MEMORANDUM OF UNDERSTANDING ON TERRORIST WATCHLIST REDRESS PROCEDURES

The Department of Justice (DOJ), the Federal Bureau of Investigation (FBI), the Terrorist Screening Center (TSC), the Department of Homeland Security (DHS), the Department of State (DOS), the Office of the Director of National Intelligence (ODNI), the National Counterterrorism Center (NCTC), the Central Intelligence Agency (CIA), the Department of Defense (DOD), and the Department of the Treasury (hereinafter referred to as the Parties);

Recognizing that the United States Government has developed a consolidated database of known and suspected terrorists that supports many different screening programs operated under distinct statutory and regulatory authorities;

Recognizing that agencies that contribute to, compile, distribute, and use the consolidated database must use best efforts to maintain current, accurate, and thorough information;

Recognizing that the implementation of the screening programs nonetheless may, at times, still cause inconvenience, delay, or other adverse experiences for individuals during the terrorism screening process;

Recognizing that complaints received regarding the terrorism screening process should be expeditiously reviewed and addressed with dignity and respect;

Recognizing that the experience of travelers and other individuals interacting with government screening personnel is potentially affected by factors outside the terrorism screening scope of this Memorandum of Understanding, including, for example, random screening, screening for involvement with illicit drugs or other illegal conduct, behavioral screening criteria, as well as the basic professionalism and courtesy of government screening personnel, and that attention to these factors must be promoted through other appropriate means within the respective jurisdictions of the Parties;

Recognizing that on January 17, 2006, the Departments of State and Homeland Security announced an initiative on "Secure Borders and Open Doors in the Information Age," otherwise known as the Rice-Chertoff Initiative, including the establishment of a redress process to address perceived problems in international and domestic traveler screening; and

Having consulted with the Privacy and Civil Liberties Oversight Board and the privacy and civil liberties officials of DHS, DOJ, and ODNI, in developing the procedures contained in this agreement;

Hereby enter into this Memorandum of Understanding (MOU).

1. BACKGROUND

Homeland Security Presidential Directive 6 (HSPD-6), "Integration and Use of Screening Information to Protect Against Terrorism," dated September 16, 2003, required the Attorney General to establish an organization to consolidate the Government's approach to terrorism screening and provide for the appropriate and lawful use of terrorist information in screening processes. Also on September 16, 2003, and in support of HSPD-6, the Memorandum of Understanding on the Integration and Use of Screening Information to Protect Against Terrorism (HSPD-6 MOU) was signed by the Secretary of State, the Attorney General, the Secretary of Homeland Security, and the Director of Central Intelligence establishing TSC. On August 2, 2004, an addendum (Addendum A), which supplemented and incorporated by reference all provisions of the HSPD-6 MOU, was signed by the Secretary of the Treasury and the Secretary of Defense, in addition to the signatories of the HSPD-6 MOU. By their signatures on Addendum A, the Secretary of the Treasury and the Secretary of Defense also became signatories to the HSPD-6 MOU. In 2007, Addendum A was superseded by Addendum B, which added the Director of National Intelligence and the Director of the TSC as signatories.

2. PURPOSE, SCOPE, AND CONSTRUCTION

The purpose of this MOU is to set forth the mutual understanding of the Parties to establish and implement a coordinated redress process to respond to individual complaints about adverse experiences during terrorism screening that relate to the use of information contained in the government's consolidated database of known and suspected terrorists, known as the Terrorist Screening Database or TSDB. This MOU is intended to complement, and shall not be construed to conflict with, the Constitution, statutes, or regulations of the United States or any Party's legal authority to process screening-related complaints or appeals. To the extent that any provision of this MOU conflicts with any Party's legal authority for screening or to hear appeals, the conflicting provisions of this MOU shall not apply. This MOU does not apply to individual complaints, or parts thereof, that pertain to screening experiences that are unrelated to the use of information contained in the TSDB.

