

BEHAVIOR DETECTION & ANALYSIS BI-WEEKLY SHIFT BRIEF - JULY 22, 2014

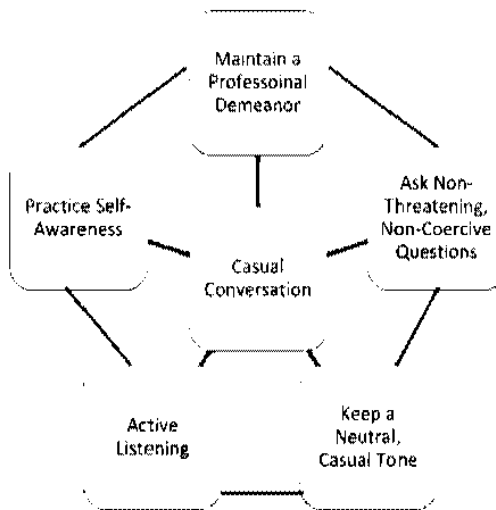
SECTION A: PROGRAM OFFICE TALKING POINTS

Casual Conversation (CC)

The Casual Conversation is a critical component of a Behavior Detection Officer's job function. Observing the theory of detecting anomalous behaviors can be accomplished at a stress point, or while undergoing Casual Conversation. The manifestations of behaviors occur when the fear of discovery is prevalent. Initial strategy should make the Casual Conversation process seamless if you and your partner already established your roles.

(b)(3):49 U.S.C. § 114(r) [redacted] The BDO's task is to ensure resolution of anomalous behaviors or escalate to LEO notification, when necessary. More importantly, be mindful of our own behavior and conduct (b)(3):49 U.S.C. § 114(r) [redacted] (b)(3):49 U.S.C. § 114(r) [redacted]

Follow this process when attempting to obtain resolution:



The Take Away: It is essential to gain cooperation with the passenger by developing rapport. Developing a rapport with the passenger establishes a positive interaction.

(b)(3):49 U.S.C. § 114(r) [redacted]

(b)(3):49 U.S.C. § 114(r) [redacted] Make a final decision to allow the passenger to proceed, or escalate the process to a LEO notification.

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SECTION B: BDO SCENARIO 0009/PUBLIC AREA

(b)(3):49 U.S.C. § 114(r)

What is your follow-up action?

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SECTION C: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

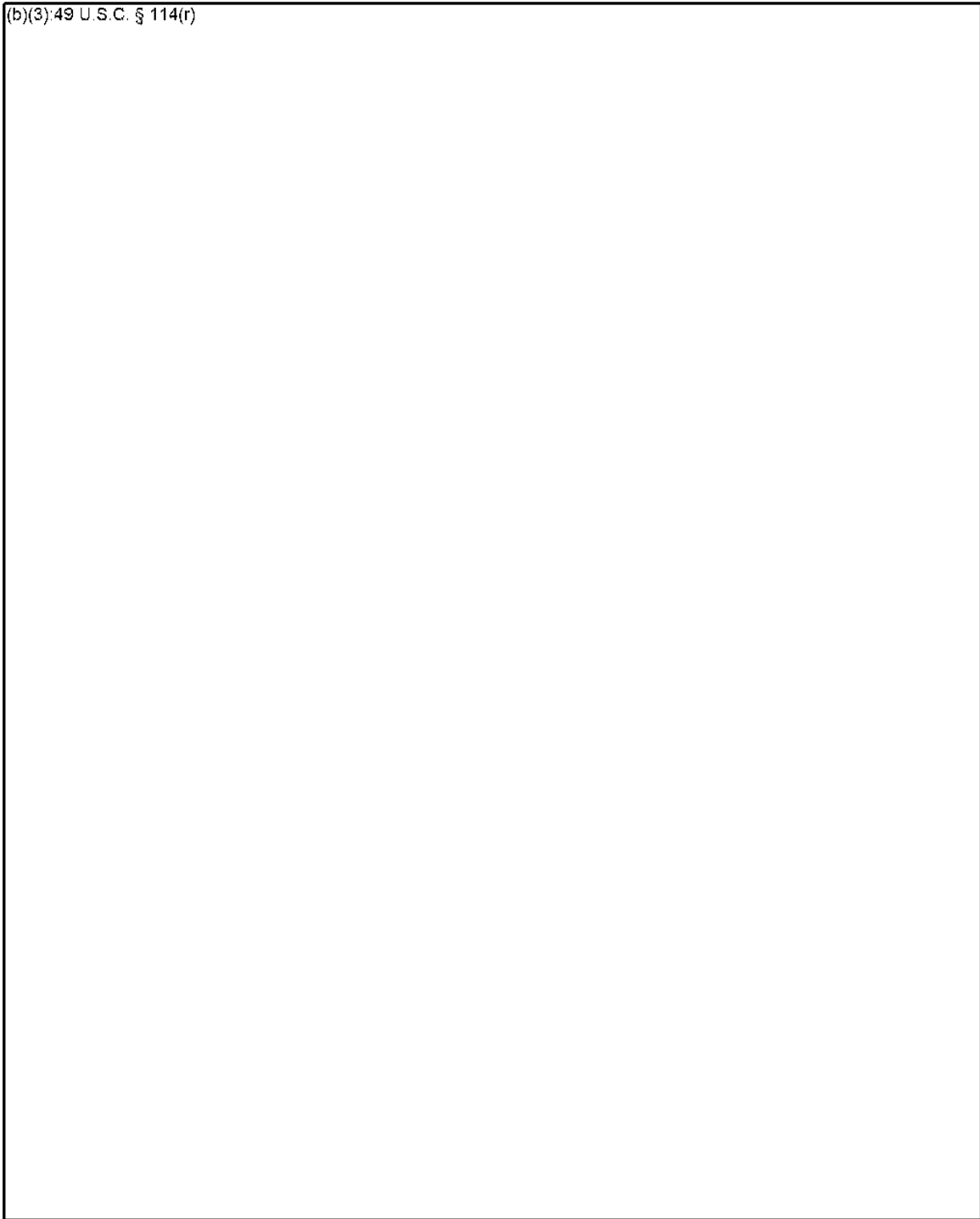
(b)(3):49 U.S.C. § 114(r)

