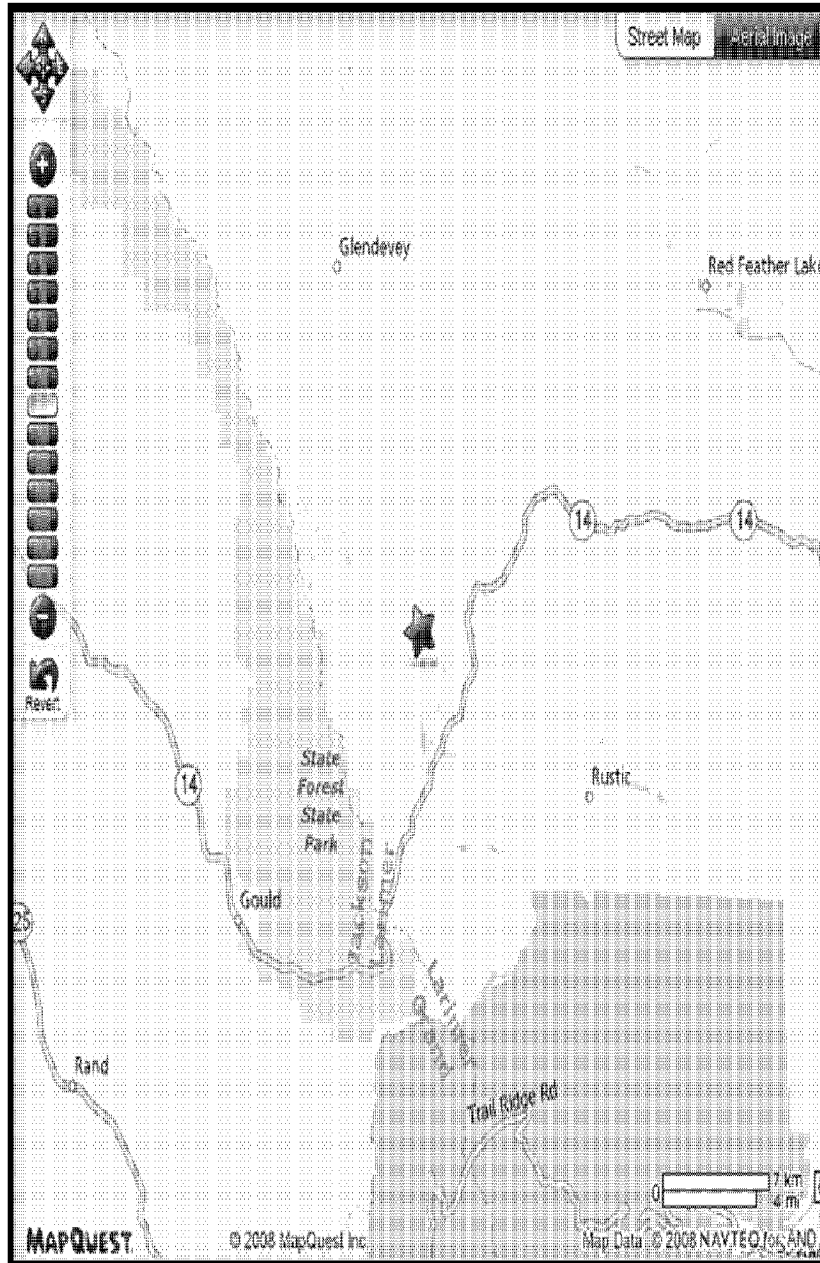
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# GPS DATA/STREET MAPS