Any reference in this MOU to a Party or Parties shall also be understood to refer to any components of such Party or Parties to the extent that such components fall within the definition of screening agency or nominating/originating agency as set forth below, or that such components have been designated by the Party or Parties as having obligations arising from this MOU. Nothing in this MOU precludes any Party from conducting periodic reviews of individuals in the TSDB to determine whether an individual should remain in the TSDB, have their TSDB status modified, or be removed from the TSDB. Nothing in this MOU shall be construed to interfere with, limit, or impede any Party's ability to protect information that is classified pursuant to Executive Order 12958, as amended, or is otherwise protected by law from disclosure.

3. DEFINITIONS

As used in this MOU, these terms or phrases are defined as follows:

- A. <u>Complaint or Redress Complaint</u>: An individual's statement about an allegedly adverse experience or outcome during a terrorism screening process, which usually includes a request for assistance or a remedy.
- B. <u>Derogatory Information</u>: The information relied upon or generated by a nominating/originating agency to support the nomination of an individual to the TSDB.
- C. <u>Known or Suspected Terrorist</u>: As defined by HSPD-6, an individual known or appropriately suspected to be or to have been engaged in conduct constituting, in preparation for, in aid of, or related to terrorism. Pursuant to HSPD-6, the TSDB shall include identifying information about all known or suspected terrorists.
- D. <u>Misidentified Person</u>: An individual who has had an adverse experience or outcome during terrorism screening because the individual is a near match to a known or suspected terrorist in the TSDB. Misidentified persons are not actually listed in the TSDB but usually share an identical or very similar name and date of birth with a person in the TSDB, which causes them to be delayed or otherwise inconvenienced during screening.
- E. <u>Nominating Agency</u>: A Federal agency that has determined that an individual is a known or suspected terrorist and nominates that individual to the TSDB based on information that originated with that agency and/or a third agency.
- F. <u>Originating Agency</u>: A Federal agency that generates derogatory or identifying information about a known or suspected terrorist.
- G. <u>Personally Identifiable Information</u>: Any representation of information that permits the identity of an individual to whom the information applies to be reasonably inferred by either direct or indirect means including any other information, which is linked to such individual.
- H. <u>Redress</u>: The process whereby an individual may seek the help of a screening agency in addressing the cause of an adverse experience or outcome related to the use of TSDB data by filing a complaint with the screening agency. The screening agency or its designee, in cooperation with TSC and the nominating/originating agency, provides assistance by determining the cause of that adverse experience, verifying that all relevant information relied upon in the screening process is thorough, accurate, and current, and making any warranted corrections to pertinent records. The redress process as defined in this paragraph does not apply to complaints related to the visa application process.
- I. <u>Screening Agency</u>: Any agency that conducts terrorism screening. A screening agency acquires information for the purpose of determining whether an individual is a known or suspected terrorist in the TSDB, and evaluates and/or uses that information in order to take a particular governmental action with respect to an individual, such as requiring additional physical security screening at an airport security checkpoint, determining admissibility into the United States, or similar

- governmental action. The DOS and DHS shall not be considered screening agencies with respect to the visa application process.
- J. <u>Terrorism Screening</u>: The evaluation of an individual to determine whether he or she is a known or suspected terrorist identified in the TSDB in order to take a particular governmental action with respect to an individual, such as requiring additional physical security screening at an airport security checkpoint, determining admissibility into the United States, or similar governmental action.
- K. <u>Terrorist Screening Database or TSDB</u>: The Federal government's consolidated database that contains identifying information about known or suspected terrorists. It is also commonly known as the consolidated terrorist watchlist. The TSDB is a sensitive but unclassified database and does not contain any derogatory information.
- L. <u>TIDE</u>: NCTC's Terrorist Identities Datamart Environment (TIDE), which is a classified database containing the derogatory information that supports the nominations of known or suspected international terrorists to the TSDB.

