From: [Redacted]  
To: [Redacted]  
Subject: Weekly update  

HSDN  

- HSDN Deployments completed  
- Project Risks (Schedule/Technical/Organizational):  
  - Meeting is scheduled for August 29, 2019 to go over Tech Refresh Priority list.  
- Assistant Director Involvement if needed: Nothing to report  

Budget  

Tools  

- Silo:
- New contract awarded on August 14, 2019
- The contract consists of 3 online training modules and [X] Standard Toolbox licenses.
- OCIO has been informed that they can now utilize their licenses.
- All CIO’s have responded and have placed request for additional licenses.

- Venntel: N/A
- Babel Street: N/A
- Tableau: N/A
- Assistant Director Involvement if needed: none at this time

Windows 10 deployment update:

- HSDN WIN10 Deployment for 119 sites
  - 18 sites have been cancelled due to various reasons, new total for HSDN deployment is 101 sites
    - 75 sites have been completed
    - 1 site partially completed
    - 1 site inoperable and pending tech assistance
    - 20 sites equipment shipped and pending schedule/deployment
    - 4 sites pending shipment

- CLAN WIN10 Deployment for 5 sites
  - 2 sites have been completed
  - 1 site partially completed - Scheduled to be finished by August 27, 2019
  - 2 sites pending scheduling/deployment – Scheduled to be finished by August 23, 2019
Project Manager
DHS ICE HSI-INTEL
Enterprise Service Division
Technology, Innovation, and Project Management Section (TIPMS)
Unclass
HSDN
CLAN:
Desk: 202.732
iPhone: 202.5
Weekly Update

HSDN

- Assistant Director Involvement if needed: Nothing to report

Budget

(b)(5)
Tools

- Silo:

- As of August 29, 2019:

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- Venntel: N/A
- Babel Street: N/A
- Tableau: N/A
Assistant Director Involvement if needed: none at this time

Windows 10 deployment update:

- HSDN WIN10 Deployment for 119 sites
  - 18 sites have been cancelled due to various reasons, new total for HSDN deployment is 101 sites
    - 86 sites have been completed
    - 1 site partially completed
    - 2 site inoperable and pending tech assistance
    - 7 sites pending confirmation of completion
    - 3 sites pending self-install deployment
    - 1 site pending shipment
  - CLAN WIN10 Deployment for 5 sites
    - 3 sites has been completed
    - 1 site partially completed
    - 1 site pending confirmation of completion

Project Manager
DHS ICE HSI-INTEL
Enterprise Service Division
Technology, Innovation, and Project Management Section (TIPMS)
Unclass
HSDN
CLAN:
Desk: 202.732
iPhone: 202.5
All,

I was instructed to provide more thoughtful and thorough updates for the Bi-weekly report. To that end, I will need you all to provide me weekly updates in the following format below:

HSDN
- HSDN Deployments completed
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

VSP
- Travel updates
- Security documentation updates(COUSE/MOU/MOA/etc.)
- BR/ROM updates
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

Misc.
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

HSDN
- HSDN Deployments completed
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

HSDN PKI
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:
Misc.
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

HSDN
- HSDN Deployments completed
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

Budget
- Status of ROMs
- IAAs that need escalation
- Funding requests
- Contractual issues
- Assistant Director Involvement if needed:
Tools.
- Silo, Venntel, Babel Street, Tableau (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

PKI
- Risks (Schedule/Technical/Organizational)
- PKI training schedule
- Travel schedule
- Assistant Director Involvement if needed:
Tools.
- Silo, Venntel, Babel Street, Tableau (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

VSP
- Travel updates
- SOP documentation updates (user guides)
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:
C-LAN PKI-
  ▪ Project Risks (Schedule/Technical/Organizational)
  ▪ Assistant Director Involvement if needed:
Misc.
  ▪ Project Risks (Schedule/Technical/Organizational)
  ▪ Assistant Director Involvement if needed:

"If everyone is thinking alike, then somebody isn't thinking."
From: [Redacted]
Sent: 3 Oct 2019 23:44:54 +0000
To: [Redacted]
Cc: [Redacted]
Subject: RE: Venntel Users on contract Intel 70CMSD18P00000127

Thank you sir.

Sent with BlackBerry Work
(www.blackberry.com)

From: [Redacted]
Date: Thursday, Oct 03, 2019 4:41 PM
To: [Redacted]
Cc: [Redacted]
Subject: Venntel Users on contract Intel 70CMSD18P00000127

These were the people using Venntel on contract Intel 70CMSD18P00000127.

License transfer to [Redacted] per direction from [Redacted]

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732 [Redacted]
202 590 [Redacted]
Warning: This email and any attachments are UNCLASSIFIED//FOR OFFICIAL USE ONLY (U//FOUO). It contains information that may be exempt from public release under the Freedom of Information Act (5 U.S.C. 552). It is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO information and is not to be released to the public or other personnel who do not have a valid "need-to-know" without prior approval of an authorized DHS official. No portion of this email should be furnished to the media, either in written or verbal form. If you are not an intended recipient or believe you have received this communication in error, please do not print, copy, retransmit, disseminate, or otherwise use this information. Please inform the sender that you received this message in error and delete the message from your system.
Thank you!

"If everyone is thinking alike, then somebody isn't thinking."

- Assistant Director Involvement if needed: Nothing to report
Tools

- Silo:

  - As of September 5, 2019:

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</table>
- Venntel: N/A
- Babel Street: N/A
- Tableau: N/A
- Assistant Director Involvement if needed: none at this time

**Windows 10 deployment update:**
- HSDN WIN10 Deployment for 119 sites
18 sites have been cancelled due to various reasons, new total for HSDN deployment is 101 sites

- 86 sites have been completed
- 1 site partially completed
- 2 site inoperable and pending tech assistance
- 7 sites pending confirmation of completion
- 3 sites pending self-install deployment
- 1 site pending shipment

- CLAN WIN10 Deployment for 5 sites
  - 3 sites has been completed
  - 1 site partially completed
  - 1 site pending confirmation of completion

Project Manager
DHS ICE HSI-INTEL
Enterprise Service Division
Technology, Innovation, and Project Management Section (TIPMS)
Unclassified
HSDN
CLAN
Thank you. Have a great weekend and enjoy!

Here you go sir-

As best as I could fill in without my notes, I will not be logging in tomorrow &128521; have a great weekend.

HSDN

- HSDN Deployments completed
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:
Budget

Tools

- Silo:
  - New contract awarded on August 14, 2019
  - The contract consist of 3 online training modules and Standard Toolbox licenses.
  - OCIO has been informed that they can now utilize their licenses.
  - All CIO’s have responded and have placed request for additional licenses.
- Venntel: N/A
- Babel Street: N/A
- Tableau: N/A
- Assistant Director Involvement if needed: none at this time

Windows 10 deployment update:

- HSDN WIN10 Deployment for 119 sites
- 18 sites have been cancelled due to various reasons, new total for HSDN deployment is 105 sites
  - 74 sites have been completed
  - 1 site partially completed
  - 1 site inoperable and pending tech assistance
  - 9 sites scheduled and pending deployment
  - 16 sites equipment shipped and pending schedule/deployment

- CLAN WIN10 Deployment for 5 sites
  - 2 sites has been completed
  - 1 site partially completed
  - 2 sites pending scheduling/deployment
Will do sir.
I’ll cancel WG when I get in this morning

All,

I will be TDY all of next week from 9/8 TO 9/14. With this in mind, I will need you all to ensure the following items below are completed this week.

1. **Palms**-Ensure your training is completed
2. **WebTA and Leave**- Ensure your leave for the holiday season is submitted. Additionally, any leave you anticipate on taking next week or the following week, will need to be submitted to me and approved prior to 9/6/2019. I will not approve any leave if it’s not submitted 5 business days prior to the request date.
3. **Divisional Calendar**- Ensure all events are placed on the calendar (i.e. Travel, leave, training, etc.)
4. **CCWG 9/10**- The working group will need to be canceled since very few people will be in the office.
5. **Bi-weekly report**- I will need weekly updates from everyone to update the Bi-weekly report by 9/6.
6. **AD TIPMS way forward meeting**- I will need an update for all of the action items for the AD meeting.
7. **TIPMS Share Point**- I will need all of the updates to provide to
8. **CIO HSDN Survey**- This will be launched this week.

Below are the weekly updates that I will need for you.

- **HSDN**
  - HSDN Deployments completed

SCIFs
- Pairs security documentation updates (COUSE/MOU/MOA/etc.)
- Tempest Hardware requirement (need confirmation if it is a requirement. SENS3 will not complete the BR without confirmation)
- Paris BR/ROM update

AD Brief

- HSDN Relocation Action item (determination of which terminals should be relocated and which divisions/sections will be affected)

HSDN

- HSDN Deployments completed

SCIFs

AD Brief

- Exit clearance form for HSDN/C-LAN Action Item (I need to know where we are at with this and a time frame for completion)
- HSDN/C-LAN request form (I need to know if we can change the routing process to have CIO be the approver opposed to the supervisor)

HSDN

- HSDN Deployments completed

SCIFs

Budget

- Status of ROMs
- IAAs that need escalation
- Funding requests

Tools.

- Silo, Venntel, Babel Street, Tableau (Schedule/Technical/Organizational)
- Need chart for the Bi-Weekly that you provided to Beth

Win 10

- Deployment updates
PKI-

- PKI training schedules (I need all travel dates and the email correspondence from the CIOs agreeing to the schedule)
- PKI token appointments (appointments need to be placed on the calendar)

Tools.

- Silo, Venntel, Babel Street, Tableau (Schedule/Technical/Organizational)

Thank you.

"If everyone is thinking alike, then somebody isn’t thinking."
All,

I was instructed to provide more thoughtful and thorough updates for the Bi-weekly report. To that end, I will need you all to provide me weekly updates in the following format below:

- HSDN
  - HSDN Deployments completed
  - Project Risks (Schedule/Technical/Organizational)
  - Assistant Director Involvement if needed:

SCIFs
VSP
- Travel updates
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- BR/ROM updates
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

Misc.
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

HSDN
- HSDN Deployments completed
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

HSDN PKI
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

Misc.
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

HSDN
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- Contractual issues
Assistant Director Involvement if needed:

Tools:
- Silo, Venntel, Babel Street, Tableau (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

PKI:
- Risks (Schedule/Technical/Organizational)
- PKI training schedule
- Travel schedule
- Assistant Director Involvement if needed:

Tools:
- Silo, Venntel, Babel Street, Tableau (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

Travel updates
- SOP documentation updates (user guides)
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

C-LAN PKI:
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

Misc.
- Project Risks (Schedule/Technical/Organizational)
- Assistant Director Involvement if needed:

Section Chief
Enterprise Services Division
Technology, Innovation, and Project Management Section
U.S. Immigration and Customs Enforcement
Homeland Security Investigations/Intelligence

Unclassified
HSDN: ________________________
Office (202) 732-_____
Cell (202) 46_____

"If everyone is thinking alike, then somebody isn't thinking."
Good Morning Team,

Please update the attached ESD Weekly Report for February 11, 2019 by **COB Tomorrow**.

- Highlight any outdated information for removal in red
- Highlight any new updates in yellow
  - Please ensure information being provided is “Significant”

Let me know if you have any questions.

Thank You,

McManis & Monsalve Associates
Project Manager
Technology, Innovation & Project Management Section
DHS ICE HSI-Intel

Unclass Office: 202 732
Unclass:
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of the Freedom of Information and Privacy Act
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of the Freedom of Information and Privacy Act
Good Morning,

Please update the attached ESD Weekly Report for June 3, 2019 by COB Today.

- Highlight any outdated information for removal in red
- Highlight any new updates in yellow
  - Please ensure information being provided is “Significant”

Let me know if you have any questions.

Thank You,
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of the Freedom of Information and Privacy Act
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cf of the Freedom of Information and Privacy Act
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Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act
From: [REDACTED]  
Sent: 9 Apr 2019 18:08:59 +0000  
To: [REDACTED]  
Subject: SILO documents  
Attachments: Copy of ICE Purchases Final FY 18 Count 20190212.xlsx, ICE Authentic8 Quote.pdf, QUO-988672-H3P1C2 - Authentic8 - DHS ICE Intel - Toolbox and Dark Web with Support with Deployment fee.pdf,_STS Government - ICE Authentic8 IDIQ Quote - April 3 2019 [REDACTED] pdf, 20190402_IGCE_Authentic8 Silo.xls, 20190402_MarketResearch Memo_Authentic8 Silo.docx, 20190403_SOW_Authentic8 Silo.doc

Hi [REDACTED]

Thank you so much for helping us out.

Attached in order:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

I will zip the OCIO documents over to you in a different email.

Regards,

[REDACTED]

Project Manager

DHS ICE HSI-INTEL

Enterprise Service Division

Technology, Innovation, and Project Management Section (TIPMS)

Unclass: [REDACTED]

HSDN: [REDACTED]  

CLAN: [REDACTED]

Desk: 202.732 [REDACTED]  

iPhone: 202.54 [REDACTED]  

From: [REDACTED]  
Sent: Tuesday, April 9, 2019 1:46 PM  
To: [REDACTED]  
Subject:
Mission Support Specialist, HSI Tip Line Unit
Intelligence Integration & Emergency Management Operations Division
188 Harvest Lane
Williston, Vermont 05495
Phone: (802) 662-
Fax: (802) 662-
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of the Freedom of Information and Privacy Act
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Withheld pursuant to exemption

(b)(4); (b)(6); (b)(7)(C)

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of the Freedom of Information and Privacy Act
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of the Freedom of Information and Privacy Act
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of the Freedom of Information and Privacy Act
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Withheld pursuant to exemption

(b)(4); (b)(6); (b)(7)(C)

of the Freedom of Information and Privacy Act
Withheld pursuant to exemption
(b)(4)
of the Freedom of Information and Privacy Act
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Withdrawn pursuant to exemption

(b)(4)

of the Freedom of Information and Privacy Act
Page 890

Withheld pursuant to exemption

(b)(4)

of the Freedom of Information and Privacy Act
From: [b](6), [b](7)(C)
Sent: 2 Apr 2019 14:00:16 +0000
To: [b](6), [b](7)(K)(C)
Subject: SILO
Attachments: Market Research Memo_.docx, 20180805_MarketResearchMemo_BabelStreet.docx, 20180803_IGCE_BabelStreet_w-OPTYRs.xls, IGCE.xls, SOW_Babel Street-new.docx, 20180803_JOFOC_BabelStreet.docx

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V/r
[b](6), [b](7)(C)

Immigration and Customs Enforcement
Office of Intelligence
Office | (202) 6[b](2), [b](7)(C)
Cell | (202) 42[b](2)
[b](6), [b](7)(K)(C)

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From: [redacted]
Sent: 21 Feb 2020 13:34:03 +0000
To: [redacted]
Cc: [redacted]
Subject: SIP Detroit Trip AAR
Attachments: After Action Report Partner Engagement - HSI Detroit 02062020.docx

Apologies for the delay

Here is our joint report from TIPMS and Partner Engagement.

v/r

Criminal Analyst
Homeland Security Investigations
Office of Intelligence - Enterprise Services Division
202-732 (office) 202-591 (cell)
Title: Intel Meeting with CIO, Intel Staff at SAC Detroit

Dates: February 6, 2020  Time: 930 AM EST

Location: HSI Detroit

Purpose: Partner Engagement and Site Visit

Dial in: 877-784-(b)(6); (b)(7)(C)

Attendance and Distribution

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P - Present; T - Present via teleconference; A - Absent; L - Limited attendance; D - Distribution only

Agenda Discussions Topics

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<tr>
<th>Item #</th>
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<tr>
<td>1</td>
<td>Arrive at HSI Detroit (930 AM)</td>
</tr>
<tr>
<td>2</td>
<td>Analysts Town Hall (10 AM)</td>
</tr>
<tr>
<td>3</td>
<td>Meet with CIO (1130 AM)</td>
</tr>
<tr>
<td>4</td>
<td>DHS Strategic Planning Initiative (1 PM)</td>
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<tr>
<td>5</td>
<td></td>
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<td>7</td>
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Topics of Discussion with Criminal Analyst:

- [b](7)(E)
- 
- 
- 
- 
- 

Meeting Notes

**Arrival and Tour:**
ESD Partner Engagement Team Desk Officer [b](6), [b](7)(C) met with HSI SAC Detroit CIO [b](6), [b](7)(C) along with TIPMS Program Managers [b](6), [b](7)(C) gave the team a tour of the and showed us the current facilities [b](5)

**Analyst Town Hall:**
[b](5), [b](5), [b](7)(C), [b](7)(E)
DHS Strategic Planning Meeting:  
DHS Strategic Planning meeting was held with DHS\textsuperscript{[b](6), [b](7)(C)} CIO\textsuperscript{[b](6), [b](7)(C)} \textbf{CBP}\textsuperscript{[b](6), [b](7)(C)}  
ESD\textsuperscript{[b](6), [b](7)(C)}\textsuperscript{[b](6), [b](7)(C)}\textsuperscript{[b](6), [b](7)(C)}
### Action Items

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<td>Status of current HSI Facilities OSA project from 2014 and funding</td>
<td>TIPMS(b)(6), (b)(7)(C)</td>
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<td>2</td>
<td>Ship WIN10 inventory HSDN THIN Client</td>
<td>TIPMS</td>
<td>2/21/2020</td>
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<tr>
<td>3</td>
<td>Business Request for a new UPS</td>
<td>TIPMS</td>
<td>2/21/2020</td>
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<td>4</td>
<td>HSDN Token process</td>
<td>TIPMS</td>
<td>2/21/2020</td>
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<td>Status of CBP CONOPS</td>
<td>DH(b)(6), (b)(7)(C) CBP</td>
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From: [redacted]

Sent: 12 Mar 2020 19:23:29 +0000

To: [redacted]

Subject: TIPMS Monthly

Attachments: Copy of TIPMS Monthly Stats.xlsx

told me she stopped by and talked to you, not sure if you wanted a sample copy of our spreadsheet.