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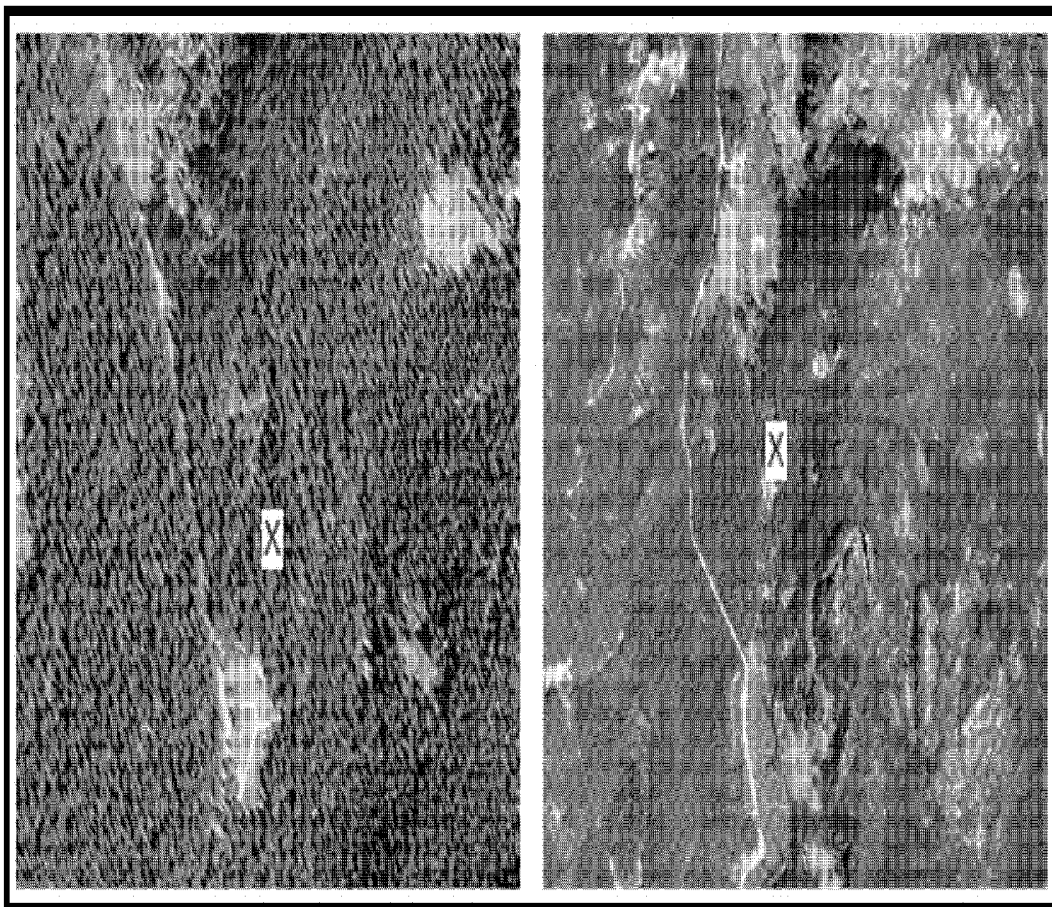
ACLURM044732

FBI043632

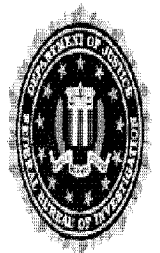
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# GPS DATA/ARIAL MAPS