4. RESPONSIBILITIES OF THE PARTIES

A. Responsibilities of All Parties:

- i. <u>Designation of Responsible Official</u>. Each Party will identify a senior official who will be responsible for ensuring the Party's full participation in the redress process and overall compliance with this MOU. A Party may also designate redress officials for components of that Party that perform screening or nominating/originating agency functions. The Parties agree to identify these officials and exchange the names of these officials no later than 30 calendar days after this MOU becomes effective and update the information as needed thereafter.
- ii. Resources. Subject to the availability of funds, each Party will identify and commit appropriate staff and other resources to carry out responsibilities under this MOU. This includes identifying the office(s) responsible for carrying out the Party's responsibilities pertaining to the processing of individual redress complaints as set forth in this MOU. The Parties agree to exchange the names and contact information for the responsible offices no later than 30 calendar days after this MOU becomes effective, and update the information as needed thereafter.
- iii. <u>Information Sharing</u>. Each Party will share all information relevant to the resolution of a complaint with other Parties to the extent necessary to carry out this MOU or to defend any judicial challenge to the resolution of a complaint, consistent with legal requirements and classification and handling controls. A Party may provide the relevant information in a summarized or substituted format to protect sensitive sources and methods.
- iv. <u>Protection of Personally Identifiable Information</u>. Each Party will take appropriate action to protect personally identifiable information (PII) in its own record systems related to a redress matter against unauthorized access

- and to ensure that PII is handled in a way that provides security and accountability. When Parties transmit PII related to a redress matter via non-electronic or electronic means, such as email, facsimile, portable media or otherwise, the Parties will properly mark the data and/or communications/media/device to provide appropriate notice of the existence of PII and will ensure the means of transmission are secured by encryption or equivalent protections.
- v. <u>Administrative Record</u>. Each Party will be responsible for maintaining the administrative records necessary to document its participation in the redress process.
- vi. <u>Updating Agency Records</u>. Each Party that maintains data related to the terrorist watchlist in its paper and/or electronic recordkeeping systems will update its records (i.e., correct, modify, or delete) expeditiously once notified of a change to an individual's watchlist status as the result of the disposition of a redress matter. This provision applies to data in government information systems (e.g., TIDE, Treasury Enforcement Communications System/Interagency Border Inspection System (TECS/IBIS), No-Fly List, Consular Lookout And Support System) used for watchlist creation or screening purposes. It is not intended to require the Parties to change records that reflect actions already taken based on watchlist status, unless and only to the extent that the record will have an unwarranted adverse impact on the individual seeking redress.
- vii. <u>Litigation</u>. Subject to paragraph 4.A.iii above, each Party agrees to cooperate with DOJ to assist in defending any judicial challenge to the resolution of a redress complaint processed under this MOU or a determination by a screening agency that relied in whole or in part on records or information in the TSDB. This provision shall not be construed to limit DOS's discretion under section 222(f) of the Immigration and Nationality Act (INA), 8 U.S.C. § 1202(f), concerning the disclosure of visa records in litigation.
- viii. Privacy Act Compliance. In carrying out this MOU, each Party is responsible for its own compliance with the Privacy Act of 1974, 5 U.S.C. §§ 552a et seq., in the collection, maintenance, use, and dissemination of personally identifiable information. Within 30 calendar days after the effective date of this MOU, each Party agrees to review its applicable Privacy Act system of records notices and any relevant forms used to collect information from the public where such information may ultimately be used during the redress process. Each Party agrees to make appropriate changes to those documents, if necessary, including the publication of new or modified routine uses to permit the sharing of information to resolve redress matters and related litigation.
- ix. <u>Record Retention</u>. Each Party agrees to retain its redress records for at least six years from the date of final agency disposition. Agencies may

- elect to establish a longer retention period to meet statutory, regulatory, or operational requirements.
- x. Requests for Disclosure of TSDB Data. Unless and until TSC advises the Parties of an alternate procedure, each Party agrees that it will contact TSC's legal counsel if it receives a request for information or records that it knows would reveal an individual's status (positive or negative) in the TSDB or would otherwise reveal the contents of TSDB data. TSC legal counsel will provide timely guidance on how to respond to these requests. This provision also pertains to requests for TSDB data resident in supported screening systems, such as the No-Fly List, TECS/ IBIS, the National Crime Information Center's Violent Gang and Terrorist Organization File (VGTOF), and the DOS's Consular Lookout and Support System (CLASS).