Project Manager

DHS ICE HSI-INTEL

Enterprise Service Division

Technology, Innovation, and Project Management Section (TIPMS)

Unclass:

HSDN:

CLAN:

Desk: 202.732

iPhone: 202.
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<th>Technology, Innovation &amp; Project Management Monthly Stats FY20</th>
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<td><strong>Classified Connectivity Request</strong></td>
</tr>
<tr>
<td>October</td>
</tr>
<tr>
<td>Request Completed</td>
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<tr>
<td>Request Received</td>
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<tr>
<td>Request Currently Open</td>
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</table>

| **Systems, Tools & Access Team (STAT) Request**               |
| October | November | December | 1st Quarter | January | February | March | 2nd Quarter | April | May | June | 3rd Quarter | July | August | September | 4th Quarter |
| Request Completed                                             |
| Request Received                                              |
| Request Currently Open                                         |

| **PKI & Token Request**                                       |
| October | November | December | 1st Quarter | January | February | March | 2nd Quarter | April | May | June | 3rd Quarter | July | August | September | 4th Quarter |
| Request Completed                                             |
| Request Received                                              |
| Request Currently Open                                         |

| **Ad Hoc Request**                                            |
| October | November | December | 1st Quarter | January | February | March | 2nd Quarter | April | May | June | 3rd Quarter | July | August | September | 4th Quarter |
| Request Completed                                             |
| Request Received                                              |
| Request Currently Open                                         |

### Breakdown of Totals

#### Classified Connectivity Request

| October | November | December | 1st Quarter | January | February | March | 2nd Quarter | April | May | June | 3rd Quarter | July | August | September | 4th Quarter |
| HSDN Request                                                 |
| New Room Request                                              |
| Equipment Request                                             |
| Tech Refresh                                                  |
| Request Received                                              |
| Request Completed                                             |
| Request Currently Open                                         |

#### Systems, Tools & Access Team (STAT) Request

| October | November | December | 1st Quarter | January | February | March | 2nd Quarter | April | May | June | 3rd Quarter | July | August | September | 4th Quarter |
| SILO DW                                                        |
| SILO Toolbox                                                  |
| Babel X                                                       |
| Babel Locate X                                                |
| Clear                                                         |
| LPR                                                           |
| Request Received                                              |
| Request Completed                                             |
| Request Currently Open                                         |

#### PKI & Token Request

<p>| October | November | December | 1st Quarter | January | February | March | 2nd Quarter | April | May | June | 3rd Quarter | July | August | September | 4th Quarter |
| PKI New Request (CLAN)                                       |
| HSDN/Token New Request (CRIs)                                |
| HSDN AOR                                                      |</p>
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### TIPMS and PPA TOTALS

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### TIPMS and PPA TOTALS

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From: [Redacted]
Sent: 11 Feb 2020 18:39:29 +0000
To: [Redacted]
Cc: [Redacted]
Subject: Venntel SOW

Hi,

Thanks,

Project Manager
DHS ICE HSI-INTEL
Enterprise Service Division
Technology, Innovation, and Project Management Section (TIPMS)

Unclass:
HSDN:
CLAN:
Desk: 202.732...
iPhone: 202.57...
Great, looking forward to talking and meeting the rest of the team then.

V/r,

Senior Solutions Specialist - Federal Civil
Babel Street
Mobile: 443-340
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from any computer. This information may come from Babel Street or one of its subsidiaries.

Same- Tuesday is a better day for me. Let me find a space & time slot to send out an invite.

Thanks!

V/r

Office | (202) 424-7171
Cell | (202) 424-7171
Tuesday would work best for me

Of course, we’d be more than happy to meet sometime next week. We are available Monday (afternoon) and Tuesday (anytime) of next week. Would either of those days/times work for you and the team?

Thank you,

Senior Solutions Specialist - Federal Civil
Babel Street
Mobile: 443-340
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from any computer. This information may come from Babel Street or one of its subsidiaries.
Thanks for reaching out. Can we schedule a meeting sometime next week to discuss these two efforts. I would also like to introduce you and your team to the primary POCs for both Babel & Locate X-to include discussing and collaborating our strategic goals moving forward.

Thanks!

V/r

From: @babelstreet.com
Sent: Tuesday, September 24, 2019 12:00 PM
To: 
Cc:

Hello,

I hope all of you are doing well. I wanted to reach out to see if you have the list of users in your organization whom you’d like to receive either Babel X or Locate X accounts. Now that the order has been finalized for both I can begin issuing training accounts to the new users. Whenever you have the list ready please let me know and I can get them set up.

Thank you.

Senior Solutions Specialist - Federal Civil
Babel Street
Mobile: 443-340
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from any computer. This information may come from Babel Street or one of its subsidiaries.
This is interesting! Information came from company / former company employees!
Thank you so much for sharing!!
This is GREAT to know! I really appreciate it!!!!

Have a wonderful weekend! Enjoy this great weather! Can’t believe this winter has been so mild!

Through apps, not warrants, ‘Locate X’ allows federal law enforcement to track phones

Federal agencies have big contracts with Virginia-based Babel Street. Depending on where you’ve traveled, your movements may be in the company’s data.

Charles Levinson
March 5, 2020

U.S. law enforcement agencies signed millions of dollars worth of contracts with a Virginia company after it rolled out a powerful tool that uses data from popular mobile apps to track the movement of people’s cell phones, according to federal contracting records and six people familiar with the software.

The product, called Locate X and sold by Babel Street, allows investigators to draw a digital fence around an address or area, pinpoint mobile devices that were within that area, and see where else those devices have traveled, going back months, the sources told Protocol. They said the tool tracks the location of devices anonymously, using data that popular cell phone apps collect to enable features like mapping or targeted ads, or simply to sell it on to data brokers.

Get what matters in tech, in your inbox every morning. Sign up for Source Code. Babel Street has kept Locate X a secret, not mentioning it in public-facing marketing materials and stipulating in federal contracts that even the existence of the data is “confidential information.” Locate X must be "used for internal research purposes only," according to terms of use distributed to agencies, and law enforcement authorities are
forbidden from using the technology as evidence — or mentioning it at all — in legal proceedings.

Federal records show that U.S. Customs and Border Protection purchased Locate X, and the Secret Service and U.S. Immigration and Customs Enforcement also use the location-tracking technology, according to a former Babel Street employee. Numerous other government agencies have active contracts with Reston-based Babel Street, records show, but publicly available contract information does not specify whether other agencies besides CBP bought Locate X or other products and services offered by the company.

None of the federal agencies, including CBP, would confirm whether they used the location-tracking software when contacted by Protocol. Babel Street's other products include an analytics tool it has widely marketed that sifts through streams of social media to "chart sentiment" about topics and brands.

A former government official familiar with Locate X provided an example of how it could be used, referring to the aftermath of a car bombing or kidnapping. Investigators could draw what is known as a geo-fence around the site, identify mobile devices that were in the vicinity in the days before the attack, and see where else those devices had traveled in the days, weeks or months leading up to the attack, or where they traveled afterward.

"If you see a device that a month ago was in Saudi Arabia, then you know maybe Saudis were involved," this person said. "It's a lead generator. You get a data point, and from there you use your other resources to figure out if it's valid."

A former Babel Street employee said the technology was deployed in a crackdown on credit card skimming, in which thieves install illegal card readers on gas station pumps, capturing customers' card data to use or sell online. The Secret Service was the lead agency in those investigations, which, according to published reports, led to arrests and the seizure of devices.

A spokesperson for the Secret Service declined to comment on its work with Babel Street, saying the agency does not reveal methods used to carry out missions.

While federal records show that CBP purchased Locate X and last year upgraded, paying for "premium" licenses, the records neither describe what Locate X does nor define the difference between a basic and
premium license. A CBP spokesperson would not comment in detail about the use of the tool, but said the agency follows the law when deploying "open-source information."
Told of Protocol's reporting on Babel Street, Sen. Ron Wyden, a Democrat from Oregon who has pushed for tougher privacy legislation, questioned whether uses of the technology might violate the Fourth Amendment ban on unreasonable searches.
The Supreme Court, in the landmark case Carpenter v. United States, ruled in June 2018 that the government must obtain a search warrant to access cell-tower location data for individual phone accounts. The court "recognized that the government needs a warrant to get someone's location data," Wyden said. "Now the government is using its checkbook to try to get around Carpenter. Americans won't stand for that kind of loophole when it comes to our Fourth Amendment rights."
A spokesperson for Babel Street, Lacy Talton, declined to answer specific questions about the company's government sales or its Locate X technology, but said the firm handles data carefully to comply with both the law and internet terms of service. There is no indication Babel Street is doing anything illegal.

Sen. Ron Wyden said the U.S. Supreme Court has "recognized that the government needs a warrant to get someone's location data." Photo: Sarah Silbiger via Getty Images

"Although data content is freely available without restriction from thousands of vendors and suppliers, Babel Street employs a variety of measures to ensure appropriate use of the data," Talton said in a statement to Protocol. "This is not required by most vendors but stems from Babel Street's ethos of proper data compliance. The company regularly ensures that the data accessed through its software is in compliance with ever-changing global privacy regulations, data use rights, and terms of service."

The details of Babel Street's location-tracking technology and its contracts with the federal government have not been reported before. Last month, The Wall Street Journal reported that border and immigration agents were tracking the location of cell phones, and looking for activity in suspicious places near the border, after buying data from Venntel Inc. of Herndon, Virginia.
Venntell is a subsidiary of location-based marketing company Gravy Analytics of Dulles, Virginia. Gravy Analytics has provided location data to Babel Street, according to former employees of both firms.
Taken together, the revelations suggest that the sale of personal location data from commercial firms to the government is more widespread and has been going on longer than previously known. The emergence of the technology comes amid growing, broader concern over the tracking of people’s movements, whether through facial recognition, their license plates or the phones in their pockets. While consumers enable location-based services on their cell phone apps, privacy advocates said people are generally unaware of how far their personal information could travel — and in particular that it could be piped to law enforcement.

The sources who spoke to Protocol, who independently described the location-tracking technology, were three former Babel Street employees, a former government official with firsthand knowledge of the company’s products, and two former employees of Gravy Analytics. They requested anonymity because the information is sensitive, and some feared retribution from employers for speaking to the media. A spokesperson for Gravy Analytics declined to comment on the company’s relationship with Babel Street. She said Venntel is a "wholly owned subsidiary of Gravy Analytics that supports public sector initiatives."

She pointed to the company’s privacy policy on its Web site: "We take consumer privacy seriously and ensure that our data platform remains fully transparent and compliant with industry and legal requirements," the policy reads. "Gravy ensures that 100% of our data complies with all local privacy laws, including required consumer consent and opt-out provisions."

**From brand to threat management**

While there is little public information about Locate X, government contracting records provide a picture of Babel Street’s growth and increasing popularity in federal law enforcement circles. The company registered Locate X with the U.S. Patent and Trademark Office in May 2017, and sales to federal agencies shot up afterward — from $64,000 in fresh contracts in 2016 to more than $2.1 million in 2017 to nearly $5.3 million in 2018.

Babel Street’s sales spike was fueled in large part by four new customers: CBP, which signed $3.2 million in contracts, ICE ($1.1 million), the State Department’s Bureau of Diplomatic Security
($710,000), and the Secret Service's Criminal Investigations Division ($313,858), the records show.

CBP signed a first contract worth $981,000 for "Babel software" in September 2017. The Targeting and Analysis Systems Directorate, the CBP branch that purchased the software, apparently liked what it received. A year later, the agency signed a fresh contract worth $2.2 million for "Babel software licenses." In March 2019, CBP filed an amended contract, worth an extra $130,000, to "upgrade the current Babel Street Locate X licensing from basic to premium licenses as well as add an additional 10 licenses."

As asked about its use of Locate X, a CBP spokesperson told Protocol the agency uses a "variety of tools" that "may include tools to facilitate access to open-source data relevant to its border security mission. All CBP operations in which open-source information may be used are undertaken in furtherance of CBP's responsibility to enforce U.S. law at the border and in accordance with relevant legal, policy and privacy requirements."

In September 2018, ICE officials signed a one-year, $1.1 million contract with Babel Street. The deal included Locate X, according to a former Babel Street employee. Last August, ICE signed a fresh five-year deal worth up to $6.5 million with Babel Street for "data subscription services," records show.

A spokesperson for ICE said, "We do not discuss specific law enforcement tactics or techniques, or discuss the existence or absence of specific law-enforcement-sensitive capabilities." She also said, referring to cell phone location data, "ICE does not generally use this type of information for routine enforcement operations."

Other agencies with active Babel Street contracts include the Department of Justice, the U.S. Marshals Service, the Army, the Coast Guard, the Drug Enforcement Administration and the Department of Transportation's Office of Intelligence, Security and Emergency Response. The contract records are from USAspending.gov, the official source for U.S. government spending.

A spokesperson for the Department of Transportation, which signed a yearlong contract with Babel Street last May, said the Office of Intelligence, Security and Emergency Response "utilizes Babel Street software features depending on the nature of particular incidents."
Spokespeople for the Army, the Bureau of Diplomatic Security, the DEA and the Marshals Service declined to comment on the contracts with Babel Street. The Department of Justice and the Coast Guard did not respond to requests for comment.

A spokesperson for a regional DEA office in El Paso, Texas, which signed a separate $12,978 contract for a one-year Babel Street software license last September, denied that the agency had purchased the location-tracking data tool.

The technology was controversial enough that some agencies, including the FBI and the ATF, declined to purchase Locate X after those agencies’ lawyers nixed it, a former Babel Street employee said. A spokesperson for the FBI declined to comment. A spokesperson for the ATF, April Langwell, declined to comment on ATF procurement decisions. ”ATF always works within DOJ guidelines with regard to the investigative techniques that we use and ensure that they are consistent with federal law and subject to court approval,” Langwell said.

The former Babel Street employees and the former government official said Babel Street was careful about its clients for location data technology. For example, they said, it did not sell to commercial clients, local law enforcement agencies or foreign governments.

The software included pop-ups that reminded users it was to be used only in the investigation of serious crimes and matters of national security, one former employee said. However, after users complained that the pop-ups were annoying, the company removed them, the employee said. Babel Street did not respond to emailed questions about the pop-ups.

**Secrecy to the extreme**

Despite the apparent power of the tool, Protocol could not find a single instance in which a federal agency had publicly described using Locate X, in an investigation or in any other capacity. And Babel Street appears to have taken a number of steps to keep the technology secret. The company advertises other products on its website and in press releases, but makes no mention of Locate X or the tracking of mobile devices. Locate X’s terms of use, spelled out in a single document published online by the General Services Administration, require government clients to agree that the product “will be used for internal research purposes only. Locate X data may not be used as the basis for any legal process in any country, including as the basis for a warrant or subpoena,
or any other legal or administrative action." The terms state that Locate X data may not be "cited in any court/investigation-related document."

2. **Locate X Data.** EIS, as Reseller to Babel Street, shall provide the Locate X Data to Customer pursuant to the terms of the applicable Order Form. For avoidance of doubt, Locate X Data constitutes a "Data Feed" as defined in the Terms and, as such, shall be subject to the applicable Terms. In addition, the following additional terms shall also apply to the Locate X Data:

2.1. The existence and terms and conditions of this Addendum, and the Locate X Data in its entirety, shall be considered "Confidential Information" of Babel Street subject to the Terms. In addition, notwithstanding Section 9.1 of the Terms, Locate X Data may not be disclosed by Customer to any third party (including consultants, advisors, and/or independent contractors) without the prior written consent of an authorized representative of Babel Street; and

2.2. Any and all Locate X Data, including, but not limited to, results generated by Customer’s use of the Locate X Data, will be used for internal research purposes only. Locate X Data may not be used as the basis for any legal process in any country, including as the basis for a warrant, subpoena, or any other legal or administrative action (nor may the Locate X Data be cited in any court/investigation-related document).

Terms of use for Babel Street's Locate X product state that the data "may not be used as the basis for any legal process." Illustration: 615 Productions

Protocol shared the terms of use in the Locate X contract with Nathan Wessler, a lawyer with the ACLU's Speech, Privacy, and Technology Project who argued the Carpenter v. United States case before the Supreme Court. He called the secrecy provisions "tremendously disturbing," raising the possibility that a criminal defendant might not know the tool had factored into a case — and therefore wouldn't be able to challenge its legality.

"These secrecy provisions prevent the courts from providing oversight," Wessler said. "That is really corrosive to our system of checks and balances."

In the past, Wessler noted, courts have been critical of nondisclosure agreements with law enforcement that are designed to protect sensitive surveillance technologies, notably in cases involving devices that mimic
cell towers in order to capture phone information, often referred to by the brand name StingRays. Scores of U.S. law enforcement agencies deployed the devices for years in secret without judicial scrutiny or public transparency. When use of the technology began to be exposed in criminal trials, the courts did not take a favorable view of the secrecy agreements. One of the more pointed opinions came in a 2016 ruling by a Maryland state appeals court judge, involving Baltimore police and an attempted murder suspect. The use of a nondisclosure agreement to protect the technology is "inimical to the constitutional principles we revere," Judge Andrea M. Leahy wrote for the three-member court panel. In 2015, both the Department of Justice and Homeland Security updated their policies to require law enforcement to disclose the use of cell site simulator technologies to the courts when used as part of an investigation. "In all circumstances, candor to the court is of paramount importance," the Homeland Security policy reads. "Applications for the use of a cell site simulator must include sufficient information to ensure that the courts are aware that the technology may be used."

**The limits of anonymity**

One of the former Babel Street employees who spoke to Protocol cited another example of how Locate X could be used to protect U.S. national security. Investigators, this person said, could identify mobile devices carried near popular border crossing points into the U.S. and pull up the historical location data for those devices, viewing where they've been in the preceding months.

"If you are thinking about attack planning, and you know these devices were just at a Hezbollah or ISIS training camp, and now they're sitting in Juarez, maybe that matters," the former employee said.

Still, privacy experts told of Protocol's reporting on Locate X asserted that law enforcement officials' practice of buying data they would otherwise need a warrant to access amounts to a form of data laundering.

"That consumers can have data being collected that tracks their location, and the government, instead of getting a warrant, which they would normally need to do, can just go to a private company and buy it directly, that's hugely concerning," said Serge Egelman, a computer science professor at UC Berkeley who works on privacy issues.
In the Supreme Court's Carpenter v. United States case, the court held that investigators violated the Fourth Amendment by obtaining cell tower records without a warrant that placed a robbery suspect near the crimes. Chief Justice John Roberts wrote, in the majority opinion, that authorities in that case had failed "to contend with the seismic shifts in digital technology that made possible the tracking of not only Carpenter's location but also everyone else's, not for a short period but for years and years."

But whether courts would hold anonymous location data culled from mobile apps to the same standard is an open question.

A spokesperson for Wyden said the senator's aides had a phone call with Venntel attorneys on Feb. 20, in response to The Wall Street Journal article, to discuss the company's sale of location data to the government. A Wyden aide said Venntel's counsel declined to answer most questions, would not identify the company's government clients, and would not reveal the source of the data.

Babel Street's sale of location data to the government could also raise potential liability issues for app developers under the Stored Communications Act, said Wessler, the ACLU lawyer. The 1986 law prohibits providers of computing services or electronic communication to the public from knowingly divulging customer information to any government entity.

"The question for the app companies themselves is whether, now that they know that Babel Street is taking their customers' location data and providing it to law enforcement, are those companies themselves now liable under the Stored Communications Act," Wessler said.

Location data culled from mobile apps is said to be anonymized, with each device masked behind a nameless ID number. But experts say data can be traced back to individual users, based on their particular movements.

The New York Times reviewed a database of location data and reported in December 2018 that it was able to identify a woman as she traveled to her dermatologist's office, hiked with her dog and stayed over at her ex-boyfriend's home. Babel Street did not respond to an emailed question about whether Locate X data can be de-anonymized.

**Big sales, big hires**

Babel Street was founded in 2009 as Agincourt Solutions by former U.S. Navy Officer Jeff Chapman, and became Babel Street in 2014. On its
website and in marketing materials, it describes itself as "the world's data-to-knowledge company," focusing on a service that analyzes streams of social media activity in multiple languages, often for brand management and sometimes linked to locations such as sports arenas. Early on, the promise of gleaning meaningful intelligence from Twitter feeds and other social media applications drew clients to Babel Street, according to government records, published reports and the former employees. The NFL has used Babel Street's analytics software. So, too, have at least 10 local law enforcement agencies around the country, according to the Brennan Center for Justice at New York University Law School.

Motherboard and The Washington Post wrote about the company's social media analytics software in 2017, noting heavy interest from police agencies overseeing major events like Super Bowls. On the government side, the FBI and the Army were among Babel Street's early customers. Michael Flynn, who served briefly as President Trump's national security adviser and later pleaded guilty to lying to the FBI, was once an adviser to the firm, according to Flynn's financial disclosure forms.