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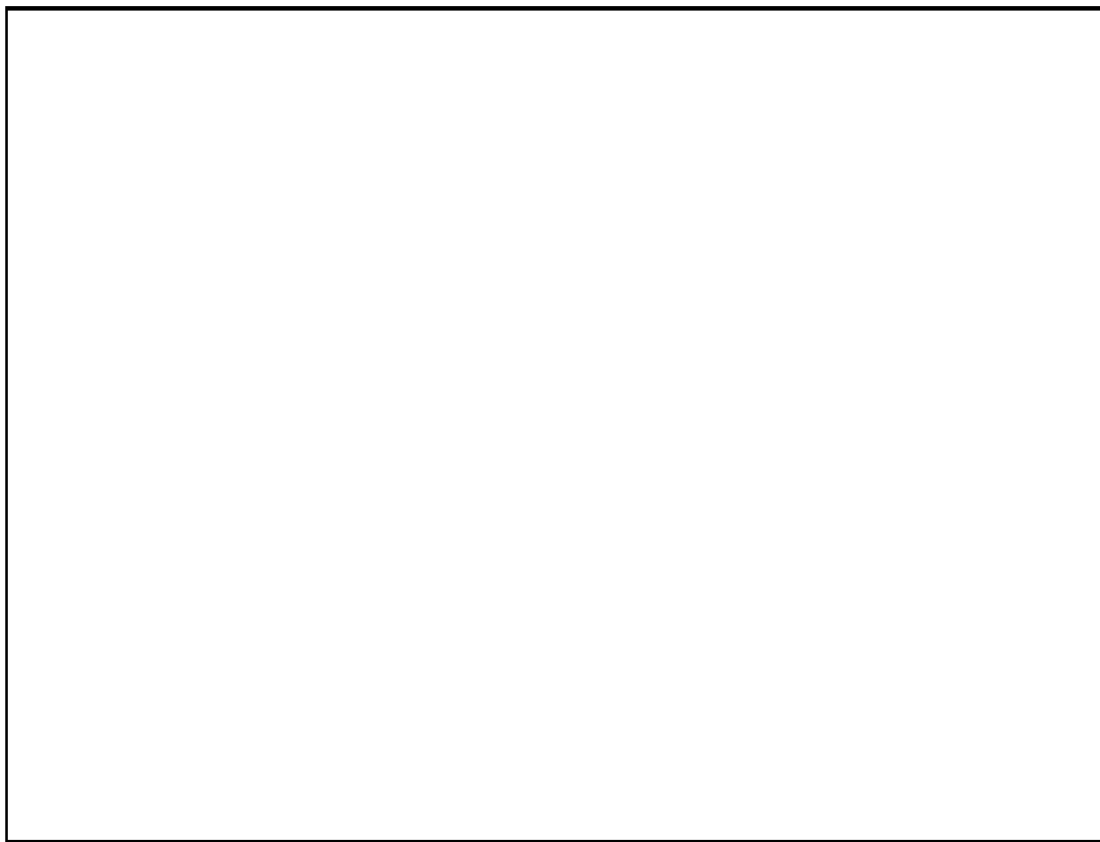
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# AVOIDING MISHAPS



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SP	FIRST	LAST	STATUS	REFERENCE
FaceBook				
Yahoo				
FaceBook			Active	Usama Bin Laden
FaceBook			Active	UsamaBin Laden
FaceBook			Active	Usama OBin Laden
FaceBook			Active	Usama Bin Laden
Hotmail			Active	Usama Bin Laden
Hotmail			Active	Usama Bin Laden
Yahoo			Active	Usama Bin Laden
Yahoo			Active	Usama Bin Laden
Yahoo			Active	Usama Bin Laden
Yahoo			Active	Usama Bin Laden
FaceBook				
FaceBook				
MySpace				
Yahoo				
Yahoo				
Yahoo				
FaceBook				
Yahoo				
FaceBook				
FaceBook				
FaceBook				
FaceBook				

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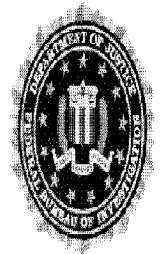
# HOW TO BE IIR EFFICIENT

Admin Agent + Contact Agent +

Online Covert Employee + Intelligence Analyst

=

IIR Production



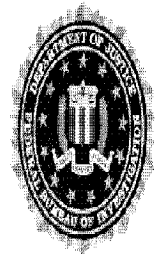
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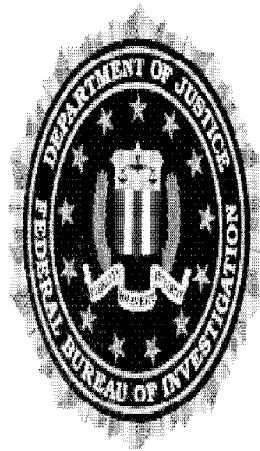
# HOW TO BE IIR EFFICIENT

- It is LIKE being married
- Communication is key
- It works best if all players get along

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# QUESTIONS?

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FOIPA  
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