B. <u>Responsibilities of Screening Agencies</u>:

- Designation of Responsibilities. Any Party that is a screening agency may designate another Party, with the other Party's consent if needed, to perform the responsibilities outlined in section 4.B. of this MOU. In addition, where a screening agency is a component of a Party, the Party may determine at its discretion that any responsibility of that screening agency may be performed in whole or in part by the Party.
- ii. Resources. Subject to the availability of funds, each screening agency will designate or create an office to carry out its operational responsibilities for redress. Where a Party has several components that perform terrorism screening, the responsible official for that Party (see Section 4.A.i above) will determine whether a single centralized office or separate offices in the appropriate components, or some combination of the two, will perform this function. Subject to the availability of funds, each screening agency will commit sufficient and appropriate staff and resources to that office or offices to ensure redress complaints are processed in a timely and efficient manner. The screening agencies agree to notify the other Parties of the identity of and contact information for the designated offices under this paragraph no later than 30 calendar days after this MOU becomes effective and update that information as needed.
- iii. Receipt and Initial Processing of Complaints. Each screening agency will have a procedure for receiving complaints from members of the public. If the screening agency receives a complaint from an individual who appears to be in the TSDB and the complaint relates to an adverse effect in the screening process arising out of his/her placement in the TSDB, the agency will forward a copy of the complaint and related information to TSC within a reasonable time. The screening agency will be responsible for verifying the identity of the complainant in accordance with the screening agency's applicable regulations and policies. When forwarding a complaint to TSC, the screening agency must provide: (1) all relevant correspondence from the individual, (2) copies of any relevant internal

- agency records, and (3) information identifying the complainant including, at a minimum, the complainant's full name, date of birth, and place of citizenship. After consultation with affected Parties, TSC may revise these requirements in the future as needed for expeditious processing of redress complaints. No amendment to the MOU would be required to effectuate such a change.
- iv. Follow-up with the Complainant. If requested by TSC, the screening agency will contact the complainant to request additional information to assist TSC or the nominating/originating agency in verifying the complainant's identity and processing the complaint. Nothing in this subsection precludes a screening agency from contacting the complainant in accordance with the screening agency's procedures or discretion.
- v. Response to the Complainant. Screening agencies are responsible for providing a written response to complaints they receive based on information provided by TSC and the nominating/originating agency. Because of the sensitivity of the TSDB and derogatory information, the content of any response to a complaint must be coordinated with TSC and the nominating/originating agency through TSC. Screening agencies may use standardized response letters that have been coordinated in advance by the screening agency, TSC, and DOJ.
- vi. Redress for Misidentified Persons. On January 17, 2006, DHS and DOS announced an initiative on "Secure Borders and Open Doors in the Information Age," otherwise known as the Rice-Chertoff Initiative, which includes the establishment of a redress process to address perceived problems in international and domestic traveler screening. The DHS Screening Coordination Office is leading the inter-agency effort to fulfill the goals of the Rice-Chertoff Initiative, which is intended to improve the redress process for persons who are misidentified during traveler screening processes, among other improvements.
- vii. Administrative Appeals. If the screening agency has established an administrative appeals process for redress determinations or other agency determinations in which the TSDB was used, the screening agency will notify TSC after receiving any such administrative appeal and work with TSC, as needed, to process the appeal, and coordinate the final agency response with TSC. The screening agency will provide all relevant paperwork to TSC (including a copy of the appeal letter and any information submitted by the individual on their own behalf). When the screening agency has the legal authority to make the final decision on the appeal, it will promptly notify TSC of that decision.
- viii. <u>Litigation</u>. When the screening agency becomes aware of litigation arising out of terrorism screening, the screening agency will notify TSC and DOJ as soon as possible after identifying the nexus to the TSDB. Notification should occur as soon as the Party learns of an individual's intent to sue or immediately after being served with legal process.