Just before the rollout of Locate X, the company hired a veteran Department of Justice privacy lawyer, Jill Maze, to be the company's chief privacy officer, according to former employees and Maze's LinkedIn account.

Subsequent hires suggest the company viewed location data as a growth area. In February 2019, Babel Street hired retired Maj. Gen. Mark Quantock, a former director of intelligence for U.S. Central Command, which includes the Middle East and Central Asia, and the former director of operations for the National Geospatial Intelligence Agency, essentially the government's headquarters for location data intelligence.

Three months later, the company hired a 20-year Pentagon veteran, Dave Dillow, who since 2003 has worked with special operations forces focused on integrating "publicly available information," or PAI, into the intelligence pipeline for those forces. Commercial location data is one type of PAI.

Get in touch with us: Share information securely with Protocol via encrypted Signal or WhatsApp message, at 415-214-4715 or through our anonymous SecureDrop.

The data used by Babel Street, said the former employees of Babel Street and Gravy Analytics, comes largely from third-party data.
aggregators who broker deals with mobile app developers, offering revenue in return and sometimes detailed analysis about how users are engaging with the app. Data aggregators who spoke to Protocol said they enable services like mapping and marketing, and comply with privacy regulations, which include requiring all app users to give their consent to sharing their data.

Privacy advocates say such consumer opt-ins are often buried in small print or otherwise clouded in vague or bureaucratic language, and that users have little visibility into how their data is used.

"That's the fundamental problem," said Egelman, the UC Berkeley professor. "The trafficking in this data is totally opaque to everyone who isn't a party to these transactions."

Charles Levinson

Charles Levinson (@levinsonec) is a senior reporter at Protocol. Previously, he worked on investigative projects at Reuters, where he won awards for his reporting on Guantanamo Bay and skullduggery on Wall Street. Before that, he spent 12 years as a foreign correspondent in the Middle East for The Wall Street Journal. He covered the U.S. occupation of Iraq and that country's sectarian civil war, the Arab Spring uprisings in Tunisia, Egypt, Libya, Bahrain, and Syria, and Israel's wars in Lebanon and Gaza. He has reported from over 20 countries. He lives outside New York City.

https://www.protocol.com/government-buying-location-data

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732 0900
202 590 0000

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Software Request for: Bable Street Locate X 7

Please review the following request for the Software below. Please make sure the "Approved By COR" box is checked on the form before approving the request.

Software Request Link

Thanks

-TIPMS
From: (b)(6); (b)(7)(C)
Sent: 24 Sep 2019 17:32:41 +0000
To: (b)(6); (b)(7)(C)
Subject: Babel & Locate X Coordination and Contract Kickoff
Attachments: 20190924_MeetingAgenda_Babel Street.docx

Please feel free to forward to whomever you believe also needs to attend.
Today’s Date: 9/24/2019

Title: Babel & Locate X Coordination and Contract Kickoff

Date: 10/1/2019  
Time: 1230-1400hrs EST

Location: PCN 500 12th Street SW, Washington DC 20536  
Conference Room

Purpose: Mission overview

Agenda

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P - Present; T - Present via teleconference; A - Absent; L - Limited attendance; D - Distribution only

Use a separate sign-in or attendance sheet for meetings with 15 or more attendees.
### Agenda and Discussion Topics

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<th>Item #</th>
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<tbody>
<tr>
<td>1</td>
<td>Introductions</td>
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<td>2</td>
<td>Brief overview of Babel &amp; Locate X for new program managers</td>
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<td>Babel- Locate X: Current users; training; implementation; other comments</td>
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<td>Babel-Babel X: Existing contract (last year); new contract (new award); users; training; implementation; other comments</td>
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<td>Government Site managers- efficiencies to managing users (best practice)</td>
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<td>Closing comments</td>
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### Meeting Notes:

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### Action Items

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Please see Agenda attached.

Sorry for the change all!!

Change 1: Dates moved from 5/1/2019 to 5/7/2019.
Change 2: Conference room changed from

V/r

Immigration and Customs Enforcement
Office of Intelligence
Office | (202) 7
Cell | (202) 421
### Agenda

**Title:** Babel Street Locate X demo & Privacy discussion  
**Date:** 5/1/2019  
**Time:** 08:20am EST  
**Location:** PCN 500 12th Street SW, Washington DC 20536 | Conference Room (D)(6), (D)(7)(C)  
**Purpose:** feasibility determination & privacy requirement(s)

### Attendance and Distribution

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**Meeting Notes:**

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From: [Redacted]
Sent: 23 Jan 2020 13:57:48 +0000
To: [Redacted]
Cc: [Redacted]
Subject: December Monthly Licenses Request

For our Monthly Report I have captured the following:
- SILO DarkWeb Licenses
- SILO ToolBox Licenses
- Babel X Licenses
- Locate X

At our max allowable licenses)

Please let me know if you have any other license request.

Project Manager
DHS ICE HSI-INTL
Enterprise Service Division
Technology, Innovation, and Project Management Section (TIPMS)

Unclass:
HSDN
CLAN:
Desk: 202.737
iPhone: 202.5
Update

*** Updated content:

Classified Connectivity

- Intel engaged deployments that resulted in HSDN sites becoming operational, four technical refreshes and sites deployed for WIN10 compliance.
- Intel engaged with GSA in Inter Agency Agreements totaling $2.75M
- The following contracts were awarded in FY19:
  - SILO contract totaling user licenses enterprise wide, to include DHS I&A
  - Babel Street X contract totaling user licenses for HSI Intelligence
  - Babel Street Locate X contract totaling user licenses for HSI Intelligence

This is a good start. I will need the numbers for refreshes and the Babel street contract information.

Please provide the token/PKI deployment numbers.
We can list the SharePoint site redesign and interactive map as accomplishments also.

Please add the SCIF Construction course we just hosted also.

Thank you.

Section Chief
Enterprise Services Division
Technology, Innovation, and Project Management Section
U.S. Immigration and Customs Enforcement
Homeland Security Investigations/Intelligence
Unclass

HSDN:
Office (202) 732-
Cell (202) 465-

"If everyone is thinking alike, then somebody isn't thinking."

From: [Redacted]
Sent: Monday, October 7, 2019 10:50 AM
To: [Redacted]

Subject: RE: 2019 Accomplishment's

Classified Connectivity
- Provided over [Redacted] licenses for software tool SILO enterprise wide
- Intel engaged in numerous projects that resulted in [Redacted] HSDN sites becoming operational, and [Redacted] sites became WIN10 compliant.
- Upcoming projects that are currently pending deployment are [Redacted] HSDN sites and [Redacted] accredited SCIF

From: [Redacted]
Sent: Monday, October 7, 2019 9:55 AM
To: [Redacted]

Subject: 2019 Accomplishment's

All,

I have a short turn around for this. Please provide me with two bullets that I can list as accomplishments that applies to Classified Connectivity. I will need this by COB today. An example of what we provided previously id list below:
- Classified Connectivity
  - Intel engaged in numerous projects that resulted in [redacted] ISDN sites becoming operational. Additionally, [redacted] became operational with [redacted] accreditation and awaiting the installation of classified equipment.
  - In a financially constrained environment and with growing needs for access to classified information, Intel sought alternative methods to establish classified connectivity.
  - Intel engaged in a major renovation project with Potomac Center North; resulting additional workspace and classified systems.
  - Such access and innovative solutions remain steadily vital as HSI Intelligence increases its international footprint.

Section Chief
Enterprise Services Division
Technology, Innovation, and Project Management Section
U.S. Immigration and Customs Enforcement
Homeland Security Investigations/Intelligence
Unclassified
HSDN: [redacted]
Office (202) 732-8911
Cell (202) 460-0041

"if everyone is thinking alike, then somebody isn’t thinking."
From: [b](8), (b)(7)(C)
Sent: 6 Feb 2020 13:46:43 +0000
To: [b](8), (b)(7)(C)
Subject: FW: Babel X Licenses
Attachments: MASTER USER List.xlsx

FYI-

Section Chief
Enterprise Services Division
Technology, Innovation, and Project Management Section
U.S. Immigration and Customs Enforcement
Homeland Security Investigations/Intelligence
Unclass
HSDN:
Office (202) 732-
Cell (202) 46-

"If everyone is thinking alike, then somebody isn't thinking."

From: [b](8), (b)(7)(C)
Sent: Wednesday, November 6, 2019 7:24 AM
To: [b](8), (b)(7)(C)
Cc:
Subject: RE: Babel X Licenses

I'm sorry- I didn’t add the new Locate X account.

The data is as of 9/30/19 for Babel X and 11/5/19 for Locate X
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From: (b)(6), (b)(7)(C)
Sent: Wednesday, November 6, 2019 7:21 AM
To: (b)(6), (b)(7)(C)
Cc: 
Subject: RE: Babel X Licenses

This is as of 9/30/19
From: (b)(6), (b)(7)(C)
Sent: Tuesday, November 5, 2019 5:43 PM
To: (b)(6), (b)(7)(C)
Cc: 
Subject: RE: Babel X Licenses

Awesome, I’m still waiting on the total number of analysts in each SIP before we allocate the rest.
Best,

Homeland Security Investigations
Office of Intelligence
(202)823

From: (b)(6), (b)(7)(C)
Date: Tuesday, Nov 05, 2019, 5:35 PM
To: (b)(6), (b)(7)(C)
Cc: 
Subject: RE: Babel X Licenses

I can send it to you in the morning, I broke it up already based on SAC offices

From: (b)(6), (b)(7)(C)
Date: Tuesday, Nov 05, 2019, 4:38 PM
To: (b)(6), (b)(7)(C)
Cc: 
Subject: RE: Babel X Licenses

Might you have a soft copy available?

I’m still waiting on (b)(6), (b)(7)(C) to provide the number of analysts within each SIP for final license allocation.

Best,

Homeland Security Investigations
Office of Intelligence
(202)823

From: (b)(6), (b)(7)(C)
Date: Tuesday, Nov 05, 2019, 4:19 PM
To: (b)(6), (b)(7)(C)
Cc: 
Subject: RE: Babel X Licenses

No sir- not for Babel x, the latest version is what I gave you back in October
Do you have the current metrics on Babel X licenses and usage?

Best,

Homeland Security Investigations
Office of Intelligence
(202)823

Hi,

Asking as the acting Unit Chief...

Can you tell me what the status is of the distribution of Babel X licenses, who has them, and how they are being monitored for usage?

Thanks,
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<td>8</td>
<td>PCN</td>
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<tr>
<td>9</td>
<td>Houston</td>
<td></td>
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<tr>
<td>10</td>
<td>New York</td>
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<tr>
<td>11</td>
<td>PCN/ERO</td>
<td></td>
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<tr>
<td>12</td>
<td>Phoenix</td>
<td></td>
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<tr>
<td>13</td>
<td>Seattle</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Locate X User</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Username</td>
<td></td>
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<td></td>
<td></td>
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<tr>
<td>(c)(d), (b)(f)(c)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Can we get together sometime next week in reference to this. Thanks!

V/r

ICE/INTEL
Office | (202)732

From: (b)(6); (b)(7)(C)
Sent: Friday, September 13, 2019 11:29 AM
To: (b)(6); (b)(7)(C)
Subject: Notice of Award 70CMSP19FC0000052 Babel Street Locate X

Hello (b)(6); (b)(7)(C)

Attached is the delivery order for the initial licenses. As stated in the BPA, all terms and conditions flow down to the delivery order.

Thanks,

Investigations & Operations Support Dallas | Contracting Officer
DHS | ICE | Office of Acquisition Management (OAM)
Phone: 214-905 | Fax: 214-905-5568

Information contained in this email and any attachments may include “source selection information.” Unauthorized disclosure of source selection information is prohibited by Subsection 27(a) of the Office of Federal Procurement Policy Act (the Procurement Integrity Act)(41 U.S.C. § 2102). Release of information both before and after award may also be prohibited by the Privacy Act (5 U.S.C. § 552(a), the Trade Secrets Act (18 U.S.C. § 1905), and other laws (together referred to as “Acts”). Criminal and civil penalties, and administrative remedies, may apply to conduct that violates these Acts. Contact the contracting officer prior to sharing the contents of this e-mail, or any attachments, with any non-recipient.
SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS
OFFER TO COMPLETE BLOCKS 12, 17, 24, & 30

1. REQUISITION NUMBER: 192119IHQRPN000051
2. CONTRACT NO: 90CMS19A00000007
3. AWARD EFFECTIVE DATE: b(6), b(7)(C)
4. ORDER NUMBER: 90CMS19FC0000052
5. SOLICITATION NUMBER: b(6), b(7)(C)
6. SOLICITATION ISSUE DATE:

7. FOR SOLICITATION INFORMATION CALL:
   a. NAME: b(b), b(7)(C)
   b. TELEPHONE NUMBER: 214-905

8. ISSUED BY CODE: ICE/IOSD
9. ISSUE DATE:

Investigations Ops Support Dallas
Immigration and Customs Enforcement
Office of Acquisition Management
7701 N. Stemmons Freeway, (b)(6), b(7)(C)
Dallas TX 75247

10. THIS ACQUISITION IS:
   □ SMALL BUSINESS
   □ HUBZONE SMALL BUSINESS
   □ SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS
   □ WOMEN-OWNED SMALL BUSINESS
   □ 8(a) SIZE STANDARD: $32.5
   □ WOMEN-OWNED SMALL BUSINESS
   \[YES\] ELIGIBLE UNDER THE WOMEN-OWNED
   SMALL BUSINESS PROGRAM
   □ EDWOSB
   □ SI
   □ NAIC: 518210

11. DELIVERY FOR FOB DESTINATION UNLESS BLOCK IS MARKED:

12. DISCOUNT TERMS:
   □ net 30

13a. THIS CONTRACT IS A RATED ORDER UNDER
   DPAS (15 CFR 700)

13b. RATING:

14. METHOD OF SOLICITATION:
   □ RFQ
   □ IIB
   □ RFP

15. DELIVER TO CODE: ICE/INT

ICE Office of Intelligence
Immigration and Customs Enforcement
7701 N. Stemmons Freeway, (b)(6), b(7)(C)
Attn: (b)(6), b(7)(C)
Dallas TX 75247

16. ADMINISTERED BY CODE: ICE/IOSD

BABEL STREET
ATTN STEPHEN COAKLEY
1818 LIBRARY STREET
SUITE 500
RESTON VA 20190

DHS, ICE
Burlington Finance Center
P.O. Box 1620
Attn: ICE-INTEL
Williston VT 05495-1620

17a. CONTRACTOR/ OFFEROR CODE: 8294293690000
17b. FACILITY CODE:

18a. PAYMENT WILL BE MADE BY CODE: ICE-INTEL

18b. SUBMIT INVOICES TO ADDRESS SHOWN IN BLOCK 16a UNLESS BLOCK BELOW IS CHECKED:

19. SCHEDULE OF SUPPLIES/SERVICES:

   ITEM NO. SCHEDULE OF SUPPLIES/SERVICES
   QUANTITY UNIT PRICE AMOUNT

   DUNS Number: 829429369
   Invoicing POC: (b)(6), b(7)(C) 202-732
   (b)(6), (b)(7)(C)
   Contracting Officer: (b)(6), b(7)(C) 214-905
   (b)(6), (b)(7)(C)

   All Terms and Conditions flow down from BPA 70CMS19A00000007 are applicable to this BPA Call.

   Delivery: 09/30/2019
   (Use Reverse and/or Attach Additional Sheets as Necessary)

20. TOTAL AWARD AMOUNT (For Govt. Use Only)
   $1,999,900.00

21. ACCOUNTING AND APPROPRIATION DATA:

22. TOTAL AWARD AMOUNT (For Govt. Use Only)
   $1,999,900.00

23a. SOLICITATION INCORPORATES BY REFERENCE FAR 52.212-1, 52.212-4. FAR 52.212-3 AND 52.212-5 ARE ATTACHED.

23b. CONTRACT/PURCHASE ORDER INCORPORATES BY REFERENCE FAR 52.212-4. FAR 52.212-5 IS ATTACHED.

24. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED.

25. SIGNATURE OF OFFEROR/CONTRACTOR:
   (b)(6), (b)(7)(C)
   30c. DATE SIGNED:

30b. NAME AND TITLE OF SIGNER (Type or print):
   (b)(6), (b)(7)(C)

30c. DATE SIGNED:

31a. UNITED STATES OF AMERICA (SIGNATURE OF CONTRACTING OFFICER):
   (b)(6), (b)(7)(C)

31b. NAME OF CONTRACTING OFFICER (Type or print):
   (b)(6), (b)(7)(C)

31c. DATE SIGNED:

PREVIOUS EDITION IS NOT USABLE

STANDARD FORM 1449 (REV. 2/2012)

2021-ICLI-00013 941
Accounting Info:

Period of Performance: 09/30/2019 to 09/29/2020

<table>
<thead>
<tr>
<th>ITEM NO.</th>
<th>SCHEDULE OF SUPPLIES/SERVICES</th>
<th>QUANTITY</th>
<th>UNIT</th>
<th>UNIT PRICE</th>
<th>AMOUNT</th>
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<tbody>
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<td>0001</td>
<td>Babel Street Locate X.</td>
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<td>157,000.00</td>
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<td></td>
<td>Number of Licenses:</td>
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<td>Product/Service Code: D317</td>
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<td></td>
<td>Product/Service Description: IT AND TELECOM-WEB-BASED SUBSCRIPTION</td>
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<tr>
<td>0002</td>
<td>Babel Street Locate X.</td>
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<td></td>
<td></td>
<td>42,900.00</td>
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<tr>
<td></td>
<td>Geolocation Data Service/ Category(11-25)</td>
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<tr>
<td></td>
<td>Number of Licenses:</td>
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<td>Product/Service Code: D317</td>
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</tbody>
</table>

Invoicing Instructions

Service Providers/Contractors shall use these procedures when submitting an invoice.

1. Invoice Submission: Invoices shall be submitted in a .pdf format in accordance with the Continued ...

32a. QUANTITY IN COLUMN 21 HAS BEEN

- [ ] RECEIVED
- [ ] INSPECTED
- [ ] ACCEPTED, AND CONFORMS TO THE CONTRACT, EXCEPT AS NOTED:

32b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE

32c. DATE

32d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE

32e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE

32f. TELEPHONE NUMBER OF AUTHORIZED GOVERNMENT REPRESENTATIVE

32g. E-MAIL OF AUTHORIZED GOVERNMENT REPRESENTATIVE

33. SHIP NUMBER

34. VOUCHER NUMBER

35. AMOUNT VERIFIED CORRECT FOR

36. PAYMENT

37. CHECK NUMBER

- [ ] COMPLETE
- [ ] PARTIAL
- [ ] FINAL

38. S/R ACCOUNT NUMBER

39. S/R VOUCHER NUMBER

40. PAID BY

41a. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT

41b. SIGNATURE AND TITLE OF CERTIFYING OFFICER

41c. DATE

42a. RECEIVED BY (Print)

42b. RECEIVED AT (Location)

42c. DATE REC'D (YY/MM/DD)

42d. TOTAL CONTAINERS
contract terms and conditions on a monthly basis or other agreed to terms via email to:

<table>
<thead>
<tr>
<th>ITEM NO. (A)</th>
<th>SUPPLIES/SERVICES (B)</th>
<th>QUANTITY (C)</th>
<th>UNIT (D)</th>
<th>UNIT PRICE (E)</th>
<th>AMOUNT (F)</th>
</tr>
</thead>
</table>

Each email shall contain only (1) invoice and the invoice number shall be indicated on the subject line of the email.