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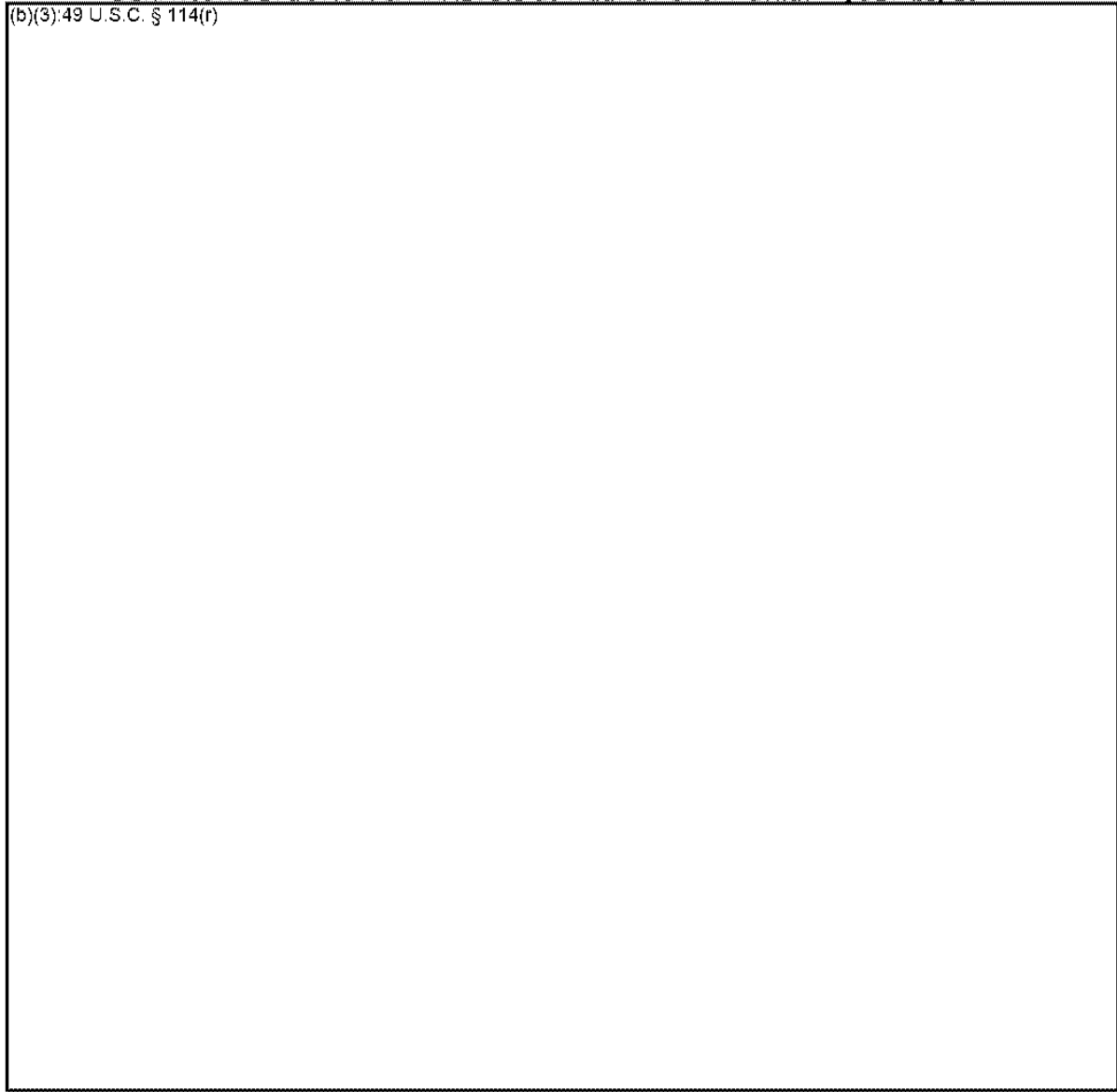


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(b)(3):49 U.S.C. § 114(f)



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