- C. Responsibilities of the Terrorist Screening Center:
 - i. Receipt and Coordination of Complaints. TSC will receive complaints from screening agencies and research them to determine the nature and cause of the individual's adverse experience. TSC will track all complaints and will be responsible for facilitating any inter-agency coordination necessary to properly research the complaint and respond to the screening agency regarding the outcome (e.g., any corrections made or recommended).
 - ii. Review of Basis for Inclusion in the TSDB. In cases where the complainant is or appears to be in the TSDB, TSC will provide copies of the complaint letter and other relevant information to NCTC and/or the nominating/originating agency to assist in the resolution of the complaint. TSC will then work with NCTC and/or the nominating/originating agency, as appropriate, to determine whether the complainant's current status in the TSDB is appropriate based on the most current, accurate, and thorough information available. TSC may ask NCTC and/or the nominating/originating agency to provide updated information or analysis to assist in this determination as well as for a recommendation on addressing the complaint.
 - iii. Determination. After reviewing the available information and considering any recommendation from the nominating/originating agency, TSC will make a determination whether the record should remain in the TSDB, have its TSDB status modified, or be removed, unless the legal authority to make such a determination resides, in whole or in part, with another agency. In such cases, TSC will only prepare a recommendation for the decision-making agency and will implement any determination once made. TSC will take any necessary action to implement the determination, such as removing the record from the TSDB or modifying the record's status in the TSDB (e.g., downgrade from No-Fly to Selectee). Before taking action that is inconsistent with a recommendation of the nominating/originating agency, TSC will notify NCTC, which will convey that determination back to the nominating/originating agency, unless the nominating/originating agency is the FBI, in which case TSC will contact the FBI directly. The nominating/originating agency will then be responsible for addressing the conflict with TSC or the decision-making agency either directly or through NCTC. The Parties will then coordinate on an agreed-to resolution.
 - iv. <u>Update of the TSDB</u>. TSC will ensure that TSDB records are appropriately deleted or modified in accordance with a determination on a redress matter. TSC will also verify that such removals or modifications carry over to other screening systems that receive TSDB data (e.g., TECS/IBIS, No-Fly List).
 - v. <u>Deconfliction</u>. In the event of a multi-agency nomination where the nominating and/or originating agencies do not agree on what recommendation should be made on a specific redress matter, TSC will

- request that the agencies consult with one another and share appropriate information about the watchlisted individual in an attempt to provide a joint recommendation to TSC. If the nominating/originating agencies cannot agree to a joint recommendation, TSC (or other agency with the legal authority to make the decision) will make the final determination considering the information provided by each agency.
- vi. Review Related to Misidentified Persons. If a complainant's adverse experience or outcome during terrorism screening is a result of being a near match ("misidentified") to a record in the TSDB, and that complaint is referred to TSC by the screening agency, TSC will review the record in the TSDB, as described in the paragraphs above, to ensure the TSDB record is valid and satisfies the criteria for inclusion in the TSDB and determine if additional information can be added to TIDE, the TSDB, or other agency systems to reduce the likelihood of a future misidentification. If the record does not meet the criteria, it will be removed from the TSDB.
- vii. Administrative Appeals. TSC will work with a screening agency to assist it in processing any administrative appeal of a redress determination or other determination in which the TSDB was used. When TSC receives notice of an appeal, TSC will notify NCTC and/or the nominating/originating agency as soon as possible. TSC will facilitate communications between the nominating/originating and screening agencies on the following issues: (1) determining what material may be releasable to the individual during appeal (if applicable), and (2) updating the analysis of any information that may have developed since the original determination and/or any information that was provided by the individual on his or her behalf during the appeals process itself. After reviewing the available information and considering any recommendation from the nominating/originating agency, TSC will make a determination whether the record should remain in the TSDB, have its TSDB status modified, or be removed, unless the legal authority to make such a determination resides, in whole or in part, with another agency. In such cases, TSC will only prepare a recommendation for the decision-making agency and will implement any determination once made.
- viii. <u>Litigation</u>. When TSC becomes aware of litigation arising out of terrorism screening, TSC will notify NCTC, the nominating/originating agency, and DOJ as soon as possible.

D. Responsibilities of the National Counterterrorism Center:

i. Review, Coordination, and Research of Complaints. Upon receipt of a complaint from TSC, NCTC will review its holdings, notify the nominating/originating agency of the complaint, and provide the nominating/originating agency with a copy of the complaint for review.