Alternative methods of invoice submission include United States Postal Service (USPS) mail or fax. The mailing address of DHS ICE Financial Operations is:

DHS, ICE Financial Operations - Burlington
P.O. Box 1620
Williston, VT 05495-1620
Attn: ICE INTEL

The Contractors Data Universal Numbering System (DUNS) Number must be registered and active in the System for Award Management (SAM) at https://www.sam.gov prior to award and shall be notated on every invoice submitted to ensure prompt payment provisions are met. The ICE program office identified in the task order/contract shall also be notated on every invoice.

Alternate method of submission is fax. Invoices shall be submitted to:
(802)-288-7658 (include a cover sheet with point of contact & # of pages)

2. Content of Invoices: Each invoice submission shall contain the following information:

(i) Name and address of the Contractor. The name, address and DUNS number on the invoice MUST match the information in both the Contract/Agreement and the information in the SAM;

(ii) Dunn and Bradstreet (D&B) DUNS number;

(iii) Invoice date and invoice number;

(iv) Agreement/Contract number, contract line
Continued ...
<table>
<thead>
<tr>
<th>ITEM NO. (A)</th>
<th>SUPPLIES/SERVICES (B)</th>
<th>QUANTITY (C)</th>
<th>UNIT (D)</th>
<th>UNIT PRICE (E)</th>
<th>AMOUNT (F)</th>
</tr>
</thead>
</table>

item number and, if applicable, the order number;

(v) Description, quantity, unit of measure, unit price and extended price of the items delivered;

(vi) Shipping number and date of shipment, including the bill of lading number and weight of shipment if shipped on Government bill of lading;

(vii) Terms of any discount for prompt payment offered;

(viii) Remit to Address;

(ix) Name, title, and phone number of person to notify in event of defective invoice;

(x) Whether the invoice is “Interim” or “Final” and

(xi) ICE program office designated on order/contract/agreement.

In accordance with Contract Clause, FAR 52.212-4(g)(1), Contract Terms and Conditions – Commercial Items, or FAR 52.232-25(a)(3), Prompt Payment, as applicable, the information identified above is required with each invoice submission.

3. Payment Inquiries: Questions regarding invoice submission or payment, please contact ICE Financial Operations at 1-877-491-6521 or by e-mail at [BLANK]

In order to ensure that an accurate invoice is submitted, the Contractor shall coordinate the invoice with the Contracting Officer’s Representative (COR) before sending the invoice to Financial Operations – Burlington.

Payment Inquiries: Questions regarding invoice submission or payment, please contact ICE Financial Operations at 1-877-491 or by e-mail at [BLANK]

Continued ...
The obligated amount of award: $199,900.00. The total for this award is shown in box 26.
FYSA.

V/r

Babel Street,

Congratulations!  This email and its attachment, serves as a Preliminary Award Notice in response to Oral Solicitation for Geolocation Support Services.  Please review, sign and date the BPA award 70CMSD19A000000007.  This BPA is not official until you received a countersigned document from the Contracting Officer.  Please refrain from any public announcements, this BPA is designated as “For Official Use Only – Law Enforcement Sensitive”.  If you have any questions, please contact me.

Please acknowledge receipt.

Thank you,
Investigations & Operations Support Dallas | Contracting Officer
DHS | ICE | Office of Acquisition Management (OAQ)
Phone: 214-905-1 XXX X | Fax: 214-905-5568
Email: XXX X X X X X

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All,

Of the 13 Locate X licenses, 7 have been issued:

<table>
<thead>
<tr>
<th>Location</th>
<th>License Issued</th>
</tr>
</thead>
<tbody>
<tr>
<td>Innovation Lab</td>
<td>(DC)</td>
</tr>
<tr>
<td>(NY)</td>
<td>(Detroit)</td>
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<tr>
<td>(PCN/ERO)</td>
<td></td>
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<tr>
<td>(Houston)</td>
<td></td>
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<tr>
<td>(El Paso)</td>
<td></td>
</tr>
</tbody>
</table>

Best,

Program Manager
Systems, Tools, and Access Team
Homeland Security Investigations - Office of Intelligence
Desk (202) 732-9235
Cell (202) 822-3200
From: [Redacted]
Sent: 4 Nov 2019 21:18:29 +0000
To: [Redacted]
Subject: RE: Account Activated

I should have it in my contact file, I can send it to you tomorrow morning when I’m back in the office.

From: [Redacted]
Date: Monday, Nov 04, 2019, 2:51 PM
To: [Redacted]
Subject: FW: Account Activated

Might one you have access to the addendum to which he is referring?

Best,

[Redacted]

Homeland Security Investigations
Office of Intelligence
(202) 823 [Redacted]

From: [Redacted]
Date: Monday, Nov 04, 2019, 2:49 PM
To: [Redacted]
Subject: FW: Account Activated

Hi,

Thank you very much for the Locate X license. Just for our records, can we get the Locate X Addendum from our agency so we don’t make any research mistakes.

Thanks!

V/R

[Redacted]

Chief Intelligence Officer
Homeland Security Investigations
Miami, FL
Office phone: (305) 597 [Redacted]
Cell phone: (305) 363
UNCLASS:
SIPR:
JWICS:

From:
Date: Saturday, Nov 02, 2019, 9:31 PM
To:
Subject: Account Activated

Ok, I just got access to Babel X
Very Respectfully,

Intelligence Research Specialist
Homeland Security Investigations
Miami, Florida
Office: 305-555-
Cell: 786-578-
Email:
From: RE: Babel Geolocation
Sent: 24 Oct 2019 14:33:22 +0000
To: RE: Babel Geolocation
Cc: RE: Babel Geolocation

Have you had a chance to get the usage report from Venntel? This is something that is needed in order to address the account request and allocations. If you could please have a usage report to us by COB.

Thanks in advance,

From: RE: Babel Geolocation
Sent: Tuesday, October 15, 2019 12:24 PM
To: RE: Babel Geolocation
Cc: RE: Babel Geolocation

No, as I will have to contact Venntel.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-3022
202 590-

From: RE: Babel Geolocation
Sent: Tuesday, October 15, 2019 12:22 PM
To: RE: Babel Geolocation
Cc: RE: Babel Geolocation

Subject: FW: Babel Geolocation

Did you provide him with the usage report?

From: RE: Babel Geolocation
Sent: Tuesday, October 15, 2019 12:21 PM
To: RE: Babel Geolocation
Cc: RE: Babel Geolocation

Subject: RE: Babel Geolocation

Pending Venntel usage from August.

Best,
Program Manager
Systems, Tools, and Access Team
Homeland Security Investigations - Office of Intelligence
(202) 732-8233
Desk
(202) 732-8233
Cell
(202) 732-8233
(202) 732-8233

From: [Redacted]
Sent: Tuesday, October 15, 2019 12:20 PM
To: [Redacted]
Cc: [Redacted]

Subject: RE: Babel Geolocation

Yes ma’am-

[Redacted] were you able to work on the Babel Locate X accounts?

From: [Redacted]
Sent: Tuesday, October 15, 2019 12:19 PM
To: [Redacted]
Cc: [Redacted]

Subject: Babel Geolocation

Team
Please get with [Redacted] and get him access to Babel X (Geolocation).
No, I do not.
I have a Babel Street account only for running reports.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section

Copy all, working these requests.

Just so I have some SA on these accounts, do you and currently have Babel X user accounts? Have you undergone training for our platform? Thanks!

Best,

Senior Solutions Specialist – Babel Street
Mobile: 571.201.6955
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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To: @babelstreet.com
Cc: 

Subject: RE: Babel Locate X account for

Please also create a Locate X account for

Best,

Program Manager
Systems, Tools, and Access Team
Homeland Security Investigations - Office of Intelligence
(202)732- Desk
(202)823- Cell

From:

Sent: Tuesday, October 15, 2019 1:39 PM
To: @babelstreet.com
Cc: 

Subject: Babel Locate X account for

Please create an Locate X account for

Thank you.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-
202 590-
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Subject:
Mucho Thanks! As always my concern is to ensure I am able to meet intel’s operational needs, so if there is anything that needs to happen or recommendations to guarantee a successful award, please let me know. Again, thank for the guidance and assistance!!

V/r

Thanks,

Investigations & Operations Support Dallas | Contracting Officer
DHS | ICE | Office of Acquisition Management (OAQ)
Phone: 214-905-5568 | Fax: 214-905-5568
Email: (b)(6)
Yes-

(b)(4), (b)(5), (b)(7)(E)

V/r

Office | (202)
Cell | (202)42

From: (b)(6), (b)(7)(C)
Sent: Monday, August 12, 2019 11:36 AM
To: (b)(6), (b)(7)(C)
Subject: RE: Current aggregated Counts

(b)(6), (b)(7)(C)

Please provide your feedback.

Thanks,

Investigations & Operations Support Dallas | Contracting Officer
DHS | ICE | Office of Acquisition Management (OAQ)
Phone: 214-905-1032 Fax: 214-905-5568
Email: (b)(6), (b)(7)(C)
As requested, the aggregated counts for queries spread across the current portal licenses is approximately

For the (of which have converted to paid accounts this year) we saw approximately

As mentioned, 

Let me know if this is what you were looking for.

Please feel free to call me with any questions.

Best regards,
They are assigned to Joint Task Force-Investigations, an HSI-led program but the individual is likely not a Task Force Officer detailed to ICE.

If you can please find out where the employee is based out of?

If the employee supports HSI or ERO that will be fine.

Do you know the contract stipulations for Locate X users being an employee of the agency?

Best,
Program Manager  
Systems, Tools, and Access Team  
Homeland Security Investigations - Office of Intelligence  
(202) 732-8233  
Desk  
(202) 823-7(C)  
Cell

From: (b)(6), (b)(7)(C)

Sent: Friday, November 01, 2019 9:51 AM

To: (b)(6), (b)(7)(C)

Subject: RE: Geolocation Tool

Must the user be an HSI employee?

Best Regards,

(b)(6), (b)(7)(C)

Unit Chief – J2 Intelligence  
Department of Homeland Security  
HSI/Joint Task Force - Investigations  
Desk: 202-732-8233

From: (b)(6), (b)(7)(C)

Sent: Thursday, October 31, 2019 9:50 AM

To: (b)(6), (b)(7)(C)

Subject: Geolocation Tool

While this is the old tool, the functionality is much the same.

Best,

(b)(6), (b)(7)(C)

Program Manager  
Systems, Tools, and Access Team  
Homeland Security Investigations - Office of Intelligence  
(202) 732-8233  
Desk  
(202) 823-7(C)  
Cell

(b)(6), (b)(7)(C)
Sorry, I’ll send it to...
Fyi

From: babelstreet.com

Date: Tuesday, Jul 09, 2019, 9:34 AM

Subject: June Usage Stats

Good Morning

Please see attached for the June usage stats.

Additionally, I will be emailing the users to update them on our new mobile application and Twitter updates. I will cc you on the first few emails so you have the updated information as well. Moving forward, I am trying to think of the best way to facilitate smooth information flow to all of the users as the accounts change hands. Do you think it would be possible to set up either a “Babel Users” distribution list or maybe an internal Sharepoint site for all of the users to access? I am open to suggestions. Is there a system you use to share information/updates for other tools similar to Babel X?

Thank you,

Senior Solutions Specialist - Federal Civil

Babel Street
Mobile: 443-340
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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I have a spreadsheet #128522;

I need to clean it up some, but will send it over to you.

could you provide an updated SILO user list?

Thanks,

Program Manager
Systems, Tools, Access, and Requirements
Homeland Security Investigations - Office of Intelligence
(202)732 Desk
(202)836 Cell

Can you please send me a list of who has SILO licenses, who has Babel X and who has the Babel Locate?

By Friday is fine.
Not a problem. I will submit the training request for now.

Thanks,

Senior Solutions Specialist - Federal Civil
Babel Street
Mobile: 443-340-8800
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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I will submit the training request for these individuals now. They should see an email with their training credentials shortly. Please let me know if there is anything else I can do to assist.

Thank you.

---

**Senior Solutions Specialist - Federal Civil**

**Babel Street**

**Mobile: 443-340-**

[website]

**Washington D.C. / London / Canberra / San Francisco**

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---

The following individuals have been selected to receive Locate X accounts:

- PCN
- (NY)
- Detroit
Thanks,

Program Manager
Systems, Tools, and Access Team
Homeland Security Investigations - Office of Intelligence
(202) 732- Desk
(202) 823- Cell
Sure thing! I just submitted the training request and should see the training email shortly.

Best,

Senior Solutions Specialist - Federal Civil
Babel Street
Mobile: 443-340-0221
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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From: [Redacted]
Date: Tuesday, November 5, 2019 at 10:55 AM
To: [Redacted]@babelstreet.com>
Cc: [Redacted]

Subject: Locate X License Allocation

Please assign a license to: [Redacted] (Seattle)

Thanks,

Program Manager
Systems, Tools, and Access Team
Homeland Security Investigations - Office of Intelligence
(202)772-2234 Desk
(202)823-0000 Cell
No I do not.
I would have to reach out to Venntel for that data and the only data that they ever provided was the date of the last login.
Neither had Venntel licenses, unless they were trial.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

Sir

Ma’am,

I wanted to validate the non-SIP license requirements:

They both previously had Venntel accounts and I wanted to see if the same agreements were in place this FY as last.

Best,
Program Manager
Systems, Tools, and Access Team
Homeland Security Investigations - Office of Intelligence
(202) 732-8231
Desk
(202) 823-7321
Cell
Good Morning,

Sounds good! I will submit the training request now.

Thanks!

Senior Solutions Specialist - Federal Civil
Babel Street
Mobile: 443-340-4750
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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Today’s license assignment winner is:

(Phoenix)

Best,

Program Manager
Systems, Tools, and Access Team
Homeland Security Investigations - Office of Intelligence
(202)732-8223 Desk
(202)823- Cell
From: 
Sent: 29 Oct 2019 14:08:25 +0000 
To: 
Cc: 
Subject: Re: Locate X License Assignment

Sure thing – I will submit the training request now.

Thanks!

Senior Solutions Specialist - Federal Civil
Babel Street
Mobile: 443-340
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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From: 
Date: Tuesday, October 29, 2019 at 9:59 AM 
To: @babelstreet.com
Cc: 
Subject: Locate X License Assignment

Please assign a Locate X license to (El Paso).

Thanks,

Program Manager
Systems, Tools, and Access Team
Homeland Security Investigations - Office of Intelligence
(202)732- Desk
(202)823- Cell
From: [b](6). [b](7)[C]
Sent: 23 Oct 2019 16:40:27 +0000
To: [b](6). [b](7)[C]
Subject: Re: LX Accounts

[b](6), [b](7)[C]

Great, that sounds good to me. From my understanding you may be going through the online training as well – please let me know if you have any questions or would like me to walk you through anything. I am happy to help however I can.

Best,
[b](6), [b](7)[C]

Senior Solutions Specialist - Federal Civil
Babel Street
Mobile: 443-340 [b](6), [b](7)[C]
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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From: [b](6), [b](7)[C]
Date: Wednesday, October 23, 2019 at 12:37 PM
To: [b](6), [b](7)[C]@babelstreet.com>, [b](6), [b](7)[C]
[b](6), [b](7)[C]
Subject: RE: LX Accounts

[b](6), [b](7)[C]

Pleasure to virtually meet. I’m going to work with the team internally to determine license allocation. I hope to get back with you next week.

Best,
[b](6), [b](7)[C]

[b](6), [b](7)[C]

Homeland Security Investigations
Office of Intelligence
From: @babelstreet.com>  
Date: Wednesday, Oct 23, 2019, 12:27 PM  
To:  
Subject: Re: LX Accounts

Hi  

Thank you! Happy to be back.

nice to *virtually* meet you. Looking forward to working with you and the team. Please let me know how I can assist.

Thank you,

---

Senior Solutions Specialist - Federal Civil  
Babel Street  
Mobile: 443-340-8125  
www.babelstreet.com  
Washington D.C. / London / Canberra / San Francisco

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From:  
Date: Wednesday, October 23, 2019 at 12:23 PM  
To: @babelstreet.com>  
Subject: RE: LX Accounts

Hi  

Welcome back!!  
will be the one who will be coordinating with you and administering all of the Babel Street including Locate X accounts.

He will also request usage logs based on his findings.

Thanks,
I hope all is well! I wanted to check-in and see how things are going. Is there anything I can do to assist with on-boarding your new users? I am looking forward to getting all of the users up and active with Babel X and LX. Please let me know how I can help or if you have any questions.

V/r,

Senior Solutions Specialist - Federal Civil
Babel Street
Mobile: 443-340
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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Perfect.
Thank you.

We hope to have the list of users to you by next week.
Great talking with you this morning. To follow up, locate X users do not need to be current Babel X users. We will assign the new LX users training and then LX credentials once the training is completed. Those users will then have access to LX and the Research Tab within the Babel X platform. I’ve attached our tier breakdown which might help explain all of the capabilities they will be able to access. The LX accounts fall within what we call Tier 2: Babel Research.

Please feel free to correct me if any of the above is incorrect.

Please let us know if you have any questions. Looking forward to getting your users on the platform!

V/r,

Senior Solutions Specialist - Federal Civil
Babel Street
Mobile: 443-346
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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of the Freedom of Information and Privacy Act
Good Afternoon,

Thank you again for your time on the phone this morning. Below you will find the necessary credentials to access the portal for your trial evaluation.

Login [REDACTED]
Password [REDACTED]

I am happy to support any additional product overviews or trial launches. Please let me know if you have any questions.

I will touch base mid to late next week.

Have a great weekend!

Best,

[REDACTED] 703-554 [REDACTED]

Vice President - Customer Success
venntel.com
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of the Freedom of Information and Privacy Act
Good Afternoon,

If you have any additional questions, please let me know.

Thank you,
I was contacted by [b][6] of Venntel.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-5901
202 590-3596

From: [b][6]
Sent: Wednesday, May 29, 2019 1:57 PM
To: [b][6]
Subject: FW: MACE Visit

I looked at this last week, but now the link does not work.
Do you have an updated link?

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732 202 590

From: [b](6), [b](7)(C) @macefusion.com>
Sent: Wednesday, May 22, 2019 1:04 PM
To: [b](6), [b](7)(C) @macefusion.com>
Cc: [b](6), [b](7)(C) @macefusion.com>
Subject: Re: MACE Visit

Hello Sir,

W/r

MACE
240.626 [b](6), [b](7)(C)

On Wed, May 8, 2019 at 5:29 PM [b](6), [b](7)(C) @macefusion.com> wrote:

[b](6), [b](7)(C)

Thanks so much for the follow-up and for taking the time to visit the MACE last week. We thought it was a very productive conversation and are excited about opportunities to collaborate moving forward.

We would be happy to host a meeting with your analysts and IT team next week focused on the high side architecture and analytics that we discussed, as well as with [b](8), [b](7)(C) to talk about the S&T connection.

With the exception of Wednesday, I think most days next week should work. Just let us know your team’s schedule and we’ll get something on the calendar.