NCTC will then request that the nominating/originating agency and, as appropriate, any other agency with relevant information, review their holdings and provide NCTC information relevant to the complaint. This may include updated information or analysis regarding the complainant's current status in the TSDB, derogatory information, identifying information that might be relevant to a misidentification, or other potentially relevant information or analysis (including that which tends to show that the individual is not a known or suspected terrorist, or which otherwise tends to cast doubt on the derogatory information). NCTC will also request that the nominating/originating agency provide its recommendation regarding resolution of the complaint. With the concurrence of the nominating/originating agency, NCTC will provide that agency's recommendation and any other relevant information to TSC. Should TSC or another agency disagree with the recommendation, NCTC will assist in the deconfliction process as set forth above. NCTC generally will not receive or process complaints or appeals for individuals nominated only by the FBI.

- ii. Review Related to Misidentified Persons. If a complainant's adverse experience or outcome during terrorism screening was the result of being a near match ("misidentified") to a record in the TSDB, and that complaint is referred to TSC by the screening agency, NCTC will work with TSC and the nominating/originating agency to ensure the TSDB record is valid and satisfies the criteria for inclusion in the TSDB, and determine if additional information can be added to TIDE, the TSDB, or other agency systems to reduce the likelihood of a future misidentification.
- iii. <u>Update of TIDE</u>. NCTC will promptly update TIDE records with any new derogatory or other relevant information (including that which tends to show that the individual is not a known or suspected terrorist, or which otherwise tends to cast doubt on the derogatory information) pertaining to individuals in the TSDB. NCTC will also modify TIDE in a timely fashion to reflect modifications to TSDB nominations resulting from a redress complaint and will make appropriate changes to a given TIDE record when it is necessary to trigger electronically conforming changes to the TSDB record.
- iv. <u>Administrative Appeals</u>. NCTC will work with TSC, as needed, to assist it in processing any administrative appeal of a redress determination or other determination in which the TSDB was used, including coordinating communication between TSC, the screening agency, and the relevant nominating/originating agency, as necessary. NCTC's primary role will be to coordinate administrative appeal requests by TSC with the appropriate nominating/originating agency in the Intelligence Community other than the FBI.

- E. Responsibilities of Nominating/Originating Agencies:
 - Review, Coordination, and Research of Complaints. Once notified of a redress complaint by TSC or NCTC, the nominating/originating agency will review the derogatory information that is the basis for including the complainant in the TSDB. In coordination with NCTC, when appropriate, the nominating/originating agency will evaluate whether the complainant continues to satisfy the criteria for inclusion in the TSDB, as well as any other relevant criteria, such as those for the No-Fly and Selectee Lists. The nominating/originating agency will determine whether updated information or analysis exists, including information from other agencies, and incorporate any such information in its response. The nominating/originating agency will also consider any information provided through the redress process by the individual, the screening agency, NCTC, or TSC. The nominating/originating agency shall take appropriate steps to modify, correct, or delete its holdings to reflect any changes made to TIDE as a result of the redress process, or that otherwise have been determined to be in error as a result of the redress process.
 - ii. Recommendation. The nominating/originating agency may make a recommendation to TSC as to the resolution of any complaint. Continued inclusion in the TSDB must be supported by derogatory information in TIDE. When the nominating/originating agency has additional derogatory or other relevant information that is not in TIDE, the nominating/originating agency will ensure that NCTC and TSC are notified, and will work with NCTC and TSC to ensure that such information is added to TIDE in a manner that provides meaningful information while protecting sources and methods. Every effort should be made, however, to share the derogatory information with TSC whenever possible.
 - iii. <u>Deconfliction</u>. In the event of a multi-agency nomination where the nominating and/or originating agencies do not agree on what recommendation should be made on a specific redress matter, the agencies will consult with one another at TSC's request and share appropriate information about the watchlisted individual in an attempt to provide a joint recommendation to TSC. If the nominating/originating agencies cannot agree to a joint recommendation, TSC will make the final determination considering all of the available information.
 - iv. Review Related to Misidentified Persons. If a complainant's adverse experience during terrorism screening was the result of being a near match ("misidentified") to a record in the TSDB, the nominating/originating agency of that record will work with TSC and NCTC, as appropriate, to ensure the TSDB record is valid and satisfies the criteria for inclusion in the TSDB, and if additional information can be added to TIDE, the TSDB, or other agency systems to reduce the likelihood of a future misidentification.