Best,

[b](6), [b](7)(C)
On Wed, May 8, 2019 at 4:53 PM, [Name] wrote:

Sounds great. Just go ahead and coordinate the visit directly with [Name] and let me know date/time so I can be there as well.

v/r
Supervisor, NOC-West Team
National Operations Center
DHS Office of Operations Coordination
Department of Homeland Security
(Office) 703-464 0911
(Office) 571-258
(Cell) 202-657

From: [Name]
Sent: Wednesday, May 8, 2019 4:15:48 PM
To: [Name]
Cc: [Name]
Subject: RE: MACE Visit

I would like to thank you and [Name] for the very informative meeting we had last week. We would like to set up another meeting as soon as possible to meet with the team that is building the system that will be on JWICS. I would like to bring some analysts and IT folks that are currently working with Venntel and Babel Street to learn more about the system.

I will check everyone’s calendar here at ICE to schedule a time, perhaps next week.

I also want to bring [Name] ICE OCIO’s liaison to DHS S&T, to discuss other needs of ICE.

From: [Name]
Sent: Thursday, April 11, 2019 9:26 AM
To: [Name]
Subject: RE: MACE Visit

It is good to hear from you again! I spoke to [redacted] from the MACE, who I CC’d on this email, and she would be more than happy to set you up for a visit and inform you on current MACE efforts. Go ahead and work directly with [redacted] to set up the visit. I will try and be there but I do spend 3 days a week at Mt. Weather these days.

Contact information:

[b](6) [b](7)(C)
@macefusion.com
Office # 703-464 [b](6) [b](7)(C)

V/r

[b](6) [b](7)(C)
Supervisor, NOC-West Team
National Operations Center
DHS Office of Operations Coordination
Department of Homeland Security
(Office) 703-464 [b](6) [b](7)(C)
((Office) 571-256 [b](6) [b](7)(C)
(Cell) 202-657 [b](6) [b](7)(C)

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From [b](6) [b](7)(C)
Sent: Wednesday, April 10, 2019 4:02 PM
To [b](6) [b](7)(C)
Subject: MACE Visit

[b](6) [b](7)(C)
We are still interested in visiting MACE.
Please contact me to set a date.
Thanks

[b](6) [b](7)(C)
ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-
Contracting Office Address:
7701 N. Stemmons
Dallas, Texas 75247
United States

Place of Performance:
Washington, District of Columbia 20350
United States

Primary Point of Contact:

Contracting Officer
From: [b](6), (b)(7)(C)
Sent: 2 May 2019 20:01:36 +0000
To: [b](6), (b)(7)(C)
Subject: Venntel Training
Greetings Sir,

Would there be a license available for Venntel that I can get access to? Our ASAC [Redacted] has been asking for checks to this system, but we are reaching out to [Redacted] in San Diego.

Thank you,

V/R,

Intelligence Research Specialist
Homeland Security Investigations
Cell: (760) 570 [Redacted]
Email: [Redacted]

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Trump administration has bought cell phone location data that maps the movements of millions of people in America and is using it for immigration and border enforcement.

The Wall Street Journal reported on Friday that the government has been buying data from Venntel. Venntel ordinarily sells the information to advertisers, but the government has become one of its biggest clients.

Border patrol agents have used the data to track migrants’ movements along the border. They have also used the information to help dismantle drug smuggling and human trafficking operations, according to unnamed officials.

Last year, the Supreme Court ruled that the government could no longer simply access information about people’s location from the cell phone companies.

By buying it, they are using a commercial loophole to still gain the information.

The Trump administration has bought cell phone location data that maps the movements of millions of cellphones in America and is using it to monitor the border.

The Wall Street Journal revealed on Friday that the government has been buying access to information gathered by Venntel, a Virginia-based company.

Venntel buys it first from private marketing companies who buy it from apps which have been granted access to a person’s location services on their phone. Then, it sells it on - mostly to advertisers - but also branches of government.

It gets the information from apps which people have allowed to access their locations.

The Journal cited unnamed government officials who said the government was buying the data like any other commercial customer, but was then using it to track migrants along the border.

Specifically, they have looked for patches of desert or land that would ordinarily be deserted to try to hone in on people sneaking into the country.

in some cases, it had led to arrests, the officials warned.

It was also what led federal agents to find a drug smuggling tunnel leading into a KFC in Arizona last year.

Officials claimed at the time that a routine traffic stop led them to make the arrest of the KFC’s owner, Ivan Lopez.

The government last year spent $1.1 million on three subscriptions including to one with Venntel.
Venntel bought the data from marketing companies and ordinarily, it sells it to advertisers.

The government, in essence, is no different to those customers, the officials said.

On its website, it says it 'supports our national interests through technological innovation, data reliability and proven results.

The website also says that Venntel says it offers defense-intelligence and national-security services.

The revelation that the government is buying the data is unsettling for those who celebrated a 2018 Supreme Court ruling that prevents officials from getting the data directly from the cell phone companies without a court ruling.

That ruling was based on the Carpenter vs United States case.

The Supreme Court ruled that the data revealed so much about the way Americans live their lives that it ought to be protected.

Critics say the act of buying the information rather than extracting it from the companies themselves is 'creepy' and encroaching on the privacy of millions.

'This is a classic situation where creeping commercial surveillance in the private sector is now bleeding directly over into government,' said Alan Butler, general counsel of the Electronic Privacy Information Center, said.

Neither the government nor Venntel would comment specifically on the purchasing of the data.

'While CBP is being provided access to location information, it is important to note that such information doesn’t include cellular phone tower data, is not ingested in bulk and doesn’t include the individual user’s identity,' a spokesman said.


ICE HSI Office Of Intelligence
From: [redacted]
Sent: 7 Feb 2020 18:32:53 +0000
To: [redacted]
Subject: WSJ video Venntel

blob:https://www.wsj.com/88d783b3-342f-4dfe-9ea6-134d8464ae25

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732 0122
202 590
Hello,

Your complimentary evaluation period with the Venntel Portal is coming to an end. We hope that you’ve had the opportunity to experience first-hand the value of Venntel’s verified, multi-sourced location data.

Your account credentials will expire on July 31st, at which point you will no longer be able to access the portal. If you’d like to continue using the Venntel Portal, and are interested in an annual subscription, please contact us at venntel.com.

Best regards,
The Venntel Portal team

Venntel, Inc, 2201 Cooperative Way, Suite 600, Herndon, VA 20171

Unsubscribe Manage preferences
From: (b)(6), (b)(7)(C)
Sent: 10 Jul 2019 19:11:41 +0000
To: (b)(6), (b)(7)(C)
Subject: FW: Cost Estimate
Attachments: Venntel Quote - DHS HSI 071519.pdf

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732 (b)(6), (b)(7)(C)
202 590 (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, July 10, 2019 3:10 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: FW: Cost Estimate

FYR-
(b)(5)

V/r
Office | (202) (b)(6), (b)(7)(C)
Cell | (202)424 (b)(6), (b)(7)(C)

From: @venntel.com>
Sent: Wednesday, July 10, 2019 10:48 AM
To: (b)(6), (b)(7)(C)
Subject: Re: Cost Estimate

Venntel is pleased to provide you with a quote for licenses prorated to end on Sept 30, 2019. Please feel free to contact me if you have any questions or concerns.

Respectfully,

On Wed, Jul 10, 2019 at 8:49 AM (b)(6), (b)(7)(C) wrote:
Can I request a cost estimate for licenses prorated to the end of our current contract period of performance.

Thanks!!

V/r

Immigration and Customs Enforcement
Office of Intelligence
Office | (202)7
Cell | (202)421

"Too Easy"

Venntel, Inc.

@venntel.com
571-247
Page 1036

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Page 1037

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of the Freedom of Information and Privacy Act
FYI

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: @venntel.com>
Sent: Wednesday, June 26, 2019 3:25 PM
To: @venntel.com
Subject: Nashville

Hey

Just wanted to let you know that the Nashville group was just trained today by and their 30 day trial is active.

Let me know if you have any questions.

Venntel, Inc.
571-247

2021-ICLI-00013 1038
Sent with BlackBerry Work
(www.blackberry.com)

From: (b)(6); (b)(7)(C)
Date: Monday, Feb 11, 2019, 10:02 AM
To: (b)(6); (b)(7)(C)
Subject: FW: QUESTION

Sent with BlackBerry Work
(www.blackberry.com)

From: (b)(6); (b)(7)(C)
Date: Monday, Feb 11, 2019, 10:01 AM
To: (b)(6); (b)(7)(C)
Subject: RE: QUESTION

Call me.

Detention and Deportation Officer
Combined Intelligence Unit
Headquarters, Immigration & Customs Enforcement
Office of Intelligence
(202) 732-Work
(202) 740-Cell
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Information is provided for operational purposes only and in direct support of intelligence, investigative or law enforcement related matters. Information provided should not be construed as official and/or vetted by the corresponding program office.

Sent: Monday, February 11, 2019 9:54 AM
To: [b](b)(6); [b](7)(C)
Subject: FW: QUESTION

Sent with BlackBerry Work
(www.blackberry.com)

Date: Thursday, Feb 07, 2019, 2:48 PM
To: [b](b)(6); [b](7)(C)
Subject: Re: QUESTION

Can you hit our portal?

[b](7)(E)

[b](b)(6); [b](7)(C)
On Feb 7, 2019, at 2:19 PM,

wrote:

Will you be able to get into your system from our Network?

DDO

Department of Homeland Security
Headquarters, Immigration & Customs Enforcement
Office of Intelligence
Combined Intelligence Unit
Desk: (202) 732-
Sirs

Are you tracking who has access to Venntel? If not, let's get this on the radar and please include in our Bi-Weekly report. We have a lot of various systems and databases and tools and we want to ensure we are tracking who has access and the usage.

Thanks

[Redacted]

[Redacted]

---

From: [Redacted]

Sent: Monday, December 10, 2018 1:05 PM

To: [Redacted], [Redacted]

Subject: Re: Venntel contract

Hello

I have attached the November usage report including queries. Please let me know if you have any questions.

Best,

[Redacted]
Good Afternoon Gents,

Please see historical timeline and attachments in regards to Venntel.
From: [Redacted]  
Sent: Wednesday, April 4, 2018 4:13 PM  
To: [Redacted]  
Cc: [Redacted]  
Subject: Venntel Data Subscription Acquisition Package  
Importance: High

Thank you
Withheld pursuant to exemption

(b)(6) ; (b)(7)(C) ; (b)(4)

of the Freedom of Information and Privacy Act
ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732- [b](6); [b](7)(C)
202 590-[b](6)

From: [b](6), [b](7)(C)
Sent: 10 Jul 2019 20:40:52 +0000
To: [b](6), [b](7)(C)
Cc:
Subject: FW: Venntel

(b)(5)

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-[b](6)
202 590-[b](6)

From: [b](6), [b](7)(C)
Sent: Wednesday, July 10, 2019 12:51 PM
To: [b](6), [b](7)(C)
Subject: Venntel

Greetings Sir,

Would there be a license available for Venntel that I can get access to? Our ASAC S/As have been asking for checks to this system, but we are reaching out to in San Diego.

Thank you,

V/R,

Intelligence Research Specialist
Homeland Security Investigations
Cell: (760) 578-[b](6), [b](7)(C)
Email [b](6), [b](7)(C)

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It’s a go!!

Conference room from 1100-1300.

please have SILO come in at 1030 ish so that then can set up as soon as the conference room is unoccupied… they can start at 11 and go to 12… VENNTEL can start at 1200 to 1300.

will be sending the invite shortly…..

*** All, I believe the vendors will need for time…. I will keep the 10th floor open… the EOC CR (10th floor) is still pending, but I don’t see them denying it. I will keep it open in case we need it, and yes, we will need to escort them, but at least we will have a conference room. I cancelled 10175 from 1400 to 1700.

DDO Department of Homeland Security
Headquarters, Immigration & Customs Enforcement
Office of Intelligence
Combined Intelligence Unit
Desk: (202) 732-

I booked from 1100-1300. It is in name.

From: Sent: To: Cc: Subject: Importance: 8 Feb 2019 18:40:49 +0000 FW: VENNTEL/SILO High

From: Sent: To: Cc: Subject: Importance: Friday, February 08, 2019 1:07 PM RE: VENNTEL/SILO

From: Sent: To: Cc: Subject: Importance: Friday, February 8, 2019 1:03 PM RE: VENNTEL/SILO
For these rooms, we will have to provide escorts. Is there another conference room open?? If not, we will adjust

Sent with BlackBerry Work
(www.blackberry.com)

From: (b)(8), (b)(7)(C)
Date: Friday, Feb 08, 2019, 12:57 PM
To: (b)(6), (b)(7)(C)
Subject: RE: VENNTL/SILO

She has the EOC CR from 0900 to 1600 (not yet confirmed as approved in the scheduler) and 10175 from 1400 to 1700.

From: (b)(8), (b)(7)(C)
Sent: Friday, February 8, 2019 12:51 PM
To: (b)(6), (b)(7)(C)
Cc: 
Subject: RE: VENNTL/SILO

We will do at 1100 on Monday. I need a place ASAP

Sent with BlackBerry Work
(www.blackberry.com)

From: (b)(6), (b)(7)(C)
Date: Friday, Feb 08, 2019, 12:01 PM
To: (b)(6), (b)(7)(C)
Subject: VENNTL/SILO

DDO (b)(6), (b)(7)(C)
Department of Homeland Security
Headquarters, Immigration & Customs Enforcement
Office of Intelligence
Combined Intelligence Unit
Desk: (202) 736-9061 (b)(6), (b)(7)(C)
I just found out that the AD’s will not be able to attend Monday’s anticipated presentation, by request of my Unit Chief please call SILO and request dates a week to a week and a half from today… Please have them send us their web address for the site they will be using for their presentation in order to make sure that our firewall will not block it.

I’m coming over…

They will have to use one of our IRMnet accounts to log in, and one of the existing or new Silo accounts. They can use mine.

Have they set a specific date and time yet.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From:
Sent: Thursday, February 7, 2019 3:16 PM
To:
Subject: RE: VINTEL/SILO Demonstration *****
VENNTEL provided me with a link and I was able to open it in Google Chrome, they are set to go. I just need to verify with SILO....

...is hoping to link off site ERO units via teleconference...

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 07, 2019 2:24 PM
To: (b)(6), (b)(7)(C)
Subject: RE: VINTEL/SILO Demonstration *****
Importance: High

This question was just presented to me..... is SILO able to log into their systems (or have access to their systems) via our network?

DDO (b)(6), (b)(7)(C)
Department of Homeland Security
Headquarters, Immigration & Customs Enforcement
Office of Intelligence
Combined Intelligence Unit
Desk: (202) 733- (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 07, 2019 11:37 AM
To: (b)(6), (b)(7)(C)
Subject: RE: VINTEL/SILO Demonstration

Excellent... Thank you

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 07, 2019 11:13 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: VINTEL/SILO Demonstration

Silo can send an engineer to do a demo on Monday from 10:30 am to 2 pm.
They will either need access to their MiFi connection or be able to log into our network.

From: [Redacted]
Sent: Tuesday, February 5, 2019 7:34 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: VINTEL/SILO Demonstration
Importance: High

Good morning,

I just got off the phone with [Redacted], Vice President of VENNTEL. His schedule is flexible and if we can’t coordinate something this week with SILO, he is available the same days and times for the week of February 11-15, 2019.

February 11-15, 2019

<table>
<thead>
<tr>
<th>VENNTEL</th>
<th>SILO</th>
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<tbody>
<tr>
<td>Monday, Tuesday and Thursday.</td>
<td></td>
</tr>
<tr>
<td>Any time from 0900-1600.</td>
<td></td>
</tr>
</tbody>
</table>

From: [Redacted]
Sent: Thursday, January 31, 2019 9:41 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: VINTEL/SILO Demonstration
Importance: High
Good morning all,

Before we can coordinate multiple demo’s, we need to provide the AD/ERO Managers with alternate demo dates and times, to accommodate their everchanging schedules. For the upcoming week of **February 4-8, 2019**, VENNTTEL is available, and able to present the demo at the PCN, see below.

Since you are the POC re SILO’s accounts, please provide their availability for the upcoming week of **February 4-8, 2019**. Once we have optional dates/times for SILO’s demo, we can then coordinate with the AD/ERO Managers at the PCN, plus (if feasible) VTC for some in Vermont, with the assistance.

**Please advise on or prior to 2/4/19**

<table>
<thead>
<tr>
<th>VENNTTEL</th>
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<td></td>
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<tr>
<td>Any time from 0900-1600.</td>
<td></td>
</tr>
</tbody>
</table>

Thank you.

Department of Homeland Security
Headquarters, Immigration & Customs Enforcement
Office of Intelligence
Combined Intelligence Unit
Desk: (202) 732-10-4...
Yes, I will contact him.... I believe he can come to the PCN, would that be okay?

Good afternoon. Could you please contact COR/Vendor for VINTEL to arrange for a demonstration, at the request of AD Enforcement.

Looking at a group of ERO Managers at the PCN, plus (if feasible) VTC for some in Vermont.

Please advise on or prior to 2/4/19. Thank you.

Unit Chief
Combined Intelligence Unit
Headquarters, Immigration & Customs Enforcement
Office of Intelligence
(202) 732-9100 (Secure)

HSDN: (b)(6); (b)(7)(C)
JWICS: (b)(6); (b)(7)(C)

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Hey,

Here is the text from the original RFI. I dropped it into a word doc so that we could respond. But the text is original.

Look forward to working with you and on possible Enterprise license.

Please let me know if you have any questions.

Best regards,

Venntel, Inc.

~@venntel.com
571-247
I saw the Geolocation RFI that was sent out last week, and was wondering what ICE office you are working with or if it is with us.

I am with the Office Of Intelligence Enterprise Services Division.

We have been looking at similar software and have trialed/purchased several Venntel licences for the field offices and HQ.

We want to avoid any duplication of effort.

Please give me a call to discuss this.
From: Google Calendar on behalf of @venntel.com
Sent: 30 Apr 2019 15:03:21 +0000
To: @venntel.com
Subject: Invitation to CE/HSI @ Wed May 1, 2019 10:30am - 11:30am
(EDT)
Attachments: invite.ics

You have been invited to the following event.
more details »

ICE/HSI

When: Wed May 1, 2019 10:30am - 11:30am Eastern Time - New York

Who: @venntel.com - organizer
•

Going: Yes - Maybe - No more options »

Invitation from Google Calendar

You are receiving this courtesy email at the account @venntel.com because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calendar/ and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. Learn More.
All,

We have a lot of moving parts going on with our section and I want to be sure nothing falls between the cracks. To that end, I will start a weekly check list of the items that I will need an update on prior to the end of each week. If you are planning on going on leave, I will need the updates prior to your departure. Please see the list of items below:

- Tulsa BR submittal
  - Update on the Long Beach Site visit
  - Update on the Long Beach BR submittal
  - Update on the El Paso site visit
  - Update on the HSI NY projects
  - Update on the OSA accreditation for Tech World
  - Update on the HSI Tucson SVTC deployment
  - Update on the JIOC wall

- Update on Venntel
  - Update on the VSP Paris COUSE
  - Update on HSI Chicago
  - Update on HSI Atlanta
  - Update on HSI Tampa OSA SCIF conversion
  - Update on any developments with the VSP program
  - Update on HSI Mobile AI (relocation)

- Future plans for MACE
  - HSDN PKI training schedule
  - HSDN site usage evaluation
  - Silo license management and deployment plan

- SVTC SOP update for the JIOC
  - CMS deployment to HSI Houston
  - Update on the VSP Paris COUSE
Silo license management and deployment plan
Windows 10 deployment update
Update on HSI Atlanta site visit
Update on ROMs

Thank you.

Section Chief
Technology, Innovation, and Project Management Section
U.S. Immigration and Customs Enforcement
Homeland Security Investigations/Intelligence
Unclass
HSDN:
Office (202) 732-...
Cell (202) 469-...

"If everyone is thinking alike, then somebody isn’t thinking."
From: [b](6), [b](7)/(C)
Sent: 29 Oct 2019 14:57:27 +0000
To: [b](6), [b](7)/(C)
Subject: Locate X Licenses

All,

Of the [Box] X licenses [Box] have been issued:

- [b](6), [b](7)/(C) (Innovation Lab)
- [b](6), [b](7)/(C) (DC)
- [b](6), [b](7)/(C) (NY) (Detroit)
- [b](6), [b](7)/(C) (PCN/ERO)
- [b](6), [b](7)/(C) (Houston)
- [b](6), [b](7)/(C) (El Paso)

[b](5)

Best,

[b](6), [b](7)/(C)

Program Manager
Systems, Tools, and Access Team
Homeland Security Investigations - Office of Intelligence
(202)732 [b](6), b(7)/(C) Desk
(202)823 [b](6), b(7)/(C) Cell
Hey,

Wanted to see if you had time to meet next week. Let me know.'

--

Venntel, Inc.

~ @venntel.com

571-247
From: [redacted]@icegov.onmicrosoft.com on behalf of [redacted]

Sent: 1 May 2019 14:26:32 +0000

To: [redacted]

Subject: Meeting Forward Notification: Venntel Demo and meeting with Venntel representative

Your meeting was forwarded

[redacted] has forwarded your meeting request to additional recipients.

Meeting

Venntel Demo and meeting with Venntel representative

Meeting Time

Wednesday, May 1, 2019 10:30 AM-11:30 AM.

Recipients

[redacted]

All times listed are in the following time zone: (UTC-05:00) Eastern Time (US & Canada)

Sent by Microsoft Exchange Server
Hey [Redacted]

When we last spoke I believe you were working on setting up a meeting with [Redacted] for this week. I wanted to see if that is still in the works. I will be out all of next week, so it would be great if it works out.

Let me know.

Best,

[Redacted]

--

Venntel, Inc.

@venntel.com

571-247-
Hey

Following up on the current portal licenses that will expire on Sept 30, 2019. I wanted to reach out to you to discuss if there was any intent on renewing these licenses and, if no, what that means to the current users regarding active investigations.

Do you have time to discuss?

Venntel, Inc.

571-247-
Subject: Portal Users

From: (b)(6), (b)(7)(C)
Sent: 30 Sep 2019 10:44:28 -0400
To: (b)(8), (b)(7)(C)

Hey (b)(6), (b)(7)(C)

Please let me know if you have any questions.

v/r

(b)(6), (b)(7)(C)

--

(b)(6), (b)(7)(C)

Venntel, Inc.

2/venntel.com
571-247
Great thank you.

Hi

I will initiate the change as well as, reach out to and schedule training.

Thanks,

On Thu, Jul 11, 2019 at 1:58 PM wrote:

Afternoon

It would go from to

V/R

Good Afternoon -
can confirm but our last communication was that requests would either come from [redacted] directly or he would be cc'd on any request to myself.

I will need the name and email address of the current license holder and the name and email address to transfer it to.

Thanks,

On Thu, Jul 11, 2019 at 1:41 PM [redacted] wrote:

Good Afternoon Everyone,

I am just writing to see what may be needed to swap access to the system between two employees. Please let me know what you may need from me.

V/R

Chief Intelligence Officer
HSI Houston, TX
832.525. [redacted] (Cell)

--

Vice President - Customer Success
703-554- [redacted]
@venntel.com

[redacted]
Vice President - Customer Success
703-554
@venntel.com
This layout is perfect. I will start putting things together in the background so by the time I leave Friday, I'll have a template for you to confirm on design.

Thanks

Will meet with you Friday.
ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-7890
202 590-

From: (b)(6), (b)(7)(C)
Sent: Wednesday, July 31, 2019 8:30 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)

Subject: RE: Another user list for special projects: BableStreet

I will start building out the shell for you page but when I come in the office Friday we will need to discuss the logistics more so I can complete the task.

Will this Silo page be its own page or a link from the Special Projects page?
- Permissions
- Navigation
- Any forms needed
- Workflows

Thanks

From: (b)(6), (b)(7)(C)
Sent: Monday, July 29, 2019 3:52 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)

Subject: Another user list for special projects: BableStreet
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From: [Redacted]
Sent: 10 Jun 2019 16:40:28 +0000
To: [Redacted]
Subject: RE: App tracking articles

The POC is [Redacted] Venntel, Inc.

@venntel.com
571-247 [Redacted]

[Redacted]
ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732 [Redacted]
202 590 [Redacted]

From: [Redacted]
Sent: Monday, June 10, 2019 12:36 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: App tracking articles

Can you send me the POC for Venntel. I need to get a quote.. Thanks!

V/r
[Redacted]

Office | (202) 732 [Redacted]
Cell | (202) 421 [Redacted]

From: [Redacted]
Sent: Tuesday, June 4, 2019 4:37 PM
To: [Redacted]

Subject: App tracking articles

Apple will reportedly limit third-party tracking in children’s apps

A move toward increasing privacy for children
While Apple has made some movement toward limiting ad tracking for its apps, the process isn’t foolproof. This can be especially troubling when it comes to kids, who are more vulnerable to advertising and more likely to volunteer sensitive information. According to an article in The Wall Street Journal, Apple is planning to announce new limitations to third-party tracking for kids’ apps, and the obvious opportunity for that is at Monday’s 2019 Worldwide Developers Conference (WWDC).

Ad tracking is the process by which third-party companies — either app vendors or marketers associated with them — gather and share information about your browsing habits, phone, etc. This information can be used to specifically target your interests. For example, if you’ve recently searched for sites about birds, you may start to see ads for binoculars. According to The Wall Street Journal’s Joanna Stern, a children’s iOS app called Curious World was sending info on her son’s name, age, and books to Facebook. And while the company claimed it was a glitch, she and a colleague found trackers in 79 out of 80 iPhone apps.

There have been a number of recent reports about how much data is actually being passed on from iPhones to third parties. Geoffrey Fowler at The Washington Post found that his apps were sending out data to marketing companies — including his phone number and exact location — at night when they were supposedly dormant. In April, Apple caused some consternation among parents by placing a ban on apps that helped parents monitor what their kids can do on a phone.

**IT MAY BE TIME FOR APPLE TO PAY ATTENTION TO ITS CLAIMS THAT PRIVACY MATTERS**

It may be time for Apple to pay attention to its claims that “privacy matters.” (There are some things you can do right now to protect your privacy — at least to some extent. Check out our article on how to block ad tracking on your iPhone.)
Warning: This email and any attachments are UNCLASSIFIED//FOR OFFICIAL USE ONLY (U//FOUO). It contains information that may be exempt from public release under the Freedom of Information Act (5 U.S.C. 552). It is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO information and is not to be released to the public or other personnel who do not have a valid "need-to-know" without prior approval of an authorized DHS official. No portion of this email should be furnished to the media, either in written or verbal form. If you are not an intended recipient or believe you have received this communication in error, please do not print, copy, retransmit, disseminate, or otherwise use this information. Please inform the sender that you received this message in error and delete the message from your system.
When you get back into the office tomorrow, please provide me with an update on this.

Thank you.

Section Chief
Enterprise Services Division
Technology, Innovation, and Project Management Section
U.S. Immigration and Customs Enforcement
Homeland Security Investigations/Intelligence
Unclassified
HSDN:  
Office: (202) 732-652 (202) 732-394
Cell: (202) 461-7840  
"If everyone is thinking alike, then somebody isn't thinking."

Don’t worry about the contractual issues. Please just make the request and let them work that out.

Sent with BlackBerry Work
(www.blackberry.com)
My contributions are attached.

I know I said I need your weekly updates by 11:00am tomorrow, but the bi-weekly is due by 11:00am tomorrow. So, please get me your updates as soon as you can provide the updates.

Sent with BlackBerry Work
(www.blackberry.com)

Good morning,
It is that time again – BI-Weekly Report is due by 11:00 am tomorrow. Please get your team members to update and give me push when your sections are completed.

Thanks
Page 1079

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act
I was able to log in.
I tried Venntel out over the weekend on some local cases.
I am now fairly familiar with the program and will try with some other data this week.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: @venntel.com>
Sent: Tuesday, May 7, 2019 10:21 AM
To: 
Subject: Checking in

Hey

Let me know when it would be a good time to connect.

Best,

Venntel, Inc. @venntel.com
571-247
We need to have backup administrators for all the accounts that ESD is managing: Clear, Silo, Babble, Tabloue, Venntel.

Sent with BlackBerry Work
(www.blackberry.com)

Good Morning

No there is not.

Senior Project Manager (Team Lead)
Technology, Innovation, and Project Management Section (TIPMS) U.S. Immigration and Customs Enforcement Homeland Security Investigations/Intelligence

Unclassified
Office: (202) 7
Cell: (202) 365
Subject: RE: CLEAR registration key

Thank you. Is there a backup POC for CLEAR accounts while you are out of the office?

From: [Redacted]
Sent: Thursday, May 23, 2019 11:53 AM
To: [Redacted]
Cc: [Redacted]

Subject: RE: CLEAR registration key

[Redacted] is in charge of the Clear accounts.

202-590 [Redacted]

From: [Redacted]
Date: Thursday, May 23, 2019, 10:24 AM
To: [Redacted]
Cc: [Redacted]

Subject: FW: CLEAR registration key

Would you be able to help with this?

Thanks

McManis & Monsalve Associates
Project Manager
Technology, Innovation & Project Management Section
(Formerly the Classified Connectivity Project Mgmt. Office)
DHS ICE HSI-Intel

Unclass Office: 202 732 [Redacted]
Unclass [Redacted]

From: [Redacted]
Sent: Thursday, May 23, 2019 9:47 AM
To: [Redacted]

Subject: FW: CLEAR registration key

Good Morning.
Would you be able to answer the below question about a new registration key for my CLEAR account? Please let me know if you have any questions.

Thank so much!

From: [b](6), [b](7)(C)
Sent: Tuesday, May 21, 2019 11:57 AM
To: [b](5), [b](7)(C)
Subject: RE: CLEAR registration key

Good Morning,

Would you be able to provide a new registration key for my CLEAR account?

Thank you,

From: [b](6), [b](7)(C)
Sent: Wednesday, May 1, 2019 2:27 PM
To: [b](5), [b](7)(C)
Subject: FW: CLEAR registration key

Good Afternoon,

CLEAR is requesting a new registration key for my account. Any assistance you can provide is greatly appreciated.

Thanks so much,

From: [b](6), [b](7)(C)
Sent: Wednesday, May 1, 2019 1:53 PM
To: [b](6), [b](7)(C)
Cc: 
Subject: RE: CLEAR registration key

Good afternoon,

Your CLEAR/LEARN administrator is [b](6), [b](7)(C) Please reach out for assistance in getting a new registration key.

INTELLIGENCE [b](6), [b](7)(C)

V/r,
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From: [Redacted]
Sent: Tuesday, April 30, 2019 11:36 AM
To: [Redacted]
Subject: FW: CLEAR registration key

For action tomorrow por favor

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From: [Redacted]
Sent: Tuesday, April 30, 2019 9:36 AM
Subject: CLEAR registration key

Good Morning,

I just tried to change my password in CLEAR and received a message saying I need to enter a new Registration key to my OnePass profile.

Any assistance you can provide is greatly appreciated.

Thank you!
Perfect. Thanks.

Yes ma'am.

V/r

[Contact information]

From: [Redacted]
Sent: Wednesday, July 10, 2019 3:13 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Cost Estimate

From: [Redacted]
Sent: Wednesday, July 10, 2019 3:10 PM
To: [Redacted]
Cc: [Redacted]
Subject: FW: Cost Estimate
Fantastic! I will start that now!
Thank you
Really appreciate the referral!! 😊

Try anyone of these users.
They are on the contract ICE - Intel 70CMSD18P00000127.
It expires at the end of September.
Subject: RE: Fencing Tool

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: 
Sent: Wednesday, August 28, 2019 10:32 AM
To: 
Subject: Fencing Tool

Hi, Good morning! Trust this finds you doing well – getting ready for the upcoming long weekend!

Thank you!!

Office: (202) 732

2021-ICLI-00013 1088
On Tue, Feb 18, 2020 at 12:26 AM wrote:

Fyi:

ICE Office of Intelligence
W 202-73
C 202-59

Trump administration has bought cell phone location data that maps the movements of millions of people in America and is using it for immigration and border enforcement

The Wall Street Journal reported on Friday that the government has been buying data from Venntel

Venntel ordinarily sells the information to advertisers, but the government has become one of its biggest clients

Border patrol agents have used the data to track migrants' movements along the border

They have also used the information to help dismantle drug smuggling and human trafficking operations, according to unnamed officials
Last year, the Supreme Court ruled that the government could no longer simply access information about people's location from the cell phone companies.

By buying it, they are using a commercial loophole to still gain the information.

The Trump administration has bought cell phone location data that maps the movements of millions of cellphones in America and is using it to monitor the border.

*The Wall Street Journal* revealed on Friday that the government has been buying access to information gathered by Venntel, a Virginia-based company.

Venntel buys it first from private marketing companies who buy it from apps which have been granted access to a person's location services on their phone. Then, it sells it on - mostly to advertisers - but also branches of government.

It gets the information from apps which people have allowed to access their locations.

*The Journal* cited unnamed government officials who said the government was buying the data like any other commercial customer, but was then using it to track migrants along the border.

Specifically, they have looked for patches of desert or land that would ordinarily be deserted to try to hone in on people sneaking into the country.

In some cases, it had led to arrests, the officials warned.

It was also what led federal agents to find a drug smuggling tunnel leading into a KFC in Arizona last year.

Officials claimed at the time that a routine traffic stop led them to make the arrest of the KFC’s owner, Ivan Lopez.

The government last year spent $1.1 million on three subscriptions including to one with Venntel.

Venntel bought the data from marketing companies and ordinarily, it sells it to advertisers.

The government, in essence, is no different to those customers, the officials said.
On its website, it says it 'supports our national interests through technological innovation, data reliability and proven results.

The website also says that Venntel says it offers defense-intelligence and national-security services.

The revelation that the government is buying the data is unsettling for those who celebrated a 2018 Supreme Court ruling that prevents officials from getting the data directly from the cell phone companies without a court ruling.

That ruling was based on the Carpenter vs United States case.

The Supreme Court ruled that the data revealed so much about the way Americans live their lives that it ought to be protected.

Critics say the act of buying the information rather than extracting it from the companies themselves is 'creepy' and encroaching on the privacy of millions.

'This is a classic situation where creeping commercial surveillance in the private sector is now bleeding directly over into government,' said Alan Butler, general counsel of the Electronic Privacy Information Center, said.

Neither the government nor Venntel would comment specifically on the purchasing of the data.

'While CBP is being provided access to location information, it is important to note that such information doesn't include cellular phone tower data, is not ingested in bulk and doesn't include the individual user's identity,' a spokesman said.
From: [Redacted]
To: [Redacted]
Cc: [Redacted]
Subject: RE: Geolocation Cost Comparison

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: [Redacted]
Sent: Friday, August 9, 2019 9:45 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Geolocation Cost Comparison

From: [Redacted]
Sent: Friday, August 9, 2019 9:41 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Geolocation Cost Comparison

(b)(5)
From: [Redacted]
Sent: Friday, August 9, 2019 9:23 AM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Geolocation Cost Comparison

V/r

Immigration and Customs Enforcement
Office of Intelligence
Office | (202) [Redacted]
Cell | (202) [Redacted]
“Too Easy”
Consolidated Spreadsheet columns and POCs.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: (b)(6), (b)(7)(C)
Sent: Friday, August 2, 2019 2:03 PM
To: (b)(6), (b)(7)(C)
Subject: RE: I will be up in a few minutes

(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Friday, August 2, 2019 12:32 PM
To: (b)(6), (b)(7)(C)
Subject: I will be up in a few minutes

I will be back to me desk in a few minutes..

Sent with BlackBerry Work
(www.blackberry.com)
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<th>Alternate POC</th>
<th>Administrator</th>
<th>Email</th>
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From: (b)(6); (b)(7)(C)
Sent: 30 Jan 2019 17:09:38 +0000
To: (b)(6); (b)(7)(C)
Cc: 
Subject: RE: ICE Enforcement and Removal (ERO)

I am supposed to coordinate with you in reference to a VENNETL demonstration for the AD’s. Yesterday, I spoke with VENNETL Vice President…. He is available next week:

**Monday, Tuesday** and **Thursday** - any time from 0900-1600.

I know that we still need to coordinate with SILO, but for now, you have VENNETL’s available schedule.

DDO Department of Homeland Security
Department, Immigration & Customs Enforcement
Office of Intelligence
Combined Intelligence Unit
Desk: (202) 732

From: (b)(6); (b)(7)(C)
Sent: Wednesday, January 30, 2019 12:00 PM
To: (b)(6); (b)(7)(C)
Subject: RE: ICE Enforcement and Removal (ERO)

Yes, I am here today.

ICE HSI Office of Intelligence
O (202) 732
C (202) 596

From: (b)(6); (b)(7)(C)
Date: Wednesday, Jan 30, 2019, 10:28 AM
To: (b)(6); (b)(7)(C)
Cc: 
Subject: FW: ICE Enforcement and Removal (ERO)

Good morning

Are you in today?
DD(9) (b)(7)(C)
Department of Homeland Security
Headquarters, Immigration & Customs Enforcement
Office of Intelligence
Combined Intelligence Unit
Desk: (202) 732 (b)(6) (b)(7)(C)

From: (b)(6) (b)(7)(C)
Sent: Tuesday, January 29, 2019 2:57 PM
To: (b)(6) (b)(7)(C)
Cc:
Subject: FW: ICE Enforcement and Removal (ERO)

VINNTEL is open next week... Let me know what will work... I will see you tomorrow..

From: (b)(6) (b)(7)(C)@venntel.com>
Sent: Tuesday, January 29, 2019 2:10 PM
To: (b)(6) (b)(7)(C)
Cc:
Subject: Re: ICE Enforcement and Removal (ERO)

I am good: Monday, Tuesday and Thursday.

Any time from 0900-1600.

Please lock it down and let me know.

407-575 (b)(6) (b)(7)(C)

On Tue, Jan 29, 2019 at 1:15 PM Guede(9)(b)(7)(C) wrote:

Good morning (b)(6) (b)(7)(C)

A few months ago, I participated in one of your company’s demonstration in Chantilly, Virginia.... (remember Hotel Palafox in Chiapas, Mexico?) I understand that our partner, Homeland Security Investigations recently acquired an account with your company. As such, at the request of our Enforcement AD, I would like to coordinate a demonstration at ICE ERO headquarters, 500 12 Street SW Washington, D.C. 20536

At your convenience, please let me know when you are able to provide us with a demonstration. Due to potential conflicting engagements with management, please provide
me with alternative dates/times in order to assure a full audience. I will let you know ASAP once a date/time is selected.