v. <u>Administrative Appeals</u>. Each nominating/originating agency will work with TSC and NCTC, as needed, to assist them in processing an appeal of a redress determination or other determination in which the TSDB was used. The nominating/originating agency will be responsible for advising the screening agency on the releasability of any materials requested by an appellant during an appeal. An updated analysis of all relevant information will be coordinated between NCTC and the nominating/originating agency, and will be forwarded to TSC, which in turn will provide it to the screening agency. The analysis will consider any new information developed since the initial determination, as well as any information provided by the individual on his or her own behalf during the appeals process itself.

F. Responsibilities of the Department of Justice:

- i. DOJ will coordinate with the relevant Parties during the defense of any judicial challenge to the resolution of a complaint processed under this MOU or a determination by a screening agency that relied in whole or in part on records or information in the TSDB.
- ii. DOJ will consult with the Parties, as necessary, to provide continuing legal advice and support on matters related to watchlisting redress and this MOU.

G. <u>Visa Application Process; DOS and DHS Responsibilities at the Time of Visa Refusal:</u>

- i. DOS and DHS will continue to comply with applicable visa procedures, which may include an at-post internal review by a supervisory consular officer or another appropriate official. While a consular officer's denial of a visa application may not be overruled, that determination is informed by an internal management review and, in appropriate cases, by input from an interagency review.
- ii. If a visa application is refused, applicants are advised that they may reapply for a visa. A subsequent application is considered as a new case. DOS agrees to continue to review the underlying data and facts in such subsequent applications. Whenever appropriate, DOS consults with TSC, NCTC, and other agencies regarding data that appears incomplete or inaccurate, or otherwise conflicts with information obtained in the visa application process.

5. SETTLEMENT OF DISPUTES

Except as set forth in paragraphs 4.C.v and 4.E.iii concerning the deconfliction of watchlist nominations, disagreements between the Parties arising under or related to this MOU will be resolved only by consultation between the Parties.

6. <u>OTHER PROVISIONS</u>

This MOU is not intended to conflict with either the Constitution or current federal statutes, regulations, or the directives of the Parties. If any term or provision of this MOU is inconsistent with such authority, then the term or provision shall be inapplicable to that Party and any other Party that is dependent upon the first Party's action to perform its responsibilities, but the remaining terms and conditions of this MOU shall continue to apply.

7. AMENDMENT

This MOU may be amended at any time by the mutual written consent of the Parties' authorized representatives. Modification within the scope of this MOU shall be made by the issuance of a fully executed addendum prior to any changes in responsibilities being performed.

8. <u>TERMINATION</u>

The terms of this MOU, as it may be amended, will remain in effect indefinitely. To terminate its participation in this MOU, a Party must give at least 30 days prior written notice. In the event of termination, each Party will continue with full participation up to the effective date of termination.

9. <u>NO OBLIGATION OF FUNDS</u>

This MOU does not constitute an obligation to expend funds by any Party. Unless otherwise agreed in writing, each Party shall bear any costs it incurs in relation to this MOU. Expenditures will be subject to federal budgetary processes and availability of funds pursuant to applicable laws and regulations. The Parties expressly acknowledge that this MOU in no way implies that Congress will appropriate funds for such expenditures.

10. NO PRIVATE RIGHTS

This MOU is an internal arrangement between the Parties and is not intended, and should not be construed, to create any right or benefit, substantive or procedural, enforceable at law or otherwise by any third party against the Parties, their parent or component agencies, the United States, or the officers, employees, agents or other associated personnel thereof.

11. <u>EFFECTIVE DATE</u>

The terms of this MOU will become effective on the date on which it is signed by all Parties. The MOU may be signed in counterparts.

12. <u>PERIODIC REVIEW</u>

The Responsible Officials designated by the Parties pursuant to section 4.A.i will meet on an annual basis or at the request of any Party to discuss and review the implementation of this

MOU. Failure of the parties to conduct annual reviews will not result in the termination of activities provided for under this MOU.

13. POINTS OF CONTACT

Points of contact (POCs) for the Parties, identified below, are responsible for identifying the responsible officials and redress resources pursuant to sections 4.A.i and ii, and 4.B.ii and providing that information to the other POCs.