Feel free to call me should you have any questions, I am teleworking today, and I can be reached at (505) 274-

Department of Homeland Security
Headquarters, Immigration & Customs Enforcement
Office of Intelligence
Combined Intelligence Unit
Desk: (202) 732-
Silo - Conduct secure, misattributed, and anonymous research on the open and dark web.

Bable Street - Locate open source information utilizing enhanced data offerings. Persistent search and analysis of multiple data sources using advanced statistical, linguistic, and crowd-sourcing techniques.

Tableau – Cloud based analytic platform. Quickly and easily connect to all your data sources. Visualize data by creating dashboards using advanced analytic and statistical tools.

Clear - Thomson Reuters CLEAR helps government investigators quickly find critical data points to build a full picture of a subject, witness, or business. Access current and transparent credit header, utility, phone, and motor vehicle registration data.
Newman - Newman Analytics Project will provide intelligence analysts and Special Agents the ability to electronically exploit large numbers of subpoenaed emails for the purposes of case support and reduce the amount of time to conduct email exploitation.

RAVen

Venntel - Venntel’s portal lets analysts visualize location data for cell phones in any area of interest based on the phone’s advertising ID transmissions.

WAVE

ATAK

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: [redacted]
Sent: Friday, August 30, 2019 9:48 AM
To: [redacted]
Subject: Info

Good Morning

Do you have a short description of the below tools. I need to provide it to asap. I have Newman covered already

- Silo
- Bable Street
- Tableau
- Clear
- Newman - Newman Analytics Project will provide intelligence analysts and Special Agents the ability to electronically exploit large numbers of subpoenaed emails for the purposes of case support and reduce the amount of time to conduct email exploitation.
- RAVen
- Venntel
- WAVE
- ATAK
Senior Project Manager (Team Lead)
Technology, Innovation, and Project Management Section
Department of Homeland Security
Immigration and Customs Enforcement
Homeland Security Investigations
Uncl.
HSDN:
Office: (202)
Cell: (202) 365
I will have to call them and ask them.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732 202 590

From: [Redacted]
Sent: Thursday, October 24, 2019 12:15 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Locate X License Allocation

No I do not.
I would have to reach out to Venntel for that data and the only data that they ever provided was the date of the last login.
Neither had Venntel licenses, unless they were trial.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732 202 590
Thank you.

I concur. Please allocate accordingly to the offices that makes the inquiries.

"If everyone is thinking alike, then somebody isn’t thinking."

Of the Locate X licenses have been issued:

- Innovation Lab (DC)
- NY (Detroit)
- PCN/ERO (Houston)
- El Paso
Best,

Program Manager
Systems, Tools, and Access Team
Homeland Security Investigations - Office of Intelligence
(202)732-\boxed{b(5)} Desk
(202)823-\boxed{b(6)} Cell

2021-ICLI-00013 1111
What is Maltego?

Maltego is an interactive data mining tool that renders directed graphs for link analysis. The tool is used in online investigations for finding relationships between pieces of information from various sources located on the Internet.

Maltego uses the idea of transforms to automate the process of querying different data sources. This information is then displayed on a node based graph suited for performing link analysis.

What does Maltego do?
The focus of Maltego is analyzing real-world relationships between information that is publically accessible on the Internet. This includes footprinting Internet infrastructure as well as gathering information about the people and organisations who own it.

Maltego can be used to determine the relationships between the following entities:

- People.
  - Names.
  - Email addresses.
  - Aliases.
- Groups of people (social networks).
- Companies.
- Organizations.
- Web sites.
- Internet infrastructure such as:
  - Domains.
  - DNS names.
  - Netblocks.
  - IP addresses.
- Affiliations.
- Documents and files.

Connections between these pieces of information are found using open source intelligence (OSINT) techniques by querying sources such as DNS records, whois records, search engines, social networks, various online APIs and extracting meta data.

Maltego provides results in a wide range of graphical layouts that allow for clustering of information which makes seeing relationships instant and accurate – this makes it possible to see hidden connections even if they are three or four degrees of separation apart.
Warning: This email and any attachments are UNCLASSIFIED//FOR OFFICIAL USE ONLY (U//FOUO). It contains information that may be exempt from public release under the Freedom of Information Act (5 U.S.C. 552). It is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO information and is not to be released to the public or other personnel who do not have a valid "need-to-know" without prior approval of an authorized DHS official. No portion of this email should be furnished to the media, either in written or verbal form. If you are not an intended recipient or believe you have received this communication in error, please do not print, copy, retransmit, disseminate, or otherwise use this information. Please inform the sender that you received this message in error and delete the message from your system.
From: [redacted]
Sent: 3 Jul 2019 15:16:26 +0000
To: [redacted]
Cc: [redacted]
Subject: RE: Nashville

I will get with [redacted]

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732- [redacted]
202 590-

From [redacted]
Sent: Wednesday, July 3, 2019 10:53 AM
To: [redacted]
Cc: [redacted]
Subject: RE: Nashville

Ok, I am a little confused as to why this would be a trial period when we have a contract with Venntel until September 29, 2019.

please see me to discuss the Venntel contract. Or better yet, please see [redacted] who is the COR on this effort.

From: [redacted]
Sent: Wednesday, July 3, 2019 10:47 AM
To: [redacted]
Cc: [redacted]
Subject: RE: Nashville

Yes Ma’am it is our office,

We went through the training last week. It’s a fantastic program and we’re excited to leverage. We expect that it will help with investigative support, lead development and assisting local counterparts. I do not have anything in writing about it being no cost. I worked through [redacted] to acquire. I’m sorry, I didn’t realize I should have been on the lookout for that. Please let me know if you need me to take action. We VERY MUCH appreciate the office’s support with this.
From: (b)(6), (b)(7)(C)
Sent: Wednesday, July 3, 2019 9:43 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: FW: Nashville

Hi,

I assume your group is the one utilizing the tool Venntel. Please confirm. Also do you have anything in writing that stipulates this is a no-cost trial period? And what do you hope to gain by a trial period?

Thanks
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, June 26, 2019 3:44 PM
To: (b)(6), (b)(7)(C)
Subject: FW: Nashville

FYI

(b)(6), (b)(7)(C)
ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732 (b)(6), (b)(7)(C)
202 590

From: (b)(6), (b)(7)(C)@venntel.com>
Sent: Wednesday, June 26, 2019 3:25 PM
To: (b)(6), (b)(7)(C)
Subject: Nashville

Hey,

Just wanted to let you know that the Nashville group was just trained today by (b)(6), (b)(7)(C) and their 30 day trial is active.

Let me know if you have any questions.

(b)(6), (b)(7)(C)

--

Venntel, Inc.
(b)(6), (b)(7)(C)@venntel.com
Yes, we will get you a list of AORs.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-5555
202 590-5905

Perfect!

Looks good!
ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: [Redacted]
Sent: Monday, August 5, 2019 3:47 PM
To: [Redacted]
Cc: [Redacted]

Subject: RE: Old Software Request

Here is the 1st draft -

Select - Request Software button to review/submit a request.

Thanks

From: [Redacted]
Sent: Monday, August 5, 2019 2:53 PM
To: [Redacted]
Cc: [Redacted]

Subject: RE: Old Software Request

Hi [Redacted]

Maybe a list of the software licenses we have available. ([Redacted] will have to help out with list because I only know of a couple)

Silo

Babel Street

I would also add what AOR they are in and CIO name for approval.

From: [Redacted]
Sent: Monday, August 5, 2019 2:41 PM
To: [Redacted]
Cc: [Redacted]

Subject: FW: Old Software Request
See request for any additional information we would need from a requestor of a license.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-2000

From: [Redacted]
Sent: Monday, August 5, 2019 2:39 PM
To: [Redacted]
Subject: RE: Old Software Request

I don’t know that we ever had one.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-2000

From: [Redacted]
Sent: Monday, August 5, 2019 2:37 PM
To: [Redacted]
Subject: RE: Old Software Request

Can you provide me the old link to request a license or software please.

Thanks
ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: [redacted]
Sent: Tuesday, September 3, 2019 8:22 AM
To: [redacted]
Cc: [redacted]

Subject: FW: Preliminary Notice of BPA Award - 70CMSD19A00000007 Geolocation Support Services

FYSA.

V/r

Office | (202)7 [redacted]
Cell | (202)421 [redacted]

From: [redacted]
Sent: Tuesday, September 3, 2019 8:17 AM
To: [redacted]@babelstreet.com>

Subject: Preliminary Notice of BPA Award - 70CMSD19A00000007 Geolocation Support Services

Babel Street,

Congratulations! This email and its attachment, serves as a Preliminary Award Notice in response to Oral Solicitation for Geolocation Support Services. Please review, sign and date the BPA award 70CMSD19A00000007. This BPA is not official until you received a countersigned document from the Contracting Officer. Please refrain from any public announcements, this BPA is designated as “For Official Use Only – Law Enforcement Sensitive”. If you have any questions, please contact me.

Please acknowledge receipt.

Thank you,
Investigations & Operations Support Dallas | Contracting Officer
DHS | ICE | Office of Acquisition Management (OAQ)
Phone: 214-905 Fax: 214-905-5568
Email: (b)(6), (b)(7)(C)

Information contained in this email and any attachments may include "source selection information." Unauthorized disclosure of source selection information is prohibited by Subsection 27(a) of the Office of Federal Procurement Policy Act (the Procurement Integrity Act)(41 U.S.C. § 2102). Release of information both before and after award may also be prohibited by the Privacy Act (5 U.S.C. § 552(a), the Trade Secrets Act (18 U.S.C. § 1905), and other laws (together referred to as "Acts"). Criminal and civil penalties, and administrative remedies, may apply to conduct that violates these Acts. Contact the contracting officer prior to sharing the contents of this e-mail, or any attachments, with any non-recipient.
From: [Redacted]
Sent: 17 May 2019 12:13:40 +0000
To: [Redacted]
Cc: [Redacted]
Subject: RE: Price quotes for User licenses

Sir,

Sent with BlackBerry Work
(www.blackberry.com)

From: [Redacted]
Date: Friday, May 17, 2019, 8:07 AM
To: [Redacted]
Cc: [Redacted]
Subject: FW: Price quotes for User licenses

FYI:

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: [Redacted]
Sent: Thursday, May 16, 2019 4:40 PM
To: [Redacted]
Subject: FW: Price quotes for User licenses

Fy:

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: [Redacted]
Sent: Monday, May 13, 2019 10:33 AM
To: [Redacted]
Subject: Price quotes for User licenses
Let me know what day/time works best for you.

As always, I'm happy to come to PCN.

Regards,

Venntel, Inc.

571-247-5978
From: Venntel

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-4062
202 590-7700

Sent: Tuesday, June 4, 2019 8:50 AM
To: b(j6),(b)(7)(C)

Subject: RE: Privacy Review: Authentic8 Silo Software License

Good Morning,
I’m a privacy analyst over at ICE.

Best,
Mobile: 202-870-

Sent: Tuesday, June 4, 2019 8:44 AM
To: b(j6),(b)(7)(C)
Cc: b(j6),(b)(7)(C)

Subject: RE: Privacy Review: Authentic8 Silo Software License

Hi,
Thanks for the quick chat. The cc on this thread is more knowledgeable about the tool and should be able to answer any of your questions.

Regards,
From: [redacted]
Sent: Tuesday, June 4, 2019 8:31 AM
To: [redacted]
Cc: 

Subject: RE: Privacy Review: Authentic8 Silo Software License

Hi [redacted],

Thanks for the quick response. Is there a single POC who could speak knowledgably about how all the HSI SAC offices are using social media? We would like to follow up with him/her to make sure all the proper safeguards are in place and get his/her input when writing up our compliance documentation.

Best,
[redacted]

Mobile: 202-870 [redacted]

From: [redacted]
Sent: Tuesday, June 4, 2019 8:26 AM
To: [redacted]
Cc: 

Subject: RE: Privacy Review: Authentic8 Silo Software License

Hi [redacted],

The current contract holder was OCIO, and they wish not to proceed with another contract so HSI Intel is going to move fwd with a contract. I included Melissa Schmigel on the email as well, she is assisting me with the procurement package.

This is our first time reaching out to privacy from the HSI Intel side, the current account holders are within all of HSI SAC offices utilizing this software in different means. Would you need the exact offices that are using Silo?

Regards,
[redacted]

From: [redacted]
Sent: Tuesday, June 4, 2019 8:14 AM
To: [redacted]

Subject: Privacy Review: Authentic8 Silo Software License

Good Morning,

I'm the privacy analyst assigned to review the Authentic8 Software License procurement. I saw your name was listed as the program POC for what appears to be social media operations. At privacy we are doing a agency review of all social media programs and initiatives, and I wanted to make sure that your program is included. Could you send me a quick description of what operations your program supports and if you've been in contact with anybody at Privacy within the last 3-6 months? This shouldn't slow
down the procurement at all, I just want to make sure we make all the connections we can. Thanks for your help.

Privacy Analyst, J.D., CIPP/US/G
Office of Information Governance and Privacy
U.S. Immigration and Customs Enforcement
Desk: 202-732
Mobile: 202-87
BREAKING NEWS
Get ready for the hottest day so far this year. See how high temperatures will soar.

Business ➔ Technology

While you’re sleeping, your iPhone stays busy — snooping on you

Apple says, “What happens on your iPhone stays on your iPhone.” Our privacy experiment showed 5,400 hidden app trackers guzzled our data — in a single week.

By THE WASHINGTON POST |
PUBLISHED: May 28, 2019 at 10:48 am | UPDATED: May 28, 2019 at 11:27 am

By Geoffrey A. Fowler | The Washington Post

It’s 3 a.m. Do you know what your iPhone is doing?

Mine has been alarmingly busy. Even though the screen is off and I’m snoring, apps are beaming out lots of information about me to companies I’ve never heard of. Your iPhone probably is doing the same — and Apple could be doing more to stop it.

On a recent Monday night, a dozen marketing companies, research firms and other personal data guzzlers got reports from my iPhone. At 11:43 p.m., a company called Amplitude learned my phone number, email and exact location. At 3:58 a.m., another called Appboy got a digital fingerprint of my phone. At 6:25 a.m., a tracker called Demdex received a way to identify my phone and sent back a list of other trackers to pair up with.
Our data has a secret life in many of the devices we use every day, from talking Alexa speakers to smart TVs. But we've got a giant blind spot when it comes to the data companies probing our phones.

You might assume you can count on Apple to sweat all the privacy details. After all, it touted in a recent ad, "What happens on your iPhone stays on your iPhone." My investigation suggests otherwise.

iPhone apps I discovered tracking me by passing information to third parties - just while I was asleep - include Microsoft OneDrive, Intuit's Mint, Nike, Spotify, The Washington Post and IBM's The Weather Channel. One app, the crime-alert service Citizen, shared personally identifiable information in violation of its published privacy policy.

And your iPhone doesn't feed data trackers only while you sleep. In a single week, I encountered over 5,400 trackers, mostly in apps, not including the incessant Yelp traffic. According to privacy firm Disconnect, which helped test my iPhone, those unwanted trackers would have spewed out 1.5 gigabytes of data over the span of a month. That's half of an entire basic wireless service plan from AT&T.

"This is your data, why should it even leave your phone? Why should it be collected by someone when you don't know what they're going to do with it?" says Patrick Jackson, a former National Security Agency researcher who is chief technology officer for Disconnect. He hooked my iPhone into special software so we could examine the traffic. "I know the value of data, and I don't want mine in any hands where it doesn't need to be."

In a world of data brokers, Jackson is the data breaker. He developed an app called Privacy Pro that identifies and blocks many trackers. If you're a little bit techie, I recommend trying the free iOS version to glimpse the secret life of your iPhone.

Yes, trackers are a problem on phones running Google's Android, too. Google won't even let Disconnect's tracker-protection software into its Play Store. (Google's rules prohibit apps that might interfere with another app displaying ads.)

Part of Jackson's objection to trackers is that many feed the personal data economy, used to target us for marketing and political messaging. Facebook's fiascos have made us all more aware of how our data can be passed along, stolen and misused - but Cambridge Analytica was just the beginning.
Patrick Jackson, chief technology officer for Disconnect, hooked columnist Geoffrey A. Fowler’s iPhone into software so they could examine the personal data flowing out of the phone. (James Pace-Cornsilk/The Washington Post)

The app gap

App trackers are like the cookies on websites that slow load times, waste battery life and cause creepy ads to follow you around the Internet. Except in apps, there’s little notice trackers are lurking and you can’t choose a different browser to block them.

Why do trackers activate in the middle of the night? Some app makers have them call home at times the phone is plugged in, or think they won’t interfere with other functions. These late-night encounters happen on the iPhone if you have allowed “background app refresh,” which is Apple’s default.

With Yelp, the company says the behavior I uncovered wasn’t a tracker but rather an “unintended issue” that’s been acting like a tracker. Yelp thinks my discovery affects 1 percent of its users, particularly those who’ve made reservations through Apple Maps. At best, it is shoddy software that sent Yelp data it didn’t need. At worst, Yelp was amassing a data trove that could be used to map people’s travels, even when they weren’t using its app.

A more typical example is DoorDash, the food-delivery service. Launch that app, and you’re sending data to nine third-party trackers – though you’d have no way
App makers often use trackers because they’re shortcuts to research or revenue. They run the gamut from innocuous to insidious. Some are like consultants that app makers pay to analyze what people tap on and look at. Other trackers pay the app makers, squeezing value out of our data to target ads.

In the case of DoorDash, one tracker called Siftscience gets a fingerprint of your phone (device name, model, ad identifier and memory size) and even accelerometer motion data to help identify fraud. Three more trackers help DoorDash monitor app performance – including one called Segment that routes onward data including your delivery address, name, email and cell carrier.

DoorDash’s other five trackers, including Facebook and Google Ad Services, help it understand the effectiveness of its marketing. Their presence means Facebook and Google know every time you open DoorDash.

The delivery company tells me it doesn’t allow trackers to sell or share our data, which is great. But its privacy policy throws its hands up in the air: “DoorDash is not responsible for the privacy practices of these entities,” it says.

All but one of DoorDash’s nine trackers made Jackson’s naughty list for Disconnect, which also powers the Firefox browser’s private browsing mode. To him, any third party that collects and retains our data is suspect unless it also has pro-consumer privacy policies like limiting data retention time and anonymizing data.

Microsoft, Nike and The Weather Channel told me they were using the trackers I uncovered to improve performance. Mint, owned by Intuit, said it uses an Adobe marketing tracker to help figure out how to advertise to Mint users. The Post said its trackers were used to make sure ads work. Spotify pointed me to its privacy policy.

Privacy policies don’t necessarily provide protection. Citizen, the app for location-based crime reports, published that it wouldn’t share “your name or other personally identifying information.” Yet when I ran my test, I found it repeatedly sent my phone number, email and exact GPS coordinates to the tracker Amplitude.

After I contacted Citizen, it updated its app and removed the Amplitude tracker. (Amplitude, for its part, says data it collects for clients is kept private and not sold.)

“We will do a better job of making sure our privacy policy is clear about the specific types of data we share with providers like these.” Citizen spokesman I.
As Jackson kept reminding me: “This is your data.”

A billboard advertising Apple’s iPhone privacy is displayed during CES 2019 in Las Vegas. (David Becker/Getty Images)

The letdown

What disappoints me is that the data free-for-all I discovered is happening on an iPhone. Isn’t Apple supposed to be better at privacy?

“At Apple we do a great deal to help users keep their data private,” the company says in a statement. “Apple hardware and software are designed to provide advanced security and privacy at every level of the system.”

In some areas, Apple is ahead. Most of Apple’s own apps and services take care to either encrypt data or, even better, to not collect it in the first place. Apple offers a privacy setting called “Limit Ad Tracking” (sadly off by default) which makes it a little bit harder for companies to track you across apps, by way of a unique identifier for every iPhone.

And with iOS 12, Apple took shots at the data economy by improving the “intelligent tracking prevention” in its Safari web browser.

Yet these days, we spend more time in apps. Apple is strict about requiring apps to get permission to access certain parts of the iPhone, including your camera, microphone, location, health information, photos and contacts. (You can check and change those permissions under privacy settings.) But Apple turns more of
“For the data and services that apps create on their own, our App Store Guidelines require developers to have clearly posted privacy policies and to ask users for permission to collect data before doing so. When we learn that apps have not followed our Guidelines in these areas, we either make apps change their practice or keep those apps from being on the store,” Apple says.

Yet very few apps I found using third-party trackers disclosed the names of those companies or how they protect my data. And what good is burying this information in privacy policies, anyway? What we need is accountability.

Getting more deeply involved in app data practices is complicated for Apple. Today’s technology frequently is built on third-party services, so Apple couldn’t simply ban all connections to outside servers. And some companies are so big they don’t even need the help of outsiders to track us.

The result shouldn’t be to increase Apple’s power. “I would like to make sure they’re not stifling innovation,” says Andrés Arrieta, the director of consumer privacy engineering at the Electronic Frontier Foundation. If Apple becomes the Internet’s privacy police, it could shut down rivals.

Jackson suggests Apple could also add controls into iOS like the ones built into Privacy Pro to give everyone more visibility.

Or perhaps Apple could require apps to label when they’re using third-party trackers. If I opened the DoorDash app and saw nine tracker notices, it might make think twice about using it.

---

**Tags:** Apple, iPhone, Morning Wire, Privacy, Smartphone

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The Washington Post
While you're sleeping, your iPhone stays busy — snooping on you
See attached.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: Friday, October 18, 2019 8:35 AM
To: RE: Read Aheads

Please send me your weekly updates as soon as you can, so I can update the Bi-weekly.

Thank you.

Section Chief
Enterprise Services Division
Technology, Innovation, and Project Management Section
U.S. Immigration and Customs Enforcement
Homeland Security Investigations/Intelligence
Unclass
HSDN:
Office (202) 732
Cell (202) 46

"If everyone is thinking alike, then somebody isn't thinking."

From: Friday, October 18, 2019 6:23 AM
To: RE: Read Aheads

Good morning, this is the last by weekly report we sent forward.
Please use the attach to update any of your info for your sections.

Once done please send to me by 1100 today and I will consolidate and send forward. Thanks

From: [Redacted]
Sent: Thursday, October 17, 2019 3:00 PM
To: [Redacted]
Cc: [Redacted]
Subject: FW: Read Aheads

Please work on this tomorrow and provide a thumbs up to [Redacted] when completed.

Thanks

From: [Redacted]
Sent: Thursday, October 17, 2019 2:56 PM
To: [Redacted]
Cc: [Redacted]
Subject: Read Aheads

Good afternoon,

Just a reminder that read aheads for next Tuesday’s biweekly meetings are due. Apologies if you already sent and I missed them. Please include [Redacted] when you submit, as I am out of the office tomorrow. Thank you.

Respectfully,

[Redacted]

(A) Deputy Chief of Staff
Office of Intelligence and Criminal Analysis
ICE | Homeland Security Investigations
Office: 202-732 [Redacted]
Page 1137

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act
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(b)(5)
of the Freedom of Information and Privacy Act
Yes!!!!!!!!!!!!!!!!!!!! Two potential addresses – I am looking forward to checking out more with you.

Any luck with Venintel?

Sure. I’ll stop by now. What is your cube number again?
Hi, how are you? Do you have minute to stop by?

Rose does not have the Authentic8 icon on her start menu.
I could not find in the Software Center.
I know the helpdesk recently changed the installation procedures for the software.
After joining the Silo-User’s security group, what is the next step and is it documented anywhere?

Thank you, Ma’am.

I appreciate your fast turn-around.

You have been added to the Silo-User’s security group. Please check with...
Silo-Users

Qbase-McNeil Integrated Solutions (QMIS) | Headquarters/OCONUS Region, Sr. Computer Systems Analyst
IT Field Operations Branch
IT Operations Division
Office of the Chief Information Officer
U.S. Immigration and Customs Enforcement
Department of Homeland Security
Office: (202) 732
Mobile: (202) 87
Email:
ICE Service Desk: (888) 347.7762 or via web
From: [Redacted]
Sent: 3 Jul 2019 15:55:58 +0000
To: [Redacted]
Subject: RE: Reminder: ESD Weekly Report for July 8, 2019
Attachments: ESD Weekly Report 01 July 2019.docx

Attached are my edits.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732...
202 590...

From: [Redacted]
Sent: Tuesday, July 2, 2019 12:19 PM
To: [Redacted]

Subject: Reminder: ESD Weekly Report for July 8, 2019

Good Morning,

Please update the attached ESD Weekly Report for July 8, 2019 by COB Tomorrow.

- Highlight any outdated information for removal in red
- Highlight any new updates in yellow
  - Please ensure information being provided is “Significant”
  - **Please provide any updates for the Bi-Weekly meeting agenda as well**

Let me know if you have any questions.

Thank You,
Page 1143

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Page 1144

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Page 1151

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(b)(5)

of the Freedom of Information and Privacy Act
From: [Redacted]
Sent: 2 Jul 2019 10:09:29 -0400
To: [Redacted]
Subject: Re: Status of project we discussed

Great Sir. See you then.

On Tue, Jul 2, 2019, 9:57 AM [Redacted] wrote:

Wednesday looks good for us.

We will leave DC around 9:30-10:00, arriving around 10:30-11:00

I will pass the names to security.

ICE HSI Office Of Intelligence

Enterprise Services Division

Technology, Innovation, and Project Management Section

202 732 [Redacted]
202 590 [Redacted]

From: [Redacted]@macefusion.com>
Sent: Tuesday, July 2, 2019 8:07 AM
To: [Redacted]
Subject: Re: Status of project we discussed

Ok Sir. Thanks for your patience. How about next Wednesday, July 10th. Anytime between 1000 and 1500?

V/r
On Mon, Jul 1, 2019 at 6:43 PM wrote:

Any day next week except Monday.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: @macefusion.com>
Sent: Monday, July 1, 2019 6:38 PM
To: 
Subject: Re: Status of project we discussed

Hey Sir, Yes I was focused on Tuesday but the two folks I need in the bldg for your visit will be off site. I need them here. So I apologize. We will have to push to next week. Let me know what works for you.

V/r
On Mon, Jul 1, 2019 at 12:47 PM wrote:

Wednesday is probably not a good day for us.

Anytime we can just meet and see the software on Tuesday?

Otherwise, we can schedule a time next week.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: @macefusion.com>
Sent: Saturday, June 29, 2019 11:16 AM
To: @macefusion.com>
Subject: Re: Status of project we discussed

Lord Sir...i couldnt get everyone synched. Can you do Wednesday? Anytime.

On Fri, Jun 28, 2019, 10:33 AM wrote:

Ok Sir I will check and het back with you today.
Next Tuesday is fine with us.

We could come starting around 10-11 am.

What ever time works for your group.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: @macefusion.com>
Sent: Friday, June 28, 2019 6:09 AM
To: 
Subject: Re: Status of project we discussed

Sir, sorry for the late response. I thought I had already confirmed...just checked...nope. Next Tuesday is fine if you can still swing it. Take care.

V/r

MACE
240.626

On Wed, Jun 26, 2019 at 11:16 AM wrote:
How about a visit next Tuesday.

It doesn’t need to be a full blown demo or meeting.

We just need to see the software and discuss ICE’s use of it.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: a@macefusion.com
Sent: Tuesday, June 25, 2019 9:01 PM
To: 
Subject: Re: Status of project we discussed

OK Sir, great.
Take care and hope to see you soon.

V/r

[Redacted]

MACE

240.626

On Tue, Jun 25, 2019 at 11:57 AM [Redacted] wrote:
Correct sir.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: @maefusion.com>
Sent: Tuesday, June 25, 2019 11:54 AM
To:
Subject: Re: Status of project we discussed

Hey Sir, lets make sure we're talking about the same thing: I am referring to the cellular movement data/capability. Is that what you are referring to?

V/r

On Tue, Jun 25, 2019 at 11:50 AM wrote:

I will check and see if anyone is available next week then.
Is the software accessible on C-Lan (JWICS) to look at?
ICE HSI Office Of Intelligence

Enterprise Services Division

Technology, Innovation, and Project Management Section

202 732

202 590

From: @macefusion.com>

Sent: Tuesday, June 25, 2019 11:47 AM

To: 

Subject: Re: Status of project we discussed

Hello Sir,

Unfortunately this weeks calendar got filled. I guess people are trying to squeeze things in this week and take days off next week. So we can do next week. Monday afternoon, Tuesday and Wednesday anytime.

V/r

MACE

240.626

On Tue, Jun 25, 2019 at 11:38 AM wrote:

2021-ICLI-00013 1160
Great news.

I will try and get some analysts together.

Can we try for this week?

I also have a contract specialist who is interested and it pertains to the work we are doing.

He has a TS, but no SCI. Can we bring him for a separate briefing.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section

202 732-
202 590-

From: @macefusion.com>
Sent: Friday, June 21, 2019 6:59 PM
To: @macefusion.com>
Cc: @macefusion.com>

Subject: Re: Status of project we discussed

Hello Sir, sorry for the delayed response. The geo services we discussed a few months back are fully operational. Give me a date when your analysts are available and we will pull everyone together. Take care and hope to talk with you soon.

V/r

2021-ICLI-00013 1161
On Thu, Jun 20, 2019 at 10:58 AM wrote:

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section

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Herndon, VA
240.626

--

MACE
3076 Centreville Rd
Herndon, VA
240.626

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MACE
3076 Centreville Rd
Herndon, VA
240.626

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MACE
3076 Centreville Rd
Herndon, VA
240.626

---
MACE
3076 Centreville Rd
Herndon, VA
240.626

---
I am downstairs at the visitor center will need to be escorted.

Sent from my iPhone

On May 1, 2019, at 10:13 AM wrote:

Is there anything we need to set up?
Are you bringing a laptop for the demo?

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732

From: @venntel.com>
Sent: Wednesday, May 1, 2019 10:12 AM
To: 
Subject: Re: This week

Yes. If that is ok. Will be there in 10 min.

Thanks.

On Wed, May 1, 2019 at 10:11 AM wrote:

Yes:
We are on for 10:30 on the PCN.
Do I need to meet you in the visitor center?

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
Hey,

Just confirming you are good for today at 10:30 at 500 12th street.

Sent from my iPhone

On Apr 29, 2019, at 10:16 AM, wrote:

We are pretty open this week.
Tuesday or Wednesday will work.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section

Sent: Monday, April 29, 2019 10:14 AM
To: 
Subject: This week

Hey,

Wanted to see what your schedule looks like this week to get together.
Not a problem.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

Hi! Many apologies! I didn’t realize your invitation to the Venntel demo today conflicted with my schedule to go to the range for my quarterly firearms qualifications. Our available number of range days is reduced this quarter because of work being done in the building, so when I was able to get an available time - it was important to take advantage of it. I will, however, still be able to go to the Babel Street demo next week, so I’ll see you then, if not before. Thank you for the invitation, and again - I apologize for not being there today!
You are welcome.

Senior Project Manager (Team Lead)
Technology, Innovation, and Project Management Section (TIPMS) U.S. Immigration and Customs
Enforcement Homeland Security Investigations/Intelligence

Thank you for the feedback. Much appreciated.

Good Morning
[b](6), (b)(7)(C)

Senior Project Manager (Team Lead)
Technology, Innovation, and Project Management Section (TIPMS) U.S. Immigration and Customs Enforcement Homeland Security Investigations/Intelligence

Unclass: [b](8), (b)(7)(C)
Office: (202) 7[b](6); (b)(7)(C)
Cell: (202) 365[b](6)

From: [b](6); (b)(7)(C)
Sent: Thursday, July 11, 2019 8:13 AM
To: [b](6), (b)(7)(C)
Cc: [b](6), (b)(7)(C)

Subject: RE: Today's Meeting

Sir

[b](5)

From: [b](6); (b)(7)(C)
Sent: Wednesday, July 10, 2019 5:19 PM
To: [b](6); (b)(7)(C)
Cc: [b](6), (b)(7)(C)

Subject: FW: Today's Meeting

[b](8), (b)(7)(C)
ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
Sir, thanks for taking the time to visit today. Sorry I wasn't able to sit in but you were in good hands.

Take care and let me know when we can host your team again.

V/r

MACE
3076 Centreville Rd
Herndon, VA
240.626
From: (b)(6), (b)(7)(C)
Sent: 1 May 2019 19:35 +0000
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: Trial Accounts

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732 (b)(6), (b)(7)(C)
202 590 (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)@venntel.com>
Sent: Wednesday, May 1, 2019 2:55 PM
To: (b)(6), (b)(7)(C)
Subject: Trial Accounts

Can you send me an email so that we can set up the trial accounts for you and (b)(6), (b)(7)(C)

Thanks,

--
(b)(6), (b)(7)(C)

Venntel, Inc.
@venntel.com
571-247 (b)(6), (b)(7)(C)
From: [REDACTED]
Sent: 13 Sep 2019 18:34:10 +0000
To: [REDACTED]
Subject: RE: Venntel

Thank you sir

Sent with BlackBerry Work
(www.blackberry.com)

From: [REDACTED]
Date: Friday, Sep 13, 2019, 2:11 PM
To: [REDACTED]
Subject: Venntel

Try one of these people:
[REDACTED]

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732 [REDACTED]
202 590 [REDACTED]

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Sent with BlackBerry Work
(www.blackberry.com)
From: RE: Venntel
Sent: 11 Jul 2019 15:17:50 +0000
To: RE: Venntel
Subject: RE: Venntel

Boss,

V/r

From: RE: Venntel
Sent: Thursday, July 11, 2019 9:55 AM
To: RE: Venntel
Cc: RE: Venntel
Subject: RE: Venntel

The licenses we have now is all that we have. You can send the requestor a list of individuals who have access.

From: RE: Venntel
Sent: Wednesday, July 10, 2019 4:41 PM
To: RE: Venntel
Cc: RE: Venntel
Subject: FW: Venntel

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-1200
202 590-

From: RE: Venntel
Sent: Wednesday, July 10, 2019 12:51 PM
To: RE: Venntel
Subject: Venntel
Greetings Sir,

Would there be a license available for Venntel that I can get access to? Our ASAC S/As have been asking for checks to this system, but we are reaching out to the in San Diego.

Thank you,

V/R,

Intelligence Research Specialist
Homeland Security Investigations
Cell: (760) 578
Email

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We have not mam, but will start at this moment.

Sirs

Are you tracking who has access to Venntel? If not, let's get this on the radar and please include in our Bi-Weekly report. We have a lot of various systems and databases and tools and we want to ensure we are tracking who has access and the usage.

Thanks
Hello,

I have attached the November usage report including queries. Please let me know if you have any questions.

Best,
Got it, Thanks.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

Regards

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590
The ERO CIU is doing a briefing on Silo and Venntel for the AD, 11am to 1 pm.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-1234
202 590

No, I was not aware and I have another appointment. What is the brief?
Subject: RE: Venntel Data PM

Will you be at the AD briefing on Monday? 11am-1pm

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732
202 590

From: [Redacted]
Sent: Friday, February 8, 2019 12:06 PM
To: [Redacted]
Cc: [Redacted]
Subject: RE: Venntel Data PM

Sir
This contract access should be managed by [Redacted] however, this contract only had a one year period of performance since it was a pilot. [Redacted]

From: [Redacted]
Sent: Friday, February 8, 2019 11:56 AM
To: [Redacted]
Subject: Venntel Data PM

Just FYI, there a number of HSI orders coming to Venntel from the field. I am scheduled to brief AD soon and this will be one topic he already asked me about. [Redacted]

Cheers
Hey,

Thanks again for speaking with me last night. As discussed, we have two trials about to kick off within HSI. The first is with Philadelphia Sector and the other is Newark Intel Research Specialist will be the user. For Newark, I am briefing them next Wednesday. I am coordinating that brief with Chief Intel Officer.

Let me know if you have any questions and how the meetings with the new Director goes and what day would work best for you after the brief.

As always, feel free to call anytime.

Best,

Venntel, Inc.

571-247
Good Morning

Thank you again for your time on the phone a few moments ago.

As discussed, I will send you a monthly usage report at the end of each Month.

In the meantime, please find the last login report - this is as of yesterday April 22, 2019, and reflects the last time a user logged into the system.

If you have any questions or concerns please let me know.

All the Best,

On Tue, Apr 23, 2019 at 10:22 AM wrote:

Thank you for the prompt reply with the license data.

My office will now be managing the licensing for Venntel, and I will be the point of contact.

We are requesting monthly usage reports for our ICE users on the 70CMSD18P00000127 contract.

Also, send me the contact information for
Please feel free to contact me anytime.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
Desk  202 73
Cell 202 590-

From: [redacted]@venntel.com>
Sent: Monday, April 22, 2019 3:44 PM
To: [redacted]
Cc: [redacted]
Subject: Re: Venntel licensing

Hello All,

Please see the attached spreadsheet outlining current users by divisional group as well as current trial/evaluation users.

Please note this list is not inclusive of outstanding requests for trial/evaluation access.
For additional information regarding subscriptions or trial evaluations please contact Mike Jenkins the Venntel DHS relationship manager.

Please let me know if you have any additional questions or concerns.

Best,

On Mon, Apr 22, 2019 at 2:53 PM wrote:

Attached is the last list I had of users and assigned licenses. I sent this over to you before and have not updated it. Every request for change I received I have sent over to at least ___ and ___ would know the current account holders.

Regards
From: [b](6), [b](7)(C)
Sent: Monday, April 22, 2019 2:37 PM
To: [b](6), [b](7)(C)
Cc: [b](6), [b](7)(C)
Subject: Venntel licensing
Importance: High

I need to get the ICE Venntel users and licensing information.

I need this as soon as possible.

If you are not the correct person for this, or have someone else I can contact, please let me know.

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section

202 732 [b](8), [b](7)(C)
202 590 [b](7)(C)
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--

(b)(6), (b)(7)(C)

Vice President - Customer Success

703-554

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
@ventel.com

--
Vice President - Customer Success
703-554
venntel.com
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Great.
We have a meeting at 10 am, but 11-12 would work.
We are out of the office in the afternoon.

Good Afternoon,

I have set up your accounts for the trial access. I can facilitate training tomorrow at 10:00 AM EST or 2:00 PM. The training takes roughly an hour.

Please let me know if either of those times work for you and I will send out a GoToMeeting.

Thanks,

All the Best,

--

Vice President - Customer Success
I understand.
He sent me an email yesterday.

Hey

Wanted to see if you've had any luck setting something up with your contracts/finance folks. Would love to see if we can get something moving forward.

Let me know.

Venntel, Inc.
www.venntel.com
571-247-5900

ICE HSI Office Of Intelligence
Enterprise Services Division
Technology, Innovation, and Project Management Section
202 732-2475
202 590-5900