- A. The POC for the Department of Justice will be the Chief Privacy and Civil Liberties Officer.
- B. The POC for the Federal Bureau of Investigation will be the Section Chief of the National Threat Center Section, Counterterrorism Division.
- C. The POC for the Terrorist Screening Center will be the Privacy Officer.
- D. The POC for the National Counterterrorism Center will be the Chief of the Terrorist Identities Group.
- E. The POC for the Department of Homeland Security will be the Director of the Screening Coordination Office.
- F. The POC for the Department of State will be the Director of Information Management and Liaison Staff, Visa Office.
- G. The POC for the Office of the Director of National Intelligence will be the Civil Liberties Protection Officer.
- H. The POC for the Central Intelligence Agency will be the Chief of Policy and Community Action Staff (PCAS).
- I. The POC for the Department of Defense will be the Director, Joint Intelligence Task Force for Combating Terrorism, Defense Intelligence Agency.
- J. The POC for the Department of the Treasury will be the Assistant General Counsel (Enforcement and Intelligence).

The foregoing represents the understanding reacher	d by the Parties.
APPROVED BY:	
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Condoleezza Rice Secretary of State	Date
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Henry M. Paulson, Jr. Secretary of the Treasury	Date
Alberto R. Gonzales Attorney General	3-6-07 Date
Robert M. Gates Secretary of Defense	Date
Michael Chertoff Secretary of Homeland Security	Date
John D. Negroponte Director of National Intelligence	Date

Robert S. Mueller, III Director, Federal Bureau of Investigation	1/27/07 Date
John Scott Redd Director, National Counterterrorism Center	Date
Gen. Michael V. Hayden Director, Central Intelligence Agency	Date
Richard S. Kopel Acting Director, Terrorist Screening Center	1/19/07 Date

The foregoing represents the understa	nding reached by the Parties.
APPROVED BY:	
Condoleezza Rice Secretary of State	Date
Henry M. Paulson, Jr. Secretary of the Treasury	Date
Alberto R. Gonzales	
Attorney General	Date
Robert M. Gates	<u> </u>
Secretary of Defense	Date
Michael Chertoff	
Secretary of Homeland Security	Date
John D. Negroponte	Flesiny 5, 2007
Director of National Intelligence	Date

Robert S. Mueller, III Director, Federal Bureau of Investigation	Date
John Scott Redd Director, National Counterterrorism Center	Jate 30, 200
Gen. Michael V. Hayden Director, Central Intelligence Agency	Date
Richard S. Kopel Acting Director, Terrorist Screening Center	Date

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APPROVED BY:

Condoleezza Rice Secretary of State	Date
Henry M. Paulson, Jr. Secretary of the Treasury	Date
Alberto R. Gonzales Attorney General	Date
Robert M. Gates Secretary of Defense	Date
Michael Chertoff Secretary of Homeland Security	3/1/07 Date
John D. Negroponte Director of National Intelligence	Date

The foregoing represents the understanding reached by the Parties.

APPROVED BY:

Condoleezza Rice Secretary of State	<u>05/17/2007</u> Date
Henry M. Paulson, Jr. Secretary of the Treasury	Date
Alberto R. Gonzales Attorney General	Date
Robert M. Gates Secretary of Defense	Date
Michael Chertoff Secretary of Homeland Security	Date
John D. Negroponte Director of National Intelligence	Date

Robert S. Mueller, III Director, Federal Bureau of Investigation	Date
John Scott Redd	Date
Director, National Counterterrorism Center Michael V. Hayden Director, Central Intelligence Agency	27 Apr '09 Date
Richard S. Kopel Acting Director, Terrorist Screening Center	Date

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APPROVED BY:

Condoleezza Rice Secretary of State	Date
Henry M. Paulson, Jr. Secretary of the Treasury	february 2, 2007 Date
Alberto R. Gonzales Attorney General	Date
Robert M. Gates Secretary of Defense	9-19-07 Date
Michael Chertoff Secretary of Homeland Security	Date
John D. Negroponte Director of National Intelligence	Date